1 2 3 4 5 6 7 8	Julie L. To (SBN 219482) Bureau of Real Estate 320 West 4th Street, Suite. 350 Los Angeles, California 90013-1105  Telephone: (213) 576-6916 (direct) -or- (213) 576-6982 (office)  MAY 2 1 2018 BUREAU OF REAL ESTATE BUREAU OF REAL ESTATE STATE OF CALIFORNIA
10	***
11	In the Matter of the Accusation of No. H-41043 LA
12	ILOANMASTER INC ACCUSATION
13	and
14	RICHARD CAN, individually and as designated officer of ILoanmaster Inc
16	}
17	Respondents.
18	The Complainant, Maria Suarez, a Supervising Special Investigator of the State
19	of California, for cause of Accusation against ILOANMASTER INC and RICHARD CAN,
20	alleges as follows:
22	1.
23	The Complainant, Maria Suarez, a Supervising Special Investigator of the State
24	of California, makes this Accusation in her official capacity.
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	_ CalBRE Accusation – ILOANMASTER INC and RICHARD CAN

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All references to the "Code" are to the California Business and Professions Code and all references to "Regulations" are to Title 10, Chapter 6, California Code of Regulations.

### **BRE LICENSE HISTORY**

3.

### **ILOANMASTER INC**

A. Respondent ILOANMASTER INC ("II") is presently licensed and/or has license rights under the Real Estate Law (Part 1 of Division 4 of the Code) as a real estate broker (corporation), California Bureau of Real Estate ("BRE" or "Bureau" or "CalBRE") license ID 01890009.

- B. II also holds a Mortgage Loan Originator ("MLO") endorsement, Nationwide Mortgage Licensing System ("NMLS") ID 387587.
  - C. II was originally licensed by the BRE on or about November 3, 2010.
- D. II's BRE mailing and main address of record are the same: 14371 Euclid St Ste 2C, Garden Grove, CA 92843 ("Garden Grove address").
- E. According to BRE records to date, II has one (1) active DBA under its BRE license: iReal Estate Master (active as of March 13, 2014).
- F. According to BRE records to date, II has no branch offices under its BRE license.
- G. According to BRE records to date, II has four (4) real estate salespersons ("RES") under its BRE license.
- H. According to BRE licensing records, the designated officer ("D.O.") of record for II is RICHARD CAN.
  - I. II's BRE license will expire on November 2, 2018.

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#### RICHARD CAN

- A. Respondent RICHARD CAN ("CAN") is presently licensed and/or has license rights under the Real Estate Law (Part 1 of Division 4 of the Code) as a real estate broker ("REB"), CalBRE license ID 01300900.
- B. CAN was originally licensed by the BRE as a RES on or about December 26, 2000, and as a REB on or about October 13, 2010.
  - C. CAN's BRE mailing and main address of record is II's Garden Grove address.
- D. According to BRE records to date, CAN has no active DBAs and no branch offices under his BRE license.
- E. CAN is the D.O. of record for II until his officer expiration date of November 2, 2018.
  - F. CAN's BRE license will expire on October 14, 2018.

### APPLICABLE SECTIONS OF THE REAL ESTATE LAW

5.

### Trust Fund Handling -

### Code Section 10145 and Regulations 2831.2, 2832, 2832.1, 2835 and 2951

Pursuant to Code Section 10145:

(a)(1): "A real estate broker who accepts funds belonging to others in connection with a transaction subject to this part shall deposit all those funds that are not immediately placed into a neutral escrow depository or into the hands of the broker's principal, into a trust fund account maintained by the broker in a bank or recognized depository in this state. All funds deposited by the broker in a trust account shall be maintained there until disbursed by the broker in accordance with instructions from the person entitled to the funds.

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 Pursuant to Regulation 2950, "The following acts in the handling of an escrow by a real estate broker exempted from the provisions of the Escrow Law (by Section 17006(a)(4) of the Financial Code) are prohibited and may be considered grounds for disciplinary action:

- (a) Soliciting or accepting an escrow instruction (or amended or supplemental escrow instruction) containing any blank to be filled in after signing or initialing of such escrow instruction (or amended or supplemental escrow instruction).
- (b) Permitting any person to make any addition to, deletion from, or alteration of an escrow instruction (or amended or supplemental escrow instruction) received by such licensee, unless such addition, deletion or alteration is signed or initialed by all persons who had signed or initialed such escrow instruction (or amended or supplemental escrow instruction) prior to such addition, deletion or alteration.
- (c) Failing to deliver at the time of execution of any escrow instruction or amended or supplemental escrow instruction a copy thereof to all persons executing the same.
- (d) Failing to maintain books, records and accounts in accordance with accepted principles of accounting and good business practice.
- (e) Failing to maintain the office, place of books, records, accounts, safes, files, and papers relating to such escrows freely accessible and available for audit, inspection and examination by the commissioner.
- (f) Failing to deposit all money received as an escrow agent and as part of an escrow transaction in a bank, trust account, or escrow account on or before the close of the next full working day after receipt thereof.

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Responsibility of Corporate Officer in Charge – Code Section 10159.2 and Regulation 2725

13.

Pursuant to Code Section 10159.2 (a), "The officer designed by a corporate broker license pursuant to Section 10211 shall be responsible for the supervision and control of the activities conducted on behalf of the corporation by its officers and employees as necessary to secure full compliance with the provisions of this division, including supervision of salespersons licensed to the corporation in the performance of acts for which a real estate license is required..."

14.

Pursuant to Regulation 2725, "A broker shall exercise reasonable supervision over the activities of his or her salespersons. Reasonable supervision includes, as appropriate, the establishment of policies, rules, procedures and systems to review, oversee, inspect and manage:

- a) Transactions requiring a real estate license.
- b) Documents which may have a material effect upon the rights or obligations of a party to the transaction.
- c) Filing, storage and maintenance of such documents.
- d) The handling of trust funds.
- e) Advertising of any service for which a license is required.
- f) Familiarizing salespersons with the requirements of federal and state laws relating to the prohibition of discrimination.
- g) Regular and consistent reports of licensed activities of salespersons.

The form and extent of such policies, rules, procedures and systems shall take into consideration the number of salespersons employed and the number and location of branch offices.

A broker shall establish a system for monitoring compliance with such policies, rules, procedures and systems. A broker may use the services of brokers and salespersons to assist in administering the provisions of this section so long as the broker does not relinquish overall responsibility for supervision of the acts of salespersons licensed to the broker."

## Grounds for Revocation or Suspension - Code Section 10176 and Regulation 2830

15.

Pursuant to Code Section 10176, "The commissioner may, upon his or her own motion, and shall, upon the verified complaint in writing of any person, investigate the actions of any person engaged in the business or acting in the capacity of a real estate licensee within this state, and he or she may temporarily suspend or permanently revoke a real estate license at any time where the licensee, while a real estate licensee, in performing or attempting to perform any of the acts within the scope of this chapter has been guilty of any of the following:

(e) Commingling with his or her own money or property the money or other property of others which is received and held by him or her.

20

## Further Grounds for Disciplinary Action - Code Section 10177

16.

Pursuant to Code Section 10177, "The commissioner may suspend or revoke the license of a real estate licensee, delay the renewal of a license of a real estate licensee, or deny the issuance of a license to an applicant, who has done any of the following:

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(d) Willfully disregarded or violated the Real Estate Law (Part 1 (commencing with Section 10000)) or Chapter 1 (commencing with Section 11000) of Part 2 or the rules and regulations of the commissioner for the administration and enforcement of the Real Estate Law and Chapter 1 (commencing with Section 11000) of Part 2."

(g) Demonstrated negligence or incompetence in performing an act for which he or she is required to hold a license.

(h) As a broker licensee, failed to exercise reasonable supervision over the activities of his or her salespersons, or, as the officer designated by a corporate broker licensee, failed to exercise reasonable supervision and control of the activities of the corporation for which a real estate license is required..."

# <u>License Disclosure Required of Person Preparing Written Escrow Instructions –</u> <u>Financial Code Section 17403.4 in conjunction with Code Section 10086</u>

17.

Pursuant to Financial Code Section 17403.4, "All written escrow instructions and all escrow instructions transmitted electronically over the Internet executed by a buyer or seller, whether prepared by a person subject to this division or by a person exempt from this division under Section 17006, shall contain a statement in not less than 10-point type which shall include the license name and the name of the department issuing the license or authority under which the person is operating. This section shall not apply to supplemental escrow instructions or modifications to escrow instructions."

18.

Pursuant to Code Section 10086:

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"(a) If the commissioner determines through an investigation that (1) a person has engaged or is engaging in an activity which is a violation of a provision of this part, other than a provision of Article 8 (commencing with Section 10249) of Chapter 3, or which is a violation of a regulation of the commissioner adopted for the purpose of implementing any provision of this part, other than a regulation adopted pursuant to a provision of Article 8 (commencing with Section 10249) of Chapter 3, or (2) a real estate broker has engaged in or is engaging in an activity which is a violation of a provision of Division 6 (commencing with Section 17000) of the Financial Code, and which is not exempt pursuant to paragraph (4) of subdivision (a) of Section 17006, the commissioner may direct the person to desist and refrain from such activity by issuance of an order specifying the nature of the activity and the factual and legal basis for his or her determination. The respondent to whom the order is directed shall immediately, upon receipt of the order, cease the activity described in the order.

(b) The respondent may, within 30 days after service of the order to desist and refrain, file a request for a hearing. If, with the request for hearing, the respondent also files a written verification that the order of the commissioner precludes him or her from further engaging in a substantial proportion of his or her business, the commissioner shall, within 10 days thereafter, file an action in superior court to restrain the respondent from continuing the activity or doing any act in furtherance thereof pending the completion of a hearing pursuant to Chapter 5 (commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the Government Code.

If the commissioner fails to bring the action in superior court within the time prescribed by this section, or if the court refuses to restrain the respondent pending the decision of the commissioner following the administrative hearing, the respondent may resume the

activities in question pending the rendering of the decision of the commissioner following the administrative hearing.

- (c) The administrative hearing shall be commenced by the commissioner within 30 days after receipt of respondent s request unless the respondent agrees to a postponement. If the hearing is not commenced within 30 days after receipt of respondent s request or on the date to which continued with respondent s consent, or if the commissioner does not render a decision within 15 days after receipt of the proposed decision following the hearing, the order shall be deemed rescinded.
- (d) The provisions of Section 11019, and not the provisions of this section, shall apply in the case of an activity which the commissioner determines to be in violation of Article 8 (commencing with Section 10249) of Chapter 3 or of a regulation of the commissioner for implementation of any provision of that article."

## BRE AUDIT OF ILOANMASTER INC's BROKER ESCROW ACTIVITY (LA 160193)

19.

On August 11, 2017, the BRE completed an audit examination of the books and records of Respondent II pertaining to its broker escrow activities described in Paragraphs 20 and 22 below, which require a real estate license. The audit examination covered a period of time beginning on May 1, 2016 and ending on April 30, 2017 ("audit examination period" or "audit period"), and were performed during the period June 21, 2017 through July 24, 2017 ("audit field work period"). The final report of August 11, 2017 revealed violations of the Code and the Regulations as set forth in the following paragraphs, and more fully discussed in Audit Report LA 160193.

20.

## II's Business Activities & Corporate Structure

1	At all times mentioned in Garden Grove, California, Respondent II acted as a
2	REB, and ordered, caused, authorized or participated in licensed activities within the meaning
3	of the exception within Financial Code Section 17006(a)(4), wherein II, as a REB licensed by
4	the Real Estate Commissioner, performed acts in the course of or incidental to a real estate
5	transaction in which the broker is an agent or a party to the transaction and in which the broker
6	is performing an act for which a real estate license is required ("broker escrows").
7	21.
8	${\overline{\Pi}}$
9	At the time of the audit examination, the corporate structure for II was as
10	follows: President and 100% owner REB CAN. At the time of the audit examination, II
11	employed five (5) RES and one (1) REB associate under its BRE license.
12	22.
13	II's Broker Escrow Activities
14	According to D.O. CAN, as of the audit examination, II is a mortgage
15	banker/corresponding lender that solicits borrowers and funds the loans through lines of credit.
16	II also performs residential resale activity, and represents both buyers and sellers. II also
17	provides escrow services to its own clients. During the audit period, II closed approximately
18	eighty (80) escrows and collected escrow trust funds amounting to \$4,039,664.00 for the
19	twelve-month period ending on April 30, 2017. II maintained two (2) bank accounts that
20	handled trust funds in connection with its broker escrow activity during the audit period.
21	23.
22	Bank Accounts
23	According to D.O. CAN, II maintained two (2) bank accounts that handled trust
24	funds in connection with its broker escrow activities during the audit period:
25	Bank Account #1
26	

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5	AUDIT FINDINGS: VIOLATIONS OF THE REAL ESTATE LAW
6	24.
7	In the course of activities as described in Paragraphs 20 and 22, above, and
8	during the audit examination period described in Paragraph 19, Respondent II violated the Code
9	and the Regulations, as described below:
10	25.
11	Trust Fund Handling for Multiple Beneficiaries/When Broker Handles Escrow
L2	(Code Section 10145 and Regulation 2832,1/2951)
L3	A. Bank Account #1: Based on the records provided and the aforementioned
14	prepared bank reconciliation as of April 30, 2017 for Bank Account #1, the BRE Auditor
L5	discovered that:
L6	1. As of April 30, 2017, <u>Bank Account #1</u> had a shortage of <\$2,384.32>:
1.7	Adjusted Bank Balance, 4/30/17 \$7,508.92
18	Accountability, 4/30/17 \$2,597.24
L9	Accumulated REB earned fees \$7,256.00
20	Broker Funds <u>\$ 40.00</u>
21	Total: \$9,893.24 <\(\frac{\\$9,893.24>}{}
22	Trust Fund Shortage, 4/30/17: <\$2,384.32>
23	2. The BRE Auditor discovered that the <\$2,384.32> shortage was caused by a
24	negative escrow balance due to disbursements related to Escrow No. 1092-TL when there were
25	insufficient funds to make such disbursements. There was no evidence provided that the trust
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1	NO. 1095-TL was wired to Bank Account #2 on May 31, 2017, before the completion of the
2	audit field work.)
3	///
4	///
5	<i>III</i>
6	///
7	26.
8	Commingling/Failed to Disburse Broker's Earned Fees and Commissioners Within
9	Twenty-Five (25) Days/ When Broker Handles Escrow
10	(Code Sections 10145 and 10176(e) and Regulations 2835(a), 2835(b), and 2951)
11	A. During the audit period, II mixed trust funds with its own funds (comprised or
.2	earned fees and commissions) in Bank Account #1 and Bank Account #2. II failed to disburse
1.3	its earned fees and commissions from Bank Account #1 and Bank Account #2 within twenty-
.4	five (25) days from the date said fees and commissioners were earned. II kept at all times more
.5	than \$200 of its own funds (\$1,783.25) in Bank Account #2 during the audit period.
.6	B. As of April 30, 2017, Bank Account #1 had broker earned fees and
.7	commissions in the amount of \$7,256.00, in violation of Code Sections 10145 and 10176(e)
.8	and Regulations 2835 and 2951. II disbursed the accumulated earned fees and commissions in
.9	the amount of \$7,746.00 via Check Number 1081 dated June 22, 2017 from Bank Account #1
20	on or about June 23, 2017.
21	C. As of April 30, 2017, Bank Account #2 had broker earned fees and
22	commissions in the amount of \$122,768.89, in violation of Code Sections 10145 and 10176(e)
3	and Regulations 2835 and 2951. II transferred \$124,766.06 of II's earned fees and
4	commissions to II's general bank account when CAN closed Bank Account #2 on June 8, 2017.
5	
6	
7	

# <u>Trust Fund Handling – Trust Account Reconciliation/When Broker Handles Escrow</u> (Code Section 10145 and Regulations 2831,2 and 2951)

A. During the audit period, III failed to perform and maintain a monthly reconciliation comparing the balance of all the separate beneficiary or transaction records (separate records) to the balance of the record of all trust funds received and disbursed (control record) for Bank Account, in violation of Code Section 10145 and Regulations 2831.2 and 2951.

28.

# <u>Trust Account Designation/When Broker Handles Escrow</u> (Code Section 10145 and Regulations 2832 and 2951)

Bank Account #1 and Bank Account #2 were both bank accounts which held trust funds in connection with II's broker escrow activities. However, neither Bank Account #1 nor Bank Account #2 were set up as trust accounts in the name of the REB or REB's DBA as trustee (Bank Account #1 was maintained in the name of D.O. CAN as "RICHARD CAN, Sole Prop."), in violation of Code Section 10145 and Regulations 2832 and 2951.

29.

# <u>Deposit Trust Funds in a Timely Manner When Broker Handles Escrow</u> (Code Section 10145 and Regulations 2832, 2950, and 2951)

II collected trust funds in the form of earnest money deposits and loan funds in connection with its broker escrow activities and failed to place said funds into a designated trust account by the next business day following receipt of said funds, in violation of Code Section 10145 and Regulations 2832, 2950, and 2951. In Bank Account #1, the BRE Auditor discovered at least two (2) instances in which the date of deposit was five (5) days after the date of escrow receipt (Escrow Nos. 1088-TL and 1004-TL). In Bank Account #2, the BRE Auditor

discovered at least three (3) instances in which the date of deposit was more one business day subsequent to the date of escrow receipt (Escrow Nos. 1095-TL, 3004-TL, and 3002-TL); in one of these examples, the date of deposit was over thirty (30) days from the date of receipt. II deposited said funds into Bank Account #1 or Bank Account #2, neither of which were properly designated trust accounts, in violation of Code Section 10145 and Regulations 2832, 2950, and 2951.

30.

# <u>License Disclosure for Each Beneficiary or Transaction</u> (Financial Code Section 17403.4 in conjunction with Code Section 10086(a))

II acted in the capacity of an escrow holder under the exemption of Financial Code Section 17006(a)(4)/Code Section 10086(a) and failed to disclose on the sales escrow instruction the name of the Bureau issuing the license under which II operated, in violation of Financial Code Section 17403.4 in conjunction with Code Section 10086(a)).

31.

## Notification of Broker Escrow Activity (Code Section 10141.6)

II acted in the capacity of an escrow holder under the exemption of Financial Code Section 17006(a)(4)/Code Section 10086(a), closed thirty-nine (39) escrow transactions in calendar year 2016, and failed to notify the Bureau of its broker escrow activity within sixty (60) days from December 31, 2016, in violation of **Code Section 10141.6**.

32.

# Responsibility of Corporate Officer in Charge/Broker Supervision (Code Sections 10159.2 and 10177(h) and Regulation 2725)

The acts and/or omissions of CAN as the D.O. of ILOANMASTER INC during the audit period, demonstrate a failure to adequately supervise the real estate activities of

1	ILOANMASTER INC and its salespersons and its employees to ensure compliance with the
2	Real Estate Law and Regulations. The acts and/or failures to act constitute grounds for the
3	suspension or revocation of the license and license rights of Respondent CAN under the
4	provisions of Code Sections 10159.2 and 10177(h) and Regulation 2725.
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6	· · · · · · · · · · · · · · · · · · ·
7	Additional Violations of the Real Estate Law
8	33.
9	The overall conduct of Respondents ILOANMASTER INC and CAN is violative
10	of the Real Estate Law and constitutes cause for the suspension or revocation of both real estate
11	licenses and license rights under the provisions of Code Section 10177(g) for negligence and
12	Code Section 10177(d) for willful disregard of the Real Estate Law.
13	<u>COSTS</u>
14	Investigation and Enforcement Costs
15	34.
16	Code Section 10106 provides, in pertinent part, that in any order issued in
17	resolution of a disciplinary proceeding before the Bureau of Real Estate, the Commissioner may
18	request the administrative law judge to direct a licensee found to have committed a violation of
19	this part to pay a sum not to exceed the reasonable costs of the investigation and enforcement of
20	the case.
21	Audit Costs
22	35.
23	Code Section 10148(b) provides, in pertinent part, the Commissioner shall
24	charge a real estate broker for the cost of any audit, if the Commissioner has found in a final
25	decision following a disciplinary hearing that the broker has violated Code section 10145 or a
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27	

1	regulation or rule of the Commissioner interpreting said section.
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7	WHEREFORE, Complainant prays that a hearing be conducted on the
8	allegations of this Accusation and that upon proof thereof, a decision be rendered imposing
9	disciplinary action against the licenses and license rights of Respondents ILOANMASTER INC
10	and RICHARD CAN under the Real Estate Law (Part 1 of vision 4 of the Business and
11	Professions Code), for the cost of investigation and enforcement as permitted by law, and for
12	such other and further relief as may be proper under other provisions of law, and for costs of
13	audit.
14	Dated at Los Angeles, California
15	this 169 day of Wey , 2018.
16	mole man
17	Maria Suarez
18	Supervising Special Investigator
19	
20	
21	
22	cc: ILOANMASTER INC
23	RICHARD CAN
24	Enforcement – N. Torres-Mancia, M. Suarez Audits – G. King, M. Rivera
25	Sacto.
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