FILED

Elliott Mac Lennan, Counsel (SBN 66674) OCT = 9 2013Bureau of Real Estate 2 320 West 4th Street, Suite 350 Los Angeles, California 90013-1105 DEPARTMENT OF REAL ESTATE 3 Telephone: (213) 576-6982 (213) 576-6911 Direct: Facsimile 5 (213) 576-6917 6 7 8 BEFORE THE BUREAU OF REAL ESTATE 9 STATE OF CALIFORNIA 10 11 In the Matter of the Accusation of 12 CALPRO PROPERTY MANAGEMENT INC.; No. H- 39084 LA and ROBERT GARDNER YANN. 13 individually and as designated officer ACCUSATION of CalPro Property Management Inc., 14 15 Respondents. 16 The Complainant, Maria Suarez, a Deputy Real Estate Commissioner of the State 17 of California, Bureau of Real Estate ("Bureau") for cause of Accusation against CALPRO 18 PROPERTY MANAGEMENT INC. ("CPMI") and ROBERT GARDNER YANN ("YANN"), 19 individually and as designated officer of CalPro Property Management Inc. (collectively 20 "Respondents"), is informed and alleges as follows: 21 1. 22 The Complainant, Maria Suarez, a Deputy Real Estate Commissioner of the State 23 of California, makes this Accusation in her official capacity. 24 25 All references to the "Code" are to the California Business and Professions Code 26 and all references to "Regulations" are to Title 10, Chapter 6, California Code of Regulations.

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License Status

3.

From June 16, 2010, through the present, Respondent CPMI has been licensed as a real estate broker. At all times relevant herein, CPMI was acting by and through Respondent YANN as its designated broker-officer pursuant to Code Section 10159.2 to be responsible for ensuring compliance with the Real Estate Law. On April 9, 2012, CPMI became Non-Broker Affiliated upon the cancellation of YANN's tenure as designated officer.

3.

Respondent YANN was originally licensed as a real estate broker on May 8, 2009. On April 9, 2012, YANN cancelled his tenure as designated officer of CPMI.

Table: CalPro Property Management Inc. Officers

Officers	Title	License	
Robert Gardner Yann	Designated Officer	Broker	
Thomas Windham	CEO/CFO	No	

4.

Whenever reference is made in an allegation in this Accusation to an act or omission of "Respondents", such allegation shall be deemed to mean that the officers, directors, employees, agents and real estate licensees employed by or associated with Respondents committed such act or omission while engaged in the furtherance of the business or operations of Respondents and while acting within the course and scope of their corporate authority and employment, including YANN, and Thomas Windham.

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FIRST CAUSE OF ACCUSATION (Property Management Audit)

5.

At all times mentioned, in the City of Seal Beach, County of Orange,

Respondents CPMI and YANN engaged in the business of, acted in the capacity of, advertised
or assumed to act as a real estate brokers, within the meaning of Code Section 10131(b).

Respondents engaged in the business of a property management brokerage with the public
wherein, for or in expectation of compensation, for another or others, Respondents leased;
rented or offered to lease or rent; placed for rent; solicited listings of places for rent; solicited for
prospective tenants, collected rents from real property, or improvements thereon.

Audit Examination:

6.

On July 2, 2012, the Bureau completed an audit examination of the books and records of Respondent CPMI pertaining to the property management activities described in Paragraph 5, which require a real estate license. The audit examination covered a period of time beginning on January 1, 2011 and ending May 31, 2012. The audit examination revealed violations of the Code and Title 10, Chapter 6, California Code of Regulations ("Regulations") as alleged in the following paragraphs, and more fully set forth in Audit Report LA 110247 and the exhibits and work papers attached thereto.

Bank Accounts

7.

At all times mentioned, in connection with the activities described in Paragraph 6, above, CPMI accepted or received funds including funds in trust ("trust funds") including security deposits and rental receipts from or on behalf of property owners and tenants handled by CPMI

Santucci and Ung in respective amounts of \$2,430 and \$3,908.25, totaling \$6,338.25, in

violation of Code Sections 10145 and 10177(g);

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(b) Failed to place trust funds, including rents and security deposits collected
from tenants, into a trust fund account in the name of the broker as trustee at a bank or other
financial, in violation of Code Section 10145 and Regulation 2832(a);

- (c) Conducted licensed activities from CPMI's mailbox which was registered as CPMI's main office address, in violation of Code Section 10163 and Regulation 2715;
- (d) Used the fictitious name of "CalPro Property Management," to conduct licensed activities without first obtaining from the Bureau a license bearing said fictitious business name, in violation of Code Section 10159.5 and 2731; and
- (e) Failed to retain all records of CPMI's activity during the audit period requiring a real estate broker license, in violation of Code Section 10148.

Disciplinary Law and Regulations

9.

The conduct of Respondents CPMI and YANN, described in Paragraph 8, above, violated the Code and the Regulations as set forth below:

<u>PARAGRAPH</u>	PROVISIONS VIOLATED
8(a)	Code Section 10145 and 10177(g)
8(b)	Code Section 10145 and Regulation 2832(a)
8(c)	Code Section 10162 and Regulation 2715
8(d)	Code Section 10159.5 and Regulation 2731
8(e)	Code Section 10148

The foregoing violations constitute cause for the discipline of the real estate licenses and license rights of Respondents CPMI and YANN under the provisions of Code Sections 10145, 10177(d) and 10177(g).

SECOND CAUSE OF ACCUSATION

(Trust Fund Mishandling and Failure to Remit/Restore Rents to Property Owners)

10.

On March 27, 2013, the Department completed an investigation of Respondents CPMI and YANN pertaining to said Respondents real estate property management brokerage described in Paragraph 5, which require a real estate license. The investigation covered a period of time beginning in 2010 and ending in March 27, 2013.

11.

Respondents CPMI and YANN acted in the capacity as property managers for the ten (10) property owners set forth in the table below. With respect to each property owner tabled, Respondents management duties and responsibilities included property management, maintenance, collection and disbursement of trust funds in the form of security deposits and rent, for maintenance and other expenses pertaining to each property owner. Respondents mismanaged their aforesaid responsibilities to the said property owners which resulted in financial loss to them by Respondents' failure to provide accurate, complete trust fund handling reports and failure to pay over to the said property owners the correct net rents. These net rents remain due and owing in the amounts set forth in the table below in Paragraph 12:

12.

Table: CalPro Restitution to Property Owner Complainants

Case No.	Loss/Restitution Due	<u>Date</u>
712-0319-002	\$28,000	July 1, 2011
712-0327-003	\$10,000	July 12, 2010
712-0504-017	\$4,380	July 11, 2011
712-0504-017	\$6,530	July 2010
	712-0319-002 712-0327-003 712-0504-017	712-0319-002 \$28,000 712-0327-003 \$10,000 712-0504-017 \$4,380

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Richard S.	712-0525-008	\$6,088	August 10, 2010
Ronald S.	712-052-003	\$2,340	2010
Danie S.	712-0625-005	\$6,193	March, April August 2012
Kendra G.	712-0727-001	\$4,175	2010 to December 2, 2011
Saul M.	712-0613-003	\$2,095	March 1, 2012
Gloria B.	712-0228-002	\$6,953.52	January, February, March 2012
Total Restitution Due		<u>\$76,754.20</u>	

13.

The conduct of Respondents CPMI and YANN, as alleged and described in Paragraphs 5, 13, 14 and 15, above, violated the Code and the Regulations hereunder, under the provisions as set forth below:

- A. 10176(a) for substantial misrepresentation.
- B. 10176(b) for false promises of a character likely to influence, persuade, or induce.
- C. 10176(c) for a continued and flagrant course of misrepresentation or making of false promises through real estate agents or salespersons.
 - D. 10176(g) for undisclosed compensation and for taking secret profits.
 - E. 10176(i) for fraud and dishonest dealing and conversion of rental receipts.
 - F. 10177(j) for diversion and defalcation of trust funds.
 - G. 10145 for trust fund mishandling handling.

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SECOND CAUSE OF ACCUSATION (Negligence)

14.

The overall conduct of Respondents CPMI and YANN constitutes negligence and is cause for discipline of the real estate license and license rights of said Respondents pursuant to the provisions of Code Section 10177(g).

THIRD CAUSE OF ACCUSATION (Fiduciary Duty)

15.

The conduct, acts and omissions of Respondents CPMI and YANN constitute a breach of fiduciary duty, owed to CPMI's clientele of good faith, trust, confidence and candor, within the scope of their relationship, in violation of Code Section 10177(g) and constitutes cause for discipline of the real estate license and license rights of said Respondents pursuant to the provisions of Code Section 10177(g).

COST RECOVERY

16.

Code Section 10106 provides, in part, that in any order issued in resolution of a disciplinary proceeding before the Bureau of Real Estate, the Commissioner may request the administrative law judge to direct a licensee found to have committed a violation of this part to pay a sum not to exceed the reasonable costs of the investigation and enforcement of the case.

AUDIT COST RECOVERY

17.

Code Section 10148(b) provides, in pertinent part that the Commissioner shall charge a real estate broker for the cost of any audit, if the commissioner has found in a final decision following a disciplinary hearing that the broker has violated Code section 10145 or a regulation or rule of the commissioner interpreting said section.

WHEREFORE, Complainant prays that a hearing be conducted on the allegations of this Accusation and that upon proof thereof, a decision be rendered imposing disciplinary action against all licenses and/or license rights of Respondents CALPRO PROPERTY MANAGEMENT INC. and ROBERT GARDNER YANN, individually and as designated officer of CalPro Property Management Inc. under the Real Estate Law (Part 1 of Division 4 of the California Business and Professions Code) and for such other and further relief as may be proper under other applicable provisions of law, including but not limited to, proof of restitution of trust funds in amount of \$6,388.29, and costs investigation, enforcement and audit.

Dated at Los Angeles, California.

this 4th day of Cololier, 2013.

MARIA SUAREZ

Deputy Real Estate Commessioner

Robert Gardner Yann Maria Suarez Bita Yazdani Sacto