0 y		FILED					
	1 2 3	ELLIOTT MAC LENNAN, SBN 66674 Department of Real Estate 320 West 4th Street, Ste. 350 Los Angeles, California 90013-1105 DEPARTMENT/OF REAL ESTATE					
	4	Telephone: (213) 576-6911 (direct) (213) 576-6982 (office)					
	6 7						
	8	BEFORE THE DEPARTMENT OF REAL ESTATE					
	9 10	STATE OF CALIFORNIA * * *					
	11 12 13 14 15 16 17	In the Matter of the Accusation of ) No. H- 38889 LA RANDAL WESLEY BANAGAS, ) ACCUSATION doing business as Starcrest Property ) Management, and Starcrest Properties, ) Ranbrea Realty & Loans, and ) Ranbrea Realty, ) Respondent, )					
	18						
	19 20	business as Starcrest Property, and Starcrest Properties, Ranbrea Realty & Loans and Ranbrea					
	21	Realty is informed and alleges as follows:					
	22 23	1.					
	24	The Complainant, Veronica Kilpatrick, a Deputy Real Estate Commissioner of the					
	25	State of California, makes this Accusation in her official capacity.					
	26 27						
		- 1 -					

L.

. 1

1 All references to the "Code" are to the California Business and Professions Code 2 and all references to "Regulations" are to Title 10, Chapter 6, California Code of Regulations. 3 4 License Status 5 3. б At all times mentioned, RANDAL WESLEY BANAGAS ("BANAGAS"), was 7 licensed or had license rights issued by the Department of Real Estate ("Department") as a real 8 estate broker. BANAGAS was originally licensed as a real estate broker on August 3, 2007. 9 10 Brokerage 11 4. 12 At all times mentioned, in the City of Murrieta, County of Riverside, BANAGAS 13 engaged in the business of, acted in the capacity of, advertised or assumed to act as a real estate 14 broker, including the operation and conduct of a real estate sales and property management 15 business within the meaning of: 16 17 A. Code Section 10131(a). Respondent BANAGAS engaged in the business of, 18 acted in the capacity of, advertised or assumed to act as a real estate broker, including the 19 solicitation for listings of and the negotiation of the sale of real property as the agent of others. 20 B. Code Section 10131(b), with the public wherein, for or in expectation of 21 compensation, for another or others, Respondent leased or rented or offered to lease or rent, or 22 placed for rent, or solicited listings of places for rent, or solicited for prospective tenants, or 23 24 collected rents from real property, or improvements thereon. 25 BANAGAS managed sixty five (65) properties for fifty eight (58) owners and 26 collected about \$759,000.00 annually in trust funds for his property management activity. 27

- 2 -

2.

## FIRST CAUSE OF ACCUSATION (Audit Examination)

	5.
On Augus	t 1, 2012 the Department completed an audit examination of the books
and records of BANAGA	S, pertaining to the real estate sales and property management activities
described in Paragraph 4,	that require a real estate license. The audit examination covered a
period of time beginning	on January 01, 2010 and ending on May 31, 2012. The audit
examination revealed vio	lations of the Code and the Regulations as set forth below, and more
fully discussed in Audit F	Report SD 110064/SD110076 and the exhibits and work papers
attached.	
Bank Accounts	
	6.
At all time	es mentioned, in connection with the activities described in Paragraph 4,
above, BANAGAS accep	oted or received funds including funds in trust (hereinafter "trust funds")
from or on behalf of actu	al or prospective parties to transactions handled by BANAGAS,
including property owner	rs and tenants. BANAGAS maintained the following bank accounts:
1. <u>BA 1</u>	
Account Name:	Starcrest Property Management
Account No.:	*****9156
Bank Name:	Wells Fargo Bank
Bank Address:	Murrieta, California
1	

## 2. <u>BA 2</u>

Account Name:	Starcrest Property Management				
Account No.:	*****9131				
Bank Name:	Wells Fargo Bank				
Bank Address:	Murrieta, California				
3 <u>BA 3</u>					
Account Name:	Starcrest Property Management				
Account No.:	*****0489				
Bank Name:	Wells Fargo Bank				
Bank Address:	Murrieta, California				
Violations of the Real Estate Law					
	7.				

In the course of activities described in Paragraphs 4 and 6, above, and during the
 audit examination period described in Paragraph 5, Respondent BANAGAS, acted in violation of
 the Code and the Regulations in that BANAGAS:

(a) Respondent BANAGAS performed acts for which a real estate license is
 required, including soliciting for prospective tenants and negotiating leases on real property and
 executing property management agreements with property owners for managing their real
 properties before Ironrod Group Inc. doing business as Averis Property management, managed
 by BANAGAS', license had issued, in violation of Code Section 10130. Between October 24,
 2011 and June 26, 2012, BANAGAS conducted activities through and under the name "Ironrod
 Group Inc.";

· · · · · · · · · · · · · · · · · · ·	I				1
1	(b) ]	Failed to perform	n a monthly recond	ciliation of the balance of	of all separate
2	beneficiary or trans	action records n	naintained pursuan	t to Regulation 2831.1	with the record of all
3	trust funds received	l and disbursed l	oy Ironrod Group I	inc., in violation of Cod	e Section 10145 and
4	Regulation 2831.2	i			
5	(c) ]	Failed to place tr	ust funds, includir	ng security deposits and	rent receipts
б	accepted on behalf	of another into t	he hands of the ov	vner of the funds, a neu	tral escrow
7				the trustee at a bank or	
8					
9	- Sec.		nd Ironrod Group	Inc., in violation of Coo	le Section 10145
10	and Regulation 28				
11	(d)	Permitted and/or	caused the disbur	sement of trust funds to	himself and/or third
12	party providers on	the representation	on that these amou	nts were needed to pay	for maintenance
13	services, which payments exceeded the actual costs of these services by Respondent.				
14 15	Respondent did not disclose these "mark-ups" to the beneficiaries of said trust funds, did not				
16	obtain their consent to these "mark-ups" and paid himself the difference between the amounts				
17	paid and the actual costs of the services, in violation of Code Section 10176(g), as set forth				
18			,		
19	below:				
20	Invoice Amount	Amount <u>Charged</u>	Mark-Up Amount	Mark-Up <u>Disclosed</u>	Owner <u>Name</u>
21	\$ 50.00	\$100.00 \$320.00	\$ 50.00 \$100.00	No No	Ma, H. P.Carol
22	\$220.00 \$195.00	\$250.00	\$ 55.00	No	P.Carol
23	\$225.00 \$120.00	\$280.00 \$165.00	\$ 55.00 \$ 45.00	No No	Ron C. Ray S.
24	\$112.00 \$225.00	\$175.00 \$275.00	\$63.00 \$50.00	No No	Doug R. Andy L.
25		· .			
26	(e) Misrepresented that he held earnest money deposits ("EMD") from buyers				
27	berein set forth in violation of Code Section 10176(a).				

- 5 -

ł							
	1	Buyer Name	EMD	Property Address			
	2	Luis del la C.	\$ 1,000.00	1482 Avila Drive, Perris, CA 92571			
	3	Palencia / L. Chi Bich N.	\$ 7,070.00 \$ 1,000.00	25859 Marco Polo St., Murrieta, CA 92563 25743 Barclay Dr., Murrieta, CA 92563			
	4	Jaime M., Jr. Silva / Miller	\$10,000.00 \$ 3,000.00	14223 Pintail Loop, Corona, CA 92880 4851 Aliano Plaza, Yorba Linda,CA 92886			
	5		ų 0,000.00				
	6	Disciplinary Statures and Regulations					
	7 8	8.					
	9	The conduct of Respondent BANAGAS, as alleged and described in Paragraph 7,					
	10	above, violated the Code and the Regulations as set forth below:					
	11						
	12						
	13						
	14						
	15	7(d)	Code Section 1017				
	16	7(e)	Code Section1017				
	17						
	18	The foregoing violations constitute cause for discipline of the real estate license and license rights					
	19	of Respondent BANAGAS, under the provisions of Code Sections 10176(a), 10176(g), 10177(d)					
	20 21	and/or 10177(g).					
	22	SECOND CAUSE OF ACCUSATION (Negligence)					
	23	9.					
	24	The overall conduct of Respondent BANAGAS. constitutes negligence or					
	25	incompetence. This conduct and violation are cause for discipline of the real estate license and					
	26						
	27	license rights of Respondent pursuant to Code Section 10177(g).					
		- 6 -					

1	THIRD CAUSE OF ACCUSATION (Breach of Fiduciary Duty)	
2	10.	
3	The conduct, acts and omissions of Respondent BANAGAS constitutes a breach	
5	of fiduciary duty of good faith, trust, confidence and candor, within the scope of their contractual	
6	relationship, owed to Respondent BANAGAS' real estate consumers and property management	
7	clientele. This conduct and violation are cause for discipline of the real estate license and license	
8	rights of Respondent BANAGAS pursuant to Code Section 10177(g).	
9	FOURTH CAUSE OF ACCUSATION	
10	(Supervision)	
11	11.	
12	The overall conduct of Respondent BANAGAS constitutes a failure on his part to	
13 14	exercise reasonable supervision and control over the licensed activities his brokerage, in	
15	violation of Code Section 10177(h) and Regulation 2725. Respondent BANAGAS failed to keep	•
16	his brokerage in compliance with the Real Estate Law, and is cause for discipline of the real	
17	estate license and license rights of Respondent BANAGAS. pursuant to the provisions of Code	
18	Sections 10177(d), 10177(g) and/or 10177(h).	
19	12.	
20	Code Section 10106 provides, in pertinent part, that in any order issued in	
21	resolution of a disciplinary proceeding before the Department of Real Estate, the Commissioner	
22 23		
24	may request the administrative law judge to direct a licensee found to have committed a violation	
25	of this part to pay a sum not to exceed the reasonable costs of the investigation and enforcement	
26	of the case.	
27		
	- 7 -	ĺ.

WHEREFORE, Complainant prays that a hearing be conducted on the allegations of this Accusation and that upon proof thereof, a decision be rendered imposing disciplinary action against the license and license rights of Respondent RANDAL WESLEY BANAGAS, under the Real Estate Law (Part 1 of Division 4 of the Business and Professions Code) and for such other and further relief as may be proper under other applicable provisions of law including, but not limited to, costs of audit, investigation and enforcement pursuant to the Code, and as pursuant to applicable provisions of the California Administrative Procedure Act. Dated at Los Angeles, California

May 23,2013

cc: Randal Wesley Banagas

Veronica Kilpatrick Audits - Zaky Wanis

Sacto