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1	ELLIOTT MAC LENNAN, SBN 66674 Department of Real Estate SEP 12 2012
2	320 West 4th Street, Ste. 350 Los Angeles, California 90013-1105
3	DEPARIMENT OF REAL ESTATE
4	Telephone: (213) 576-6911 (direct)
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8	BEFORE THE DEPARTMENT OF REAL ESTATE
9	STATE OF CALIFORNIA
10	* * *
11	In the Matter of the Accusation of) No. H- 38410 LA
12) GERALD FRED ZIGROSSI,) <u>ACCUSATION</u>
13	doing business as)
14	Cajon Property Management,)
15	Respondent,)
16)
17	The Complainant, Maria Suarez, a Deputy Real Estate Commissioner of the State
	of California acting in her official capacity, for cause of Accusation against GERALD FRED
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19	ZIGROSSI, doing business as Cajon Property Management is informed and alleges as follows:
20	1.
21	The Compleinant Marie Sugrey a Deputy Deal Estate Commission - 641 - 644
22	The Complainant, Maria Suarez, a Deputy Real Estate Commissioner of the State
23	of California, makes this Accusation in her official capacity.
24	2.
25	All references to the "Code" are to the California Business and Professions Code
26	
27	and all references to "Regulations" are to Title 10, Chapter 6, California Code of Regulations.
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License Status

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3	At all times mentioned, GERALD FRED ZIGROSSI (ZIGROSSI), was licensed	
4	or had license rights issued by the Department of Real Estate (Department) as a restricted real	
5	estate broker. ZIGROSSI was originally licensed as a real estate broker on August 9, 1988.	
6 7	On March 24, 1982, in Case No. H-264 SA, an Accusation was filed against Respondent	
8	ZIGROSSI' et al., which resulted in discipline by revocation with right to a restricted broker	
9	license and other terms and conditions, for a violation of Code Section 10176(a), effective	
10	November 24, 1982. On December 22, 2009, ZIGROSSI was issued a restricted broker license.	
11	Brokerage	
12	4.	
13		
14	At all times mentioned, in the City of Redlands, County of San Bernardino,	
15	ZIGROSSI engaged in the business of, acted in the capacity of, advertised or assumed to act as a	
16	real estate broker, including the operation and conduct of a property management business within	i
17	the meaning of Code Section 10131(b), with the public wherein, for or in expectation of	
18	compensation, for another or others, Respondent leased or rented or offered to lease or rent, or	
19	placed for rent, or solicited listings of places for rent, or solicited for prospective tenants, or	
20 21	collected rents from real property, or improvements thereon.	
22	Zigrossi managed twenty-seven (27) properties for eighteen (18) owners and	
23	collected about \$480,000.00 annually in trust funds for his property management activity.	
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FIRST CAUSE OF ACCUSATION (Audit Examination)

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4	On August 24, 2011 the Department completed an audit examination of the books			
5	and records of ZIGROSSI, pertaining to the property management activities described in			
6	Paragraph 3, that require a	real estate license. The audit examination covered a period of time		
7	beginning on June 1, 2009	and ending on May 31, 2011. The audit examination revealed		
8	violations of the Code and	the Regulations as set forth below, and more fully discussed in Audit		
9 _.	Report LA 100272 and the	exhibits and work papers attached.		
10	Trust Accounts			
11 12		6.		
13	At all times	mentioned in connection with the activities described in Paragraph A		
14	At all times mentioned, in connection with the activities described in Paragraph 4,			
	above, ZIGROSSI accepted or received funds including funds in trust (hereinafter "trust funds")			
15	from or on behalf of actual or prospective parties to transactions handled by ZIGROSSI.			
16 17	including property owners a	and tenants. ZIGROSSI maintained the following bank accounts:		
18	1. <u>T/A 1</u>			
19 20	Account Name:	Cajon Property Management, LLC Trust Account		
20	Account No.:	XXXXXXXXXX-0432		
22	Bank Name:	Community Bank		
23	Bank Address:	200 E. Citrus Avenue		
24		Redlands,, CA 92373		
25				
26				
27				
		- 3 -		

2. <u>T/A 2</u>

Account Name:	Zigrossi Company Inc.
Account No.:	XXXXXXXXXXX-9471
Bank Name:	Community Bank
Bank Address:	200 E. Citrus Avenue Redlands,, CA 92373
3. <u>T/A 3</u>	
Account Name:	Cajon Property Management
Account No.:	XXXXXXXXXXX-0440
Bank Name:	Community Bank
Bank Address:	200 E. Citrus Avenue Redlands,, CA 92373

Violations of the Real Estate Law

7.

In the course of activities described in Paragraphs 4 and 6, above, and during the audit examination period described in Paragraph 5, Respondent ZIGROSSI, acted in violation of the Code and the Regulations in that ZIGROSSI:

(a)(1) Permitted, allowed or caused the disbursement of trust funds from T/A 1
where the disbursement of funds reduced the total of aggregate funds in T/A 1, ZIGROSSI's
property management trust account, to an amount which, on May 31, 2011, was \$39,320.64, less
than the existing aggregate trust fund liability to every principal who was an owner of said funds,
without first obtaining the prior written consent of the owners of said funds, in violation of Code

· 1	Sections 10145 and 10176(i) and Regulation 2832.1. On August 11, 2011, the shortage was
2	restored to T/A 1;
. 3	(a)(2) The T/A 1 had a shortage of \$39,320.64 as of May 31, 2011, consisted of
4	negative balance of property owner accounts of \$2,365.00, bank charges of \$1,390.03,
5	conversion of trust funds totaling \$13,529.75, as tabled below, and unidentified shortage totaling
6	\$22,035.86.
7	(a)(3) Remaining were broker's funds of \$185.33 as of May 31, 2011 in T/A 1:
8 ⁻ 9	
10	Conversion of Property Management Trust Funds from T/A 1 (W/P B-1 & B-2.1):
11	Check No.DateAmountPayeePurposeDebit08/25/09\$500.00Cajon PMTransfer to B/A 1
12	Debit01/26/09\$1,273.97Community BankLoan Payment132503/08/10\$533.32Quantum StructuresBusiness Partner
13	136703/09/10\$569.32Quantum StructuresBusiness PartnerDebit10/19/10\$3,153.14Community BankLoan Payment
14	1962 12/01/10 <u>\$7,500.00</u> Gerald Zigrossi Cash Withdrawal <u>\$13,529.75</u>
15	
16	(b) Failed to maintain an accurate control record in the form of a columnar record
17 18	in chronological order of all trust funds including security deposits and rental receipts received,
19	deposited and disbursed for all properties managed through T/A 1, in violation of Code Section
20	10145 and Regulation 2831;
21	(c) Failed to maintain an accurate separate record for each beneficiary or
22	transaction, thereby failing to account for all trust funds including security deposits and rental
23	receipts received, deposited and disbursed for each property managed, in violation of Code
24	Section 10145 and Regulation 2831.1;
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(d) Failed to perform a monthly reconciliation of the balance of all separate 1 beneficiary or transaction records maintained pursuant to Regulation 2831.1 with the record of all 2 3 trust funds received and disbursed by T/A 1, in violation of Code Section 10145 and Regulation 4 2831.2; 5 (e) Mixed and commingled trust funds and personal funds, in violation of Code 6 Sections 10145 and 10176(e) and Regulation 2835(b). Respondent ZIGROSSI made deposits to 7 and disbursements from T/A 1 of rents received in connection with the three (3) properties he 8 owned, to wit, (1) Cajon Professional Building located at 256 Cajon Street; (2) 93 Kansas Street 9 10 #401; and (3) 93 Kansas Street #402 in Redlands. In addition, ZIGROSSI retained \$3,574.80 of 11 his broker funds in T/A 1 as of October 30, 2009; 12 (f) Performed acts for which a real estate license is required, including soliciting 13 for prospective tenants and negotiating leases on real property and executing property 14management agreements with property owners for managing their real properties before 15 ZIGROSSI's broker license had issued, in violation of Code Section 10130. Between June 2008 16 17 and September 2009, ZIGROSSI conducted activities requiring a real estate license under the 18 name "Zigrossi Company Inc."; 19 (g) Failed to exercise reasonable control and supervision over the activities 20 conducted by his employees and/or licensees as necessary to secure full compliance with the Real 21 Estate laws, in particular with respect to his trust fund handling for his property management 22 23 brokerage, as required by and pursuant to Code Section 10177(h) and Regulation 2725. 24 /// 25 26 27 6

1	Disciplinary Statures and Regulations		
2		8.	
3	The con	duct of Respondent ZIGROSSI., as alleged and described in Paragraph 7,	
4	above, violated the Code and the Regulations as set forth below:		
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6	PARAGRAPH <u>F</u>	PROVISIONS VIOLATED	
7	7(a) (Code Section 10145 and Regulations 2832.1	
8	7(b) (Code Section 10145 and Regulations 2831	
9	7(c)	Code Section 10145 and Regulations 2831.1	
10	7(d) (d)	Code Section 10145 and Regulations 2831.2	
11	7(e) (Code Sections 10145, 10176(e) and Regulation 2835(b)	
12	7(f) 0	Code Section 10130	
13	7(g) (Code Section 10177(h) and Regulation 2725	
14	The foregoing violations constitute cause for discipline of the real estate license and license rights		
15	pf Respondent ZIGROSSI, under the provisions of Code Sections 10176(e), 10176(i), 10177(d)		
16	and/or 10177(g) and 10177(h).		
17	SECOND CAUSE OF ACCUSATION		
18		(Negligence)	
19		9.	
20 20	The over	all conduct of Respondent ZIGROSSI. constitutes negligence or	
21	incompetence. This co	nduct and violation are cause for discipline of the real estate license and	
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23	license rights of Respon	ident pursuant to Code Section 10177(g).	
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THIRD CAUSE OF ACCUSATION (Breach of Fiduciary Duty)

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4	The conduct, acts and omissions of Respondent ZIGROSSI. constitutes a breach	
5	of fiduciary duty of good faith, trust, confidence and candor, within the scope of their contractual	
6	relationship, owed to Respondent ZIGROSSI's real estate consumers and property management	
7	clientele. This conduct and violation are cause for discipline of the real estate license and license	
8	rights of Respondent ZIGROSSI pursuant to Code Section 10177(g).	
9	FOURTH CAUSE OF ACCUSATION	
10	(Supervision)	
11	11.	
12	The overall conduct of Respondent ZIGROSSI. constitutes a failure on his part to	
13	exercise reasonable supervision and control over the licensed activities his brokerage, in	
14		
15	violation of Code Section 10177(h) and Regulation 2725. Respondent ZIGROSSI. failed to keep	
16	his brokerage in compliance with the Real Estate Law, and is cause for discipline of the real	
17	estate license and license rights of Respondent ZIGROSSI. pursuant to the provisions of Code	
18	Sections 10177(d), 10177(g) and/or 10177(h).	
19	PRIOR DEPARTMENT ACTION	
20	12.	
21 22	On March 24, 1982, in Case No. H-264 SA, an Accusation was filed	
23	against Respondent ZIGROSSI' et al., which resulted in discipline by revocation with right to a	
24	restricted broker license and other terms and conditions, for violations of Code Section 10176(a),	
25		
26	effective November 24, 1982.	
27	///	
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1 WHEREFORE, Complainant prays that a hearing be conducted on the allegations of this 2 Accusation and that upon proof thereof, a decision be rendered imposing disciplinary action 3 against the license and license rights of Respondent GERALD FRED ZIGROSSI, under the Real 4 Estate Law (Part 1 of Division 4 of the Business and Professions Code) and for such other and 5 further relief as may be proper under other applicable provisions of law including, but not 6 limited to, but not limited to (1) restitution, where applicable (2) costs of audit pursuant to Code 7 Section 10148; and (3) costs of investigation and enforcement pursuant to Code Section 10106, 8 and as pursuant to applicable provisions of the California Administrative Procedure Act. 9 Dated at Los Angeles, California 10 23 August 2012 11 this 12 Deputy Real Estate 13 14 15 16 17 18 19 20 21 22 23 cc: Gerald Fred Zigrossi 24 Maria Suarez Audits - Zaky Wanis 25 Sacto 26 27