Department of Real Estate 320 West Fourth Street, #350 Los Angeles, California 90013 FILED

MAY 23 2012

(213) 576-6982 (213) 576-6914 **DEPARTMENT OF REAL ESTATE** BY:\_\_\_\_

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BEFORE THE DEPARTMENT OF REAL ESTATE STATE OF CALIFORNIA

In the Matter of the Accusation of ) MONSTER MORTGAGE and CELIA AZUCENA CENTENO, individually and as former designated officer of Monster Mortgage,

Respondents.

NO. H-37412 LA L-2011101046

STIPULATION AND AGREEMENT

It is hereby stipulated by and between MONSTER MORTGAGE and CELIA AZUCENA CENTENO ("Respondents") and the Complainant, acting by and through Lissete Garcia, Counsel for the Department of Real Estate, as follows for the purpose of settling and disposing of the Accusation filed on July 28, 2011, in this matter:

1. All issues which were to be contested and all evidence which was to be presented by Complainant and Respondents at a formal hearing on the Accusation, which hearing was to be held in accordance with the provisions of the

Administrative Procedure Act ("APA"), shall instead and in place thereof be submitted solely on the basis of the provisions of this Stipulation and Agreement.

- 2. Respondents have received, read and understand the Statement to Respondent, the Discovery Provisions of the APA and the Accusation filed by the Department of Real Estate in this proceeding.
- 3. Respondents filed Notices of Defense pursuant to Section 11506 of the Government Code for the purpose of requesting a hearing on the allegations in the Accusation.

  Respondents hereby freely and voluntarily withdraw said Notices of Defense. Respondents acknowledge that they understand that by withdrawing said Notices of Defense they will thereby waive their right to require the Commissioner to prove the allegations in the Accusation at a contested hearing held in accordance with the provisions of the APA and that they will waive other rights afforded to them in connection with the hearing such as the right to present evidence in defense of the allegations in the Accusation and the right to cross-examine witnesses.
- 4. Respondents, pursuant to the limitations set forth below, hereby admit that the factual allegations of the Accusation filed in this proceeding are true and correct and the Real Estate Commissioner shall not be required to provide further evidence of such allegations.
- 5. This Stipulation and Respondents' decision not to contest the Accusation are made for the purpose of reaching an agreed disposition of this proceeding and are expressly limited

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to this proceeding and any other proceeding or case in which the Department of Real Estate ("Department"), or another licensing agency of this state, another state or if the federal government is involved and otherwise shall not be admissible in any other criminal or civil proceedings.

Estate Commissioner may adopt the Stipulation and Agreement as her Decision in this matter, thereby imposing the penalty and sanctions on Respondents' real estate licenses and license rights as set forth in the below "Order". In the event that the Commissioner in her discretion does not adopt the Stipulation and Agreement, it shall be void and of no effect, and Respondents shall retain the right to a hearing and proceeding on the Accusation under all the provisions of the APA and shall not be bound by any admission or waiver made herein.

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- 7. The Order or any subsequent Order of the Real Estate Commissioner made pursuant to this Stipulation and Agreement shall not constitute an estoppel, merger or bar to any further administrative or civil proceedings by the Department of Real Estate with respect to any matters which were not specifically alleged to be causes for accusation in this proceeding.
- 8. Respondents MONSTER MORTGAGE and CELIA AZUCENA CENTENO understand that by agreeing to this Stipulation, they agree to pay, pursuant to Business and Professions Code Section 10148, the cost of audit which led to this disciplinary action. The amount of said cost for the audit is \$10,545.

9. Respondents MONSTER MORTGAGE and CELIA AZUCENA
CENTENO have received, read, and understand the "Notice
Concerning Costs of Subsequent Audit". Respondents MONSTER
MORTGAGE and CELIA AZUCENA CENTENO further understand that by
agreeing to this Stipulation, the findings set forth below in the
Determination of Issues become final, and the Commissioner may
charge Respondents for the cost of any subsequent audit conducted
pursuant to Business and Professions Code Section 10148 to
determine if the violations have been corrected. The maximum
cost of the subsequent audit will not exceed \$10,545.

## DETERMINATION OF ISSUES

By reason of the foregoing stipulations, admissions and waivers and solely for the purpose of settlement of the pending Accusation without a hearing, it is stipulated and agreed that the following determination of issues shall be made:

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The overall conduct of Respondent MONSTER MORTGAGE constitutes a violation of Business and Professions Code ("Code") Sections 10145, 10159.5, 10160, 10162, 10166.02(b), and 10240, and California Code of Regulations, Title 10, Chapter 6, Sections 2715, 2726, 2753, 2831, 2831.1, 2832, 2832.1., 2831.2, 2840, 2950, 2951. The foregoing violations constitute cause for the suspension or revocation of the real estate licenses and license rights of MONSTER MORTGAGE under the provisions of Code Sections 10176(e), 10176(g), 10177(d) and 10177(g).

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The overall conduct of Respondent CELIA AZUCENA

CENTENO constitutes a failure on her part, as officer designated by a corporate broker licensee, to exercise the reasonable supervision and control over the licensed activities of MONSTER MORTGAGE as required by Code Section 10159.2, and to keep

MONSTER MORTGAGE in compliance with the Real Estate Law, and is cause for the suspension or revocation of the real estate license and license rights of CELIA AZUCENA CENTENO pursuant to the provisions of Code Section 10177(h).

## ORDER

WHEREFORE, THE FOLLOWING ORDER is hereby made:

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All licenses and licensing rights of Respondent

MONSTER MORTGAGE, under the Real Estate Law are revoked;

provided, however, a restricted real estate broker license shall

be issued to Respondent pursuant to Section 10156.5 of the

Business and Professions Code if Respondent makes application

therefor and pays to the Department of Real Estate the

appropriate fee for the restricted license within 90 days from

the effective date of this Decision. The restricted license

issued to Respondent shall be subject to all of the provisions

of Section 10156.7 of the Business and Professions Code and to

the following limitations, conditions and restrictions imposed

under authority of Section 10156.6 of that Code:

1. The restricted license issued to Respondent MONSTER MORTGAGE may be suspended prior to hearing by Order of

the Real Estate Commissioner in the event of Respondent's conviction or plea of nolo contendere to a crime which is substantially related to Respondent's fitness or capacity as a real estate licensee.

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- 2. The restricted license issued to Respondent may be suspended prior to hearing by Order of the Real Estate Commissioner on evidence satisfactory to the Commissioner that Respondent has violated provisions of the California Real Estate Law, the Subdivided Lands Law, Regulations of the Real Estate Commissioner, or conditions attaching to this restricted license.
- 3. Respondent shall not be eligible to apply for the issuance of an unrestricted real estate license nor for the removal of any of the conditions, limitations or restrictions of a restricted license until two (2) years have elapsed from the date of issuance of the restricted license to Respondent.
- 4. Pursuant to Section 10148 of the Business and Professions Code, Respondent MONSTER MORTGAGE shall pay the Commissioner's reasonable cost for (a) the audit which led to this disciplinary action and (b) a subsequent audit, if one is completed, to determine if Respondent MONSTER MORTGAGE is now in compliance with the Real Estate Law. The cost of the audit which led to this disciplinary action is \$10,545. In calculating the amount of the Commissioner's reasonable cost, the Commissioner may use the estimated average hourly salary for all persons performing audits of real estate brokers, and shall include an allocation for travel time to and from the auditor's

place of work. Said amount for the prior and subsequent audits shall not exceed \$10,545 each.

Respondent MONSTER MORTGAGE shall pay such cost within 60 days of receiving an invoice from the Commissioner detailing the activities performed during the audit and the amount of time spent performing those activities.

MONSTER MORTGAGE pending a hearing held in accordance with Section 11500, et seq., of the Government Code, if payment is not timely made as provided for herein, or as provided for in a subsequent agreement between the Respondent MONSTER MORTGAGE and the Commissioner. The suspension shall remain in effect until payment is made in full or until Respondent MONSTER MORTGAGE enters into an agreement satisfactory to the Commissioner to provide for payment, or until a decision providing otherwise is adopted following a hearing held pursuant to this condition.

ΙI

All licenses and licensing rights of Respondent CELIA AZUCENA CENTENO, under the Real Estate Law are revoked; provided, however, a restricted real estate broker license shall be issued to Respondent pursuant to Section 10156.5 of the Business and Professions Code if Respondent makes application therefor and pays to the Department of Real Estate the appropriate fee for the restricted license within 90 days from the effective date of this Decision. The restricted license issued to Respondent shall be subject to all of the provisions of Section 10156.7 of the Business and Professions Code and to

the following limitations, conditions and restrictions imposed under authority of Section 10156.6 of that Code:

- A. The restricted license issued to Respondent may be suspended prior to hearing by Order of the Real Estate

  Commissioner in the event of Respondent's conviction or plea of nolo contendere to a crime which is substantially related to Respondent's fitness or capacity as a real estate licensee.
- 2. The restricted license issued to Respondent may be suspended prior to hearing by Order of the Real Estate

  Commissioner on evidence satisfactory to the Commissioner that Respondent has violated provisions of the California Real Estate Law, the Subdivided Lands Law, Regulations of the Real Estate Commissioner, or conditions attaching to this restricted license.
- 3. Respondent shall not be eligible to apply for the issuance of an unrestricted real estate license nor for the removal of any of the conditions, limitations or restrictions of a restricted license until two (2) years have elapsed from the date of issuance of the restricted license to Respondent.
- 4. Respondent shall, within nine months from the effective date of this Decision, present evidence satisfactory to the Real Estate Commissioner that Respondent has, since the most recent issuance of an original or renewal real estate license, taken and successfully completed the continuing education requirements of Article 2.5 of Chapter 3 of the Real Estate Law for renewal of a real estate license. If Respondent fails to satisfy this condition, the Commissioner may order the

suspension of the restricted license until the Respondent presents such evidence. The Commissioner shall afford Respondent the opportunity for a hearing pursuant to the Administrative Procedure Act to present such evidence.

5. Respondent CELIA AZUCENA CENTENO shall, within six (6) months from the effective date of the Decision, take and pass the Professional Responsibility Examination administered by the Department including the payment of the appropriate examination fee. If Respondent fails to satisfy this condition, the Commissioner may order suspension of Respondent's license until Respondent passes the examination.

6. Respondent shall, prior to and as a condition of the issuance of the restricted license, submit proof satisfactory to the Commissioner of having taken and successfully completed the continuing education course on trust fund accounting and handling specified in subdivision (a) of Section 10170.5 of the Business and Professions Code. Proof of satisfaction of this requirement includes evidence that Respondent has successfully completed the trust fund account and handling continuing education course within 120 days prior to the effective date of the Decision in this matter.

DATED: April 27, 2012

LISSETE GARCIA Counsel for Complainant

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We have read the Stipulation and Agreement and its terms are understood by us and are agreeable and acceptable to us. We understand that we are waiving rights given to us by the

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California Administrative Procedure Act (including but not limited to Sections 11506, 11508, 11509 and 11513 of the Government Code), and we willingly, intelligently and voluntarily waive those rights, including the right of requiring the Commissioner to prove the allegations in the Accusation at a hearing at which we would have the right to cross-examine witnesses against us and to present evidence in defense and mitigation of the charges.

Respondents can signify acceptance and approval of the terms and conditions of this Stipulation and Agreement by faxing a copy of the signature page, as actually signed by Respondents, to the Department at the following fax number: (213) 576-6917. Respondents agree, acknowledge and understand that by electronically sending to the Department a fax copy of their actual signatures as they appear on the Stipulation and Agreement, that receipt of the faxed copy by the Department shall be as binding on Respondents as if the Department had received the original signed Stipulation and Agreement.

DATED: 3-29-2012

DATED: 4-20-2012

MONSTER MORTGAGE

By Duke Dulgarian, President

CELIA AZUCENA CENTENO Respondent

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The foregoing Stipulation and Agreement is hereby. adopted as my Decision in this matter and shall become effective at 12 o'clock noon on <u>June 22, 2012.</u>

IT IS SO ORDERED May 21, 2012

Real Estate Commissioner

Chief Counsel