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1	Department of Real Estate 320 West Fourth Street, Suite 350 Los Angeles, California 90013-1105
3	(213) 576-6982 DEPARTMENT OF REAL ESTATE
4	By_C.
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7	BEFORE THE DEPARTMENT OF REAL ESTATE
8	STATE OF CALIFORNIA
9	* * *
10	In the Matter of the Accusation of)
11 12) NO. H-36858 LA CAPITAL DIRECT FINANCIAL, INC.,) L-2011020789 and CONSTANCE CARLISLE GLENN,)
13	individually and as designated) <u>STIPULATION AND AGREEMENT</u> broker-officer of Capital)
14	Direct Financial, Inc.,)
. 15	Respondents.)
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17 18	It is hereby stipulated by and between CONSTANCE
19	CARLISLE GLENN ("Respondent") and the Complainant, acting by and
20	through Lissete Garcia, Counsel for the Department of Real Estate,
21	as follows for the purpose of settling and disposing of the
22	Accusation filed on October 11, 2010, in this matter:
23	1. All issues which were to be contested and all
24	evidence which was to be presented by Complainant and Respondent at a formal hearing on the Accusation, which hearing
25	was to be held in accordance with the provisions of the
26	Administrative Procedure Act ("APA"), shall instead and in
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1 place thereof be submitted solely on the basis of the
2 provisions of this Stipulation and Agreement ("Stipulation").

2. Respondent has received, read and understands the
4 Statement to Respondent, the Discovery Provisions of the APA
5 and the Accusation filed by the Department of Real Estate in
6 this proceeding.

On December 1, 2010, the Department of Real 3. 7 Estate received Respondent's Notice of Defense pursuant to 8 Section 11506 of the Government Code for the purpose of 9 requesting a hearing on the allegations in the Accusation. 10 Respondent hereby freely and voluntarily withdraws said Notice 11 of Defense. Respondent acknowledges that she understands that 12 by withdrawing said Notice of Defense she will thereby waive 13 her right to require the Commissioner to prove the allegations 14 in the Accusation at a contested hearing held in accordance 15 with the provisions of the APA and that she will waive other 16 rights afforded to her in connection with the hearing such as 17 the right to present evidence in defense of the allegations in 18 the Accusation and the right to cross-examine witnesses. 19

This Stipulation is based on the factual 4. 20 allegations contained in the Accusation filed in this 21 proceeding. In the interest of expedience and economy, 22 Respondent chooses not to contest these factual allegations, 23 but to remain silent and understands that, as a result thereof, 24 these factual statements, will serve as a prima facie basis for 25 the disciplinary action stipulated to herein. The Real Estate 26 Commissioner shall not be required to provide further evidence 27

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1 || to prove such allegations.

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This Stipulation and Respondent's decision not to 5. 2 contest the Accusation are made for the purpose of reaching an 3 agreed disposition of this proceeding and are expressly limited 4 to this proceeding and any other proceeding or case in which 5 the Department of Real Estate ("Department"), or another 6 licensing agency of this state, another state or if the federal 7 government is involved and otherwise shall not be admissible in 8 any other criminal or civil proceedings. 9

6. It is understood by the parties that the Real 10 Estate Commissioner may adopt the Stipulation as her Decision 11 in this matter thereby imposing the penalty and sanctions on 12 Respondent's real estate license and license rights as set 13 forth in the below "Order". In the event that the Commissioner 14 in her discretion does not adopt the Stipulation, the 15 Stipulation shall be void and of no effect, and Respondent 16 shall retain the right to a hearing on the Accusation under all 17 the provisions of the APA and shall not be bound by any 18 stipulation or waiver made herein. 19

7. The Order or any subsequent Order of the Real
Estate Commissioner made pursuant to this Stipulation shall not
constitute an estoppel, merger or bar to any further
administrative or civil proceedings by the Department of Real
Estate with respect to any conduct which was not specifically
alleged to be causes for accusation in this proceeding.

DETERMINATION OF ISSUES

By reason of the foregoing stipulations, admissions

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and waivers and solely for the purpose of settlement of the pending Accusation without a hearing, it is stipulated and agreed that the following determination of issues shall be made:

5 The conduct of Respondent as set forth in the Accusation 6 constitutes cause for the suspension or revocation of all the 7 real estate licenses and license rights of Respondent CONSTANCE 8 CARLISLE GLENN under the provisions of Sections <u>10177(d)</u> and 9 <u>10177(h)</u> of the Business and Professions Code ("Code") for 10 violation of Section <u>10159.2</u> of the Code.

ORDER

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WHEREFORE, THE FOLLOWING ORDER is hereby made: All licenses and licensing rights of Respondent CONSTANCE CARLISLE GLENN under the Real Estate Law are are suspended for a period of thirty (30) days from the effective date of this Decision; provided, however, that thirty (30) days of said suspension shall be stayed for two (2) years upon the following terms and conditions:

19 <u>1. Respondent shall obey all laws, rules and</u> 20 regulations governing the rights, duties and responsibilities 21 of a real estate licensee in the State of California; and

22 <u>2. That no final subsequent determination be made,</u> 23 after hearing or upon stipulation, that cause for disciplinary 24 action occurred within two (2) years of the effective date of 25 this Decision. Should such a determination be made, the 26 Commissioner may, in her discretion, vacate and set aside the 27 stay order and reimpose all or a portion of the stayed

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¹ suspension. Should no such determination be made, the stay
² imposed herein shall become permanent.

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LISSETE GARCIA Counsel for the Department of Real Estate

I have read the Stipulation and Agreement and its terms are understood by me and are agreeable and acceptable to me. I understand that I am waiving rights given to me by the California Administrative Procedure Act (including but not limited to Sections 11506, 11508, 11509 and 11513 of the Government Code), and I willingly, intelligently and voluntarily waive those rights, including the right of requiring the Commissioner to prove the allegations in the Accusation at a hearing at which I would have the right to cross-examine witnesses against me and to present evidence in defense and mitigation of the charges.

Respondent can signify acceptance and approval of the terms and conditions of this Stipulation and Agreement by faxing a copy of the signature page, as actually signed by Respondent, to the Department at the following fax number: (213) 576-6917. Respondent agrees, acknowledges and understands that by electronically sending to the Department a fax copy of her actual signature as it appears on the

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1	Stipulation and Agreement, that receipt of the faxed copy by the Department shall be as binding on Respondent as if the .							
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3	Department had received the original signed stipulation and							
4	Agreement.							
5	DATED: 8-22-2011 (10 JUL)							
•	Respondent.							
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9	The foregoing Stipulation and Agreement is hereby							
10	adopted as my Decision in this matter, and shall become							
11 12	effective at 12 o'clock noon on							
13	IT IS SO ORDERED, 2011.	:						
24	BARBARA J. BIGBY							
15	Acting Real Estate Commissioner	ŀ						
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Stipulation and Agreement, that receipt of the faxed copy by the Department shall be as binding on Respondent as if the Department had received the original signed Stipulation and Agreement. DATED: CONSTANCE CARLISLE GLENN б Respondent The foregoing Stipulation and Agreement is hereby. adopted as my Decision in this matter, and shall become effective at 12 o'clock noon on <u>November 8, 2011.</u> IT IS SO ORDERED _____, 2011. BARBARA J. BIGBY Acting Real Estate Commissioner

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. 1 2 3 4	FEB - 4 2011 DEPARTMENT OF REAL ESTATE By
5 6 7	
7 8 9	BEFORE THE DEPARTMENT OF REAL ESTATE STATE OF CALIFORNIA
10 11	* * * * * In the Matter of the Accusation of) No. H-36858 LA
12 13	CAPITAL DIRECT FINANCIAL, INC.,) and CONSTANCE CARLISLE GLENN,) individually and as designated) broker-officer of)
14 15	Capital Direct Financial, Inc.,) Respondents.
16 17	ORDER ACCEPTING VOLUNTARY SURRENDER OF REAL ESTATE LICENSE
18	On October 11, 2010, an Accusation was filed in this
, 20 21	matter against Respondent CAPITAL DIRECT FINANCIAL, INC. On January 4, 2011, Respondent petitioned the
22	Commissioner to voluntarily surrender its real estate corporation
23	license pursuant to Section 10100.2 of the Business and
24 25	Professions Code.
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1	IT IS HEREBY ORDERED that Respondent CAPITAL DIRECT
2	FINANCIAL, INC.'s petition for voluntary surrender of its real
3	estate corporation license is accepted as of the effective date
4	of this Order as set forth below, based upon the understanding
5	and agreement expressed in Respondent's Declaration dated
6	January 4, 2011 (attached as Exhibit "A" hereto). Respondent's
7	license certificate(s), pocket card(s) and any branch office
8	license certificate(s) shall be sent to the below listed address
9 10	so that they reach the Department on or before the effective
10	date of this Order:
12	Department of Real Estate
13	Attn: Licensing Flag Section P.O. Box 187000 Commente CD 95818-7000
14	Sacramento, CA 95818-7000
15	This Order shall become effective at 12 o'clock noon
16	on February 24, 2011.
17	DATED: $(-, 2011.)$
18	JEFF DAVI
19	Real Estate Commissioner
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		Exhibit "A"
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	8	BEFORE THE DEPARTMENT OF REAL ESTATE
	9	STATE OF CALIFORNIA
	10	* * *
	11	
	12	In the Matter of the Accusation of)) No. H-36858 LA
	13	CAPITAL DIRECT FINANCIAL, INC.,) and CONSTANCE CARLISLE GLENN,)
	14	individually and as designated)
	15	broker-officer of Capital) Direct Financial, Inc.,)
	16) Respondents.)
	17)
	18	DECLARATION
	19	My name is Constance Carlisle Glenn and I am the
	20	designated broker-officer of CAPITAL DIRECT FINANCIAL, INC.,
	21	which is licensed as a real estate corporation and/or has license
	22	rights with respect to said license. I am authorized and
	23	empowered to sign this declaration on behalf of CAPITAL DIRECT
	24	
	25	FINANCIAL, INC. I am acting on behalf of the corporation in this
	26	matter.
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In lieu of proceeding in this matter in accordance with the provisions of the Administrative Procedure Act (Sections 11400 et seq., of the Government Code) CAPITAL DIRECT FINANCIAL, INC. wishes to voluntarily surrender its real estate license issued by the Department of Real Estate ("Department"), pursuant business and Professions Code Section 10100.2.

I understand that CAPITAL DIRECT FINANCIAL, INC., by so voluntarily surrendering its license, can only have it reinstated in accordance with the provisions of Section 11522 of the Government Code. I also understand that by so voluntarily surrendering its license, CAPITAL DIRECT FINANCIAL, INC. agrees to the following:

The filing of this Declaration shall be deemed as its 14 15 petition for voluntary surrender. It shall also be deemed to be 16 an understanding and agreement by CAPITAL DIRECT FINANCIAL, INC., 17 that it waives all rights it has to require the Commissioner to 18 prove the allegations contained in the Accusation filed in this 19 matter at a hearing held in accordance with the provisions of the 20 Administrative Procedure Act (Government Code Sections 11400 et 21 seq.), and that it also waives other rights afforded to it in 22 23 connection with the hearing such as the right to discovery, the 24 right to present evidence in defense of the allegations in the 25 Accusation and the right to cross-examine witnesses. I further 26 agree on behalf of CAPITAL DIRECT FINANCIAL, INC., that upon 27

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acceptance by the Commissioner, as evidenced by an appropriate 1 order, all affidavits and all relevant evidence obtained by the 2 Department in this matter prior to the Commissioner's acceptance, 3 and all allegations contained in the Accusation filed in the 4 Department Case No. H-36858 LA, may be considered by the 5 6 Department to be true and correct for the purpose of deciding 7 whether or not to grant reinstatement of CAPITAL DIRECT 8 FINANCIAL, INC.'s license pursuant to Government Code Section 9 11522. 10 I declare under penalty of perjury under the laws of 11 the State of California that the above is true and correct and 12 that I am acting freely and voluntarily on behalf of CAPITAL 13 14 DIRECT FINANCIAL, INC. to surrender its license and all license 15 rights attached thereto. 16 urricha, CA · 17 INC. DIRECT FINANCIAL. Date and Place 18 BY CONSTANCE CARLISLE GLENN 19 20 21 22 23 and an and the second second 24 25 26 27

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	1 2 3 4 5 6 7 8	Department of Real Estate 320 West Fourth Street, Ste. 350 Los Angeles, California 90013 (213) 576-6982 DEPARTMENT OF REAL ESTATE By DEPARTMENT OF REAL ESTATE
	9	STATE OF CALIFORNIA
	10	* * * *
	11	In the Matter of the Accusation of) No. H-36858 LA
	12) CAPITAL DIRECT FINANCIAL, INC.) <u>ACCUSATION</u> and CONSTANCE CARLISLE GLENN,)
	13	individually and as designated) broker-officer of Capital)
	14	Direct Financial, Inc.,
	15	Respondents.)
	16)
	17	The Complainant, Maria Suarez, a Deputy Real Estate
	18	Commissioner of the State of California, for cause of Accusation
	19	against CAPITAL DIRECT FINANCIAL, INC. (hereinafter referred to
	20	as "Respondent CDFI") and CONSTANCE CARLISLE GLENN, individually
	21	and as designated broker-officer of CDFI (hereinafter referred to
	22	as "Respondent GLENN"), is informed and alleges as follows:
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'The Complainant, Maria Suarez, a Deputy Real Estate 2 Commissioner of the State of California, makes this Accusation in 3 her official capacity. 2. . 5

Respondent CDFI is presently licensed and/or has 6 license rights under the Real Estate Law (Part 1 of Division 4 of 7 the Business and Professions Code, hereinafter "Code"), as a real 8 estate corporation acting by and through Respondent GLENN as its 9 designated broker-officer. 10

3.

Respondent GLENN is presently licensed and/or has 12 license rights under the Real Estate Law (Part 1 of Division 4 of 13the Code) as a real estate broker and designated broker-officer 14of CDFI. 15

4.

All further references herein include Respondents CDFI 17 and GLENN, and also include officers, directors, employees, 1.8 agents and real estate licensees employed by or associated with 19 CDFI and GLENN, and who at all times herein mentioned were 20 engaged in the furtherance of the business or operations of 21 Respondents CDFI and GLENN and who were acting within the course 22 and scope of their authority and employment. 23

5.

From September 7, 2007, to the present, Respondent 25 GLENN, as the officer designated by Respondent CDFI pursuant to 26 Section 10211 of the Code, was responsible for the supervision 27

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and control of the activities conducted on behalf of Respondent CDFI. by its officers and employees as necessary to secure full compliance with the Real Estate Law as set forth in Section 10159.2 of the Code.

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6.

At all times herein mentioned, Respondents CDFI and GLENN, on behalf of others, and in expectation of compensation, engaged in the business of, acted in the capacity of, advertised or assumed to act as real estate brokers in the State of California within the meaning of Section 10131(d) of the Code, including soliciting borrowers and lenders and negotiating loans on real property.

7.

Respondent GLENN ordered, caused, authorized or participated in the conduct of Respondent CDFI, as is alleged in this Accusation.

8.

In connection with Respondents' activities as real. estate brokers, as described above, Respondents CDFI and GLENN acted in violation of the Real Estate Law, the Code and California Code of Regulations (hereinafter "Regulations"), Title 10, Chapter 6, as follows:

a) Respondents knowingly published, circulated,
distributed, or caused to be published, circulated or
distributed, in a newspaper or periodical, or by mail, matter
pertaining to an activity for which a real estate license is
required which did not contain a designation disclosing that

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1 Respondents were performing acts for which a real estate license
2 is required, in violation of Section 10140.6 of the Code.

Respondents placed one or more advertisements (b) 3 disseminated primarily in the State of California for the making 4 or arranging of a loan, including a solicitation for borrowers or 5 potential investors, that failed to disclose within the printed 6 text of the advertisement, or the oral text in the case of a 7 radio or television advertisement, the real estate broker license 8 number under which the loan would be made or arranged in 9 violation of Sections 10235.5, 10236.4 of the Code and Section 10 2847.3 of the Regulations. 11

Respondents knowingly advertised, printed, (C) 12 displayed, published, distributed, or caused or permitted to be 13 advertised, printed, displayed, published, distributed, 14 statements or representations with regard to the rates, terms, or 15 conditions for making, purchasing, or negotiating loans on real 16 property which were false, misleading, or deceptive, in violation 17 of Section 2847.3 and Section 2848, subdivisions (4), (12), and 18 (16), of the Regulations. 19

Respondents placed one or more advertisements (d) 20 disseminated primarily in the State of California for the making 21 or arranging of a loan, including a solicitation for borrowers or 22 potential investors, that misleads or implies that the 23 advertisement is from a lender without noting that all loans are 24 to be funded as the principal lender, used or contained a term or 25 symbol that reasonably could be interpreted or construed as 26 implying a state or local government connection, approval, or 27

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endorsement without including language to avoid misleading consumers, and failed to disclose within the printed text of the advertisement, or the oral text in the case of a radio or television advertisement, an interest rate with an equally prominent Annual Percentage Rate, in violation of Section 2848, subdivisions (4), (12), and (16) of the Regulations. 9. The conduct, acts and/or omissions of Respondents CDFI and GLENN, as set forth above, are cause for the suspension or revocation of the licenses and license rights of Respondent CDFI and of Respondent GLENN pursuant to Sections 10176(a), 10177(d) 1.1 and/or 10177(g) of the Code. 10. 1.3 The conduct, acts and/or omissions of Respondent GLENN, as set forth above, are cause for the suspension or revocation of the licenses and license rights of Respondent GLENN pursuant to Sections 10159.2 and/or 10177(d), (g) and (h) of the Code. 2.2 5 -

WHEREFORE, Complainant prays that a hearing be 1 conducted on the allegations of this Accusation and that upon 2 proof thereof, a decision be rendered imposing disciplinary 3 action against all the licenses and license rights of Respondents 4 CAPITAL DIRECT FINANCIAL, INC. and CONSTANCE CARLISLE GLENN, 5 individually and as designated broker-officer of CDFI, under the 6 Real Estate Law (Part 1 of Division 4 of the Business and 7 Professions Code), and for such other and further relief as may 8 be proper under other applicable provisions of law. 9 1.0 Dated at Los Angeles, California 11 this (11) day of ()aller, 2010. 1213 14 15 Deputy Real Estate Commissioner 16 17 1819 20 21 22 23 cc: Capital Direct Financial, Inc. Constance Carlisle Glenn 24 Maria Suarez Sacto. 25 26 27 6