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Department of Real Estate 320 West 4th Street, Ste. 350 Los Angeles, California 90013-1105

Telephone: (213) 576-6982 (office)

FILED

OCT 8 2009

BEFORE THE DEPARTMENT OF REAL ESTATE

STATE OF CALIFORNIA

In the Matter of the Accusation of PATRICIA GAIL BROWN, dba
The Loan Lady,

Respondent.

No. H-35605 LA

STIPULATION
AND
AGREEMENT

It is hereby stipulated by and between Respondent PATRICIA GAIL BROWN (sometimes referred to as "Respondent"), represented by Richard Ghan, Esq., Attorney At Law, and the Complainant, acting by and through Elliott Mac Lennan, Counsel for the Department of Real Estate, as follows for the purpose of settling and disposing of the Accusation ("Accusation") filed on January 13, 2009, in this matter:

1. All issues which were to be contested and all evidence which was to be presented by Complainant and Respondent at a formal hearing on the Accusation, which hearing was to be

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held in accordance with the provisions of the Administrative Procedure Act ("APA"), shall instead and in place thereof be submitted solely on the basis of the provisions of this Stipulation and Agreement ("Stipulation").

- 2. Respondent has received, read and understands the Statement to Respondent, the Discovery Provisions of the APA and the Accusation filed by the Department of Real Estate in this proceeding.
- 3. Respondent timely filed a Notice of Defense pursuant to Section 11506 of the Government Code for the purpose of requesting a hearing on the allegations in the Accusation. Respondent hereby freely and voluntarily withdraws said Notice of Defense. Respondent acknowledges that he understands that by withdrawing said Notice of Defense he thereby waives his right to require the Commissioner to prove the allegations in the Accusation at a contested hearing held in accordance with the provisions of the APA and that he will waive other rights afforded to him in connection with the hearing such as the right to present evidence in his defense the right to cross-examine witnesses.
- 4. This Stipulation is based on the factual allegations contained in the Accusation. In the interest of expedience and economy, Respondent chooses not to contest these allegations, but to remain silent and understands that, as a result thereof, these factual allegations, without being admitted

or denied, will serve as a prima facie basis for the disciplinary action stipulated to herein. The Real Estate Commissioner shall not be required to provide further evidence to prove said factual allegations.

- 5. This Stipulation is made for the purpose of reaching an agreed disposition of this proceeding and is expressly limited to this proceeding and any other proceeding or case in which the Department of Real Estate ("Department"), the state or federal government, or any agency of this state, another state or federal government is involved, and otherwise shall not be admissible in any other criminal or civil proceedings.
- Estate Commissioner may adopt this Stipulation as his Decision in this matter thereby imposing the penalty and sanctions on Respondent's real estate licenses and license rights as set forth in the "Order" herein below. In the event that the Commissioner in his discretion does not adopt the Stipulation, it shall be void and of no effect and Respondent shall retain the right to a hearing and proceeding on the Accusation under the provisions of the APA and shall not be bound by any stipulation or waiver made herein.
- 7. The Order or any subsequent Order of the Real Estate Commissioner made pursuant to this Stipulation shall not constitute an estoppel, merger or bar to any further administrative or civil proceedings by the Department of Real

Estate with respect to any matters which were not specifically alleged to be causes for Accusation in this proceeding but do constitute a bar, estoppel and merger as to any allegations actually contained in the Accusations against Respondent herein.

- 8. Respondent understands that by agreeing to this Stipulation, Respondent agrees to pay, pursuant to Business and Professions Code Section 10148, the cost of audit. The total amount of said cost is \$6,462.72.
- 9. Respondent has received, read, and understands the "Notice Concerning Costs of Subsequent Audit". Respondent further understands that by agreeing to this Stipulation, the findings set forth below in the Determination of Issues become final, and the Commissioner may charge Respondent for the cost of any subsequent audit conducted pursuant to Business and Professions Code Section 10148 to determine if the violations have been corrected. The maximum cost of the subsequent audit will not exceed \$6,462.72.

DETERMINATION OF ISSUES

By reason of the foregoing, it is stipulated and agreed that the following determination of issues shall be made:

The conduct of PATRICIA GAIL BROWN, as described in Paragraph 4, above, is in violation of Business and Professions Code Sections 10145, 10232.2(c) 10240 and Sections 2831, 2831.1 and 2831.2 of Title 10, Chapter 6 of the California Code of Regulations and is a basis for discipline of Respondent's license

ì to Code Section 10177(d). 2 ORDER 3 WHEREFORE, THE FOLLOWING ORDER is hereby made: I. All licenses and licensing rights of Respondent 5 PATRICIA GAIL BROWN under the Real Estate Law are suspended for a 6 period of ninety (90) days from the effective date of this 7 Decision. A. Provided, however, that if Respondent requests, the 10 initial forty-five (45) days of said suspension (or a portion 11 thereof) shall be stayed for two (2) years upon condition that: 12 Respondent pays a monetary penalty pursuant to 13 Section 10175.2 of the Business and Professions Code at the rate 14 of \$66.66 per day for each day of the suspension for a total 15 monetary penalty of \$3,000. 16 Said payment shall be in the form of a cashier's 17 check or certified check made payable to the Recovery Account of 18 the Real Estate Fund. Said check must be received by the 19 Department prior to the effective date of the Decision in this 20 matter. 21 No further cause for disciplinary action against 22 the real estate license of Respondent occurs within two (2) years 23 24 from the effective date of the Decision in this matter. 25 4. If Respondent fails to pay the monetary penalty in

and license rights as violations of the Real Estate Law pursuant

accordance with the terms of the Decision, the Commissioner may,

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without a hearing, order the immediate execution of all or any part of the stayed suspension, in which event the Respondent shall not be entitled to any repayment nor credit, prorated or otherwise, for money paid to the Department under the terms of this Decision.

- 5. If Respondent pays the monetary penalty and if no further cause for disciplinary action against the real estate license of Respondent occurs within two (2) years from the effective date of the Decision, the stay hereby granted shall become permanent.
- B. The remaining forty-five (45) days of the ninety (90) day suspension shall be stayed for two (2) years upon the following terms and conditions:
- (a) Respondent shall obey all laws, rules and regulations governing the rights, duties and responsibilities of a real estate licensee in the State of California; and
- (b) That no final subsequent determination be made after hearing or upon stipulation, that cause for disciplinary action occurred within two (2) years from the effective date of this Decision. Should such a determination be made, the Commissioner may, in his discretion, vacate and set aside the stay order and reimpose all or a portion of the stayed suspension. Should no such determination be made, the stay imposed herein shall become permanent.

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PATRICIA GAIL BROWN are indefinitely suspended unless or until
Respondent provides proof satisfactory to the Commissioner, of
having taken and successfully completed the continuing education
course on trust fund accounting and handling specified in
paragraph (3) of subdivision (a) of Section 10170.5 of the
Business and Professions Code. Proof of satisfaction of this
requirement includes evidence that respondent has successfully
completed the trust fund account and handling continuing
education course within 120 days prior to the effective date of
the Decision in this matter.

Professions Code, Respondent PATRICIA GAIL BROWN shall pay the Commissioner's reasonable cost for (a) the underlying audit (b) a subsequent audit to determine if Respondent is now in compliance with the Real Estate Law. The cost of the audit which led to this disciplinary action is \$6,462.72. In calculating the amount of the Commissioner's reasonable cost, the Commissioner may use the estimated average hourly salary for all persons performing audits of real estate brokers, and shall include an allocation for travel time to and from the auditor's place of work. Said amount for the prior and subsequent audits shall not exceed \$12,925.44.

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Respondent shall pay such cost within 60 days of receiving an invoice from the Commissioner detailing the activities performed during the audit and the amount of time spent performing those activities.

The Commissioner may suspend the license of Respondent pending a hearing held in accordance with Section 11500, et seq., of the Government Code, if payment is not timely made as provided for herein, or as provided for in a subsequent agreement between the Respondent and the Commissioner. The suspension shall remain in effect until payment is made in full or until Respondent enters into an agreement satisfactory to the Commissioner to provide for payment, or until a decision providing otherwise is adopted following a hearing held pursuant to this condition.

IV. Respondent Shall, within nine (9) months from the effective date of this Decision, present evidence satisfactory to the Real Estate Commissioner that Respondent has, since the most recent issuance of an original or renewal real estate license, taken and successfully completed the continuing education requirements of Article 2.5 of Chapter 3 of the Real Estate Law for renewal of a real estate license. If Respondent fails to satisfy this condition, the Commissioner may order the suspension of the restricted license until Respondent presents such evidence. The Commissioner shall afford Respondent the opportunity for a hearing pursuant to the Administrative Procedure Act to present such evidence.

DATED:

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09-02-09 EJW

ELLIOTT MAC LENNAN, Counsel for the Department of Real Estate

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EXECUTION OF THE STIPULATION

I have read the Stipulation and discussed it with my attorney. Its terms are understood by me and are agreeable and acceptable to me. I understand that I am waiving rights given to me by the California Administrative Procedure Act (including but not limited to Sections 11506, 11508, 11509 and 11513 of the Government Code), and I willingly, intelligently and voluntarily waive those rights, including the right of requiring the Commissioner to prove the allegations in the Accusation at a hearing at which I would have the right to cross-examine witnesses against me and to present evidence in defense and mitigation of the charges.

MAILING AND FACSIMILE

Respondent (1) shall mail the original signed signature page of the stipulation herein to Elliott Mac Lennan: Attention: Legal Section, Department of Real Estate, 320 W. Fourth St., Suite 350, Los Angeles, California 90013-1105. Additionally, Respondent shall also (2) facsimile a copy of signed signature page, to the Department at the following telephone/fax number:

constitutes acceptance and approval of the terms and conditions 2 of this stipulation. 3 Respondent agrees, acknowledges and understands that by 4 electronically sending to the Department a facsimile copy of 5 Respondent's actual signature as it appears on the stipulation 6 that receipt of the facsimile copy by the Department shall be as 7 binding on Respondent as if the Department had received the original signed stipulation. 10 11 12 GAIL BROWN, Respondent 13 14 15 16 RICHARD GHAN, ESQ. Attorney for Patricia Gail Brown, 17 Respondent Approved as to form 18 19 20. 21 22 23 24 25

(213) 576-6917, Attention: Elliott Mac Lennan. A facsimile

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The foregoing Stipulation and Agreement is hereby adopted as my Decision as to Respondent PATRICIA GAIL BROWN and shall become effective at 12 o'clock noon on November 6 , 2009. IT IS SO ORDERED _ .7 JEFF DAVI Real Estate Commissioner

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ELLIOTT MAC LENNAN, SBN 66674 Department of Real Estate 320 West 4th Street, Ste. 350 Los Angeles, California 90013-1105

Telephone: (213) 576-6911 (direct) (213) 576-6982 (office) -orJAN 1 3 2009

DEPARTMENT OF REAL ESTATE

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STATE OF CALIFORNIA

BEFORE THE DEPARTMENT OF REAL ESTATE

In the Matter of the Accusation of

PATRICIA GAIL BROWN, dba The Loan Lady,

Respondent.

No. H- 35605 LA

ACCUSATION

The Complainant, Robin Trujillo, a Deputy Real Estate Commissioner of the State of California, acting in her official capacity, for cause of Accusation against PATRICIA GAIL BROWN dba The Loan Lady, is informed and alleges as follows:

1.

All references to the "Code" are to the California Business and Professions Code and all references to "Regulations" are to Title 10, Chapter 6, California Code of Regulations.

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LICENSE HISTORY

2.

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At all times mentioned, PATRICIA GAIL BROWN ("BROWN"), was licensed or had license rights issued by the Department of Real Estate ("Department") as a real estate broker. On November 10, 1993, BROWN was originally licensed as a real estate salesperson. On May 10, 2006, BROWN was originally licensed as a real estate broker.

LICENSED ACTIVITIES AND BROKERAGE

3.

At all times mentioned, in the City of Yucca Valley,
County of San Bernardino, BROWN acted as real estate broker and
conducted licensed activities within the meaning of:

- A. Code Section 10131(d). BROWN operated a mortgage and loan brokerage dba The Loan Lady; and
- B. Conducted broker-controlled escrows through her escrow division, under the exemption set forth in California Financial Code Section 17006(a)(4) for real estate brokers performing escrows incidental to a real estate transaction where the broker is a party and where the broker is performing acts for which a real estate license is required.

AUDIT

4.

On March 28, 2008, the Department completed an audit examination of the books and records of BROWN, pertaining to the mortgage and loan brokerage and broker-controlled escrow

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activities described in Paragraph 3, that require a real estate license. The audit examination covered a period of time beginning on July 1, 2006 through December 31, 2007. The audit examination revealed violations of the Code and the Regulations as set forth below, and more fully discussed in Audit Report LA 070207 and LA 070227 and the exhibits and workpapers attached to said audit reports.

5.

At all times mentioned, in connection with the activities described in Paragraph 4, BROWN accepted or received funds in trust (trust funds) from or on behalf of buyers, sellers borrowers, lenders and escrow holders. Thereafter BROWN made disposition of such funds. BROWN maintained the following trust account into which she deposited certain of these funds:

"Brown, Patria dba The Loan Lady Mortgage Trust Account Account No. 4330427413"
Union Bank of California
Yucca Valley, California ("trust account")

VIOLATONS OF THE REAL ESTATE LAW

6.

With respect to the licensed activities referred to in Paragraphs 3 and 5, and the audit examination including the exhibits and workpapers referred to in Paragraph 4, it is alleged that BROWN:

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(a) Mixed and commingled trust funds and personal funds 1 by retaining an excess of broker funds in the trust account beyond twenty-five days, in violation of Code Section 10145(a) and Regulations 2835, 2950(d) and 2951. 4 (b) Failed to maintain an accurate and complete control 5 record in the form of a columnar record in chronological order of 6 7 all trust funds received, deposited and disbursed, in violation of Code Section 10145 and Regulations 2831, 2950(d) and 2951. 8 9 (c) Failed to maintain an accurate and complete 10 separate record for each beneficiary or transaction, thereby 11 failing to account for all trust funds received, as required by 12 Code Section 10145 and Regulations 2831.1, 2950(d) and 2951. 13 (d) Failed to perform a monthly reconciliation of the 14 balance of all separate beneficiary or transaction records 15 maintained pursuant to Regulation 2831.1 with the record of all 16 trust funds received and disbursed by the trust account, as 17 required by Code Section 10145 and Regulations 2831.2, 2950(d) and 2951. 19 (e) Failed to place appraisal fees and credit report 20 fees collected from borrowers into a trust account in the name of 21 the broker as trustee at a bank or other financial institution, 22 in violation of Code Section 10145 and Regulation 2832(a). 23 24 (f)(1) Failed to provide and/or maintain a statement in 25 writing containing all the information required by Code Section 26 10241 to various borrowers including but not limited to Lee, 27

Hunter, Dubois, Mahany and Edwards, before these borrowers became 1 obligated to perform under the terms of their respective loans, as required by Code Section 10240; and 3 (f)(2)Rebates from lenders for Yield Spread Premiums 4 were not timely disclosed in the Mortgage Loan Disclosure 5 Statements/Good Faith Estimates provided to the aforesaid borrowers. 7 8 (g) Failed to provide, maintain or retain a true, 9 complete and correct copy of a Department of Real Estate approved 10 Mortgage Loan Disclosure Statement for nontraditional products 11 for all the nontraditional loans for borrowers Kaiserman, Perec 12 and Miller, after September 28, 2007, in violation of Code 13 Section 10240 and Regulations 2842 and 2848; and 14 (h) Failed to file a timely Mortgage Loan/Trust Deed 15 Annual Report (RE 881 - Business Activity Report, with the 16 Department, in violation of Code Section 10232.2(c) and 17 Regulation 2846.7(b). 18 DISCIPLINARY STATUTES AND REGULATIONS 19 7. 20 The conduct of Respondent BROWN, described in Paragraph 21 6, violated the Code and the Regulations as set forth: 22 23 PARAGRAPH PROVISIONS VIOLATED 24 6(a) Code Section 10145 and Regulations 2835, 25 2950(d) and 2951 26

	6 (b)	Code Section 10145 and Regulations 2831
1		2950(d) and 2951
2		
3	6/0)	Code Coation 10145 and Doculations
4	6 (c)	Code Section 10145 and Regulations
.5	·	2831.1, 2950(d) and 2951
6 ·		
7	6 (d)	Code Section 10145 and Regulations
8		2831.2, 2950(d) and 2951
9 .		•
10	6(e)	Code Section 10145 and Regulation
11		2932(a)
12		
13	6(f)	Code Section 10240 and Regulation 2840
14	0(1)	code Section 10240 and Regulation 2040
15		- 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1
16	6 (g)	Code Section 10240 and Regulations 2842
17		and 2848
18		
19	6 (h)	Code Section 10232.2(c) and Regulation
20		2846.7(b)
21	Each of the foregoing vi	olations constitute cause for the
22	suspension or revocation	of the real estate license and license
23	rights of BROWN under th	e provisions of Code Sections 10177(d)
24	and/or 10177(g).	
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NEGLIGENCE

8.

The overall conduct of BROWN constitutes negligence and is cause for discipline of the real estate license and license rights of BROWN pursuant to Code Section 10177(g).

LACK OF SUPERVISION AND COMPLIANCE

10.

The overall conduct of BROWN constitutes a failure to exercise supervision and control over the licensed activities of his brokerage. Nor did BROWN maintain a system in place for regularly monitoring BROWN's compliance with the Real Estate Law especially in regard to establishing policies to review trust fund handling and record keeping for BROWN's client's trust funds, in violation. This conduct is cause for discipline of the real estate license and license rights of BROWN pursuant to Code Section 10177(h), 10177(d) and/or 10177(g).

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WHEREFORE, Complainant prays that a hearing be conducted on the allegations of this Accusation and that upon proof thereof, a decision be rendered imposing disciplinary action against the license and license rights of Respondent PATRICIA GAIL BROWN, under the Real Estate Law (Part 1 of Division 4 of the Business and Professions Code) and for such other and further relief as may be proper under other applicable provisions of law.

Dated at Los Angeles, California

this 12 day of January 2009

Deputy Real Estate (commissioner

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cc: Patricia Gail Brown Robin Trujillo Sacto

Audits - Robert S. Brody