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3	DEPARTMENT OF REAL ESTATE
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8	BEFORE THE DEPARTMENT OF REAL ESTATE
9	STATE OF CALIFORNIA
10	* * *
11	In the Matter of the Accusation of No. H-35399 LA
12	DYNAMIC BROKERS, INC., and RAMON) L-2009020713 ESTRADA DURAN, Individually and as)
13	Designated Officer of the Corporation,)
14	Respondents)
15	DECISION AFTER REJECTION
16	The matter came on for hearing before Sophie C.
17	Agopian, Administrative Law Judge of the Office of
18	Administrative Hearings, in Los Angeles, California, on June 9,
19	2009.
20	James R. Peel, Counsel, represented the Complainant.
21	Respondent RAMON ESTRADA DURAN was present and
22	represented himself and Respondent DYNAMIC BROKERS, INC.
23	Oral and documentary evidence was received and the
24	matter was submitted for decision on June 9, 2009.
25	On July 9, 2009, the Administrative Law Judge rendered
26	a Proposed Decision, which I declined to adopt as my Decision
27	herein. Pursuant to Section 11517(c) of the Government Code of
	- 1 -

the State of California, Respondent was served with notice of my determination not to adopt the Proposed Decision of the 2 Administrative Law Judge along with a copy of said Proposed Decision. Respondent was notified that the case would be decided by me upon the record, the transcript of proceedings held on June 9, 2009, and upon any written argument offered by Respondent and Complainant.

I have given careful consideration to the record in 8 this case including the transcript of the proceedings of June 9, q 2009. 10

The Factual Findings and Conclusions of Law in 11 Proposed Decision dated July 9, 2009, of the Administrative Law 12 Judge of the Office of Administrative Hearings are hereby 13 adopted. 14

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The Order shall be as follows:

ORDER

1. All licenses and licensing rights of Respondents 17 DYNAMIC BROKERS, INC. and RAMON ESTRADA DURAN, individually, and 18 as designated officer of the corporation, under the Real Estate 19 Law are suspended for a period of five (5) days from the 20 effective date of this Decision; provided, however, that said 21 five (5) day suspension shall be stayed for one (1) year upon 22 the following terms and conditions: 23

(a) Respondents shall obey all laws, rules and 24 regulations governing the rights, duties and responsibilities 25 of a real estate licensee in the State of California; and 26 111 27

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(b) <u>That no final subsequent determination be made</u>, after hearing or upon stipulation, that cause for disciplinary action occurred within one (1) year of the effective date of this Decision. Should such a determination be made, the Commissioner may, in his discretion, vacate and set aside the stay order and reimpose all or a portion of the stayed suspension. Should no such determination be made, the stay imposed herein shall become permanent.

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2. Pursuant to Section 10148 of the Business and 9 Professions Code, Respondents DYNAMIC BROKERS, INC. and RAMON 10 ESTRADA DURAN (jointly or severally) shall pay the Commissioner's 11 reasonable cost for: (a) the audit which led to this disciplinary 12 action and, (b) a subsequent audit to determine if Respondents 13 have corrected the trust fund violations found in the Legal 14 Conclusions. In calculating the amount of the Commissioner's 15 reasonable cost, the Commissioner may use the estimated average 16 hourly salary for all persons performing audits of real estate 17 brokers, and shall include an allocation for travel costs, 18 including mileage, time to and from the auditor's place of work 19 and per diem. 20

Respondents shall pay such cost within sixty (60) days of receiving an invoice from the Commissioner detailing the activities performed during the audit and the amount of time spent performing those activities. The Commissioner may suspend Respondents' license and license rights, pending a hearing held in accordance with Section 11500, et seq., of the Government Code, if payment is not timely made as provided for

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herein, or as provided for in a subsequent agreement between the Respondents and the Commissioner. The suspension shall remain in effect until payment is made in full or until Respondents enter into an agreement satisfactory to the Commissioner to provide for payment, or until a decision providing otherwise is adopted following a hearing held pursuant to this condition. This Decision shall become effective at 12 o'clock noon on January 5, 2010 IT IS SO ORDERED 2009. JEFF **D**AVI Estate Commissioner Real

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. 9	BEFORE THE DEPARTMENT C	
. 10	STATE OF CALIFO	RNIA
10	In the Matter of the Accusation of	
12		
13	DYNAMIC BROKERS, INC., and RAMON ESTRADA DURAN,) No. H-35399 LA
14	Individually and as Designated Officer	L-2009020713
15	of the Corporation,	
16	Respondents.	ý
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¹⁸ TO: DYNAMIC BROKERS, INC., and RAMON ESTRADA, Respondents.		ADA. Respondents.
19	YOU ARE HEREBY NOTIFIED that the	· .
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22	information.	
23	In accordance with Section 11517(c) of the	he Government Code of the State of
24	California, the disposition of this case will be determine	d by me after consideration of the record
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27	111	
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1	Written argument of Respondent to be considered by me must be submitted within	
2	15 days after receipt of the transcript of the proceedings of June 9, 2009, at the Los Angeles	
3	office of the Department of Real Estate unless an extension of the time is granted for good cause	
. 4	shown.	
5	Written argument of Complainant to be considered by me must be submitted	
6	within 15 days after receipt of the argument of Respondent at the Los Angeles office of the	
7	Department of Real Estate unless an extension of the time is granted for good cause shown.	
8	DATED:	
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10	JEFF DAVI Real Estate Commissioner	
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BEFORE THE DEPARTMENT OF REAL ESTATE STATE OF CALIFORNIA

In the Matter of Accusation Against:

Case No. H-35399 LA

DYNAMIC BROKERS, INC., and **RAMON ESTRADA DURAN,** individually, and as designated officer of the corporation,

OAH No. 2009020713

Respondents.

PROPOSED DECISION

This matter was heard by Sophie C. Agopian, Administrative Law Judge, Office of Administrative Hearings, State of California, on June 9, 2009, in Los Angeles.

James R. Peel, Real Estate Counsel, represented Complainant, Robin L. Trujillo, Deputy Real Estate Commissioner of the California Department of Real Estate (Department). Ramon Estrada Duran (Respondent Duran) was present and represented himself. Respondent Duran, who is the designated officer of Dynamic Brokers, Inc. (Respondent DBI), also represented Respondent DBI. (Respondent Duran and Respondent DBI are sometimes collectively referred to herein as "Respondents.")

Oral and documentary evidence was received. The matter was submitted for decision at the conclusion of the hearing.

FACTUAL FINDINGS

1. On October 20, 2008, Complainant brought the Accusation in her official capacity. Respondents timely filed a joint Notice of Defense on Accusation, and this hearing ensued.

2. At all times relevant, Respondent Duran was a licensed real estate broker. At all times relevant, Respondent DBI was licensed as a corporate real estate broker with Respondent Duran as its designated officer.



3. The Accusation was filed against Respondent Duran, individually, and as the designated officer of Respondent DBI.

4. At all times relevant, Respondents acted as real estate brokers and engaged in licensed activities within the meaning of Business and Professions Code¹ section 10131, subdivision (a), and broker escrow activities under the exception set forth in Financial Code section 17004, subdivision (a)(4).

5. On June 26, 2008, an audit was completed of Respondents' books and records related to residential sales and broker escrow activities from February 1, 2005, through and including January 31, 2008. The auditor, Isabel Beltran, General Auditor II, testified thoroughly and credibly about the audit process, and her findings, as contained in an audit report. Her audit revealed the following:

(a) The trust account, maintained for broker activity, was short \$1,645.19 due to an overdraw of \$1,200 and \$445.19 in bank fees;

(b) The control record for the trust account was inaccurate and incomplete because it had no ending balances that were readily traceable to perform the reconciliation between the control and separate records;

(c) A signatory on the trust account was not employed by, or licensed to, DBI;

(d) A monthly reconciliation of the trust fund records was not performed; and

(e) An earnest money deposit was held beyond the next three business days after the offer was accepted and without written authorization from the principal.

6. Respondents did not dispute the audit report findings, but offered the following uncontroverted evidence of mitigation:

(a) With respect to Factual Finding 5 (a), the trust account shortage, was, in part, the result of bank errors. The bank erroneously cashed an expired \$1,200 check, and then erroneously imposed service charges on the account in the amount of \$445.19. Respondent took responsibility for the error and deposited \$1,200 from his personal account into the trust account to cover part of the shortage. The bank fees were eventually reversed by the bank due to the bank's error.

¹ All further statutory references are to the Business and Professions Code unless otherwise indicated.

(b) With respect to Factual Findings 5 (b) and (d), the trust account control records were not accurate, complete or reconciled on a monthly basis because they were outsourced, and an old program was used. Respondent Duran is now using the forms recommended by the auditor, and these records are now correctly maintained.

(c) With respect to Factual Finding 5 (c), Respondent's son, Ramon G. Duran, was no longer employed by DBI, but remained a signatory on the trust account as the result of an "oversight." He has not signed any checks since he left the company, and after the audit, has been removed from the card.

(d) With respect to Factual Finding 5 (e), Respondent was not aware of the file identified by the audit, but Respondent attributed the incident of holding an earnest money deposit longer than the next three business days to "market conditions." He testified that he handles a large volume of bank foreclosures and shortsales, where the sellers are the banks. He generally maintains an authorization form from the bank, signed by the principals, which allows him to hold deposits if needed.

7. In further mitigation, Respondent Duran cooperated with the audit process, and took corrective actions based upon the auditor's recommendation. Respondent Duran also submitted a letter to the Department responding to the concerns of the audit. The evidence does not establish that the public has been harmed in any way as a result of Respondents' conduct.

8. As a factor in aggravation, on September 7, 1995, both Respondents had their licenses publicly reproved as the result of matters alleged in an Accusation filed against them. Respondent DBI was Respondent Duran, each, were alleged to have mishandled a client trust fund. Respondent Duran does not deny the allegations, but explained that the underlying conduct was a result of human error.

9. Respondents have been in business for approximately 30 years. At the time of the audit, DBI employed 56 licensed salespeople. Respondent Duran's wife is employed as the secretary of the company. Due to the dropping real estate market, DBI lost the building where it maintained its office, and the company may soon close. Respondent Duran may also lose his home. Respondent Duran takes pride in his reputation in his community and the real estate business. He has served for many years on the Montebello Board of Realtors, including Board President for three terms. He also served as a State Director, and was elected as the Regional Chairman for Triboard. He also served as a Commissioner for the City of Montebello's Civil Service Commission and the Parks and Recreation Commission. He has a son who will continue in the business when he retires.

LEGAL CONCLUSIONS

1. Cause exists to discipline the licensing rights of Respondents pursuant to section 10177, subdivisions (d) and (g), because Respondents violated section 10145, subdivision (a), and California Code of Regulations, title 10 (10 CCR) section 2832.1 by allowing a client trust account to fall short without written consent. (Factual Findings 5 (a) and 6.)

2. Cause exists to discipline the licensing rights of Respondents pursuant section 10177, subdivisions (d) and (g), because Respondents violated 10 CCR section 2831 by not maintaining accurate and complete control records for a client trust account. (Factual Findings 5 (b) and 6.)

3. Cause exists to discipline the licensing rights of Respondents pursuant to section 10177, subdivisions (d) and (g), because Respondents violated 10 CCR section 2834 by allowing an improper signatory on the trust account. (Factual Findings 5 (c) and 6.)

4. Cause exists to discipline the licensing rights of Respondents pursuant to section 10177, subdivisions (d) and (g), because Respondents violated 10 CCR section 2831.2 by not performing monthly reconciliation of the trust fund records. (Factual Findings 5 (d) and 6.)

5. Cause exists to discipline the licensing rights of Respondents pursuant to section 10177, subdivisions (d) and (g), because Respondents violated 10 CCR section <u>2832</u> by holding an earnest money deposit for a transaction beyond the next three business days after the offer was accepted, without written authorization from the principal. (Factual Findings 5 (e) and 6.)

6. Cause exists to discipline Respondent Duran's license pursuant to section 10177, subdivision (h), because Respondent Duran failed to exercise reasonable supervision and control of the activities of Respondent DBI for which a real estate license is required. (Factual Findings 2, 5 and 7.)

7. Evidence of mitigation, including Respondents' nearly 30 years of undisciplined licensure, with one exception, and active involvement in the community and real estate business, was considered in determining the appropriate discipline. Based on Factual Findings 7 and 9, it would not be contrary to the public interest to allow Respondents to retain their real estate broker licenses. However, a stayed suspension is appropriate.

ORDER

All licenses and licensing rights of Respondents Dynamic Brokers, Inc., and Ramon Estrada Duran, individually, and as designated officer of the corporation, under the Real Estate Law are suspended for a period of five (5) days from the effective date of this Decision; provided, however, that five (5) days of said suspension shall be stayed for one (1) year upon the following terms and conditions:

1. Respondents shall obey all laws, rules and regulations governing the rights, duties and responsibilities of a real estate licensee in the State of California; and

2. That no final subsequent determination be made, after hearing or upon stipulation, that cause for disciplinary action occurred within one (1) year of the effective date of this Decision. Should such a determination be made, the Commissioner may, in his discretion, vacate and set aside the stay order and reimpose all or a portion of the stayed suspension. Should no such determination be made, the stay imposed herein shall become permanent.

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DATED: July 9, 2009

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SOPHIE/C. AGOPIAN

Administrative Law Judge Office of Administrative Hearings

5AC BI	
1 2 3 4 5 6	JAMES R. PEEL, Counsel (SBN 47055) Department of Real Estate 320 West Fourth Street, Suite 350 Los Angeles, CA 90013-1105 Telephone: (213) 576-6982 -or- (213) 576-6913 (Direct)
8	BEFORE THE DEPARTMENT OF REAL ESTATE
9	STATE OF CALIFORNIA
10	* * *
11	In the Matter of the Accusation of) No. H-35399 LA
12)) <u>ACCUSATION</u>
13	DYNAMIC BROKERS, INC.,) and RAMON ESTRADA DURAN,)
14	individually, and as) designated officer of)
15	the corporation,)
16) Desmandents
17	Respondents.)
18	
19	The Complainant, Robin L. Trujillo, a Deputy Real
20	Estate Commissioner of the State of California, for cause of
21	accusation against DYNAMIC BROKERS, INC.; and RAMON ESTRADA
22	DURAN, individually, and as designated officer of Dynamic
23	Brokers, Inc., alleges as follows:
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1 Ι 2 The Complainant, Robin L. Trujillo, acting in her 3 official capacity as a Deputy Real Estate Commissioner of the 4 State of California, makes this Accusation against DYNAMIC 5 BROKERS, INC., and RAMON ESTRADA DURAN. - 6 II 7 DYNAMIC BROKERS, INC., and RAMON ESTRADA DURAN 8 (hereinafter referred to as "Respondents") are presently licensed 9 and/or have license rights under the Real Estate Law (Part 1 of 10 Division 4 of the Business and Professions Code, hereinafter 11 Code). 12 III 13 At all times herein mentioned, Respondent DYNAMIC 14 BROKERS, INC. was licensed as a real estate broker with 15 Respondent RAMON ESTRADA DURAN as its designated officer. 16 Respondents previously had their broker license publicly reproved 17 as a result of the Decision in case No. H-26074 LA effective 18 Sept. 7, 1995. 19 IV At all times material herein, Respondents engaged in 20 the business of, acted in the capacity of, advertised or assumed 21 22 to act as a real estate broker in the State of California within 23 the meaning of Section 10131(a) of the Code, and broker escrow 24 activity under the exception set forth in Financial Code Section 25 17004(a)(4). 26 111 27 111

2 On or about June 26, 2008, the Department completed an examination of Respondent DYNAMIC BROKERS, INC.'s books and 3 records, pertaining to the activities described in Paragraph IV 4 above, covering a period from Feb. 1, 2005, through January 31, 2008, which examination revealed violations of the Code and of Title 10, Chapter 6, California Code of Regulations (hereinafter Regulations) as set forth below.

VI

10 The examination described in Paragraph V, above, determined that, in connection with the activities described in 11 12 Paragraph IV above, Respondent DYNAMIC BROKERS, INC. accepted or 13 received funds, including funds in trust (hereinafter "trust 14 funds") from or on behalf of principals, and thereafter made 15 deposit or disbursement of such funds.

VII

17 In the course of activities described in Paragraphs IV 18 through VI and during the examination period described in 19 Paragraph V, Respondents DYNAMIC BROKERS, INC., and RAMON ESTRADA 20 DURAN acted in violation of the Code and the Regulations as 21 follows, and as more specifically set forth in Audit Report Nos. 22 LA 070254 and LA 070291 and related exhibits:

23 1. Violated Section 10145(a) of the Code and 24 Regulation 2832.1 in that as of January 31, 2008, the broker's 25 trust account contained a shortage of \$1,645.19.

26 Violated Regulation 2831 in that the control record 2. 27 for the trust account was inaccurate and incomplete. The records

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had no ending balances that were readily traceable to perform the reconciliation between the control record and the separate records.

3. Violated Regulation 2834 by allowing unlicensed
signatories on the trust account. There was no fidelity bond
coverage.

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4. Violated Regulation 2831.2 by not performing a
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⁹ 5. Violated Regulation 2832 by holding earnest money
¹⁰ deposits beyond the next three business days after the offer was
¹¹ accepted without written authorization from the principals.

VIII

The conduct of Respondents DYNAMIC BROKERS, INC., and RAMON ESTRADA DURAN, as alleged above, subjects their real estate licenses and license rights to suspension or revocation pursuant to Sections 10177(d) and/or 10177(g) of the Code.

IΧ

The conduct of Respondent RAMON ESTRADA DURAN, as alleged above, is in violation of Code Section 10159.2 and subjects his real estate licenses and license rights to suspension or revocation pursuant to Sections 10177(d), 10177(g), and 10177(h) of the Code.

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1 WHEREFORE, Complainant prays that a hearing be 2 conducted on the allegations of this Accusation and that upon 3 proof thereof, a decision be rendered imposing disciplinary 4 action against all licenses and license rights of Respondents 5 DYNAMIC BROKERS, INC.; and RAMON ESTRADA DURAN, individually, 6 and as designated officer of Dynamic Brokers, Inc., under the 7 Real Estate Law (Part 1 of Division 4 of the Business and 8 Professions Code) and for such other and further relief as may be 9 proper under other applicable provisions of law. 10 Dated at Los Angeles, California this <u></u>day of 11 2008. 12 13 reville 14 ROBIN L TRUJILLO 15 Deputy Real Estate admmissioner 16 17 18 19 20 21 22 cc: Dynamic Brokers, Inc. Ramon Estrada Duran 23 Robin L. Trujillo Audit Section 24 Sacto. 25 26 27