Department of Real Estate 1 320 West Fourth Street, Suite 350 Los Angeles, California 90013-1105 2 Telephone: (213) 576-6982 З 4 DEPARTMENT OF REAL ESTATE 5 6 7 R BEFORE THE DEPARTMENT OF REAL ESTATE و . STATE OF CALIFORNIA 10 11 TO: NO. H-31769 LA 12 ORDER TO DESIST SANDRA AGUILAR, doing business as Quality AND REFRAIN 13 Living Services. 14 The Real Estate Commissioner of the State of 15 California has determined from the findings herein set 16 forth below that you have violated Section 10167.2 of 17 the Business and Professions Code ("Code"). 18 Т 19 You, SANDRA AGUILAR, doing business as Quality Living 20 Services, are not now and have never been licensed 21 by the Department of Real Estate of the State of California as 22 a real estate broker or as a prepaid rental listing service 23 ("PRLS") as said term is defined in Code Section 10167(a). 24 III25 /// 26 111 27

II 1 During a period of time in the past three (3) years, 2 you, supplied prospective tenants with listing(s) of residential 3 real property for tenancy (by publication or otherwise), 4 pursuant to an arrangement under which the prospective tenants 5 were required to pay a fee of \$180.00 prior to, or 6 contemporaneously with, the supplying of the listings. 7 III 8 Said prospective tenants included, but were not 9 necessarily limited to, Catherine Burgos, Steve Alan Butkus, 10 Delia L. Reed, Sylvia R. Mora, Sterling Titus, Alfred Martinez, 11 Christine Laxamana, Gia Rukavina, Julian Cox and Ronnie Salse. 12 IV 13 In addition, you advertised in the Pennysaver numerous 14 listings for housing as available for prospective tenants. Upon 15 payment of the \$180.00 fee to your business, many prospective 16 tenants subsequently discovered that there were actually no 17 vacancies at the properties which you advertised as being 18 available. 19 v 20 The supplying of prospective tenants with listings of 21 residential real properties for tenancy, for a fee in advance 22 of or contemporaneously with the supplying of the listings, is 23 an act for which a PRLS license or real estate broker license 24 is required, as set forth in Code Section 10167.2. 25 /// 26 111 27

NOW, THEREFORE, YOU, SANDRA AGUILAR, DOING BUSINESS AS QUALITY LIVING SERVICES, ARE ORDERED TO DESIST AND REFRAIN from engaging in business as a prepaid rental listing service, individually and under any fictitious business name, unless and until you are in compliance with the Real Estate Law, Business and Professions Code, Division 4, Part 1, Chapter 3, Article 2.3 of the Code. DATED: 3-15-05 JEFF DAVY Real Estate Commissioner cc: Sandra Aguilar Quality Living Services 5390 San Jose Street Montclair, CA 91763 3 -