1 Department of Real Estate 107 South Broadway, Room 8107 2 Los Angeles, California 90012 DEPARTMENT OF REAL ESTATE (213) 897-3937 3 ama B. Orma 4 5 6 7 DEPARTMENT OF REAL ESTATE 8 STATE OF CALIFORNIA 9 10 No. H-26050 LA In the Matter of the Accusation of 11 ARMSTRONG and ARMSTRONG, INC., a 12 Corporation doing business as Armstrong Realty Century 21, 13 LILLIAN JEANNETTE ARMSTRONG individually, and as 14 designated officer of Armstrong and Armstrong; DENISE JEAN 15 DANIELS 16 Respondents. 17 18 STIPULATION AND AGREEMENT IN SETTLEMENT AND ORDER 19 It is hereby stipulated by and between ARMSTRONG and 20 21 ARMSTRONG, INC., a Corporation doing business as Armstrong 22 Realty Century 21, LILLIAN JEANNETTE ARMSTRONG individually, 23 and as designated officer of Armstrong and Armstrong Inc. 24 (hereinafter referred to as Respondents) and the Complainant, 25. acting by and through V. Ahda Sands, Counsel for the Department

COURT PAPER STATE OF CALIFORNIA STD 113 (REV 3-95) 95 28391

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26 of Real Estate, as follows, for the purpose of settling and

- disposing of the Accusation filed on January 25, 1995, in this 2 matter:
 - All issues which were to be contested and all evidence which was to be presented by Complainant and Respondents at a formal hearing on the Accusation, which hearing was to be held in accordance with the provisions of the Administrative Procedure Act (APA), shall instead and in place thereof be submitted solely on the basis of the provisions of this Stipulation.
- 2. Respondents have received, read and understand the Statement to Respondents, the Discovery Provisions of the 11 APA and the Accusation filed by the Department of Real Estate in this proceeding.
- Respondents have filed a Notice of Defense 3. 14 pursuant to Section 11505 of the Government Code for the purpose of requesting a hearing on the allegations in this Accusation. Respondents hereby freely and voluntarily withdraw said Notice of Defense. Respondents acknowledge and understand 18 that by withdrawing said Notice of Defense, Respondents thereby waive the right to require the Commissioner to prove the 20 allegations in the Accusation at a contested hearing held in 21 accordance with the provisions of the APA and that Respondents 22 will waive other rights afforded to Respondents in connection 23 with the hearing, such as the right to present evidence in 24 defense of the allegations in the Accusation and the right to 26 cross-examine witnesses.



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- Respondents, pursuant to the limitations set 1 2 forth below, hereby admit that the factual allegations of the 3 Accusation filed in this proceeding are true and correct and
- 4 the Real Estate Commissioner shall not be required to provide
- 5 further evidence of such allegations.

16 or waiver made herein.

- It is understood by the parties that the Real 6 7 Estate Commissioner may adopt the Stipulation and Agreement as 8 his decision in this matter thereby imposing the penalty and 9 sanctions on Respondents' real estate license and license 10 rights as set forth in the below "Order". In the event that 11 the Commissioner, in his discretion does not adopt the 12 | Stipulation and the Agreement, the Agreement shall be void and 13 of no effect, and Respondents shall retain the right to a hearing and proceeding on the Accusation under all the 15 provisions of the APA and shall not be bound by any admission
- The Order or any subsequent Order of the Real 18 Estate Commissioner made pursuant to this Stipulation shall not 19 constitute an estoppel, merger or bar to any further 20 administrative or civil proceedings by the Department of Real Estate with respect to any matters which were not specifically alleged to be causes for accusation in this proceeding.

DETERMINATION OF ISSUES

By reason of the foregoing stipulations, admissions 24 and waivers and solely for the purpose of settlement of the 26 pending Accusation without a hearing, it is stipulated and

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1 agreed that the following determination of issues shall be
2 made:

The conduct of Respondents, as described in the

Accusation is in violation of Sections 10145, 10159.2, of the

Business and Professions Code and Sections 2832.1, 2831,

2831.1, 2831.2 and 2834 of the Regulations cited in the

Accusation, and is grounds for the suspension or revocation of

the real estate license and license rights of Respondent

ARMSTRONG and ARMSTRONG INC., under the provisions of Section

10177(d) of the code and the license and rights of LILLIAN

JEANNETTE ARMSTRONG under Section 10177(h) of the Business and

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Professions Code.

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ORDER

All licenses and licensing rights of Respondents
17 ARMSTRONG and ARMSTRONG INC. and LILLIAN JEANNETTE ARMSTRONG,
18 are hereby revoked; provided, however, a restricted real estate
19 broker license shall be issued to Respondent LILLIAN JEANNETTE
20 ARMSTRONG, and a restricted real estate corporate license shall
21 be issued to Respondent ARMSTRONG and ARMSTRONG INC. pursuant
22 to Section 10156.5 of the Business and Professions Code if
23 Respondents make application therefor and pays to the
24 Department of Real Estate the appropriate fee for said licenses
25 within 90 days from the effective date of this Decision. The
26 restricted licenses issued to Respondents shall be subject to
27 all of the provisions of Section 10156.7 of the Business and

- 1 Professions Code and to the following limitations, conditions
 2 and restrictions imposed under authority of Section 10156.6 of
 3 the Code:
- 1. The restricted license issued to Respondent

 LILLIAN JEANNETTE ARMSTRONG may be suspended prior to hearing

 by Order of the Real Estate Commissioner in the event of

 Respondent's conviction or plea of guilty or nolo contendere to

 a crime which is substantially related to Respondent's fitness

 or capacity as a real estate licensee.
- 2. The restricted license issued to Respondents may
 11 be suspended prior to hearing by Order of the Real Estate
 12 Commissioner on evidence satisfactory to the Commissioner that
 13 Respondents have violated provisions of the California Real
 14 Estate Law, the Subdivided Lands Law, Regulations of the Real
 15 Estate Commissioner or conditions attaching to the restricted
 16 license.
- 3. Respondents shall not be eligible to apply for 18 the issuance of an unrestricted real estate license nor for the 19 removal of any of the conditions, limitations or restrictions 20 attaching to the restricted license until three years have 21 elapsed from the effective date of the Decision.
- 22 4. Respondent LILLIAN JEANNETTE ARMSTRONG shall
 23 within nine months from the effective date of this Decision,
 24 present evidence satisfactory to the Real Estate Commissioner
 25 that Respondent has, since the most recent issuance of an
 26 original or renewal real estate license, taken and successfully
 27 completed the continuing education requirements of Article 2.5

- of Chapter 3 of the Real Estate Law for renewal of a real estate license. If Respondent fails to satisfy this condition, the Commissioner may order the suspension of the restricted license until the Respondent presents such evidence. The Commissioner shall afford Respondent the opportunity for a hearing pursuant to the Administrative Procedure Act to present such evidence.
- 5. Prior to the issuance of a restricted license,
 9 Respondent, ARMSTRONG and ARMSTRONG, shall provide proof
 10 satisfactory to the Commissioner, that the trust fund shortage
 11 of \$3,145.46 has been cured.
- 6. Respondent LILLIAN JEANNETTE ARMSTRONG shall,
 within six months from the effective date of this Decision,
 take and pass the Professional Responsibility Examination
 administered by the Department including the payment of the
 appropriate examination fee. If Respondent fails to satisfy
 this condition, the Commissioner may order suspension of
 Respondent's license until Respondent passes the examination.
- 7. Pursuant to Section 10148 of the Business and
 Professions Code, Respondent ARMSTRONG and ARMSTRONG INC. shall
 pay the Commissioner's reasonable cost, not to exceed
 \$4,300.00, for an audit to determine if Respondent has
 corrected the trust fund violations(s) found in the
 Determination of Issues. In calculating the amount of the
 Commissioner's reasonable cost, the Commissioner may use the
 estimated average hourly salary for all persons performing
 audits of real estate brokers, and shall include an allocation

1 for travel time to and from the auditor's place of work.

2 Respondent shall pay such cost within 45 days of receiving an invoice from the Commissioner detailing the activities

4 performed during the audit and the amount of time spent

5 performing those activities. The Commissioner may suspend the restricted license issued to Respondent pending a hearing held in accordance with Section 11500, et. seq., of the Government Code, if payment is not timely made as provided for herein, or as provided for in a subsequent agreement between the

10 Respondent and the Commissioner. The suspension shall remain in effect until payment is made in full or until Respondent enters into an agreement satisfactory to the Commissioner to provide for payment, or until a decision providing otherwise is adopted following a hearing held pursuant to this condition.

DATED:

7/10/95

V. AHDA SANDS

Counsel for Complainant



1 I have read the Stipulation and Agreement, and its 2 3 terms are understood by me and are agreeable and acceptable to I understand that I am waiving rights given to me by the 5 California Administrative Procedure Act (including but not 6 limited to Sections 11506, 11508, 11509 and 11513 of the 7 Government Code), and I willingly, intelligently and 8 voluntarily waive those rights, including the right of g requiring the Commissioner to prove the allegations in the 10 Accusation at a hearing at which I would have the right to 11 cross-examine witnesses against me and to present evidence in 12 defense and mitigation of the charges. ARMSTRONG and ARMSTRONG 13 14 16 (Title) 17 18 20 21 WALLECK, SHANE, STANDARD & BLENDER 22 23 COHEN KAREN L. Attorney for Respondents 25 Armstrong and Armstrong; Lillian Jeannette Armstrong 26 27

COURT PAPER STATE OF CALIFORNIA STD 113 (REV 3-95)

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The foregoing Stipulation and Agreement in Settlement and Order is hereby adopted by the Real Estate Commissioner as the Decision and Order and shall become effective at 12 o'clock noon on October 31 , 1995, as to Respondents ARMSTRONG and ARMSTRONG, INC., and LILLIAM JEANNETTE ARMSTRONG. IT IS SO ORDERED JIM ANTT, JR. Real Estate Commissioner

COURT PAPER STATE OF CALIFORNIA 51D. 113 (REV 3.95) 95 28391 Department of Real Estate
107 South Broadway, Room 8107
Los Angeles, California 90012
(213) 897-3937

ARMSTRONG and ARMSTRONG, INC., a

designated officer of Armstrong

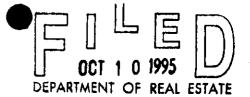
Corporation doing business as Armstrong Realty Century 21,

LILLIAN JEANNETTE ARMSTRONG

and Armstrong; DENISE JEAN

individually, and as

DANIELS



By Laure B Armer

No. H-26050 LA

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11 In the Matter of the Accusation of

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STIPULATION AND AGREEMENT IN SETTLEMENT AND ORDER

DEPARTMENT OF REAL ESTATE

STATE OF CALIFORNIA

It is hereby stipulated by and between DENISE JEAN

21 DANIELS (hereinafter referred to as Respondent) and the

Respondents.

22 Complainant, acting by and through V. Ahda Sands, Counsel for

23 the Department of Real Estate, as follows, for the purpose of

24 settling and disposing of the Accusation filed on January 25,

25 1995, in this matter:

26 1. All issues which were to be contested and all

27 evidence which was to be presented by Complainant and



- at a formal hearing on the Accusation, which Respondent hearing was to be held in accordance with the provisions of the Administrative Procedure Act (APA), shall instead and in place thereof be submitted solely on the basis of the provisions of this Stipulation.
- 2. Respondent has received, read and understand the Statement to Respondent , the Discovery Provisions of the APA and the Accusation filed by the Department of Real Estate in this proceeding.
- has filed a Notice of Defense 3. Respondent pursuant to Section 11505 of the Government Code for the purpose of requesting a hearing on the allegations in this Respondent hereby freely and voluntarily Accusation. withdraws said Notice of Defense. Respondent acknowledges and understand that by withdrawing said Notice of Defense, Respondent thereby waives the right to require the Commissioner to prove the allegations in the Accusation at a contested hearing held in accordance with the provisions of the APA and that Respondent will waive other rights afforded to Respondent in connection with the hearing, such as the right to present evidence in defense of the allegations in the Accusation and the right to cross-examine witnesses.
- Respondent , pursuant to the limitations set 4. forth below, hereby admits that the factual allegations of the 25 Accusation filed in this proceeding are true and correct and 26 the Real Estate Commissioner shall not be required to provide further evidence of such allegations.

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- Estate Commissioner may adopt the Stipulation and Agreement as his decision in this matter thereby imposing the penalty and sanctions on Respondent's real estate license and license rights as set forth in the below "Order". In the event that the Commissioner, in his discretion does not adopt the Stipulation and the Agreement, the Agreement shall be void and of no effect, and Respondent shall retain the right to a hearing and proceeding on the Accusation under all the provisions of the APA and shall not be bound by any admission or waiver made herein.
 - 6. The Order or any subsequent Order of the Real Estate Commissioner made pursuant to this Stipulation shall not constitute an estoppel, merger or bar to any further administrative or civil proceedings by the Department of Real Estate with respect to any matters which were not specifically alleged to be causes for accusation in this proceeding.

DETERMINATION OF ISSUES

By reason of the foregoing stipulations, admissions and waivers and solely for the purpose of settlement of the pending Accusation without a hearing, it is stipulated and agreed that the following determination of issues shall be made:

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The conduct of Respondent, as described in the Accusation consists of negligence, and is grounds for the suspension or revocation of the real estate license and license rights of

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COURT PAPER STATE OF CALIFORNIA STD. 113 (REV. 3-95)

liRespondent under the provisions of Section 10177(g) of the 2 Business and Professions Code.

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ORDER

All licenses and licensing rights of Respondent DENISE JEAN DANIELS, are hereby revoked; provided, however, a restricted real estate salesperson license shall be issued to 8 DENISE JEAN DANIELS pursuant to Section 10156.5 of the Business 9 and Professions Code if Respondent makes application therefor 10 and pays to the Department of Real Estate the appropriate fee 11 for said license within 90 days from the effective date of the 12 Decision herein. The restricted license issued to Respondent shall be subject to all of the provisions of Section 10156.7 of 14 the Business and Professions Code and to the following 15 limitations, conditions and restrictions imposed under 16 authority of Section 10156.6 of the Code:

- The restricted license issued to Respondent 18 may be suspended prior to hearing by Order of the Real Estate 19 Commissioner in the event of Respondent's conviction or plea of 20 guilty or nolo contendere to a crime which is substantially 21 related to Respondent's fitness or capacity as a real estate licensee.
- The restricted license issued to Respondent 23 24 may be suspended prior to hearing by Order of the Real Estate Commissioner on evidence satisfactory to the Commissioner that Respondent has violated provisions of the California Real Estate Law, the Subdivided Lands Law, Regulations of the Real

1 Estate Commissioner or conditions attaching to the restricted license.

- 3. Respondent shall not be eligible to apply for the issuance of an unrestricted real estate license nor for the removal of any of the conditions, limitations or restrictions attaching to the restricted license until one year has elapsed from the effective date of this Decision.
- Respondent shall submit with any application g for license under an employing broker, or any application for 10 transfer to a new employing broker, a statement signed by the 11 prospective employing real estate broker on a form approved by the Department of Real Estate which shall certify:
 - That the employing broker has read the (a) Decision of the Commissioner which granted the right to a restricted license; and
 - That the employing broker will exercise (b) close supervision over the performance by the restricted licensee relating to the activities for which a real estate license is required.
- 5. Respondent shall, within six months from the 21 22 effective date of this Decision, take and pass the Professional 23 Responsibility Examination administered by the Department including the payment of the appropriate examination fee. Respondent fails to satisfy this condition, the Commissioner may order suspension of Respondent's license until Respondent 27 passes the examination.



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COURT PAPER STATE OF CALIFORNIA STD 113 /REV 3-95; 95 28381 I have read the Stipulation and Agreement, and its terms are understood by me and are agreeable and acceptable to me.

understand that I am waiving rights given to me by the

California Administrative Procedure Act (including but not limited to Sections 11506, 11508, 11509 and 11513 of the

Government Code), and I willingly, intelligently and voluntarily waive those rights, including the right of requiring the Commissioner to prove the allegations in the

Accusation at a hearing at which I would have the right to cross-examine witnesses against me and to present evidence in defense and mitigation of the charges.

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15 DATED:

8-7-95

DENISE JEAN DANIELS



The foregoing Stipulation and Agreement in Settlement and Order is hereby adopted by the Real Estate Commissioner as

Decision and Order and shall become effective at 12 o'clock

noon on October 31 , 1995 as to Respondent DENISE JEAN

DANIELS.

IT IS SO ORDERED 9-27-95

JIM ANTT, JR.
Real Estate Commissioner

COURT PAPER STATE OF CALIFORNIA STD 113 (REV. 3-95) 95 28391

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In the Matter of the Accusation of)	Case No.	H-26050 L	A DEPARTMENT	OF I	REAL ES'
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ARMSTRONG AND ARMSTRONG, INC.,	7			By Jann	<u>B</u>	Van
ET AL.,	•			, 0		
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Respondent.),					
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NOTICE OF HEARING ON ACCUSATION

To the above-named Respondent(s):

You are hereby notified that a hearing will be held before the Department of Real Estate at Office of Administrative Hearings, 314 West First Street, Los Angeles, California, on OCTOBER 25 & 26. 1995 at the hour of 9:00 a.m. or as soon thereafter as the matter can be heard, upon the Accusation served upon you.

You may be present at the hearing. You have the right to be represented by an attorney at your own expense. You are not entitled to the appointment of an attorney to represent you at public expense. You are entitled to represent yourself without legal counsel. If you are not present in person nor represented by counsel at the hearing, the Department may take disciplinary action against you based upon any express admission or other evidence including affidavits, without any notice to you.

You may present any relevant evidence and will be given full opportunity to cross-examine all witnesses testifying against you. You are entitled to the issuance of subpenss to compel the attendance of witnesses and the production of books, documents or other things by applying to the Department of Real Estate.

The hearing shall be conducted in the English language. If you want to offer the testimony of any witness who does not proficiently speak the English language, you must provide your own interpreter. The interpreter must be approved by the Administrative Law Judge conducting the hearing as someone who is proficient in both English and the language in which the witness will testify. You are required to pay the costs of the interpreter unless the Administrative Law Judge directs otherwise.

Dated:

DEPARTMENT OF REAL ESTATE

Rv.

AHDA SANDS Counsel

cc: Armstrong & Armstrong, Inc.
Lillian Jeannette Armstrong
Denise Jean Daniels
David L. Shane, Esq.
Sacto.
OAH

V. AHDA SANDS, Counsel Department of Real Estate 107 South Broadway, Room 8107 Los Angeles, California 90012 (213) 897-3937

ARMSTRONG AND ARMSTRONG, INC.,

individually and as Designated Of Armstrong and Armstrong;

Armstrong Realty Century 21, LILLIAN JEANNETTE ARMSTRONG,

DENISE JEAN DANIELS

a corporation; doing business as

DEPARTMENT OF REAL ESTATE

By Jame B. Orone

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The term "the Regulations" as used herein refers to provisions of Chapter 6, Title 10, California Code of Regulations.

COURT PAPER STATE OF CALIFORNIA STD. 113 (REV. 8-72)

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NO. H-26050 LA

ACCUSATION

Respondents.

DEPARTMENT OF REAL ESTATE

STATE OF CALIFORNIA

Complainant, Steven J. Ellis, a Deputy Real Estate Commissioner of the State of California, as and for cause of Accusation against ARMSTRONG AND ARMSTRONG a corporation; LILLIAN JEANNETTE ARMSTRONG, individually and as designated officer of Armstrong and Armstrong, and DENISE JEAN DANIELS (herein

"Respondents") alleges as follows:

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COURT PAPER

The Complainant, Steven J. Ellis, a Deputy Real Estate Commissioner of the State of California, makes this Accusation against Respondents in his official capacity.

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Respondents are presently licensed and/or have license rights under the Real Estate Law, Part 1 of Division 4 of the 8 Business and Professions Code (herein "the Code").

At all times mentioned herein, Respondent ARMSTRONG AND 11 ARMSTRONG INC. (herein "AAI"), was and now is licensed by the 12 Department of Real Estate of the State of California (herein "the 13 | Department") as a corporate real estate broker. At all times 14 mentioned herein AAI was and now is licensed as a corporate real 15 estate broker by and through LILLIAN JEANETTE ARMSTRONG (herein 16 "ARMSTRONG") as the officer and broker responsible pursuant to 17 the provisions of Section 10159.2(a) of the Code for supervising 18 the activities requiring a real estate license conducted on 19 behalf of AAI by AAI's officers and employees.

At all times mentioned herein Respondent ARMSTRONG was 22 and now is licensed by the Department as an individual real 23 estate broker and as an officer, of AAI.

At all times mentioned herein Respondent DENISE JEAN DANIELS was and now is licensed by the Department as a real estate salesperson.

the parties identified in Paragraphs 4 through 6, above, and also

estate licensees employed by or associated with said parties and

who at all times herein mentioned were engaged in the furtherance

within the course and scope of their authority and employment.

includes the officers, directors, employees, agents and real

All further references herein to "Respondents" include

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7 of the business or operations of said parties and who were acting

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At all times herein mentioned, Respondents engaged in 11 | the business of, acted in the capacity of, advertised or assumed 12 to act as real estate brokers for others in the State of California within the meaning of Code Section 10131(b): Leases or rents or offers to lease or rent, or places for rent, or solicits listings of places for rent, or solicits for prospective tenants, 16 or negotiates the sale, purchase or exchanges of leases on real 17 property, or on a business opportunity, or collects rents from real property, or improvements thereon, or from business opportunities.

FIRST CAUSE OF ACCUSATION

MISREPRESENTATION AND

GROSS NEGLIGENCE

IN MANAGEMENT OF PROPERTY

Complainant incorporates herein the allegations of Paragraphs 1 through 8, inclusive, herein.

DURT PAPER

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On or about March 1992, Respondents entered into an 3 agreement with Donna Staley Kline and Kennen B. Staley (herein **4** | the owners) for the management of their rental property located 5 at 209 S. Capital Drive, Santa Maria, CA 93454. On or about 6 April 6, 1992, tenants moved in. Thereafter Respondents breached

7 their Property Management Agreement, misstated the manner in

8 which property was to be managed and were negligent and grossly 9 | negligent in managing the property in that Respondents did the

10 |following:

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to induce reliance by the owners, represented to owners that the property management agreement would be honored, then failed to honor that agreement causing large monetary losses to the owners based on that reliance.

- failed to collect a security deposit from the tenants;
- failed to collect the first month's rent by way of (c) secured funds;
- failed to credit check for one tenant; (d)
- failed to tell the property owners of bad credit (e) for the other tenant. The bad credit included two prior judgments and Respondents represented that the credit was "o.k.";
- failed to get the driver's license and social (f) security number for the tenant for whom the credit check was done;

27 COURT PAPER

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failed to verify employment; (g)

- failed to verify tenant's bank balance; (h)
- failed to give a timely accounting to the (i) property owners;
- (j) failed to notify the owners that the \$750.00 check written by the tenants was returned not sufficient funds.
- failed to provide timely and accurate accountings (k) to the owners;
- negligently filed eviction papers resulting in a (1)three month delay in the eviction process.

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The conduct, acts and omissions of Respondents, as 14 described in Paragraph 10, above, independently and collectively 15 constitute failure on the part of ARMSTRONG, as officer 16 designated by a corporate broker licensee, to exercise the 17 reasonable supervision and control over the licensed activities 18 of AAI required by Section 10159.2 of the Code, and is cause for 19 the suspension or revocation of all real estate licenses and 20 license rights of ARMSTRONG pursuant to the provisions of Section 21 10177(h) and 10177(d) of the Code.

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The conduct, acts and omissions of Respondents, as 24 described in Paragraph 10, above, independently and collectively 25 |constitute misrepresentation, negligence, and gross negligence 26 on behalf of Respondents, and is cause for the suspension or revocation of all real estate licenses and license rights of all

1 respondents pursuant to the provisions of Section 10176(a), 10176(b), 10176(c), 10177(g), 10177(j)

SECOND CAUSE OF ACCUSATION

AUDIT OF AAI

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Complainant incorporates herein the allegations of Paragraphs 1 through 12, inclusive, herein.

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In connection with the aforesaid real estate brokerage 10 activities, Respondent AAI by and through ARMSTRONG accepted or 11 received funds in trust (hereinafter "trust funds") from or on 12 behalf of owners and renters and thereafter made disbursements of 13 such funds. Respondent AAI by and through ARMSTRONG deposited 14 certain of said funds into the following accounts (herein "said accounts"):

- Account No. 01502-33049 (hereinafter "T/A #1"), 17 | the "Property Management Trust Account", located at Bank of America, 300 Town Center East, Santa Maria, CA 93454;
 - (b) Account No. 152529600 (hereinafter "T/A #2"), the "Property Management Trust Account", at the Bank of America located at 2739 Santa Maria Way, Santa Maria, CA 93455.

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On June 29, 1993, the Department concluded its examination of Respondent AAI, doing business as Century 21 Armstrong Realty's books and records pertaining to the real estate activities described in Paragraph 8, above, for the 27 ||fifteen month period ending March 31, 1993, which examination

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f 1 \parallel revealed violations of the Code and of the Regulations as set forth in the following paragraphs.

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In connection with the aforesaid real estate brokerage activities and trust funds, per Paragraphs 8 and 14, above, Respondent AAI, doing business as Century 21 Armstrong Realty, by 7 and through Respondent ARMSTRONG acted in violation of the Code 8 and the Regulations in that Respondents:

- (a) Violated Section 2832.1 of the Regulations and $10 \parallel 10145$ of the Code by disbursing or causing or allowing the 11 disbursement of trust funds from the Trust Account, wherein the 12 disbursement of said funds reduced the funds in the said account 13 to an amount which, on March 31, 1993, was approximately 14 \$3,145.46 less than the existing aggregate trust fund liability 15 to all owners of said funds, without first obtaining the prior 16 written consent of every principal who was an owner of said 17 funds.
- Failed to maintain adequate formal trust fund (b) 19 receipt journal and a formal trust fund disbursements journals 20 for any of the accounts identified in Paragraph 14, above, or 21 other records of the receipt and disposition of trust funds 22 received, conforming to the requirements of Sections 2831 and 23 2951 of the Regulations;
- Failed to maintain adequate separate records for (c) 25 each beneficiary or transaction, accounting therein for all trust 26 funds received, deposited, and disbursed, conforming to the requirements of Section 2831.1 of the Regulations;

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- 1 Violated Section 2831.2 of the Regulations by 2 failing to perform a monthly reconciliation of the records of the 3 receipt and disposition of all trust funds received, and the balance of all separate beneficiary or transaction records;
- Allowed R. Lance Armstrong and Diane L. Long, (e) 6 unlicensed persons, to be signatories on Respondent's trust 7 account. In addition, Respondent failed to obtain fidelity bond 8 coverage for either person, in violation of Section 2834 of the 9 Code.

THIRD CAUSE OF ACCUSATION LACK OF SUPERVISION OF AAI

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Complainant incorporates herein the allegations of 14 Paragraphs 1 through 16, inclusive, herein.

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Respondent ARMSTRONG, caused, suffered, and permitted 17 Respondent AAI to violate Section 10145, of the Code and Sections 18 2831, 2831.1, 2831.2, 2832.1, 2834 of the Regulations in 19 conjunction with Section 2951 of the Regulations, as described 20 above.

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The conduct, acts and omissions of Respondent 23 ARMSTRONG, as described in Paragraph 18, above, independently and collectively constitute failure on the part of ARMSTRONG, as officer designated by a corporate broker licensee, to exercise the reasonable supervision and control over the licensed activities of AAI required by Section 10159.2 of the Code, and is

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1 cause for the suspension or revocation of all real estate 2 | licenses and license rights of ARMSTRONG pursuant to the provisions of Section 10177(h) of the Code. WHEREFORE, Complainant prays that a hearing be 5 conducted on the allegations of this Accusation and that upon 6 proof thereof a decision be rendered imposing disciplinary action 7 against all licenses and license rights of Respondents under the 8 Real Estate Law (Part 1 of Division 4 of the Business and 9 ||Professions Code) and for such other and further relief as may be 10 proper under other applicable provisions of law. 11 Dated at Los Angeles, California 12 this 25th day of January, 1995. 13 STEVEN J. ELLIS 14 Deputy Real Estate Commissioner 15 16 17 18 19 20 21 22 23 Armstrong and Armstrong Inc. cc: 24 Lillian Jeannette Armstrong Denise Jean Daniels 25 Sacto. LK OAH 26

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