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1	Julie L. To, Counsel (SBN 219482)		
2	Department of Real Estate 320 West 4th Street, Suite 350		FILED
3	Los Angeles, California 90013		MAR 0 9 2023
4	Telephone: (213) 576-6982 (Direct) (213) 576-6916		DEPT. OF REAL ESTATE
5	julie.to@dre.ca.gov		By 30 9
6	Counsel for Complainant		
7			
8	DEPARTMENT OF REAL ESTATE		
9			
10	STATE OF CALIFORNIA		
11	* * *		
12	In the Matter of the Accusation of)	No. H-05700 SD
13	CALIFORNIA HOME FINANCE AND)	
14	REAL ESTATE SERVICES)	ACCUSATION
15	and)	
16	WILLIAM R. FAHY,)	
17	, , , , , , , , , , , , , , , , , , , ,	j	
18	Respondents.)	
19)	
	The Complainant, Veronica Kilpatrick, a Supervising Special Investigator of the		
20	State of California, makes this Accusation in her official capacity, and for cause of Accusation		
21	against Respondents CALIFORNIA HOME FINANCE AND REAL ESTATE SERVICES		
22	(CHFRES) and WILLIAM R. FAHY (FAHY) (collectively, "Respondents"), is informed and		
23	alleges as follows:		
24	1.		
25	All references to the "Code" are to the California Business and Professions Cod		

DRE Accusation against California Home Finance and Real Estate Services & William R. Fahy, H-05700 SD

and all references to "Regulations" are to Title 10, Chapter 6, California Code of Regulations.

DRE LICENSE HISTORY

RESPONDENT CALIFORNIA HOME FINANCE AND REAL ESTATE SERVICES (CHFRES)

2.

According to DRE records to date and publicly accessible online (https://www2.dre.ca.gov/PublicASP/pplinfo.asp?License_id=02030265), CALIFORNIA HOME FINANCE AND REAL ESTATE SERVICES (CHFRES) is presently licensed and/or has license rights under the Real Estate Law as a corporate real estate broker (REC), DRE license ID 02030265, expiring on March 14, 2025.

3.

According to DRE records to date and publicly accessible online at the above-referenced page, CHFRES' mailing and main address of record are the same: 2525 Camino Del Rio S., #310, San Diego, CA 92108.

4.

According to DRE records to date and publicly accessible online at the above-referenced page, CHFRES was originally licensed by the DRE on or about March 15, 2017 and its license is presently associated with five (5) DBAs that have all been active since May 1, 2017: California Home Finance, California Refinance, Consumer Home Finance, Veterans Home Finance, and Veterans Refinance.

5.

According to DRE records to date and publicly accessible online at the above-referenced page, WILLIAM R. FAHY is presently CHFRES' designated officer of record (D.O.) until his officer affiliation expires on March 14, 2025 (with the expiration of CHFRES' license).

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RESPONDENT WILLIAM R. FAHY

(FAHY)

6.

According to DRE records to date and publicly accessible online (https://www2.dre.ca.gov/publicasp/pplinfo.asp?License_id=01348406), WILLIAM R. FAHY (FAHY) is presently licensed and/or has license rights under the Real Estate Law as a real estate broker (REB), DRE license ID 01348406, expiring on July 26, 2023.

7.

According to DRE records to date and publicly accessible online at the above-referenced page, FAHY's mailing address of record is 404 Camino Del Rio S., Suite 510, San Diego, CA 92108 and FAHY's main address of record is 8960 Capricorn Way, San Diego, CA 92126.

8.

According to DRE records to date and publicly accessible online at the above-referenced page, FAHY was originally licensed by the DRE as a real estate salesperson (RES) on or about December 19, 2002 and as a REB on July 28, 2005, and he is presently a broker associate for KAM Financial & Realty, Inc., DRE license ID 01919999.

9.

According to DRE records to date and publicly accessible online at the abovereferenced page, FAHY's license is presently associated with CHFRES as its D.O. until his officer affiliation expires on March 14, 2025 (with the expiration of CHFRES' license).

10.

According to DRE records to date and publicly accessible online at the above-referenced page, FAHY has affiliated with his license a mortgage loan originator (MLO) license endorsement, Nationwide Multistate Licensing System and Registry (NMLS) ID 235778.

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[Then-Unlicensed] Rafah Alkhafaji

(Alkhafaji)

11.

According to DRE records to date and publicly accessible online (https://www2.dre.ca.gov/PublicASP/pplinfo.asp?License_id=02107310), Rafah Alkhafaji (Alkhafaji) was originally licensed by the DRE as a restricted RES (RRES) on or about July 2, 2021 and is presently licensed and/or has license rights under the Real Estate Law as a RRES, expiring on July 1, 2025. Akhafaji is presently licensed under responsible REB Christoffer William Groves, DRE license ID 01912962.

[Unlicensed] Danielle Figg

(Figg)

12.

According to DRE records to date and publicly accessible online, Danielle Figg (Figg) is not now, and has never been, licensed by the Department in any capacity and has no license rights under the Real Estate Law (Part 1 of Division 4 of the Code) or any license endorsements attaching to any Department licenses.

[Unlicensed] Garrett Lacroix

(Lacroix)

13.

According to DRE records to date and publicly accessible, Garrett Lacroix (Lacroix) is not now, and has never been, licensed by the Department in any capacity and has no license rights under the Real Estate Law (Part 1 of Division 4 of the Code) or any license endorsements attaching to any Department licenses.

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[Unlicensed] Sandra Shean a.k.a. Sandra Figg

(Shean)

14.

According to DRE records to date and publicly accessible online (https://www2.dre.ca.gov/PublicASP/pplinfo.asp?License_id=01170419), Sandra Shean (Shean) was originally licensed by the DRE as a RES on or about October 29, 1993, and Shean's RES license expired on or about October 28, 1997. Shean is not now licensed by the Department in any capacity and has no license rights under the Real Estate Law (Part 1 of Division 4 of the Code) or any license endorsements attaching to any Department licenses.

[Unlicensed] Hugo Silva

(Silva)

15.

According to DRE records to date and publicly accessible online, Hugo Silva (Silva) is not now, and has never been, licensed by the Department in any capacity and has no license rights under the Real Estate Law (Part 1 of Division 4 of the Code) or any license endorsements attaching to any Department licenses.

16.

At all times mentioned, in the State of California, CHFRES conducted licensed activities within the meaning of Code Section 10131 and performed real estate activities, which

Pursuant to Code Section 10131 Broker Defined, "A real estate broker within this meaning of this part is a person who, for a compensation or in expectation of a compensation, regardless of the form or time of payment, does or negotiates to do one or more of the following acts for another or others: (a) Sells or offers to sell, buys or offers to buy, solicits prospective sellers or purchasers of, solicits or obtains listings of, or negotiates the purchase, sale or exchange of real property or a business opportunity. (b) Leases or rents or offers to lease or rent, or places for rent, or solicits listings of places for rent, or solicits for prospective tenants, or negotiates the sale, purchase or exchanges of leases on real property, or on a business opportunity, or collects rents from real property, or improvements thereon, or from business opportunities. (c) Assists or offers to assist in filing an application for the purchase or lease of, or in locating or entering upon, lands owned by the state or federal government. (d) Solicits borrowers or lenders for or negotiates loans or collects payments or performs services for borrowers or lenders or note owners in connection with loans secured directly or collaterally by liens on real property or on a business opportunity. (e) Sells or offers to sell, buys or offers to buy, or exchanges or offers to exchange a real property sales contract, or a

require a real estate license, including, but not limited to, activities performed by its employees, agents and RES, all performed under the supervision of its D.O. FAHY.

17.

At all times mentioned, in the State of California, CHFRES, including, but not limited to unlicensed and/or then-unlicensed Alkhafaji, Figg, Lacroix, Shean and Silva, conducted licensed activities within the meaning of Code Section 10131 and performed real estate sales activities, which require a real estate license, when they were not licensed by the DRE.

FACTS DISCOVERED BY THE DEPARTMENT OF REAL ESTATE

18.

Complaint Received by the DRE (102120 Complaint)

On or about October 21, 2020, the DRE received an anonymous complaint (102120 Complaint) regarding FAHY and CHFRES regarding their alleged employment of unlicensed independent contractors and alleged instruction as to performance of licensed MLO duties by said independent contractors. The 102120 Complaint cited examples of MLO duties including "quoting rates to clients, taking applications, and pulling credit" and included attachments of emails from FAHY and FAHY's sales manager, which included "loan officer assistant" scripts and preapproval letter templates to be distributed to potential home buyers. Additionally, the 102120 complaint alleged that FAHY required the complainant to come into the office in spite of complainant's expression of his COVID-19 fears.

19.

CHFRES Information Produced to the DRE (022221 CHFRES Information)

Between February 9, 2021 and February 10, 2021, the DRE sought information from FAHY regarding CHFRES' employees' within the last three (3) years, including its

promissory note secured directly or collaterally by a lien on real property or on a business opportunity, and performs services for the holders thereof."

DRE Accusation against California Home Finance and Real Estate Services & William R. Fahy, H-05700 SD

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employment of: Alkhafaji, Figg, Lacroix, Shean and Silva. Specifically, the DRE's special investigator requested that FAHY and/or CHFRES provide copies of employee files, including compensation paid to CHFRES employees beginning January 1, 2019 and FAHY's explanation of his supervision of CHFRES activities.

20.

On or about February 22, 2021, FAHY responded to the DRE's investigative request for employee information and provided contract and compensation information for CHFRES' employees. In addition, FAHY explained that he is the President and 51% owner of CHFRES, and that he oversees the back end operations, including the submission of mortgage loan applications to investor banks and the supervision of CHFRES' licensees and its non-licensed loan assistants.

21.

The DRE's investigation of the 102120 complaint and the 022221 CHFRES information discovered that between approximately March 2020 and February 1, 2021, CHFRES and FAHY compensated unlicensed individuals for independent loan processing services.

22.

Alkhafaji

According to documents (022221 CHFRES information) submitted by FAHY to the DRE, on November 22, 2019, Rafah Alkhafaji signed an "Independent Contractor Agreement" (ICA) with CHFRES dba Veterans Home Finance (VHF). At page 9 of Alkhafaji's ICA was a description of Alkhafaji's independent contractor duties, including, but not limited to: "submit complete loan submissions" in order to facilitate "structuring and processing a loan properly...to close a loan transaction."

23.

Between April 7, 2020 and June 12, 2020, CHFRES compensated Alkhafaji \$18,046.08 in "Paid Commissions" for his unlicensed independent loan processing services prior

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to his July 2, 2021 licensure. According to CHFRES' 2019 Form 1099-MISC for Alkhafaji, CHFRES paid Alkhafaji \$134,459.01 in nonemployee compensation. According to CHFRES' 2020 Form 1099-MISC for Alkhafaji, CHFRES paid Alkhafaji \$38,003.63 in nonemployee compensation.

24.

Figg

According to documents (022221 CHFRES information) submitted by FAHY to the DRE, on June 28, 2019, Danielle Figg signed an "Independent Contractor Agreement" (ICA) with CHFRES dba Veterans Home Finance (VHF). At page 9 of Figg's ICA was a description of Figg's independent contractor duties, including, but not limited to: "submit complete loan submissions" in order to facilitate "structuring and processing a loan properly...to close a loan transaction."

25.

Between March 13, 2020 and February 1, 2021, CHFRES compensated Figg \$60,045.00 in "Processing Fees" for her unlicensed independent loan processing services. According to CHFRES' 2019 Form 1099-MISC for Figg, CHFRES paid Figg \$8,500 in nonemployee compensation.

26.

Lacroix

According to documents (022221 CHFRES information) submitted by FAHY to the DRE, on May 6, 2019, Garrett Lacroix signed an "Independent Contractor Agreement" (ICA) with CHFRES dba Veterans Home Finance (VHF). At page 9 of Lacroix' ICA was a description of Lacroix' independent contractor duties, including, but not limited to: "submit complete loan submissions" in order to facilitate "structuring and processing a loan properly...to close a loan transaction."

Included within Lacroix' ICA was Lacroix' IRS Form W-9 and an Addendum describing the compensation Lacroix would receive "for business that has funded and closed and only for which he or she is duly licensed with the appropriate authority: loan origination: 30% of net broker check (to be reviewed after 5th funded loan), \$695 Broker [sic] admin fee per loan." FAHY signed Lacroix' ICA as President of CHFRES dba VHF, and FAHY signed the Addendum as Broker-Owner of CHFRES.

28.

Between March 9, 2020 and December 7, 2020, CHFRES compensated Lacroix \$32,781.43 in "Paid Commissions" for his unlicensed independent loan processing services. According to CHFRES' 2019 Form 1099-MISC for Lacroix, CHFRES paid Lacroix \$49,319.53 in nonemployee compensation. According to CHFRES' 2020 Form 1099-MISC for Lacroix, CHFRES paid Lacroix \$36,897.13 in nonemployee compensation.

29.

Shean

According to documents (022221 CHFRES information) submitted by FAHY to the DRE, on August 28, 2018, Sandra Shean signed an "Independent Contractor Agreement" (ICA) with CHFRES dba Veterans Home Finance (VHF). At page 9 of Shean's ICA was a description of Shean's independent contractor duties, including, but not limited to: "submit complete loan submissions" in order to facilitate "structuring and processing a loan properly...to close a loan transaction." Included within Shean's August 28, 2018 ICA was Shean's IRS Form W-9."

30.

Between April 13, 2020 and December 28, 2020, CHFRES compensated

Shean \$33,058.21 in "Paid Commissions" for her unlicensed independent loan processing services

[well after her October 28, 1997 license expiration]. According to CHFRES' 2019 Form 1099-

MISC for Shean, CHFRES paid Shean \$77,506.66 in nonemployee compensation.

Silva

31.

According to documents (022221 CHFRES information) submitted by FAHY to the DRE, on April 1, 2019 and again on November 22, 2019, Hugo Silva signed an "Independent Contractor Agreement" (ICA) with CHFRES dba Veterans Home Finance (VHF). At page 9 of both of Silva's ICAs was a description of Silva's independent contractor duties, including, but not limited to: "submit complete loan submissions" in order to facilitate "structuring and processing a loan properly...to close a loan transaction."

32.

Included within Silva's April 1, 2019 ICAs was an Addendum describing the compensation Silva would receive "for business that has funded and closed and only for which he or she is duly licensed with the appropriate authority: loan origination: 30% of net broker check (to be reviewed after 5th funded loan)." FAHY signed Silva's ICAs as President/Broker of CHFRES dba VHF, and FAHY signed the Addendum as Broker-Owner of CHFRES

33.

On March 20, 2020, CHFRES compensated Silva \$1,543.50 in "Paid Commissions" for his unlicensed independent loan processing services. According to CHFRES' 2020 Form 1099-MISC for Silva, CHFRES paid Silva \$18,418.87 in nonemployee compensation.

APPLICABLE SECTIONS OF THE REAL ESTATE LAW

34.

License Required

(Code Sections 10130 and 10131)

Pursuant to Code Section 10130 License Required:

"It is unlawful for any person to engage in the business of, act in the capacity of, advertise as, or assume to act as a real estate broker or a real estate salesperson within this state

DRE Accusation against California Home Finance and Real Estate Services & William R. Fahy, H-05700 SD

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without first obtaining a real estate license from the department, or to engage in the business of, act in the capacity of, advertise as, or assume to act as a mortgage loan originator within this state without having obtained a license endorsement. The commissioner may prefer a complaint for violation of this section before any court of competent jurisdiction, and the commissioner and his or her counsel, deputies, or assistants, may assist in presenting the law or facts at the trial. *Prosecution of Violations:* It is the duty of the district attorney of each county in this state to prosecute all violations of this section in their respective counties in which the violations occur."

35.

Pursuant to Code Section 10131 Broker Defined:

"A real estate broker within this meaning of this part is a person who, for a compensation or in expectation of a compensation, regardless of the form or time of payment, does or negotiates to do one or more of the following acts for another or others:

- (a) Sells or offers to sell, buys or offers to buy, solicits prospective sellers or purchasers of, solicits or obtains listings of, or negotiates the purchase, sale or exchange of real property or a business opportunity.
- (b) Leases or rents or offers to lease or rent, or places for rent, or solicits listings of places for rent, or solicits for prospective tenants, or negotiates the sale, purchase or exchanges of leases of real property, or on a business opportunity, or collects rents from real property, or improvements thereon, or from business opportunities.
- (c) Assists or offers to assist in filing an application for the purchase or lease of, or in locating or entering upon, lands owned by the state or federal government.
- (d) Solicits borrowers or lenders for or negotiates loans or collects payments or performs services for borrowers or lenders or note owners in connection with

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loans secured directly or collaterally by liens on real property or on a business opportunity.

(e) Sells or offers to sell, buys or offers to buy, or exchanges or offers to exchange a real property sales contract, or a promissory note secured directly or collaterally by a lien on real property or on a business opportunity, and performs services for the holders thereof."

36.

<u>Unlawful Employment or Payment of Compensation - Penalty</u> (Code Section 10137)

Pursuant to Code Section 10137 Unlawful Employment or Payment of Compensation – Penalty:

"It is unlawful for any licensed real estate broker to employ or compensate, directly or indirectly, any person for performing any of the acts within the scope of this chapter who is not a license real estate broker, or a real estate salesperson licensed under the broker employing or compensating him or her, or to employ or compensate, directly or indirectly, any licensee for engaging in any activity for which a mortgage loan originator license endorsement is required, if that licensee does not hold a mortgage loan originator license endorsement; provided, however, that a licensed real estate broker may pay a commission to a broker of another state. No real estate salesperson shall be employed by or accept compensation for activity requiring a real estate license from any person other than the broker under whom he or she is at the time licensed. It is unlawful for any licensed real estate salesperson to pay any compensation for performing any of the acts within the scope of this chapter to any real estate licensee except through the broker under whom he or she is at the time licensed. For a violation of any of the provisions of this section, the commissioner may temporarily suspend or permanently revoke the license of the real estate licensee, in accordance with the provisions of this part relating to hearings."

Broker Supervision

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(Code Section 10159.2 and Regulation 2725)

Pursuant to Code Section 10159.2 Responsibility of Corporate Officer in Charge:

"(a) The officer designated by a corporate broker licensee pursuant to Section 10211 shall be responsible for the supervision and control of the activities conducted on behalf of the corporation by its officers and employees as necessary to secure full compliance with the provisions of this division, including the supervision of salespersons licensed to the corporation in the performance of acts for which a real estate license is required.

- (b) A corporate broker licensee that has procured additional licenses in accordance with Section 10158 through officers other than the officer designated pursuant to Section 10211 may, by appropriate resolution of its board of directors, assign supervisory responsibility over salespersons licensed to the corporation to its broker-officers.
- (c) A certified copy of any resolution of the board of directors assigning supervisory responsibility over real estate salespersons licensed to the corporation shall be filed with the Real Estate Commissioner within five days after the adoption or modification thereof."

38.

Pursuant to Regulation 2725 Broker Supervision:

"A broker shall exercise reasonable supervision over the activities of his or her salespersons. Reasonable supervision includes, as appropriate, the establishment of policies, rules, procedures and systems to review, oversee, inspect and manage:

- (a)Transactions requiring a real estate license.
- (b) Documents which may have a material effect upon the rights or obligations of a party to the transaction.
- (c) Filing, storage and maintenance of such documents.
- (d) The handling of trust funds.

- (e) Advertising of any service for which a license is required.
- (f) Familiarizing salespersons with the requirements of federal and state laws relating to the prohibition of discrimination.
- (g) Regular and consistent reports of licensed activities of salespersons.

The form and extent of such policies, rules, procedures and systems shall take into consideration the number of salespersons employed and the number and location of branch offices. A broker shall establish a system for monitoring compliance with such policies, rules, procedures and systems. A broker may use the services of brokers and salespersons to assist in administering the provisions of this section so long as the broker does not relinquish overall responsibility for supervision of the acts of salespersons licensed to the broker."

39.

Loan Processor, Underwriter or Independent Contractor - Endorsement (Code Section 10166.03)

Pursuant to Code Section 10166.03 *Loan Processor, Underwriter or Independent Contractor – Endorsement:*

- "(a) A loan processor or underwriter who does not represent to the public, through advertising or other means of communicating or providing information, including the use of business cards, stationery, brochures, signs, rate lists, or other promotional items, that the individual can or will perform any of the activities of a mortgage loan originator shall not be required to obtain a license endorsement as a mortgage loan originator.
- (b) An individual engaging solely in loan processor or underwriter activities shall not represent to the public, through advertising or other means of communicating or providing information including the use of business cards, stationery, brochures, signs, rate lists, or other promotional items, that the individual can or will perform any of the activities of a mortgage loan originator.

(c) An independent contractor who is employed by a mortgage loan originator may not engage in the activities of a loan processor or underwriter for a residential mortgage loan unless the independent contractor loan processor or underwriter obtains and maintains an endorsement as a mortgage loan originator under this article. Each independent contractor loan processor or underwriter who obtains and maintains an endorsement as a mortgage loan originator under this article shall have and maintain a valid unique identifier issued by the Nationwide Mortgage Licensing System and Registry."

40.

Further Grounds for Disciplinary Action

(Code Section 10177 (selected portions))

Pursuant to Code Section 10177 Further Grounds for Disciplinary Action (selected portions):

"The commissioner may suspend or revoke the license of a real estate licensee, delay the renewal of a license of a real estate licensee, or deny the issuance of a license to an applicant, who has done any of the following:

(h) As a broker licensee, failed to exercise reasonable supervision over the activities of his or her salespersons, or, as the officer designated by a corporate broker licensee, failed to exercise reasonable supervision and control of the activities of the corporation for which a real estate license is required..."

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<u>VIOLATIONS OF THE REAL ESTATE LAW – CAUSES FOR DISCIPLINE</u>

41.

Complainant re-alleges and incorporates by reference the preceding paragraphs as set forth herein.

42.

First Cause for Discipline

(Code Sections 10130 and 10137)

In the course of the activities described above, and based on the facts discovered by the Department, as described above in Paragraphs 18 through 33, the acts and/or omissions of Respondent CALIFORNIA HOME FINANCE AND REAL ESTATE SERVICES and WILLIAM R. FAHY are in violation of Code Sections 10130 and 10137 and constitute cause for the suspension or revocation of all licenses, license rights and license endorsements of Respondents CALIFORNIA HOME FINANCE AND REAL ESTATE SERVICES and WILLIAM R. FAHY under the Real Estate Law.

43.

Second Cause for Discipline

(Code Section 10166.03)

In the course of the activities described above, and based on the facts discovered by the Department, as described above in Paragraphs 18 through 33, the acts and/or omissions of Respondent CALIFORNIA HOME FINANCE AND REAL ESTATE SERVICES and WILLIAM R. FAHY are in violation of Code Section 10166.03 and constitute cause for the suspension or revocation of all licenses, license rights and license endorsements of Respondents CALIFORNIA HOME FINANCE AND REAL ESTATE SERVICES and WILLIAM R. FAHY under the Real Estate Law.

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Third Cause for Discipline

(Code Section 10159.2)

In the course of the activities described above, and based on the facts discovered by the Department, as described above in Paragraphs 18 through 33, the acts and/or omissions of Respondent WILLIAM R. FAHY are in violation of Code Sections 10159.2 and Regulation 2725 and Code Section 10177(h) and constitute cause for the suspension or revocation of all licenses, license rights and license endorsements of Respondent WILLIAM R. FAHY under the Real Estate Law.

COSTS

45.

Code Section 10106 provides, in pertinent part that in any order issued in resolution of a disciplinary proceeding before the Department, the Commissioner may request the administrative law judge to direct a licensee found to have committed a violation of this part to pay a sum not to exceed the reasonable costs of investigation and enforcement of the case.

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WHEREFORE, Complainant prays that a hearing be conducted on the allegations				
of this Accusation and that upon proof thereof, a decision be rendered imposing disciplinary				
action against all the licenses, license rights, and license endorsements of Respondents				
CALIFORNIA HOME FINANCE AND REAL ESTATE SERVICES and WILLIAM R. FAHY				
under the Real Estate Law (Part 1 of Division 4 of the Business and Professions Code), and for				
such other and further relief as may be proper under other applicable provisions of law.				
Dated at San Diego, California				
this 8th day of March 2023.				
#3				
Veronica Kilpatrick Veronica Kilpatrick Supervising Special Investigator				
			cc: California Home Finance and Real Estate Services	
			William R. Fahy V.Kilpatrick	
Sacto.				