1 DEPARTMENT OF REAL ESTATE P. O. Box 187007 Sacramento, CA 95818-7007 Telephone: (916) 227-0789 DEPARTMENT OF REAL ESTATE 4 5 6 7 8 BEFORE THE DEPARTMENT OF REAL ESTATE 9 STATE OF CALIFORNIA 10 11 In the Matter of the Accusation of 12 NO. H-5547 SAC 13 RICHARD HENRY TRAVASSOS. **STIPULATION AND AGREEMENT** 14 Respondent. 15 16 It is hereby stipulated by and between Respondent RICHARD HENRY TRAVASSOS (hereafter "Respondent"), acting by and through J. Anne Rawlins, Counsel for 17 18 Respondent, and the Complainant, acting by and through John W. Barron, Counsel for the 19 Department of Real Estate, as follows for the purpose of settling and disposing of the 20 Accusation filed on February 3, 2011, in this matter: 21 1. All issues which were to be contested and all evidence which was to be 22 presented by Complainant and Respondent at a formal hearing on the Accusation, which 23 hearing was to be held in accordance with the provisions of the Administrative Procedure Act 24 (hereafter "APA"), shall instead and in place thereof be submitted solely on the basis of the 25 provisions of this Stipulation and Agreement. 26 ///. 27 ///

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- 2. Respondent has received, read and understands the Statement to Respondent, the Discovery Provisions of the APA and the Accusation filed by the Department of Real Estate in this proceeding.
- 3. On February 14, 2011, Respondent filed a Notice of Defense pursuant to Section 11505 of the Government Code for the purpose of requesting a hearing on the allegations in the Accusation. Respondent hereby freely and voluntarily withdraws said Notice of Defense. Respondent acknowledges that Respondent understands that by withdrawing said Notice of Defense, Respondent will thereby waive Respondent's right to require the Commissioner to prove the allegations in the Accusation at a contested hearing held in accordance with the provisions of the APA and that Respondent will waive other rights afforded to Respondent in connection with the hearing such as the right to present evidence in defense of the allegations in the Accusation and the right to cross-examine witnesses.
- 4. This Stipulation is based on the factual allegations contained in the Accusation. In the interest of expedience and economy, Respondent chooses not to contest these factual allegations, but to remain silent and understands that, as a result thereof, these factual statements will serve as a prima facie basis for the "Determination of Issues" and "Order" set forth below. The Real Estate Commissioner shall not be required to provide further evidence to prove such allegations.
- 5. This Stipulation and Respondent's decision not to contest the Accusation are made for the purpose of reaching an agreed disposition of this proceeding and are expressly limited to this proceeding and any other proceeding or case in which the Department of Real Estate, the State or the federal government, an agency of this State, or an agency of another state is involved.
- 6. It is understood by the parties that the Real Estate Commissioner may adopt the Stipulation and Agreement as her decision in this matter, thereby imposing the penalty and sanctions on Respondent's real estate license and license rights as set forth in the "Order"

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below. In the event that the Commissioner in her discretion does not adopt the Stipulation and Agreement, it shall be void and of no effect, and Respondent shall retain the right to a hearing and proceeding on the Accusation under all the provisions of the APA and shall not be bound by any admission or waiver made herein.

7. This Stipulation and Agreement shall not constitute an estoppel, merger or bar to any further administrative or civil proceedings by the Department of Real Estate with respect to any matters which were not specifically alleged to be causes for accusation in this proceeding.

#### **DETERMINATION OF ISSUES**

By reason of the foregoing stipulations, admissions and waivers and solely for the purpose of settlement of the pending Accusation without hearing, it is stipulated and agreed that the acts and omissions of Respondent described in the Accusation are grounds for the suspension or revocation of the licenses and license rights of Respondent under the provisions of Section 10148 of the Business and Professions Code (hereafter "the Code") in conjunction with Section 10177(d) of the Code, and Sections 2725, 2831, 2831.1, 2831.2 and 2832.1 of Title 10 of the California Code of Regulations, and Sections 10177(g) and 10177(h) of the Code.

#### ORDER

All licenses and licensing rights of Respondent under the Real Estate Law are suspended for a period of thirty (30) days from the effective date of the Decision herein, with thirty (30) days stayed upon the condition that:

- 1. Respondent pays a monetary penalty pursuant to Section 10175.2 of the Business and Professions Code at a rate of \$100.00 for each day of the suspension for a total monetary penalty of \$3,000.00.
- a. Said payment shall be in the form of a cashier's check or certified check made payable to the Recovery Account of the Real Estate Fund. Said check must be delivered to the Department prior to the effective date of the Decision in this matter.

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1 b. No further cause for disciplinary action against the Real Estate license of 2 Respondent occurs within two (2) years from the effective date of the decision in this matter. 3 c. If Respondent fails to pay the monetary penalty in accordance with the 4 terms and conditions of the Decision, the Commissioner may, without a hearing, order the 5 immediate execution of all or any part of the stayed suspension, in which event, Respondent shall not be entitled to any repayment nor credit, prorated or otherwise, for money paid to the 6 7 Department under the terms of this decision. 8 d. If Respondent pays the monetary penalty and if no further cause for 9 disciplinary action against the real estate license of Respondent occurs within two (2) years 10 from the effective date of the Decision herein, then the stay hereby granted shall become 11 permanent. Respondent shall pay the sum of \$7,510.40 for the Commissioner's cost 12 of the audit which led to this disciplinary action. Respondent shall pay such cost within sixty 13 (60) days of receiving an invoice therefore from the Commissioner. The Commissioner may 14 indefinitely suspend all licenses and licensing right of Respondent pending a hearing held in 15 accordance with Section 11500, et seq., of the Government Code, if payment is not timely 16 made as provided for herein, or as provided for in a subsequent agreement between Respondent 17 and the Commissioner. The suspension shall remain in effect until payment is made in full or 18 19 until Respondent enters into an agreement satisfactory to the Commissioner to provide for payment, or until a decision providing otherwise is adopted following a hearing held pursuant 20 to this condition. 21 22 3. Respondent shall pay the Commissioner's costs, not to exceed \$7,510.40, of any audit conducted pursuant to Section 10148 of the Code to determine if 23 Respondent has corrected the violations described in the Determination of Issues, above, and 24 any other violations found in the audit which led to this disciplinary action. In calculating the 25 amount of the Commissioner's reasonable cost, the Commissioner may use the estimated 26

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average hourly salary for all persons performing audits of real estate brokers, and shall include

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an allocation for travel time to and from the auditor's place of work. Respondent shall pay such cost within sixty (60) days of receiving an invoice therefore from the Commissioner detailing the activities performed during the audit and the amount of time spent performing those activities. If Respondent fails to pay such cost within the sixty (60) days, the Commissioner may indefinitely suspend all licenses and licensing rights of Respondent under the Real Estate Law until payment is made in full or until Respondent enters into an agreement satisfactory to the Commissioner to provide for payment. Upon full payment, the indefinite suspension provided for in this paragraph shall be stayed.

Respondent shall, within six (6) months from the effective date of this Order, take and pass the Professional Responsibility Examination administered by the Department, including the payment of the appropriate examination fee. If Respondent fails to satisfy this condition, the Commissioner may order the suspension of all licenses and licensing rights until Respondent passes the examination.

5. Notwithstanding any other provision of this Order, all licenses and licensing rights of Respondent are suspended unless and until he provides proof satisfactory to the Commissioner that he has taken and successfully completed the continuing education course on Trust Fund Accounting and Handling specified in Section 10170.5(a)(3) of the Code. The course must have been completed no earlier than one hundred twenty (120) days prior to the effective date of this Order, and proof must be submitted prior to the effective date of this Order, to prevent suspension of Respondent's license pursuant to this condition.

6/14/11 DATED

Department of Real Estate

I have read the Stipulation and Agreement and its terms are understood by me and are agreeable and acceptable to me. I understand that I am waiving rights given to me by

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1	the California Administrative Procedure Act (including but not limited to Sections 11506,		
2	11508, 11509, and 11513 of the Government Code), and I willingly, intelligently, and		
3	voluntarily waive those rights, including the right of requiring the Commissioner to prove the		
4	allegations in the Accusation at a hearing at which I would have the right to cross-examine		
5	witnesses against me and to present evidence in defense and mitigation of the charges.		
6			
7	5/26/2011 Richard H Trayassas		
8	DATED RICHARD HENRY TRAVASSOS		
9	Respondent		
10	* * *		
11			
12	I have reviewed this Stipulation and Agreement and Order as to form and		
13	content and have advised my client accordingly.		
14			
15	- 6/10/2011 - Mune fourtes		
16	Attorney for Respondent		
17			
18	* * *		
19	The foregoing Stipulation and Agreement is hereby adopted by me as my		
20	Decision in this matter as to Respondent RICHARD HENRY TRAVASSOS and shall become		
21	effective at 12 o'clock noon on AUG 1 6 2011		
22	IT IS SO ORDERED 7/25/11		
23	BARBARA J. BIGBY		
24	Acting Real Estate Commissioner		
25	,		
26	Day Now		
27	75-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1		
	H-5547 SAC RICHARD HENRY TRAVASSOS		

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1	JOHN W. BARRON, Counsel (SBN 171246)	ILED		
2	P. O. Box 187007	<u>ש</u>		
3	11 F	EB - 3 2011		
4	4 Telephone: (916) 227-0789 (main)	MENT OF REAL ESTATE		
5	5 (916) 227-0792 (direct) By	& Mar		
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8	BEFORE THE DEPARTMENT OF REAL ESTATE			
9	STATE OF CALIFORNIA			
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12	2 In the Matter of the Accusation of ) No.	H-5547 SAC		
13	RICHARD HENRY TRAVASSOS,	CUSATION		
14	11	COSATION		
15	5			
16	The Complainant, TRICIA D. SOMMERS, a Deputy Real Estate Commissioner			
17	of the State of California, for cause of Accusation against RICHARD HENRY TRAVASSOS			
18	(hereafter "Respondent"), individually and doing business as "Majestic Mortgage Service",			
19	"Majestic Property Management" and "Majestic Realty Group", is informed and alleges as			
20	0 follows:			
21	1			
22	The Complainant makes this Accusation in her official capacity.			
23	3			
24	4 Respondent is presently licensed and/or has licens	Respondent is presently licensed and/or has license rights under the Real Estate		
25	Law, Part 1 of Division 4 of the Business and Professions Code (hereafter "the Code") as a real			
26	estate broker.			
27				

At all times herein mentioned, Respondent engaged in the business of, acted in the capacity of, advertised or assumed to act as a real estate broker within the State of California within the meaning of Section 10131(b) of the Code (broker defined – property management/collection of rent), including the operation and conduct of a property management business with the public, wherein, on behalf of others, for compensation or in expectation of compensation, Respondent leased or rented and offered to lease or rent, and solicited for prospective tenants of real property or improvements thereon, and collected rents from real property or improvements thereon; and Section 10131(a) (broker defined – sale/purchase of real estate), including selling or offering to sell, buying or offer to buy, soliciting prospective sellers or purchasers of, soliciting or obtaining lists of, or negotiating the purchase, sale or exchange of real property.

Whenever reference is made in an allegation in this Accusation to an act or omission of Respondent, such allegation shall be deemed to mean that the officers, directors, employees, agents and real estate licensees employed by or associated with Respondent committed such act or omission while engaged in furtherance of the business or operations of Respondent and while acting within the course and scope of their authority and employment.

### FIRST CAUSE OF ACTION

On or about beginning April 20, 2010, and continuing intermittently through April 26, 2010, an audit was conducted at Respondent's main office located at 3520 Brookside Road, Suite 160, Stockton, California, where the auditor examined the records for the period of October 1, 2008, through March 31, 2010 (the audit period).

While acting as a real estate broker as described in Paragraph 3, above, and within the audit period, Respondent accepted or received funds in trust (trust funds) from or on behalf

1	of lenders, investors, borrowers and others in connection with mortgage activities, and deposited		
2	or caused to be deposited those funds into a bank account maintained by Respondent, including:		
3	Trust Account #1		
4	Bank of Stockton		
5	P. O. Box 1110 Stockton, California 95201		
6			
7	Account No. 1285002141		
8	Account Name: Majestic Property Management Trust Richard H Travassos Trustee		
9			
10	Signatories: Richard H Travassos, REB Diana D Travassos, RES		
11	(Account closed on April 30, 2009)		
12	Trust Account #2		
13			
14	Farmers & Merchants Bank of Central California P. O. Box 3000		
15	Lodi, California 95241-1902		
16	Account No. 65-007697-01		
17	Account Name: Majestic Property Management Trust Account		
18	Signatories: Richard H Travassos, REB		
19	Diana D Travassos, RES		
20	Thereafter, Respondent from time-to-time made disbursement of said trust funds.		
21	7		
22	In the course of the activities described in Paragraph 6, above, in connection with		
23	the collection and disbursement of trust funds:		
24	(a) The Department was unable to rely on the control and separate beneficiary		
25	records in its efforts to reconcile Trust Account #1 and Trust Account #2 as		
26	of 12/31/08 and 03/31/10, respectively, due to deficiencies of the separate		
27	records for those accounts. Such acts and/or omissions violate Section 2832.1		

(trust fund handling for multiple beneficiaries) of Title 10 of the California Code of Regulations (hereafter "the Regulations").

- (b) Respondent failed to maintain accurate and complete control records for Trust Account #1 and Trust Account #2, including using one control record to record all transactions for Trust Account #1 and Trust Account #2, failing to record all receipts and disbursements of funds and not maintaining control records in chronological order. Such acts and/or omissions violate Section 2831 (maintenance of trust fund records) of the Regulations.
- (c) Respondent failed to maintain accurate and complete separate beneficiary records for Trust Account #1 and Trust Account #2. Such acts and/or omissions violate Section 2831.1 (requirement of separate records for each beneficiary or transaction) of the Regulations.
- (d) Respondent failed to reconcile the balance of all separate beneficiary records with the balance of all trust funds received and disbursed from Trust Account #1 and Trust Account #2 on a monthly basis. Such acts and/or omissions violate of Section 2831.2 (trust fund reconciliation requirement) of the Regulations.
- (e) Respondent failed to retain both sides of cancelled checks from Trust Account#1 and Trust Account #2. Such acts and/or omissions violate Section10148(a) (record retention requirements) of the Code.

The acts and/or omissions of Respondent as alleged in Paragraph 7, above, violate Sections 2831, 2831.1, 2831.2 and 2832.1 of the Regulations, and Section 10148 of the Code, and are grounds for discipline under Sections 10177(d) (willful disregard/violation of real estate law) and 10177(g) (negligence or incompetence in performing acts for which license is required) of the Code.

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## SECOND CAUSE OF ACTION

Complainant refers to Paragraphs 1 through 8, above, and incorporates them herein by reference.

At all times herein mentioned, Respondent was responsible for the supervision and control of the activities conducted on behalf of his salespersons. Respondent failed to exercise reasonable supervision and control over the property-management and property sell/purchase activities of his salespersons. In particular, Respondent permitted, ratified and/or caused the conduct described in the First Cause of Action, above, to occur, and failed to take reasonable steps, including, but not limited to, the handling of trust funds, supervision of his salespersons and the implementation of policies, rules, procedures and systems to ensure the compliance of his salespersons with the Real Estate Law and the Regulations.

The acts and/or omissions of Respondent set forth in Paragraph 10, above, violate Section 2725 (reasonable supervision by broker) of the Regulations (broker supervision), and constitute grounds for disciplinary action under Sections 10177(d), 10177(g) and 10177(h) (further grounds for discipline – reasonable supervision responsibility of broker) of the Code.

# PRIOR ADMINISTRATIVE PROCEEDING

Effective July 3, 2000, in Case No. H-7809 SF, Respondent's real estate salesperson license was revoked and he was granted the right to a restricted salesperson license, including a 15 day actual suspension, by the Real Estate Commissioner pursuant to Sections 10176(a) (making substantial misrepresentation) and 10177(g) of the Code. Effective May 17, 2004, in Case No. H-7809 SF, an Order was issued by the Real Estate Commissioner granting Respondent reinstatement of his unrestricted salesperson license.

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WHEREFORE, Complainant prays that a hearing be conducted on the allegations of this Accusation, and that upon proof thereof, a decision be rendered imposing disciplinary action against all licenses and license rights of Respondent under the Code, and for such other and further relief as may be proper under applicable provisions of law.

TRICIA D. SÖMMERS

Deputy Real Estate Commissioner

Dated at Sacramento, California, this Way of White day of the control of the cont