1	Julie L. To, Counsel (SBN 219482) California Department of Real Estate					
	320 West 4th Street, Suite 350					
2	Los Angolos Colifornio 00012 1105					
3	Telephone: (213) 576-6982					
	Direct: (213) 576-6916					
4	Fax: (213) 576-6917 AUG 0 1 2022					
5	Attorney for Complainant DEPT. OF REAL ESTATE					
	By 3re gr					
6						
7						
8						
9	BEFORE THE DEPARTMENT OF REAL ESTATE					
	STATE OF CALIFORNIA					
10	* * *					
11						
12	In the Matter of the Accusation Against) DRE No. H-05330 SD					
13	MAYRA ALEJANDRA GONZALEZ,) ACCUSATION					
14	MATRA ALEJANDRA GONZALEZ, ACCUSATION					
	Respondent.					
15						
16	The Complainant, Veronica Kilpatrick, a Supervising Special Investigator of the					
17	State of California, for cause of Accusation against MAYRA ALEJANDRA GONZALEZ					
18	(Respondent) alleges as follows:					
19	1					
	1.					
20	The Complainant, Veronica Kilpatrick, a Supervising Special Investigator of the					
21	State of California, makes this Accusation in her official capacity.					
22	2.					
23	All references to the "Code" are to the Real Estate Law, Part 1 of Division 4 of					
24	the California Business and Professions Code.					
25						
26						
27						

T	ICENSE	HISTORY
Ъ.	ICENSE	DISTORT

3.

a. Respondent is presently licensed and/or has license rights under the Code, as a real estate salesperson with Department of Real Estate (Department) license ID 01767502.

b. Respondent's salesperson license was originally issued on October 18, 2006, and is scheduled to expire on November 8, 2022, unless renewed.

c. Respondent currently holds a Mortgage Loan Originator (MLO) license endorsement with the Department with the assigned National Mortgage Licensing System and Registry (NMLS) No. 318503, the status of which has been "Approved-Inactive" since May 7, 2019.

d. Respondent currently holds a MLO license endorsement with the Department of Financial Protection and Innovation (DFPI) with the assigned NMLS No. CA-DOC318503, the status of which is "Approved." and Respondent is currently authorized to represent Home Mortgage Alliance Corporation (Department license ID 0152682, expired as of November 19, 2021), NMLS No. 116508. On or about April 14, 2022, an Accusation was filed by the DFPI against NMLS No. 318503. On or about June 21, 2022, in a Settlement Agreement between Respondent and DFPI, Respondent agreed to voluntarily surrender her MLO license to the DFPI Commissioner.

STATEMENT OF FACTS

4.

Respondent violated the NMLS student Rules of Conduct (ROC) by using the services of Danny Yen, dba Real Estate Educational Services (REES) to complete her NMLS-approved continuing education (CE) courses, which constitutes a violation of the licensing requirements of this state and under federal law. Specifically, Respondent used and compensated REES to obtain credit through an in-person fraud scheme. In the in-person fraud scheme, Respondent used REES to annually report completion of an in-person course for four years from 2017 to 2020. REES did not teach the in-person course and Respondent never

1	attended the in-person course nor completed the required exam or course work to receive
2	course credit.
3	NMLS Pre-Licensing and Continuing Education
4	5.
5	The State Regulatory Registry LLC (SRR), which owns and operates the
6	NMLS, administers PE and CE and Uniform State Test protocols. Title V of Public Law 110-
7	289, the Secure and Fair Enforcement for Mortgage Licensing Act of 2008 (the SAFE Act),
8	requires that state-licensed MLOs complete PE prior to initial licensure and annual CE
9	thereafter. (See Code section 10166.06)
10	6.
11	In order to meet PE requirements contemplated under the SAFE Act, state-
12	licensed MLOs must complete twenty (20) hours of NMLS-approved education. Code section
13	10166.06(a).
14	7.
15	In order to meet CE requirements contemplated under the SAFE Act, state-
16	licensed MLOs must complete eight (8) hours of NMLS-approved education. Code section
17	10166.10(a).
18	REES
19	8.
20	REES, NMLS course provider number 1405046, was an NMLS-approved
21	course provider during the years 2017 to 2020.
22	9.
23	The NMLS had approved REES to offer one in-person 8-hour "DBO-SAFE Act
24	Comprehensive: Mortgage Continuing Education" course in a classroom format located at
25	15751 Brookhurst Street, Suite 230, Westminster, California.
26	
27	
I	I

1	10.
2	REES was never approved by the NMLS to offer online PE or CE to MLOs.
3	11.
4	During all times relevant herein, REES had its primary place of business located
5	at 3643 Adams Street, Carlsbad, California.
6	REES Investigation
7	12.
8	The Mortgage Testing and Education Board (MTEB), which was created by
9	SRR, has approved "Administrative Action Procedures for S.A.F.E. Testing and Education
10	Requirements" (AAP), which extends administrative authority to the MTEB to investigate
11	alleged violations of the NMLS student Rules of Conduct (ROC).
12	13.
13	The AAP also extends administrative authority to the MTEB and SRR to
14	investigate alleged violations of the NMLS Standards of Conduct (SOC), which apply to all
15	NMLS-Approved course providers.
16	14.
17	In late 2020, SRR obtained information concerning suspicious activity and that
18	that information identified a possible MLO education cheating scheme coordinated by and
19	implemented through REES and its owners and operators, including Danny Yen. Based on that
20	information, and pursuant to the AAP, SRR initiated an investigation into the matter.
21	Findings of SRR and Department Investigation
22	15.
23	On or about December 15, 2020, SRR staff received a "suspicious relations"
24	report involving suspected individuals completing online NMLS-approved education courses
25	on behalf of another.
26	
27	

Additional investigation revealed evidence that REES fraudulently provided course credit to MLOs who had never attended and completed REES' 8-hour in-person CE course in Westminster, California in an in-person fraud scheme.

17.

Respondent was identified in NMLS records as receiving course credit for REES' 8-hour in-person CE course in 2017, 2018, 2019, and 2020. It was determined that none of these in-person courses ever took place and Respondent never attended an in-person course corresponding to the course credits Respondent received. Consequently, Respondent never took a knowledge examination required for course credit. It was determined that Respondent had used REES to obtain four years of course credits from 2017 to 2020 in violation of the ROC under the in-person fraud scheme.

18.

The ROC provide in relevant part:

ROC 3: I understand that the SAFE Act and state laws require me to spend a specific amount of time in specific subject areas. Accordingly, I will not attempt to circumvent the requirements of any NMLS approved course.

ROC 5: I will not seek or attempt to seek outside assistance to complete the course.

ROC 8: I will not engage in any capacity that would be contrary to good character or reputation, or engage in any behavior that would cause the public to believe that I would not operate in the mortgage loan business lawfully, honestly or fairly.

ROC 9: I will not engage in any conduct that is dishonest, fraudulent, or would adversely impact the integrity of the course(s) I am completing and the conditions for which I am seeking licensure or renewal of licensure.

///

By using the services of another to complete her CE and receiving fraudulent course credits through a non-existent course, Respondent violated ROC 3, 5, 8, and 9, and engaged in conduct that was dishonest, fraudulent, and that adversely impacted the integrity of the courses and the conditions and qualifications for which Respondent sought licensure or renewal of licensure.

Voluntary Survey

20.

On or about July 13, 2021, Respondent was provided an opportunity via a survey to disclose information about her participation in the REES 8-hour in-person CE education fraud. On or about August 23, 2021, Respondent provided her response to the survey request. In response to the survey, Respondent stated she was familiar with Danny Yen and REES; that she did not attend an in-class course because courses were offered via correspondence; and that all packages were U.S.-mailed to her, after which completed tests and materials were mailed to Danny Yen.

Financial Responsibility, Character, and General Fitness

21.

Pursuant to Code section 10166.05(c), the Commissioner must deny a MLO license endorsement if the licensee fails to meet the minimum criteria for licensure, which includes a requirement that the applicant "has demonstrated such financial responsibility, character and general fitness as to command the confidence of the community and to warrant a determination that the [MLO] will operate honestly, fairly, and efficiently within the purposes of this division."

22.

As described in paragraphs 16 through 20 above, Respondent violated ROC 3, 5, 8, and 9 by using the services of another, REES, to falsely obtain course credits through an inperson course that Respondent never attended for the years 2017 to 2020.

In violating the ROC by using the services of another to falsely obtaining course credits, Respondent does not meet the minimum criteria for licensure under Code section 10166.05(c). The conduct of Respondent, as alleged above, is grounds for the suspension or revocation of Respondent's license, MLO license endorsement, and license rights pursuant to the provisions of Code sections 10166.051(a), 10166.051(b), 10177(d), 10177(g) and/or 10177(j).

GROUNDS FOR DISCIPLINARY ACTION

24.

Section 10166.05 of the Code provides in pertinent part, "Notwithstanding any other provision of law, the commissioner shall not issue a license endorsement to act as a mortgage loan originator to an applicant unless the commissioner makes all of the following findings:

(c) The applicant has demonstrated such financial responsibility, character, and general fitness as to command the confidence of the community and warrant a determination that the mortgage loan originator will operate honestly, fairly, and efficiently within the purposes of this article."

25.

Section 10166.051 of the Code provides in pertinent part, "...the commissioner may do one or more of the following, after appropriate notice and opportunity for hearing:

- (a) Deny, suspend, revoke, restrict, or decline to renew a mortgage loan originator license endorsement for a violation of this article, or any rules or regulations adopted hereunder.
- (b) Deny, suspend, revoke, condition, or decline to renew a mortgage loan originator license endorsement, if an application or endorsement holder fails at any time to meet the requirements of Section 10166.05 or 10166.09, or withholds information or makes a

1	material misstatement in an application for a license endorsement or license endorsement
2	renewal."
3	26.
4	Section 10177 of the Code provides in pertinent part, "[t]he Commissioner may
5	suspend or revoke the license of a real estate licensee, delay the renewal of a license of a real
6	estate licensee, or deny the issuance of a license to an applicant, who has done any of the
7	following
8	***
9	(d) Willfully disregarded or violated the Real Estate Law (Part 1 (commencing
10	with Section 10000)) or Chapter 1 (commencing with Section 11000) of Part 2 or the rules and
11	regulations of the commissioner for the administration and enforcement of the Real Estate Law
12	and Chapter 1 (commencing with Section 11000) of Part 2.
13	8.00
14	(g) Demonstrated negligence or incompetence in performing an act for which
15	the officer, director, or person is required to hold a license.
16	
17	(j) Engaged in any other conduct, whether of the same or of a different character
18	than specified in this section, that constitutes fraud or dishonest dealing.
19	COSTS
20	(INVESTIGATION AND ENFORCEMENT COSTS)
21	27.
22	Section 10106 of the Code, provides, in pertinent part, that in any order issued in
23	resolution of a disciplinary proceeding before the Department, the Commissioner may request
24	the administrative law judge to direct a licensee found to have committed a violation of this
25	part to pay a sum not to exceed the reasonable costs of investigation and enforcement of the
26	case.
27	
- 1	I and the second

1	WHEREFORE, Complainant prays that a hearing be conducted on the allegations of					
2	this First Amended Accusation and that upon proof thereof, a decision be rendered imposing					
3	disciplinary action against the licenses, MLO endorsement, and/or license rights of Responden					
4	MAYRA ALEJANDRA GONZALEZ under the Real Estate Law, for the costs of investigation					
5	and enforcement as permitted by law and for such other and further relief as may be proper					
6	under other applicable provisions of law.					
7						
8	Dated at San Diego, California this1st	day of	August	, 2022.		
9						
10						
11		Veronica Kilp	Kilpatrick	===8		
12			pecial Investigator			
13				Ŧ		
14	<i>u</i>					
15						
16			A			
17						
18	cc: Mayra Alejandra Gonzalez Veronica Kilpatrick					
19	Sacto.					
20						
21						
22						
23						
24						
25						
26						
27		(*)				
	The state of the s					