DEPARTMENT OF KEAL ESTATE

By Jean aren

BEFORE THE DEPARTMENT OF REAL ESTATE

STATE OF CALIFORNIA

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In the Matter of the Accusation of

No. H-3665 SAC

GLENN N. FONG & CO., and GLENN KING NGAR FONG.

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Respondents.

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ORDER DENYING RECONSIDERATION

On May 3, 2007, an Order Denying Reinstatement of License was rendered in the above-entitled matter to become effective June 15, 2007.

On June 14, 2007, Respondent petitioned for reconsideration of the Order of May 3, 2007. Said Order was stayed by separate Order to June 25, 2007.

I have given due consideration to the petition of Respondent. I find no good cause to reconsider the Order of May 3, 2007 and reconsideration is hereby denied.

IT IS HEREBY ORDERED

June 25

2007.

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JEFF DAVI Real Estate Commissioner

3Y: John R. Liberator

Chief Deputy Commissioner

F | L E D

DEPAKIMENT OF REAL ESTATE

No. H-3665 SAC

By Jean aunt

BEFORE THE DEPARTMENT OF REAL ESTATE

STATE OF CALIFORNIA

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In the Matter of the Accusation of)

GLENN N. FONG & CO., and, GLENN KING NGAR FONG,

Respondents.)

ORDER STAYING EFFECTIVE DATE

On May 3, 2007 an Order Denying Reinstatement of License was rendered in the above-entitled matter to become effective on June 15, 2007.

On June 14, 2007, Respondent petitioned for reconsideration of the Decision of May 3, 2007.

IT IS HEREBY ORDERED that the effective date of the Decision is stayed for a period of ten (10) days. The Decision of May 3, 2007, shall become effective at 12 o'clock noon on June 25, 2007.

DATED:

JEFF DAVI

Real Estate Commissioner

FILED
MAY 25 2007

DEPARIMENT OF REAL ESTATE

By Jean Au

BEFORE THE DEPARTMENT OF REAL ESTATE

OF THE STATE OF CALIFORNIA

In the Matter of the Accusation of)

No. H-3665 SAC

GLENN N. FONG & CO. and GLENN KING NGAR FONG,

Respondent.

ORDER DENYING REINSTATEMENT OF LICENSE

On May 29, 2003, a Decision was rendered revoking the real estate broker licenses and license rights of Respondents GLENN N. FONG & CO. and GLENN KING NGAR FONG effective July 22, 2003, but granting Respondents the right to the issuance of restricted real estate broker licenses. On July 22, 2003, restricted real estate broker licenses were issued to Respondent GLENN N. FONG & CO., and to Respondent GLENN N. FONG, individually and as an officer of GLENN N. FONG & CO., and Respondents have operated as restricted licensees since that time.

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On July 22, 2005, Respondents petitioned for reinstatement of said real estate broker licenses, and the Attorney General of the State of California has been given notice of the filing of said Petition (herein "Petition"). I have considered Respondents' Petition and the evidence and arguments in support thereof. Respondents have failed to demonstrate to my satisfaction that Respondents have undergone sufficient rehabilitation to warrant the reinstatement of Respondents' real estate broker licenses. The burden of proving rehabilitation rests with the petitioner (Feinstein v. State Bar (1952) 39 Cal. 2d 541). petitioner is required to show greater proof of honesty and integrity than an applicant for first time licensure. The proof must be sufficient to overcome the prior adverse judgment on the applicant's character (Tardiff v. State Bar (1980) 27 Cal. 3d 395). The Department has developed criteria in Section 2911 of Title 10, California Code of Regulations (herein "Regulations") to assist in evaluating the rehabilitation of an applicant for reinstatement of a license. Among the criteria relevant in this proceeding are: Section 2911(k). Correction of business practices resulting in injury to others or with the potential to cause such injury. The Decision of May 29, 2003 disciplined Respondents' real estate broker licenses pursuant to the provisions of

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Sections 10177(d) and 10177(h) of the Code and Sections 2831,

2831.1, 2831.2, 2832.1 and 2834 of the Code on the grounds, among others, that in course of Respondents' real estate resale, property management, mortgage loan brokerage and trust fund handling activities Respondents placed trust funds into bank accounts that were not designated as trust accounts, failed to maintain conforming control accounts and separate records, failed to perform required monthly reconciliations of trust fund accounts, and had a trust fund shortage of \$11,407.53 as of April 30, 2001.

In response to Item 4 of the Petition ("Civil Court - Have you ever been a defendant in any civil court litigation?)

Respondents answered "No". This was not accurate. An examination of public records disclosed:

- (a) On June 24, 2005, in the Superior Court of the State of California, County of Sacramento, Case No. 05SC04528, a small claims action was filed by Alexander Winfield III against Respondents GLENN N. FONG & CO., GLENN N. FONG, and others, alleging that in the course of Respondents property management activities Respondents wrongfully charged \$1,730.00 against a \$1,900.00 rental deposit. On February 27, 2006, a judgment was entered in favor of plaintiff and against the Respondents in the sum of \$1,699.60.
- (b) On August 15, 2005, in the Superior Court of the State of California, County of Sacramento, Case No. 05SC05860, a small claims action was filed by Rita Marie Townsend against Respondent GLENN N. FONG & CO., alleging that in course of Respondents' property management activities Respondents

- 3 -

constructively evicted plaintiff by failing to install locks and trim a tree to make plaintiff's rental residence safe from burglary. On October 5, 2005, a judgment was entered against plaintiff and in favor of Respondents.

In November, 2006, the Department conducted an examination of Respondent's records for the period from

January 1, 2006 through October 31, 2006 to evaluate Respondents' compliance with the real estate law. The examination determined that in course of Respondents' mortgage loan brokerage activities, Respondents had failed to provide borrowers the mortgage loan disclosure statement required by Section 10240 of the Code in 4 of the 13 loans originated by Respondents during the period covered by the examination.

In view of the violations found and the results of a Department examination of Respondents' Petition and business activities, it is concluded that Respondents have failed to demonstrate correction of business practices causing injury to others or with the potential to cause such injury. Since Respondent has not established that Respondents have complied with Section 2911(k) of Chapter 6, Title 10, California Code of Regulations, I am not satisfied that Respondents are sufficiently rehabilitated to receive unrestricted real estate broker licenses.

NOW, THEREFORE, IT IS ORDERED that Respondents petition for reinstatement of Respondents' real estate broker licenses is denied.

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2	noon	This Order shall JUN 1 5 2007	become effective at 12 o'clock, 2007.
3		DATED:	<u>\$ 3</u> , 2007.
4	·		JEFF DAVI
5		•	Real Estate Commissioner
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1 Department of Real Estate P. O. Box 187000 2 JUL **0** 2 2003 Sacramento, CA 95818-7000 PEPARTMENT OF REAL ESTATE Telephone: (916) 227-0789 3 4 5 6 7 8 BEFORE THE DEPARTMENT OF REAL ESTATE 9 STATE OF CALIFORNIA 10 In the Matter of the Accusation of No. H-3665 SAC 11 12 GLENN N. FONG & CO., and 13 STIPULATION AND AGREEMENT GLENN KING NGAR FONG, 14 15 Respondents. 16 It is hereby stipulated by and between Respondent GLENN 17 N. FONG & CO., (hereinafter "Respondent COMPANY") and GLENN KING 18 NGAR FONG (hereinafter "Respondent FONG") and their attorney of 19 record, Kirk Giberson, and the Complainant, acting by and through 20 21 Michael B. Rich, Counsel for the Department of Real Estate, as follows for the purpose of settling and disposing of 22 Accusation filed on March 26, 2002, in this matter (hereinafter 23

"the Accusation"):

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1. All issues which were to be contested and all evidence which was to be presented by Complainant and Respondents at a formal hearing on the Accusation, which hearing was to be H-3665 SAC -1 - STIPULATION OF

STIPULATION OF GLENN N. FONG & CO. AND GLENN KING NGAR FONG held in accordance with the provisions of the Administrative Procedure Act (APA), shall instead and in place thereof be submitted solely on the basis of the provisions of this Stipulation and Agreement.

- 2. The Respondents have received, read and understand the Statement to Respondent, the Discovery Provisions of the APA, and the Accusation filed by the Department of Real Estate in this proceeding.
- On April 10, 2002, Respondents filed a Notice of 3. Defense pursuant to Section 11505 of the Government Code for the requesting a hearing on the allegations purpose of in Accusation. Respondents hereby freely and voluntarily withdraw said Notice of Defense. Respondents acknowledge that they understand that by withdrawing said Notice of Defense Respondents will thereby waive their right to require the Commissioner to prove the allegations in the Accusation at a contested hearing held in accordance with the provisions of the APA and that Respondents will waive other rights afforded to them in connection with the hearing such as the right to present evidence in defense of the allegations in the Accusation and the right to cross-examine witnesses.
- 4. This Stipulation is based on the factual allegations contained in the Accusation. In the interests of expedience and economy, Respondents choose not to contest these allegations, but to remain silent and understand that, as a result thereof, these factual allegations, without being admitted or denied, will serve as a prima facie basis for the disciplinary

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action stipulated to herein. The Real Estate Commissioner shall not be required to provide further evidence to prove said factual allegations.

- 5. understand that The parties the Real Estate Commissioner may adopt the Stipulation and Agreement as her decision in this matter, thereby imposing the penalty and sanctions on Respondents' real estate license and license rights as set forth in the "Order" below. In the event that the Commissioner in her discretion does not adopt the Stipulation and Agreement, it shall be void and of no effect, and Respondents shall retain the right to a hearing and proceeding on the Accusation under all the provisions of the APA and shall not be bound by any admission or waiver made herein.
- 6. The Order or any subsequent Order of the Real Estate Commissioner made pursuant to this Stipulation Agreement shall not constitute an estoppel, merger or bar to any further administrative or civil proceedings by the Department of Real Estate with respect to any matters which were not specifically alleged to be cause for accusation in this proceeding.
- 7. Respondents understand that by agreeing to this Stipulation and Agreement in Settlement, Respondents agree to pay, pursuant to Section 10148 of the Business and Professions Code, the cost of the audit that led to this disciplinary action. The amount of said costs is \$3,386.28.
- 8. Respondents have received, read, and understand the "Notice Concerning Costs of Audits". Respondents further

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understand that by agreeing to this Stipulation and Agreement in Settlement, the findings set forth below in the DETERMINATION OF ISSUES become final, and that the Commissioner may charge Respondents for the costs of any subsequent audit conducted pursuant to Section 10148 of the Business and Professions Code to determine if the violations have been corrected. The maximum costs of said audit will not exceed \$4,055.08.

DETERMINATION OF ISSUES

By reason of the foregoing stipulations, admissions and waivers and solely for the purpose of settlement of the pending Accusation without hearing, it is stipulated and agreed that the following Determination of Issues shall be made:

Ι

The conduct οf Respondents, described as in the Accusation, constitutes cause for the suspension or revocation of the real estate license and license rights of Respondents under the provisions of: Section 10177(d) and (h) of the Business and Professions Code in conjunction with Section 10145 of the Code, and Sections 2831, 2831.1, 2831.2, 2832, 2832.1, and Title 10, California Code of Regulations.

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ORDER

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The respective real estate broker licenses and all license rights of Respondent GLENN N. FONG & CO. and Respondent GLENN KING NGAR FONG under the Real Estate Law are revoked; provided, however, a restricted corporate real estate broker

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H-3665 SAC

license shall be issued to Respondent COMPANY and a restricted real estate broker license shall be issued to Respondent FONG pursuant to Section 10156.5 of the Business and Professions Code if Respondents respectively make application therefor and pay to the Department of Real Estate the respective appropriate fee for the restricted license within ninety (90) days from the effective date of this Decision. The restricted licenses respectively issued to Respondents (permitting Respondents to conduct all activities permitted by a broker license) shall be subject to all the provisions of Section 10156.7 of the Business Professions Code and to the following limitations, conditions and restrictions imposed under authority of Section 10156.6 of that Code:

- The restricted licenses issued to Respondents may 1. be suspended prior to hearing by Order of the Real Commissioner in the event of either Respondent COMPANY's Respondent FONG's respective conviction or plea of nolo contendere crime which to а is substantially related to Respondent's fitness or capacity as a real estate licensee.
- 2. The restricted licenses issued respectively to Respondents may be suspended prior to hearing by Order of the Real Estate Commissioner on evidence satisfactory Commissioner that either Respondent has violated provisions of the California Real Estate Law, the Subdivided Lands Real Estate Commissioner or Regulations of the conditions attaching to the restricted license.

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Respondent FONG shall, within nine (9) months from the effective date ofthis Decision, evidence present satisfactory to the Real Estate Commissioner that Respondent FONG has, since the most recent issuance of an original or renewal estate license. taken and successfully completed the continuing education requirements of Article 2.5 of Chapter 3 of the Real Estate Law for renewal of a real estate License. Ιf Respondent FONG fails to satisfy this condition, the Commissioner may order the suspension of the restricted licenses until Respondent FONG presents such evidence. The Commissioner shall afford Respondent FONG the opportunity for a hearing pursuant to the Administrative Procedure Act to present such evidence.

- 5. Respondent FONG shall, within six (6) months from the effective date of this Decision, take and the pass Professional Responsibility Examination administered by the Department including the payment of the appropriate examination fee. If Respondent FONG fails to satisfy this condition, Commissioner may order suspension of Respondents' respective licenses until Respondent FONG passes the examination.
- 6. Pursuant to Section 10148 of the Business and Professions Code, Respondents and each of them, jointly and severally, shall pay the Commissioner's reasonable cost for: a)

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the audit which led to this disciplinary action and, subsequent audit to determine if Respondents have corrected the trust fund violations found in paragraph I of the Determination of Issues (not to exceed \$4,055.08.). In calculating the amount of the Commissioner's reasonable cost, the Commissioner may use the estimated average hourly salary for all persons performing audits of real estate brokers, and shall include an allocation for travel time to and from the auditor's place of work. Respondents jointly and severally shall pay such cost within sixty (60) days of receiving an invoice from the Commissioner detailing the activities performed during the audit and the amount of time spent performing those activities. The Commissioner may suspend the restricted licenses issued to Respondents pending a hearing held in accordance with Section 11500, et seq., of the Government Code, if payment is not timely made as provided for herein, or as provided for in a subsequent agreement between the Respondents and the Commissioner. suspension shall remain in effect until payment is made in full or until Respondents enter into an agreement satisfactory to the Commissioner to provide for payment, or until а decision providing otherwise is adopted following a hearing held pursuant to this condition.

7. Respondents shall prior to the effective date of the Decision and as a condition to be met prior to the issuance of the restricted licenses provide evidence satisfactory to the Commissioner that Respondents have cured the trust fund shortages alleged in the Accusation.

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Respondents

1		delivered to the Department prior to the effective date
2		of the Decision in this matter.
3		c. No further cause for disciplinary action against the
4		real estate licenses of Respondents occurs within one
5		year from the effective date of the Decision in this
6		matter.
7		d. If Respondents fail to pay the monetary penalty in
8		accordance with the terms and conditions of the
9		Decision, the Commissioner may, without a hearing,
10		order the immediate execution of all or any part of the
.1		stayed suspension in which event the Respondents shall
.2		not be entitled to any repayment nor credit, prorated
13		or otherwise, for money paid to the Department under
4		the terms of this Decision.
.5		e. If Respondents pay the monetary penalty and if no
16		further cause for disciplinary action against the real
L7		estate licenses of Respondents occurs within one year
18	,	from the effective date of the Decision, the stay
.9		hereby granted shall become permanent.
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22	5/2	20/03 pichalld flick
23		DATED MICHAEL B. RICH, Counsel DEPARTMENT OF REAL ESTATE
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STIPULATION OF GLENN N. FONG & CO. AND GLENN KING NGAR FONG **|**| * :

I have read the Stipulation and Agreement and its terms are understood by me and are agreeable and acceptable to me. I understand that I am waiving rights given to me by the California Administrative Procedure Act (including but not limited to Sections 11506, 11508, 11509, and 11513 of the Government Code), and I willingly, intelligently, and voluntarily waive those rights, including the right of requiring the Commissioner to prove the allegations in the Accusation at a hearing at which I would have the right to cross-examine witnesses against me, and to present evidence in defense and mitigation of the charges.

MAY 1 9 2003

DATED

MAY 1 9 2003

GLENN N. FONG & CO.
Respondent
By: GLENN KING NGAR FONG

MAY 1 9 2003

GLENN KING NGAR FONG

RESPONDENT

GLENN KING NGAR FONG
RESPONDENT

I have reviewed the Stipulation and Agreement as to form and content and have advised my client accordingly.

5/19/03 DATED KIRK GIBERSON

Attorney for Respondent

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H-3665 SAC

2	The foregoing Stipulation and Agreement for Settlemen
3	is hereby adopted by the Real Estate Commissioner as her Decision
4	and Order and shall become effective at 12 o'clock noon on
5	JULY 22 , 2003.
6	IT IS SO ORDERED / May 29, 2003.
7	PAULA REDDISH ZINNEMANN
8	Real Estate Commissioner
9	Luca Collish
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H-3665 SAC

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STIPULATION OF GLENN N. FONG & CO. AND GLENN KING NGAR FONG

BEFORE THE DEPARTMENT OF REAL ESTATE STATE OF CALIFORNIA

MAY 0 6 2003

DEPARTMENT OF REAL ESTATE

In the Matter of the Accusation of

GLENN N. FONG & CO. and GLENN KING NGAR FONG,

Case No. H-3665

OAH No. N2002050213

Respondents

SECOND CONTINUED NOTICE OF HEARING ON ACCUSATION

To the above named respondents:

You are hereby notified that a hearing will be held before the Department of Real Estate at THE OFFICE OF ADMINISTRATIVE HEARINGS, 560 J STREET, SUITE 340/360, SACRAMENTO, CA 95814 on WEDNESDAY--MAY 28, 2003, at the hour of 9:00 AM, or as soon thereafter as the matter can be heard, upon the Accusation served upon you. If you object to the place of hearing, you must notify the presiding administrative law judge of the Office of Administrative Hearings within ten (10) days after this notice is served on you. Failure to notify the presiding administrative law judge within ten days will deprive you of a change in the place of the hearing.

You may be present at the hearing. You have the right to be represented by an attorney at your own expense. You are not entitled to the appointment of an attorney to represent you at public expense. You are entitled to represent yourself without legal counsel. If you are not present in person nor represented by counsel at the hearing, the Department may take disciplinary action against you based upon any express admission or other evidence including affidavits, without any notice to you.

You may present any relevant evidence and will be given full opportunity to cross-examine all witnesses testifying against you. You are entitled to the issuance of subpenas to compel the attendance of witnesses and the production of books, documents or other things by applying to the Department of Real Estate.

The hearing shall be conducted in the English language. If you want to offer the testimony of any witness who does not proficiently speak the English language, you must provide your own interpreter and pay his or her costs. The interpreter must be certified in accordance with Sections 11435.30 and 11435.55 of the Government Code.

DEPARTMENT OF REAL ESTATE

Dated: APRIL 8, 2003

MICHAEL B. RICH, Counsel

AUG 08 2002 Department of Real Estate P. O. Box 187000 DEPARTMENT OF REAL ESTATE 3 Sacramento, CA 95818-7000 4 Telephone: (916) 227-0789 By Sheel, & 5 6 7 8 BEFORE THE DEPARTMENT OF REAL ESTATE 9 STATE OF CALIFORNIA 10 11 In the Matter of the Accusation of) H-3665 SAC 12 FIRST GLENN KING NGAR FONG AMENDED ACCUSATION 13 And GLENN N. FONG & CO., 14 Respondents. 15 The Complainant, CHARLES KOENIG, a Deputy Real Estate 16 Commissioner of the State of California, for Causes of Accusation 17 against GLENN N. FONG & CO. and GLENN KING NGAR FONG, is informed 18 and alleges as follows: 19 20 FIRST CAUSE OF ACCUSATION 21 At all times herein mentioned, Respondents are and were 22 presently licensed and/or have license rights under the Real 23 Estate Law, Part 1 of Division 4 of the California Business and Professions Code (hereafter the "Code").

MICHAEL B. RICH, Counsel

State Bar No. 84257

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II

At all time herein mentioned, Respondent GLENN N. FONG & CO. (hereinafter "Respondent CORPORATION) was licensed as a Corporate Real Estate Broker acting by and through Respondent GLENN KING NGAR FONG (hereinafter "Respondent FONG") as its designated broker/officer.

III

At all times herein mentioned, Respondent FONG was licensed as a real estate broker and as the broker/officer of Respondent CORPORATION.

IV

The Complainant, CHARLES KOENIG, a Deputy Real Estate Commissioner of the State of California, makes this Accusation against Respondent in his official capacity and not otherwise.

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Within the last three years, Respondents engaged in activities on behalf of others for which a real estate license is required, for or in expectation of compensation, by:

(a) Selling or offering to sell, buying or offering to buy, soliciting prospective sellers or purchasers of, soliciting or obtaining listings of, or negotiating the purchase, sale or exchange of real property or business opportunities in California;

(b) Leasing or renting, offering to lease or rent, soliciting prospective tenants for, collecting rents on, and/or managing certain real properties in California; and,

1 (c) Soliciting borrowers or lenders for or negotiating loans or collecting payments or performing services for borrowers 2 or lenders or note owners in connection with loans secured 3 directly or collaterally by liens on real property or on a 4 5 business opportunity in California. 7 Beginning in October of 2001, the Department conducted an audit of the above business activities of Respondents for the 8 time period of October 7, 1999 through August 31, 2001. 9 the course of the activities described above, Respondents 10 11 received and disbursed funds in trust on behalf of others. 12 13 Within the last three years, Respondent CORPORATION 14 deposited the above trust funds into a bank account at Union Bank 15 of California in San Diego, California, bearing account number 16 1280008571, in the name of "Glenn N. Fong & Company, Fong 17 Management" (hereinafter referred to as Account #1"). 18 VIII 19 Within the last three years, Respondent CORPORATION deposited the above trust funds into a bank account at Union Bank 20 of California in San Diego, California, bearing account number 21 1280008563, in the name of "Glenn N. Fong & Company, Carmichael 23 Mortgage Co." (hereinafter referred to as Account #2"). 24 IX 25 In connection with the collection and disbursement of 26 trust funds, Respondents failed to deposit and maintain the trust funds in a trust account or neutral escrow depository, or to 27

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deliver them into the hands of the owners of the funds, as required by Section 10145 of the Code, in such a manner that as of April 30, 2001, there was a trust fund shortage in Account #1 in the approximate sum of \$11,407.53.

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Respondents failed to obtain the prior written consents of the principals for the reduction of the aggregate balance of trust funds in the Account #1 to an amount less than the existing aggregate trust fund liability to the owners of said funds in conformance with Section 2832.1 of the Regulations.

XI

In connection with the receipt and disbursement of trust funds as above alleged, and as set forth in Audit No. SC00-0010, dated December 22, 2000, and accompanying working papers and exhibits, Respondents:

- (a) Failed to maintain a written control record of all trust funds received and disbursed for Account #1 containing all information required by Section 2831 of the Regulations, including but not limited to recordation of all deposits, recordation of dates of receipt, and recordation of accurate dates of deposit of trust funds;
- (b) Failed to keep a separate record for each beneficiary or transaction, accounting for all funds that have been deposited to Account #2, containing all of the information required by Section 2831.1 of the Regulations, including, but

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not limited to an accurate daily balance after posting transactions;

- (c) Failed to reconcile the balance of separate beneficiary or transaction records with the control records of trust funds received and disbursed at least once a month, and/or failed to maintain a record of such reconciliations as required by Section 2831.2 of the Regulations;
- (d) Failed to designate Accounts #1 and #2, inclusive, which contained trust funds, as trust accounts as required by Section 2832 of the Regulations; and,
- (e) Permitted an individual who neither held a real estate license nor was bonded to be a signatory on Account #1 and Account #2 with authority to withdraw funds from said accounts in violation of Section 2834 of the Regulations.

XII

Respondent CORPORATION and Respondent FONG commingled trust funds with Respondent FONG's own money or property and converted said trust funds to Respondents' own use or benefit or to purposes not authorized by the rightful owner or owners of said funds.

XIII

The acts and/or omissions of Respondents as alleged above constitute grounds for disciplinary action under the following provisions:

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(a) As to Paragraph IX, under Section 10145 of the Code in conjunction with Section 10177(d) of the Code;

- (b) As to Paragraph X, under Section 2832.1 of the Regulations in conjunction with Section 10177(d) of the Code.
- (c) As to Paragraph XI(a), under Section 10145 of the Code and Section 2831 of the Regulations in conjunction with Section 10177(d) of the Code;
- (d) As to Paragraph XI(b), under Section 2831.1 of the Regulations in conjunction with Section 10177(d) of the Code;
- (e) As to Paragraph XI(c), under Section 2831.2 of the Regulations in conjunction with Section 10177(d) of the Code;
- (f) As to Paragraph XI(d), under Section 2832 of the Regulations in conjunction with Section 10177(d) of the Code;
- (g) As to Paragraph XI(e), under Section 2834 of the Regulations in conjunction with Section 10177(d) of the Code; and,
- (h) As to Respondent CORPORATION and Respondent FONG as alleged in Paragraph XII, under Sections 10176(e) and 10176(i) of the Code.

SECOND CAUSE OF ACCUSATION

XIV

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There is hereby incorporated in this Second, separate, and distinct Cause of Accusation, all of the allegations contained in Paragraphs I, II, III, IV, and V of the First Cause of Accusation with the same force and effect as if herein fully set forth.

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At all times above mentioned, Respondent FONG was responsible, as the designated officer of Respondent CORPORATION, for the supervision and control of the activities conducted on behalf of Respondent Corporation by its officers and employees. Respondent FONG failed to exercise reasonable supervision and control over the property management, mortgage brokering, purchase and sale brokering, and employment activities of Respondent Corporation. In particular, Respondent FONG permitted, ratified and/or caused the conduct described in the First Cause of Accusation above to occur, and failed to take reasonable steps, including but not limited to the proper handling of trust funds, employment of licensed and/or bonded signators on the accounts, and the implementation of policies, rules, procedures, and systems, to ensure the compliance of the corporation with the Real Estate Law.

XVI

The above acts and/or omissions of Respondent FONG constitute grounds for disciplinary action under the provisions of Section 10177(h) of the Code.

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WHEREFORE, Complainant prays that a hearing be conducted on the allegations of this Accusation and that upon proof thereof a decision be rendered imposing disciplinary action against all license(s) and license rights of Respondents under the Real Estate Law (Part 1 of Division 4 of the Business and Professions Code), and for such other and further relief as may be proper under other provisions of law.

> CHARLES KOENIG Deputy Real Estate Commissioner

Dated at Sacramento, California,

day of Quarist

BEFORE THE DEPARTMENT OF REAL ESTATE STATE OF CALIFORNIA

JUL 3 1 2002

DEPARTMENT OF REAL ESTATE

By Shelly

In the Matter of the Accusation of

GLENN N. FONG & CO. and GLENN KING NGAR FONG

Case No. H-3665 SAC

OAH No. N2002-05-0213

Respondent

FIRST CONTINUED NOTICE OF HEARING ON ACCUSATION

To the above named respondent:

You are hereby notified that a hearing will be held before the Department of Real Estate at the OFFICE OF ADMINISTRATIVE HEARINGS, 560 J STREET, SUITE 340/360, SACRAMENTO, CALIFORNIA 95814 on THURSDAY--OCTOBER 10, 2002, at the hour of 9:00 AM, or as soon thereafter as the matter can be heard, upon the Accusation served upon you. If you object to the place of hearing, you must notify the presiding administrative law judge of the Office of Administrative Hearings within ten (10) days after this notice is served on you. Failure to notify the presiding administrative law judge within ten days will deprive you of a change in the place of the hearing.

You may be present at the hearing. You have the right to be represented by an attorney at your own expense. You are not entitled to the appointment of an attorney to represent you at public expense. You are entitled to represent yourself without legal counsel. If you are not present in person nor represented by counsel at the hearing, the Department may take disciplinary action against you based upon any express admission or other evidence including affidavits, without any notice to you.

You may present any relevant evidence and will be given full opportunity to cross-examine all witnesses testifying against you. You are entitled to the issuance of subpenas to compel the attendance of witnesses and the production of books, documents or other things by applying to the Department of Real Estate.

The hearing shall be conducted in the English language. If you want to offer the testimony of any witness who does not proficiently speak the English language, you must provide your own interpreter and pay his or her costs. The interpreter must be certified in accordance with Sections 11435.30 and 11435.55 of the Government Code.

DEPARTMENT OF REAL ESTATE

Dated: JULY 31, 2002

MICHAEL B. RI CH. Counsel

BEFORE THE DEPARTMENT OF REAL ESTATE STATE OF CALIFORNIA

MAY 2 3 2002

DEPARTMENT OF REAL ESTATE

In the Matter of the Accusation of

GLENN N. FONG & CO. and GLENN KING NGAR FONG

By Sheely Cly

Case No. H-3665 SAC

OAH No. N2002-05-0213

Respondent

NOTICE OF HEARING ON ACCUSATION

To the above named respondent:

You are hereby notified that a hearing will be held before the Department of Real Estate at THE OFFICE OF ADMINISTRATIVE HEARINGS, 560 J STREET, SUITE 340/360, SACRAMENTO, CALIFORNIA 95814 on WEDNESDAY--AUGUST 21, 2002, at the hour of 9:00 AM, or as soon thereafter as the matter can be heard, upon the Accusation served upon you. If you object to the place of hearing, you must notify the presiding administrative law judge of the Office of Administrative Hearings within ten (10) days after this notice is served on you. Failure to notify the presiding administrative law judge within ten days will deprive you of a change in the place of the hearing.

You may be present at the hearing. You have the right to be represented by an attorney at your own expense. You are not entitled to the appointment of an attorney to represent you at public expense. You are entitled to represent yourself without legal counsel. If you are not present in person nor represented by counsel at the hearing, the Department may take disciplinary action against you based upon any express admission or other evidence including affidavits, without any notice to you.

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The hearing shall be conducted in the English language. If you want to offer the testimony of any witness who does not proficiently speak the English language, you must provide your own interpreter and pay his or her costs. The interpreter must be certified in accordance with Sections 11435.30 and 11435.55 of the Government Code.

DEPARTMENT OF REAL ESTATE

Dated: MAY 23, 2002

MICHAEL B. RICH.

Counsel

State Bar No. 84257 MAR 2 6 2002 . 2 Department of Real Estate P. O. Box 187000 3 DEPARTMENT OF REAL ESTATE Sacramento, CA 95818-7000 4 Telephone: (916) 227-0789 5 6 7 8 BEFORE THE DEPARTMENT OF REAL ESTATE 9 STATE OF CALIFORNIA 10 11 In the Matter of the Accusation of) NO. H-3665 SAC 12 GLENN N. FONG & CO. and, GLENN KING NGAR FONG, ACCUSATION 13 14 Respondents 15 The Complainant, CHARLES KOENIG, a Deputy Real Estate 16 Commissioner of the State of California, for Causes of Accusation 17 18 against GLENN N. FONG & CO. and GLENN KING NGAR FONG, is informed and alleges as follows: 19 20 FIRST CAUSE OF ACCUSATION 21 Т At all times herein mentioned, Respondents are and were 22 presently licensed and/or have license rights under the Real 23 Estate Law, Part 1 of Division 4 of the California Business and

Professions Code (hereafter the "Code").

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MICHAEL B. RICH, Counsel

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II

At all times herein mentioned, Respondent GLENN N. FONG & CO. (hereinafter "Respondent CORPORATION) was licensed as a Corporate Real Estate Broker acting by and through Respondent GLENN KING NGAR FONG (hereinafter "Respondent FONG") as its designated broker/officer.

III

At all times herein mentioned, Respondent FONG was licensed as a real estate broker and as the broker/officer of Respondent CORPORATION.

IV

The Complainant, CHARLES KOENIG, a Deputy Real Estate Commissioner of the State of California, makes this Accusation against Respondent in his official capacity and not otherwise.

V

Within the last three years, Respondents engaged in activities on behalf of others for which a real estate license is required, for or in expectation of compensation, by:

- (a) Selling or offering to sell, buying or offering to buy, soliciting prospective sellers or purchasers of, soliciting or obtaining listings of, or negotiating the purchase, sale or exchange of real property or business opportunities in California;
- (b) Leasing or renting, offering to lease or rent, soliciting prospective tenants for, collecting rents on, and/or managing certain real properties in California; and,

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(c) Soliciting borrowers or lenders for or negotiating loans or collecting payments or performing services for borrowers or lenders or note owners in connection with loans secured directly or collaterally by liens on real property or on a business opportunity in California. VI Beginning in October of 2001, the Department conducted an audit of the above business activities of Respondents for the time period of October 7, 1999 through August 31, 2001. the course of the activities described above, Respondents received and disbursed funds in trust on behalf of others. VII Within the last three years, Respondent CORPORATION deposited the above trust funds into a bank account at Union Bank of California in San Diego, California, bearing account number 1280008571, in the name of "Glenn N. Fong & Company, Fong Management" (hereinafter referred to as Account #1"). VIII Within the last three years, Respondent CORPORATION deposited the above trust funds into a bank account at Union Bank of California in San Diego, California, bearing account number 1280008563, in the name of "Glenn N. Fong & Company, Carmichael Mortgage Co." (hereinafter referred to as Account #2"). IX In connection with the collection and disbursement of trust funds, Respondents failed to deposit and maintain the trust

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funds in a trust account or neutral escrow depository, or to

deliver them into the hands of the owners of the funds, as required by Section 10145 of the Code, in such a manner that as of April 30, 2001, there was a trust fund shortage in Account #1 in the approximate sum of \$11,407.53.

Respondents failed to obtain the prior written consents of the principals for the reduction of the aggregate balance of trust funds in the Account #1 to an amount less than the existing aggregate trust fund liability to the owners of said funds in conformance with Section 2832.1 of the Regulations.

XI

In connection with the receipt and disbursement of trust funds as above alleged, and as set forth in Audit No. SCOO-0010, dated December 22, 2000, and accompanying working papers and exhibits, Respondents:

- Failed to maintain a written control record of all (a) trust funds received and disbursed for Account #1 containing all information required by Section 2831 of the Regulations, including but not limited to recordation of all deposits, recordation of dates of receipt, and recordation of accurate dates of deposit of trust funds;
- Failed to keep a separate record for each (b) beneficiary or transaction, accounting for all funds that have been deposited to Account #2. containing all of the information required by Section 2831.1 of the Regulations, including, but

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not limited to an accurate daily balance after posting transactions;

- (c) Failed to reconcile the balance of separate beneficiary or transaction records with the control records of trust funds received and disbursed at least once a month, and/or failed to maintain a record of such reconciliations as required by Section 2831.2 of the Regulations:
- (d) Failed to designate Accounts #1 and #2, inclusive, which contained trust funds, as trust accounts as required by Section 2832 of the Regulations; and,
- (e) Permitted an individual who neither held a real estate license nor was bonded to be a signatory on Account #1 and Account #2 with authority to withdraw funds from said accounts in violation of Section 2834 of the Regulations.

XII

The acts and/or omissions of Respondents as alleged above constitute grounds for disciplinary action under the following provisions:

- (a) As to Paragraph IX, under Section 10145 of the Code in conjunction with Section 10177(d) of the Code;
- (b) As to Paragraph X, under Section 2832.1 of the Regulations in conjunction with Section 10177(d) of the Code.

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As to Paragraph XI(a), under Section 10145 of the 1 Code and Section 2831 of the Regulations in 2 conjunction with Section 10177(d) of the Code; 3 As to Paragraph XI(b), under Section 2831.1 of the (d)' 4 Regulations in conjunction with Section 10177(d) 5 of the Code; 6 As to Paragraph XI(c), under Section 2831.2 of the (e) 7 Regulations in conjunction with Section 10177(d) 8 of the Code; 9 (f) As to Paragraph XI(d), under Section 2832 of the 10 Regulations in conjunction with Section 10177(d) 11 of the Code; and 12 (g) As to Paragraph XI(e), under Section 2834 of the 13 Regulations in conjunction with Section 10177(d) 14 of the Code: 15 16 SECOND CAUSE OF ACCUSATION 17 XIII 1.8 There is hereby incorporated in this Second, separate, 19 and distinct Cause of Accusation, all of the allegations 20 contained in Paragraphs I, II, III, IV, and V of the First Cause 21 of Accusation with the same force and effect as if herein fully 22 set forth. 23 XIV At all times above mentioned, Respondent FONG was 24 responsible, as the designated officer of Respondent CORPORATION, 25 26 for the supervision and control of the activities conducted on 27 behalf of Respondent Corporation by its officers and employees.

Respondent FONG failed to exercise reasonable supervision and control over the property management, mortgage brokering, purchase and sale brokering, and employment activities of Respondent Corporation. In particular, Respondent FONG permitted, ratified and/or caused the conduct described in the First Cause of Accusation above to occur, and failed to take reasonable steps, including but not limited to the proper handling of trust funds, employment of licensed and/or bonded signators on the accounts, and the implementation of policies, rules, procedures, and systems, to ensure the compliance of the corporation with the Real Estate Law.

XV

The above acts and/or omissions of Respondent FONG constitute grounds for disciplinary action under the provisions of Section 10177(h) of the Code.

WHEREFORE, Complainant prays that a hearing be conducted on the allegations of this Accusation and that upon proof thereof a decision be rendered imposing disciplinary action against all license(s) and license rights of Respondents under the Real Estate Law (Part 1 of Division 4 of the Business and Professions Code), and for such other and further relief as may be proper under other provisions of law.

CHARLES KOENIG

Deputy Real Estate Commissioner

26 Dated at Sacramento, California,

this 214 day of March , 200

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