

BUREAU OF REAL ESTATE P. O. Box 137007 Sacramento, CA 95813-7007

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CAROLYN MUTERSPAW, VIRGINIA MARSAU, DAWN GEE, HIGH SIERRA

RENTAL SERVICES, HIGH SIERRA LEGAL

SERVICES, and HIGH SIERRA SERVICES,

OCT 25 2017
BUREAU OF REAL ESTATE
By H. Dray

STATE OF CALIFORNIA BUREAU OF REAL ESTATE

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No. H-3145 FR

ORDER TO DESIST AND REFRAIN (B&P Code Section 10086)

The Commissioner (Commissioner) of the California Bureau of Real Estate (Bureau) caused an investigation to be made of the activities of CAROLYN MUTERSPAW (MUTERSPAW), VIRGINIA MARSAU (MARSAU), DAWN GEE (GEE), HIGH SIERRA RENTAL SERVICES, HIGH SIERRA LEGAL SERVICES, and HIGH SIERRA SERVICES. Based on that investigation, the Commissioner has determined that MUTERSPAW, MARSAU, GEE, HIGH SIERRA RENTAL SERVICES, HIGH SIERRA LEGAL SERVICES, and HIGH SIERRA SERVICES have engaged in, is engaging in, or is attempting to engage in, acts or practices constituting violations of the California Business and Professions Code (Code), including the business of, acting in the capacity of, and/or advertising or assuming to act as, a real estate broker in the State of California within the meaning of Section 10131(b) (property management services). Furthermore, based on the investigation, the Commissioner hereby

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issues the following Findings of Fact, Conclusions of Law, and Desist and Refrain Order under the authority of Section 10086 of the Code.

FINDINGS OF FACT

- At no time mentioned, was MUTERSPAW, MARSAU, GEE, HIGH 1. SIERRA RENTAL SERVICES, HIGH SIERRA LEGAL SERVICES, and HIGH SIERRA SERVICES licensed by the Bureau in any capacity.
- HIGH SIERRA RENTAL SERVICES, HIGH SIERRA LEGAL 2. SERVICES, and HIGH SIERRA SERVICES (collectively referred to as "HIGH SIERRA") are fictitious business names registered to MUTERSPAW.
- During the period of time set forth below, MUTERSPAW, MARSAU, GEE, 3. and/or HIGH SIERRA on behalf of others, for compensation or in expectation of compensation, leased or rented and offered to lease or rent, and solicited for prospective tenants of real property or improvements thereon, and/or collected rents from real property or improvements thereon.
- Within the last three years, MUTERSPAW, MARSAU, and/or GEE, acting on behalf of HIGH SIERRA, in the course of the property management brokerage activities described above, solicited prospective tenants for, negotiated rental agreements for, and/or collected rents from real properties owned by another or others, including, but not limited to the rental properties located at: 1687 Winston Circle, Oakdale; 1652 Winston Circle, Oakdale; 849 River Bluff Drive, Oakdale, 346 North 2nd Avenue, Oakdale; 3220 Hummingbird Lane, Modesto; 3401 9th Street, Ceres; and 982 Marques Court, Oakdale.
- 5. On or about January 12, 2017, and continuing intermittently through April 28, 2017, an audit was conducted of the records of MUTERSPAW. The auditor examined the records for the period of January 1, 2014, through December 31, 2016. According to documents examined during the audit period, MUTERSPAW was involved in property management activities in which approximately 58 properties with 81 units and 32 owners were managed under the fictitious business names HIGH SIERRA. According to MUTERSPAW and GEE, HIGH SIERRA services consisted of collecting rents from real property; soliciting for

tenants and advertising properties on Craigslist; and responsibility for ordering and servicing repairs and maintenance. HIGH SIERRA charged fees between 5 and 6 percent of collected rents per unit per month.

6. On or about December 8, 2016, GEE and MARSAU, on behalf of HIGH SIERRA RENTAL SERVICES (HSRS) solicited a Special Investigator, using the name "Hope", for property management services including collecting of rents and negotiating contracts/leases. GEE and MARSAU provided that HSRS charges property owners 6 percent of the rent per month for HSRS services.

CONCLUSIONS OF LAW

7. Based on the findings of fact contained in Paragraphs 1 through 6, MUTERSPAW, MARSAU, GEE, and HIGH SIERRA have performed and/or participated in property management activities which require a real estate license under Sections 10130 and 10131(b) of the Code during a period of time when MUTERSPAW, MARSAU, GEE, and HIGH SIERRA were not licensed by the Bureau in any capacity.

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DESIST AND REFRAIN ORDER

Based on the Findings of Fact and Conclusions of Law stated herein,
MUTERSPAW, MARSAU, GEE, and HIGH SIERRA, whether doing business under your own
name, or any other names or fictitious names, ARE HEREBY ORDERED to immediately desist
and refrain from performing any acts within the State of California for which a real estate broker
license is required. In particular, MUTERSPAW, MARSAU, GEE, and HIGH SIERRA is
ordered to desist and refrain from soliciting or providing or participating in property management
services for others and for compensation, unless and until you obtain a real estate broker license
issued by the Bureau.

DATED: 10/24/17

WAYNE S. BELL REAL ESTATE COMMISSIONER

DANIEL J. SANDRI Chief Deputy Commissioner

 Notice: Business and Professions Code Section 10139 provides that "Any person acting as a real estate broker or real estate salesperson without a license or who advertises using words indicating that he or she is a real estate broker without being so licensed shall be guilty of a public offense punishable by a fine not exceeding twenty thousand dollars (\$20,000), or by imprisonment in the county jail for a term not to exceed six months, or by both fine and imprisonment; or if a corporation, be punished by a fine not exceeding sixty thousand dollars (\$60,000)."