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9	DEPARIMENT OF REAL ESTATE
	STATE OF CALIFORNIA
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11	In the Matter of the Accusation of ) NO. H-1685 SD
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13	a Calliornia corporation
14	i and as designated officer of )
15	)
	) Respondents. )
16	)
17	DECISION AFTER REJECTION
18	The matter came on for hearing before Richard Ranger,
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22	Timothy L. Newlove, Counsel, represented the complainant.
23	
	Law,
24	represented respondent C.S.W. PROPERTY MANAGEMENT CORPORATION.
25	Respondent D.L. MASON was present at the hearing and represented
26	bimself.
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COURT PAPER STATE OF CALIFORNIA STD. 113 (REV. 0-72)	-1-

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Evidence both oral and documentary was presented, the record was closed and the matter was submitted.

3 On March 20, 1990, the Administrative Law Judge **∖**4 submitted a Proposed Decision which I declined to adopt as my Decision herein. Pursuant to Section 11517(c) of the Government 5 6 Code of the State of California, respondents, C.S.W. PROPERTY MANAGEMENT CORPORATION and D.L. MASON, were served with notice of 7 my determination not to adopt the Proposed Decision of the 8 Administrative Law Judge along with a copy of said Proposed 9 10 Decision. Said respondents were notified that the case would be 11 decided by me upon the record, the transcript of proceedings held on February 7 and 8, 1990 and upon any written argument offered by 12 13 respondents and/or complainant.

Respondent C.S.W. Property Management Corporation has
agreed with the Department of Real Estate to enter into a
stipulated disposition of this matter based on the facts as
determined by the administrative law judge in the Proposed
Decision dated March 20, 1990 and a modification of the Order in
said Proposed Decision.

Respondent D.L. MASON has submitted written argument.
 I have given careful consideration to the record in this
 case, including the transcript of the proceedings of February 7
 and 8, 1990, and the argument submitted by respondent MASON.

The following shall constitute the Decision of the Real
Estate Commissioner in this proceeding as to respondent D.L.MASON.

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COURT PAPER STATE OF CALIFORNIA STD. 113 (REV. 8-78)

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# FINDINGS OF FACT Ι J. Chris Graves, complainant, made and filed the Accusation on June 2, 1989 in his official capacity as a Deputy Commissioner, Department of Real Estate, State of California. ΙI Respondent C.S.W. Property Management, dba Century Southwest Realty, is a corporate real estate broker licensed by the Department of Real Estate with a main business office of record in the City of Oceanside. Respondent was formerly licensed at a main office in Santa Monica, California from September 29, 1986 to February 1, 1988 with respondent D.L. Mason as its designated officer. The corporate license expired September 28, The company was incorporated in 1980 and is owned in its 1990. entirety by Ashley Thomas Murphy (Murphy), developer of a 232 unit condominium project known as North Coast Village in the City of Oceanside. III Respondent D.L. Mason is an individual real estate

broker licensed by the Department of Real Estate with a business 20 office of record in the City of San Marcos. Respondent is also 21 licensed as the designated officer of D.L. Mason & Associates, 22 Inc., addressed in San Marcos, and from 1986 to 1988 was the 23 designated officer of respondent CSW Property Management 24 (hereinafter sometimes "CSW"). He was hired by Murphy at \$1,000 25 per month to be the designated officer of CSW in September 1986, 26 and left CSW in November 1988. 27

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COURT PAPER STATE OF CALIFORNIA STD. 113 (REV. 8-78)

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During the employment of respondent MASON as designated 2 officer of CSW, his responsibilities were limited to supervising . 3 the sales work of real estate salesperson Gary Gray, with another 4 real estate salesperson, Pamela Coates, licensed to him but not 5 under his actual supervision. Respondent Mason was not employed 6 to provide any property management services at North Coast 7 Village. Those services were under the supervision and control of 8 Paulette Hawley, an officer of the corporation, and Pamela Coates, 9 residence manager. Hawley is not licensed by the Department of 10 Real Estate as a real estate broker or salesperson. 11

During June and July 1988, the Department conducted an
audit of respondent CSW's trust fund activity covering the period
August 1, 1986 to June 9, 1988. Substantial deficiencies existed.

VI

Respondent CSW maintained three trust accounts during 17 the period of the audit, two of which were still in existence at 18 the time of the audit. Trust Account No. 1 was opened at the Bank 19 of America on Mission Avenue in Oceanside on July 15, 1987 and 20 was still active as of June 9, 1988. Trust Account No. 2 was 21 opened at the same Bank of America in Oceanside on February 20, 22 1987 and was still open as of June 9, 1988, but showed little 23 activity. Trust Account No. 3 was opened by respondent at the 24 Great American Trust Savings Bank in Oceanside on August 8, 1986 25 and was closed on February 27, 1987. Each of the accounts was set 26 up by respondent for management of the condominium units at North 27

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COURT PAPER STATE OF CALIFORNIA

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Coast Village, and on each of the accounts Paulette Hawley, an unlicensed person, and Pamela Coates, a real estate salesperson, were the signatories on the accounts.

#### VII

The North Coast Village Condominium Project consists of -5 232 units of which 147 units were owned by various purchasers at 6 the time of the Department's audit. The remaining 85 units were 7 owned by Thomas Murphy, developer of the project. Many of the 8 sold units were not occupied by the owners but were rented or 9 leased with respondent CSW providing the property management 10 services for fees ranging from 10% to 15% of the rent money 11 charged and collected. 12

#### VIII

During the audit period of respondent CSW's management of North Coast Village units it received rental payments and security deposits in trust for the owners which at various times respondent CSW deposited or caused to be deposited into its trust accounts.

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IX

Respondent CSW did not maintain columnar control records
of the receipt and disbursement of the trust funds into and from
its three trust accounts. Respondent merely maintained check
stubs of checks written on the accounts.

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Respondent CSW did maintain separate records for each
trust fund beneficiary or transaction during the audit period but
did not record the date of deposits of trust funds, the date of

COURT PAPER STATE OF CALIFORNIA STD. 113 (REV. 8-72) 1 2 related disbursements, and the check numbers.

XI

As of June 9, 1988, respondent CSW had a trust account 3 shortage of \$95,461.95. Its balances in the two open trust 4 accounts at Bank of America totaled \$2973.00 with \$2713.43 in one 5 of the accounts, and \$260.47 in the other. Respondent CSW was 6 withdrawing management and maintenance fees from the accounts in 7 lump sums without specific accounting, and accounting records 8 prior to August 1986 were not produced. Unit owners did not 9 authorize respondent CSW to withdraw trust funds from the 10 accounts. 11 XII 12 On July 1, 1988, respondent CSW caused \$76,463.73 to be 13 deposited into Trust Account No. 1 to cure the trust fund 14 shortage. The funds were provided by "Murphy Development 15 Corporation" by means of its check issued against another account 16 at Bank of America, Oceanside, but nothing in the record 17 establishes that \$76,463.73 was sufficient to cure the trust fund 18 shortage at that time. 19 XIII 20 D.L. MASON did not personally participate in the 21 management of condominium units at North Coast Village. He was 22 not involved in the maintenance of trust fund records or receipt 23 of trust funds for owners. He was not a signatory on any of the 24 property management trust accounts set up and maintained by CSW. 25 Instead, Paulette Hawley actually managed the condominium units at 26 North Coast Village under the general direction of corporate 27

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COURT PAPER STATE OF CALIFORNIA STD. 113 (REV. 8-72)

agreed to and became the designated officer of an entity with "property management" in its name, MASON was not aware of the 3 property management activity performed by C.S.W. 4 5 XIV 6 Respondent CSW did not retain and produce trust fund 7 records for a three year period on nine North Coast Village units CSW managed for owners Epstein, Rubel, Tourtillotte, Whitson, 8 Llad, Carrington, and McNeill. 9 10 XV 11 Respondent MASON did not review, date and sign some of the lease agreements and related documents prepared by 12 salespersons in his employ. It appears that respondent MASON was 13 only involved in sales of units and sales documents. 14 15 DETERMINATION OF ISSUES 16 I The conduct of respondent CSW, in failing to maintain 17 records of the deposit and disbursement of funds into and from 18 Trust Accounts Nos. 1, 2 and 3, as described in Paragraph IX 19 hereinabove, constitutes a violation of Section 2831, Chapter 6, 20 Title 10, California Code of Regulations (hereinafter the 21 22 "Regulations"). 23 II The conduct of respondent CSW, in maintaining separate 24 records for each beneficiary or transaction in an incomplete 25 manner, as described in Paragraph X hereinabove, constitutes a 26 violation of Regulation 2831.1 of the Code. 27 -7-

president and developer Thomas Murphy. Although respondent MASON

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1 III The conduct of respondent CSW in disbursing trust funds 2 from Trust Account Nos. 1 and 2 resulting in a reduction of the 3 balance of funds in the said accounts to an amount which was less 4 5 than the then-existing aggregate trust fund liability of respondent CSW to the owners of the trust funds in the sale 6 accounts without the prior written consent of the owners thereof, 7 as described in Paragraph XI hereinabove, constitutes a violation 8 of Section 10145 of the Code and Regulation 2832.1. 9 10 IV 11 The conduct of respondent CSW, in failing to produce for inspection the records described in Paragraph XIV hereinabove, 12 constitutes a violation of Section 10148 of the Code. 13 14 The conduct of respondent MASON, in allowing respondent 15 CSW to violate Sections 10145, 10148 and 10177(d) of the Code and 16 Regulations 2831, 2831.1 and 2832.1, as described hereinabove, at 17 a time when MASON was the designated officer of CSW, 18 notwithstanding the fact that he did not have knowledge of the 19 property management activity of CSW which was the basis of said 20 violations, constitutes a failure by respondent MASON to exercise 21 reasonable supervision of the activities of respondent CSW which 22 require a real estate license. Said conduct is cause to suspend 23 or revoke the real estate license and license rights of respondent 24 MASON under Section 10177(h) of the Code. 25 26 27

COURT PAPER STATE OF CALIFORNIA STD. 113 (REV. 8-72)

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2	The real estate broker license and license rights issued
3	to respondent D.L. MASON by the Department of Real Estate are
.4	revoked; provided, however, a restricted real estate broker
5	license shall be issued to respondent pursuant to Section 10156.5
6	of the Business and Professions Code if respondent makes
7	application therefor within sixty (60) days from the effective
8	date of this Decision. The restricted license issued to
9	respondent MASON shall be subject to all of the provisions of
10	Section 10156.7 of the Business and Professions Code and to the
11	following limitations, conditions and restrictions imposed under
12	authority of Section 10156.6 of the Code:
13	1. The restricted license issued to respondent MASON
14	may be suspended prior to hearing by Order of the Real Estate
15	Commissioner in the event of respondent's conviction or plea of
16	nolo contendere to a crime which bears a significant relation to
17	respondent's fitness or capacity as a real estate licensee.

2. The restricted license issued to respondent MASON
 may be suspended prior to hearing by Order of the Real Estate
 Commissioner on evidence satisfactory to the Commissioner that
 respondent MASON has violated provisions of the California Real
 Estate Law, the Subdivided Lands Law, Regulations of the Real
 Estate Commissioner or conditions attaching to the restricted
 license.

25 3. Respondent MASON shall not be eligible to apply for
26 the issuance of an unrestricted real estate license nor the
27 removal of any of the conditions, limitations or restrictions of

COURT PAPER STATE OF CALIFORNIA STD. 113 (REV. 0-72)

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a restricted license until one (1) year has elapsed from the date of issuance of the restricted license to respondent MASON.

Respondent MASON shall, within six (6) months from 4. 3 the effective date of this Decision, present evidence satisfactory 4 to the Real Estate Commissioner that respondent MASON has, since 5 the most recent issuance of an original or renewal real estate 6 taken and successfully completed the continuing license. 7 education requirements of Article 2.5 of Chapter 3 of the Real 8 Estate Law for renewal of a real estate license. If respondent 9 fails to satisfy this condition, the Commissioner may order the 10 suspension of the restricted license until respondent MASON 11 presents such evidence. The Commissioner shall afford respondent 12 MASON the opportunity for a hearing pursuant to the Administrative 13 Procedure Act to present such evidence. 14

Respondent MASON shall report in writing to the 5. 15 Department of Real Estate as the Real Estate Commissioner shall 16 direct by his Decision herein or by separate written order issued 17 while the restricted license is in effect, such information 18 concerning respondent's activities for which a real estate license 19 is required as the Commissioner shall deem to be appropriate to 20 protect the public interest. Such reports may include, but shall 21 not be limited to, periodic independent accountings of trust funds 22 in the custody and control of respondent MASON and periodic 23 summaries of salient information concerning each real estate 24 transaction in which respondent MASON engaged during the period 25 covered by the report. 26

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Respondent MASON shall, within six months from the 6. 1 effective date of the restricted license, take and pass the 2 Professional Responsibility Examination administered by the 3 Department including payment of the appropriate examination fee. 4 If respondent MASON fails to satisfy this condition, the 5 Commissioner may order suspension of the restricted license until 6 respondent passes the examination. 7

Respondent MASON shall not be the designated officer 7. 8 of a corporate real estate broker during the term of his 9 restricted real estate broker license. 10

This Decision shall become effective at 12 o'clock noon 11 on \_\_\_\_December 26 1990. 12 IT IS SO ORDERED

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JAMES A. EDMONDS, JR. Real Estate Commissioner

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8	DEPARTMENT OF REAL ESTATE
9	STATE OF CALIFORNIA
10	* * * *
11	In the Matter of the Accusation of ) NO. H-1685 SD
12	C.S.W. PROPERTY MANAGEMENT, ) L-47640 a California corporation )
13	and D.L. MASON, individually ) and as designated officer of )
14	C.S.W. Property Management, )
15	Respondents. )
16	DECISION AFTER REJECTION UPON STIPULATED SETTLEMENT
18	The matter came on for hearing before Richard Ranger,
19	Administrative Law Judge of the Office of Administrative Hearings,
20	in San Diego, California, on February 7 and 8, 1990.
21	Timothy L. Newlove, Counsel, represented the
22	complainant.
23	Robert O. Smylie and Jack Lenack, Attorneys at Law,
24	represented respondent C.S.W. PROPERTY MANAGEMENT CORPORATION.
25 	Respondent D.L. MASON was present at the hearing and represented himself.
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STATE OF CALIFORNIA STD. 113 (REV. 8-72)	-1-

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Evidence both oral and documentary was presented, the
 record was closed and the matter was submitted.

On March 20, 1990, the Administrative Law-Judge 3 4 submitted a Proposed Decision which I declined to adopt as my 5 Decision herein. Pursuant to Section 11517(c) of the Government 6 Code of the State of California, respondents, C.S.W. PROPERTY MANAGEMENT CORPORATION and D.L. MASON, were served with notice of 7 8 my determination not to adopt the Proposed Decision of the 9 Administrative Law Judge along with a copy of said Proposed 10 Decision. Said respondents were notified that the case would be 11 decided by me upon the record, the transcript of proceedings held 12 on February 7 and 8, 1990 and upon any written argument offered by 13 respondents and/or complainant.

14 Respondent C.S.W. Property Management Corporation has 15 agreed with the Department of Real Estate to enter into a 16 stipulated disposition of this matter based on the facts as 17 determined by the administrative law judge in the Proposed 18 Decision dated March 20, 1990 and a modification of the Order in 19 said Proposed Decision.

Based on said stipulation, the following shall
constitute the Order of the Decision After Rejection of the Real
Estate Commissioner in this proceeding as to respondent C.S.W.
PROPERTY MANAGEMENT CORPORATION.

## ORDER

25 The license and license rights of respondent C.S.W.
26 PROPERTY MANAGEMENT CORPORATION under the provisions of Part 1 of
27 Division 4 of the Business and Professions Code are hereby revoked.

COURT PAPER STATE OF CALIFORNIA STD. 113 (REV. 8-72)

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However, respondent C.S.W. PROPERTY MANAGEMENT 1 CORPORATION shall be entitled to apply for and be issued a 2 3 restricted corporate real estate broker license pursuant to Section 10156.5 of the Code if it makes application therefor 4 and pays to the Department of Real Estate the appropriate fee ` 5 for said license within sixty (60) days of the effective date 6 7 of the Decision herein; provided, however, if respondent 8 applies for the restricted license within the specified time 9 period, it shall be suspended for 20 days from its effective date of issuance; provided further that the suspension shall be 10 11 stayed on satisfaction of all the following conditions: (a) respondent C.S.W. PROPERTY MANAGEMENT CORPORATION petitions 12 13 the Commissioner prior to the effective date of this Decision to pay a monetary penalty pursuant to Section 10175.2 of the 14 Business and Professions Code in the amount of five thousand 15 dollars (\$5,000); (b) the Commissioner in exercising his 16 17 discretion under Section 10175.2 agrees by signing this order that it would not be against the public interest to permit 18 respondent to pay a monetary penalty; and (c) the payment of 19 the monetary penalty shall be in the form of a cashier's check 20 or certified check made payable to the Recovery Account of the 21 Real Estate Fund. Payment must be made prior to the effective 22 date of the Decision in this matter. 23 24

The restricted corporate real estate broker license issued to respondent C.S.W. PROPERTY MANAGEMENT CORPORATION shall be subject to all of the provisions of Section 10156.7 of the

COURT PAPER STATE OF CALIFORNIA STD. 113 (REV. 8-72)

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Business and Professions Code and the following limitations,
 conditions and restrictions imposed under authority of Section
 10156.6 of the Code.

A. The restricted license may be suspended after hearing by Order of the Real Estate Commissioner in the event of respondent's conviction (including conviction of a plea of nolo contendere) to a crime which bears a significant relationship to respondent's fitness or capacity as a real estate licensee.

B. <u>The restricted license may be suspended after</u>
hearing by Order of the Real Estate Commissioner on evidence
satisfactory to the Commissioner that respondent C.S.W. PROPERTY
MANAGEMENT CORPORATION has violated provisions of the California
Real Estate Law, the Subdivided Lands Law, Regulations of the Real
Estate Commissioner or conditions attaching to said restricted
license.

Respondent C.S.W. PROPERTY MANAGEMENT CORPORATION C. 16 shall obey all laws of the United States, the State of California 17 and its political subdivisions, and shall further obey and comply 18 with all rules and regulations of the Real Estate Commissioner. 19 Respondent C.S.W. PROPERTY MANAGEMENT CORPORATION D. 20 shall submit to the Department a Trust Funds Position Statement 21 as of the last day of each March, June, September and December for 22 so long as said restricted license shall remain in effect. The 23 Position Statement shall consist of the following: 24

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1	(1)	A schedule of trust fund accountability
2		with the following information concerning
3		funds held by respondent as agent or =
4 5		trustee to the owner(s) of said funds:
5	•	(a) Trust account numbers and depositories.
6		(b) Names of principals or beneficiaries.
7		(c) Trust fund liability to principals or
8		beneficiaries.
9	(2)	A report of trust funds in the custody and
10		control of respondent as of the accounting date
11		consisting of:
12		(a) A copy of bank statements from the trust
13		account(s) maintained by respondent showing
14		the balance of funds in said account(s) as of
15		the accounting date.
16		(b) A schedule of uncleared checks drawn on
17		the trust account(s) adjusting the account(s)
18		to their true balance as of the accounting
19	•	date.
20	(3)	A copy of the records maintained by respondent
21		pursuant to the following sections of Chapter 6,
22		Title 10 of the California Code of Regulations
23		(hereinafter "Regulations"):
24		(a) Regulation 2831
25		(general columnar records of
26		trust funds received and
27	2	disbursed).
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1	(b) Regulation 2831.1						
2	(separate record for each						
3	beneficiary or transaction).						
<b>. 4</b>	(c) Regulation 2831.2						
5	(Trust account reconciliation)						
6	(4) A written statement explaining any discrepancy						
7	between the total trust fund liability shown under						
8	subsection (1) hereinabove and the adjusted balance						
9	shown in subsection (2) hereinabove.						
10	The Trust Fund Position Statement shall be submitted						
11	by respondent to the Los Angeles Office of the Department of Real						
12	Estate not later than 60 days after each accounting date. If						
13	respondent has no trust fund liability as of the accounting date,						
14	the report to the Department shall so state.						
15	Respondent shall certify under penalty of perjury the						
16	completeness and accuracy of each Position Statement.						
17	Except as hereby modified and amended, the Proposed						
18	Decision dated March 20, 1990 is hereby adopted as the Decision of						
19	the Real Estate Commissioner as to respondent C.S.W. PROPERTY						
20	MANAGEMENT CORPORATION only.						
21	This Decision shall become effective at 12 o'clock noon						
22	on December 26 1990.						
23	IT IS SO ORDERED 11-26-90						
24	JAMES A. EDMONDS, JR. Real Estate Commissioner						
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8	DEPARTMENT OF REAL ESTATE
9	STATE OF CALIFORNIA
10	* * * *
11	In the Matter of the Accusation of ) NO. H-1685 SD
12	C.S.W. PROPERTY MANAGEMENT ) L-47640 a California corporation )
13	and D.L. MASON, individually ) and as designated officer of )
14	C.S.W. Property Management, )
15	Respondents.
16	)
17	NOTICE
18 19	TO: C.S.W. PROPERTY MANAGEMENT and D.L. MASON, Respondents and
20	ROBERT O. SMYLIE and ROBERT LENACK, Attorneys for
21	respondent C.S.W. PROPERTY MANAGEMENT
22	YOU ARE HEREBY NOTIFIED that the Proposed Decision
- 23	herein dated March 20, 1990 of the Administrative Law Judge is <u>not</u>
24	adopted as the Decision of the Real Estate Commissioner. A copy
25	of the Proposed Decision dated July 19, 1988 is attached hereto
26	for your information.
27	/
COURT PAPER STATE OF CALIFORNIA STD. 113 (REV. 8-72)	-1-

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In accordance with Section 11517(c) of the Government Code of the State of California, the disposition of this case will be determined by me after consideration of the record herein including the transcript of the proceedings held on February 7 and 8, 1990 and any written argument hereafter submitted on behalf of respondent and complainant.

7 Written argument of respondent to be considered by me 8 must be submitted within 15 days after receipt of the transcript 9 of the proceedings of February 7 and 8, 1990 at the office of the 10 Department of Real Estate unless an extension of the time is 11 granted for good cause shown.

Written argument of complainant to be considered by me must be submitted within 15 days after receipt of the argument of respondent at the Los Angeles office of the Department of Real Estate unless an extension of the time is granted for good cause shown.

17 DATED: <u>4-12-90</u> 18 JAMES A. EDMONDS, JR. Real Estate Commissioner 20 1bo 21 22 23 24 25 26 27

COURT PAPER STATE OF CALIFORNIA STD. 113 (REV. 8-72)

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#### DEPARTMENT OF REAL ESTATE STATE OF CALIFORNIA

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In the Matter of the Accusation Against:

C.S.W. PROPERTY MANAGEMENT, a California Corporation and D. L. MASON, individually and as designated officer of C.S.W. Property Management, Agency No. H-1685 SD

OAH No. L-47640

Respondents.

#### PROPOSED DECISION

On February 7 and 8, 1990, Richard E. Ranger, Administrative Law Judge of the Office of Administrative Hearings, heard this case at San Diego, California.

Timothy Newlove, Counsel, represented complainant.

Robert O. Smylie and Robert Lenack, Attorneys at Law, represented respondent C.S.W. Property Management. Respondent D. L. Mason represented himself without counsel.

Evidence was received and the case was submitted for decision after oral argument.

#### FINDINGS OF FACT

1. J. Chris Graves, complainant, made and filed the accusation on June 2, 1989 in his official capacity as a Deputy Commissioner, Department of Real Estate, State of California.

2. Respondent C.S.W. Property Management, dba Century Southwest Realty, is a corporate real estate broker licensed by the Department of Real Estate with a main business office of record in the City of Oceanside. Respondent was formerly licensed at a main office in Santa Monica, California from September 29, 1986 to February 1, 1988 with respondent D. L. Mason as its designated officer. The corporate license expires September 28, 1990. The company was incorporated in 1980 and is owned in its entirety by Ashley Thomas Murphy (Murphy), developer of a 232 unit condominium project known as North Coast Village in the City of Oceanside. 3. Respondent D. L. Mason is an individual real estate broker licensed by the Department of Real Estate with a business office of record in the City of San Marcos. Respondent is also licensed as the designated officer of D. L. Mason & Associates, Inc., addressed in San Marco, and from 1986 to 1988 was the designated officer of respondent CSW Property Management. He was hired by Murphy at \$1,000 per month to be the designated officer of CSW in September 1986, and left CSW in November 1988.

4. During the employment of respondent Mason as designated officer of CSW, his responsibilities were limited to supervising the sales work of real estate salesperson Gary Gray, with another real estate salesperson, Pamela Coates, licensed to him but not under his actual supervision. Respondent Mason was not employed to provide any property management services at North Coast Village. Those services were under the supervision and control of Paulette Hawley, an officer of the corporation, and Pamela Coates, residence manager. Hawley is not licensed by the Department of Real Estate as a real estate broker, or salesperson.

5. During June and July 1988, the Department conducted an audit of respondent CSW's trust fund activity covering the period August 1, 1986 to June 9, 1988. Substantial deficiencies existed.

6. Respondent maintained three trust accounts during the period of the audit, two of which were still in existence at the time of the audit. Trust account no. 1 was opened at the Bank of America on Mission Avenue in Oceanside on July 15, 1987 and was still active as of June 9, 1988. Trust account no. 2 was opened at the same Bank of America in Oceanside on February 20, 1987 and was still open as of June 9, 1988, but showed little activity. Trust account no. 3 was opened by respondent at the Great American Trust Savings Bank in Oceanside on August 8, 1986 and was closed on February 27, 1987. Each of the accounts was set up by respondent for management of the condominium units at North Coast Village, and on each of the accounts Paulette Hawley, an unlicensed person, and Pamela Coates, a real estate salesperson, were the signatories on the accounts.

7. The North Coast Village condominium project consists of 232 units of which 147 units were owned by various purchasers at the time of the Department's audit. The remaining 85 units were owned by Thomas Murphy, developer of the project. Many of the sold units were not occupied by the owners but were rented or leased with respondent providing the property management services for fees ranging from 10% to 15% of the rent money charged and collected.

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8. During the audit period of respondent CSW's management of North Coast Village units it received rental payments and security deposits in trust for the owners which at various times respondent CSW deposited or caused to be deposited into its trust accounts.

9. Respondent CSW did not maintain columnar control records of the receipt and disbursement of the trust funds into and from its three trust accounts. Respondent merely maintained check stubs of checks written on the accounts.

10. Respondent CSW did maintain separate records for each trust fund beneficiary or transaction during the audit period but did not record the date of deposits of trust funds, the date of related disbursements, and the check numbers.

11. As of June 9, 1988, respondent CSW had a trust account shortage of \$95,461.95. Its balances in the two open trust accounts at Bank of America totaled \$2973.00 with \$2713.43 in one of the accounts, and \$260.47 in the other. Respondent CSW was withdrawing management and maintenance fees from the accounts in lump sums without specific accounting, and accounting records prior to August 1986 were not produced. Unit owners did not authorize respondent CSW to withdraw trust funds from the accounts.

12. On July 1, 1988, respondent CSW caused \$76,463.73 to be deposited into trust account no. 1 to cure the trust fund shortage. The funds were provided by "Murphy Development Corporation" by means of its check issued against another account at Bank of America, Oceanside, but nothing in the record establishes that \$76,463.73 was sufficient to cure the trust fund shortage at that time.

13. There is no evidence that respondent D. L. Mason personally participated in the management of condomium units at North Coast Village, that he was involved in the maintenance of trust fund records or receipt of trust funds for owners, or that he was a signatory on any of the property management trust accounts set up and maintained by CSW.

14. The evidence does establish that Paulette Hawley actually managed the condomium units at North Coast Village under the general direction of corporate president and developer Thomas Murphy.

15. Respondent CSW did not retain and produce trust fund records for a three year period on nine North Coast Village units CSW managed for owners Epstein, Rubel, Tourtillotte, Whitson, Llad, Carrington, and McNeill. 16. Respondent Mason did not review, date and sign some of the lease agreements and related documents prepared by salespersons in his employ. It appears that respondent Mason was only involved in sales of units and sales documents.

17. Currently the property management activities of North Coast Village are operated under the fictitious name of Ocean Park Management Corporation with Gary Gray as designated officer. There is no evidence of Ocean Park as a fictitious name registered with the Department for respondent CSW.

#### DETERMINATION OF ISSUES

A. Cause exists pursuant to Business and Professions Code section 10177(d) to suspend or revoke the license of respondent CSW for violations of Title 10, California Code of Regulations, section 2831 by reason of its failure to maintain records of deposits and disbursements of trust funds into trust accounts.

B. Cause exists pursuant to Business and Professions Code section 10177(d) to suspend or revoke the license of respondent CSW for violations of Title 10, California Code of Regulations, section 2831.1 by reason of its failure to maintain complete separate records for beneficiaries and transactions.

C. Cause exists pursuant to Business and Professions Code section 10177(d) to suspend or revoke the license of respondent CSW for violation of section 10145 and Title 10, California Code of Regulations Section 2832.1 by reason of its substantial trust account shortages.

D. Cause exists pursuant to Business and Professions Code section 10177(d) to suspend or revoke respondent CSW's license for violation of section 10148 by reason of its failure to produce trust account records for inspection.

E. Cause exists pursuant to Business and Professions Code sections 10177(d) and (h) to suspend or revoke respondent Mason's license in that he permitted respondent CSW's violations set forth in Determination of Issues A, B, C and D. However, the facts clearly establish that respondent Mason had no effective control over, or involvement in the property management activities of respondent CSW. ORDER

1. The real estate license and license rights issued to respondent C.S.W. Property Management are revoked pursuant to Determination of Issues A, B, C and D.

2. All real estate broker's licenses and license rights issued to respondent D. L. Mason are revoked pursuant to Determination E. However, a restricted real estate broker's license or licenses shall be issued to respondent pursuant to section 10156.5 of the Business and Professions Code if respondent makes application therefor within thirty (30) days from the effective date of this decision. The restricted license(s) issued to respondent shall be subject to all the provisions of section 10156.7 and to the following limitations, conditions and restrictions imposed under the authority of section 10156.6:

a. The restricted license issued to respondent may be suspended prior to hearing by Order of the Real Estate Commissioner on evidence satisfactory to the Commissioner that respondent has violated provisions of the California Real Estate Law, the Subdivided Lands Law, Regulations of the Real Estate Commissioner or conditions attaching to the restricted license.

b. Respondent shall not be eligible to apply for the issuance of an unrestricted real estate license nor the removal of any of the conditions, limitations or restrictions of a restricted license until two (2) years have elapsed from the date of issuance of the restricted license to respondent.

c. Respondent shall report in writing to the Department of Real Estate as the Real Estate Commissioner shall direct by his Decision herein, or by separate written order issued while the restricted license is in effective, such information concerning respondent's activities for which a real estate license is required as the Commissioner shall deem to be appropriate to protect the public interest. Such reports may include, but shall not be limited to, periodic independent accountings of trust funds in the custody and control of respondent and periodic summaries of relevant information concerning each real estate transaction in which the respondent engaged during the period covered by the report.

d. Respondent shall, within six (6) months from the effective date of this decision, present evidence satisfactory to the Real Estate Commissioner that respondent has, since the most recent issuance of an original or renewal real estate license, taken and successfully completed the continuing education requirements of Article 2.5 of Chapter 3 of the Real Estate Law

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for renewal of a real estate license. If respondent fails to satisfy this condition, the Commissioner may order the suspension of the restricted license until the respondent presents such evidence. The Commissioner shall afford respondent the opportunity for a hearing pursuant to the Administrative Procedure Act to present such evidence.

Dated: MAR. 20, 1990 RICHARD E. RANGER

Administrative Law Judge

RER:mh

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# BEFORE THE DEPARTMENT OF REAL ESTATE STATE OF CALIFORNIA

ртан учал г. — — —

DEC 27 1989

BY JEINA B. CANA

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In the Matter of the Accusation of

Case No	<u>H-1685</u>	SD	
Case NO.	<u> </u>	<u></u>	

OAH No.

Respondent(s)

C.S.W. PROPERTY MANAGEMENT, et al.,

### NOTICE OF HEARING ON ACCUSATION

To the above named respondent:

You are hereby notified that a hearing will be held before the Department of Real Estate at \_\_\_\_\_

1350			ROOM	2026,	SAN	DIEGO,	CALIFORN	IA 92101
	7th &							
on the	8th	day of		FEBRUA	<u>ARY</u> ,	19_90	, at the hour of _	10:00a.m, or as soon thereafter
as the r	natter can	be heard, up	on the c	harges ma	de in f	the Accusa	tion served upo	n you.

You may be present at the hearing, and you may be represented by counsel, but you are neither required to be present at the hearing nor to be represented by counsel. If you are not present in person nor represented by counsel at the hearing, the Department may take disciplinary action against you upon any express admissions, or other evidence including affidavits, without any notice to you.

You may present any relevant evidence and will be given full opportunity to cross-examine all witnesses testifying against you. You are entitled to the issuance of subpenas to compel the attendance of witnesses and the production of books, documents or other things by applying to the Department of Real Estate.

The hearing shall be conducted in the English language. If you want to offer the testimony of any witness who does not proficiently speak the English language, you must provide your own interpreter. The interpreter must be approved by the hearing officer conducting the hearing as someone who is proficient in both English and the language in which the witness will testify. You are required to pay the costs of the interpreter unless the hearing officer directs otherwise.

DEPARTMENT OF REAL ESTATE

Counsel

cc: C.S.W. Property Management D.L. Mason Robert O. Smylie, Esq. Sacto. OAH RE 501 (Rev. 7/87) FJF

Dated: December 27, 1989

for your		
, – 2 3	TIMOTHY L. NEWLOVE, Counsel Department of Real Estate 107 South Broadway, Room 8107 Los Angeles, CA 90012	Jama B- Onne-
4	(213) 620-4790	
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7		
8	DEPARTMENT O	F REAL ESTATE
9	STATE OF	CALIFORNIA
10	* *	* *
11	In the Matter of the Accusation	of ) NO. H-1685 SD
12	C.S.W. PROPERTY MANAGEMENT	ACCUSATION
13	a California corporation; and D.L. MASON, individually and as designated officer of	
14	C.S.W. Property Management,	
15		
16	Respondent	s.)
17		,
18	The Complainant, J. Ch	ris Graves, a Deputy Real Estate
19	Commissioner of the State of Cal	ifornia, for cause of accusation
20	against C.S.W. PROPERTY MANAGEME	NT, a California corporation and
21	D.L. MASON, individually and as	designated officer of C.S.W.
22	Property Management alleges as f	ollows:
23	1. The Complainant, J	. Chris Graves, a Deputy Real
24	Estate Commissioner of the State	of California, makes this
25	Accusation in his official capac	ity.
26	2. Each respondent is	presently licensed and/or has
27	license rights under the Real Es	tate Law, Part 1 of Division 4 of

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1 the California Business and Professions Code (hereinafter referred 2 to as the "Code").

3 3. At all times mentioned herein, respondent C.S.W.
4 PROPERTY MANAGEMENT dba Century Southwest Realty (hereinafter
5 "CSW"), was licensed by the California Department of Real Estate
6 (hereinafter "Department") as a corporate real estate broker.

7 4. At all times mentioned herein, respondent D.L. MASON 8 (hereinafter "MASON") was licensed by the Department as a real 9 estate broker in his individual capacity. At all times material 10 herein from September 29, 1986 to the present, respondent MASON 11 was the designated officer of respondent CSW. As the designated 12 officer of CSW, respondent MASON was responsible under Section 13 10159.2 of the Code for the supervision of the activities of said 14 corporate real estate broker for which a license is required.

15 At all times material herein, respondent CSW 5. 16 operated a real property management business within the meaning of 17 Section 10131(b) of the Code. In the operation of said real 18 property management business, respondent CSW performed property 19 management services for certain real properties owned by third 20 persons. The said services included, but were not necessarily 21 limited to, leasing or renting and collecting rents from the said 22 real properties and making payments from the rental funds 23 collected in connection with the expenses of said properties, all 24 for or in expectation of compensation. At all times material 25 herein, the property management activity of respondent CSW 26 involved the management of units at North Coast Village located at 27 999 North Pacific Street, Oceanside, California.

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6. All further reference to respondent CSW shall be
 deemed to refer to, in addition to CSW, the officers, directors,
 employees, agents and real estate licensees employed by and
 associated with CSW who at all times mentioned herein were engaged
 in the furtherance of the business or operations of CSW and who
 were acting within the course and scope of their authority and
 employment.

8 7. At all times material herein, respondent CSW 9 operated the above-described property management business under 10 the fictitious name of Ocean Park Management Corporation, although 11 the real estate license of CWS did not bear said fictitious name. 12 All further reference to respondent CSW shall refer to, in 13 addition to CSW, Ocean Park Management Corporation.

14 8. In performing the acts described hereinbelow,
15 respondents, CSW and MASON, and each of them, were at all times
16 performing acts for which a real estate license is required, for
17 or in expectation of compensation.

9. From June, 1988 to July, 1988, the Department conducted an audit of respondent CSW concerning trust fund handling and record-keeping by respondent in its real property management business. The time period covered in said audit was from August 1, 1986 to and including June 9, 1988, and, unless otherwise mentioned, the relevant period of time referenced in this Accusation shall be the same.

25 10. At all times material herein in the operation of
26 the above-described property management business, respondent CSW
27 received trust funds in the form of rental receipts and security

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1 deposits and deposited or caused to be deposited and disbursed or 2 caused to be disbursed said trust funds into and from the 3 following-described bank accounts: 4 a. Ocean Park Management Corporation Trust Account 5 Bank of America Oceanside, California 6 (hereinafter "Trust Account No. 1") 7 b. CSW Property Management 8 Trust Account Bank of America 9 Oceanside, California 10 (hereinafter "Trust Account No. 2") 11 с. CSW Property Management Trust Account aka North Coast Village 12 Great American First Savings Bank Oceanside, California 13 (closed on February 27, 1987) 14 (hereinafter "Trust Account No. 3") 15 11. At all times material herein in the operation of 16 the above-described property management business, respondent CSW 17 failed to maintain columnar control records of the receipt and 18 disbursement of trust funds into and from Trust Account Nos. 1, 2 19 and 3. The only records maintained by respondent CSW in this 20 regard were check stubs of checks written on said accounts. 21 12. At all times material herein in the operation of 22 the above-described property management business, respondent CSW 23 maintained separate records for each beneficiary or transaction 24 regarding the receipt and disbursement of trust funds into and 25 from Trust Account Nos. 1, 2 and 3. However, said separate 26 records were incomplete in that said records did not contain the 27 date trust funds were deposited, the date of each related

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1 disbursement and the check number of each related disbursement.

2 13. From August 1, 1986 to June 9, 1988, respondent CSW disbursed or allowed the disbursement of trust funds from Trust 3 4 Account Nos. 1 and 2 without the prior written consent of every 5 principal who then was an owner of funds in the said accounts, 6 wherein the disbursements reduced the balance of funds in the said accounts as of June 9, 1988 to an amount which was \$95,461.95 less 7 8 than the existing aggregate trust fund liability of respondent CSW 9 to all owners of the funds in the said accounts. On or about July 10 1, 1988, respondent CSW caused to be deposited \$76,463.73 into 11 Trust Account No. 1 as a partial cure of said trust fund 12 liability.

13 14. In the course of the audit described in Paragraph 8
14 hereinabove, a Department auditor requested respondent CSW to
15 produce certain documents relating to the above-described property
16 management business. Respondent CSW was unable to produce the
17 following described documents pursuant to said request:

a. Check stubs showing details of the receipt and
disbursement of trust funds from Trust Account No. 1 prior to
January, 1988.

b. Check stubs showing details of the receipt and
disbursement of trust funds from Trust Account No. 2 prior to
December 10, 1987.

c. Check stubs showing details of the receipt and
disbursement of trust funds from Trust Account No. 3 from August,
1986 to February, 1987.

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1 d. Trust funds records relating to management of the 2 following units at North Coast Village prior to August 1, 1986: 3 Unit Owner 4 G302 Epstein 5 F308 Rubel 6 G122, B201, F307 Tourtillotte 7 F112 Whitson 8 A111 Llao 9 B222 Carrigton 10 B3 McNeill 11 FIRST CAUSE OF ACCUSATION 12 (Violation by respondent CSW of Regulation 2831 13 and Section 10177(d) of the Code) 14 15. As a First Cause of Accusation, complainant 15 incorporates herein by this reference the Preamble and each of the 16 allegations in Paragraphs 1 through 11 hereinabove. 17 16. The conduct of respondent CSW, in failing to 18 maintain records of the deposit and disbursement of funds into and 19 from Trust Accounts Nos. 1 and 2 and 3, as described in Paragraph 20 11 hereinabove, constitutes a violation of Section 2831. Chapter 21 6, Title 10 of the California Code of Regulations (hereinafter the 22 "Regulations"). Said conduct and regulations are cause to revoke 23 or suspend the real estate license and license rights of 24 respondent CSW under the provisions of Section 10177(d) of the 25 / Code. 26 1 27 1

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1	SECOND CAUSE OF ACCUSATION
2	(Violation by respondent CSW of Regulation 2831.1
3	and Section 10177(d) of the Code)
4	17. As a Second Cause of Accusation, complainant
5	incorporates herein by this reference the Preamble and each of the
6	allegations in paragraphs 1 through 12 hereinabove.
•7	18. The conduct of respondent CSW, in maintaining
8	separate records for each beneficiary or transaction in an
9	incomplete manner, as described in Paragraph 12 hereinabove,
10	constitutes a violation of Regulation 2831.1 of the Code. Said
11	conduct and violations are cause to revoke or suspend the real
12	estate license and license rights of respondent CSW under the
13	provisions of Section 10177(d) of the Code.
14	THIRD CAUSE OF ACCUSATION
15	(Violation by respondent CSW of Regulation 2832.1 and
16	Sections 10145 and 10177(d) of the Code)
17	19. As a Third Cause of Accusation, complainant
18	incorporates herein by this reference the Preamble and each of the
19	allegations in Paragraphs 1 through 13 hereinabove.
20	20. The conduct of respondent CSW in disbursing trust
21	funds from Trust Account Nos. 1 and 2 resulting in a reduction of
22	the balance of funds in the said accounts to an amount which was
23	less than the then-existing aggregate trust fund liability of
24	respondent CSW to the owners of the trust funds in the said
<b>2</b> 5	accounts without the prior written consent of the owners thereof,
26	as described in Paragraph 13 hereinabove, constitutes a violation
27	of Section 10145 of the Code and Regulation 2832.1. Said conduct

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1 and violations are cause to suspend or revoke the real estate 2 license and license rights of respondent CSW under the provisions 3 of Section 10177(d) of the Code. 4 FOURTH CAUSE OF ACCUSATION 5 (Violation by respondent CSW of Sections 10148 6 and 10177(d) of the Code) 7 21. As a Fourth Cause of Accusation, complainant 8 incorporates herein by this reference the Preamble and each of the 9 allegations in Paragraphs 1 through 14 hereinabove. 10 22. The conduct of respondent CSW, in failing to 11 produce for inspection the records described in Paragraph 14 12 hereinabove, constitutes a violation of Section 10148 of the Code 13 and is grounds for the suspension or revocation of the real estate 14 license and real estate license rights of respondent CSW under the 15 provisions of Section 10177(d) of the Code. 16 FIFTH CAUSE OF ACCUSATION 17 (Violation by respondent MASON of 18 Section 10177(h) of the Code) 19 23. As a Fifth Cause of Accusation, complainant 20 incorporates herein by this reference the Preamble and each of the 21 allegations in Paragraphs 1 through 14 and 16, 18, 20 and 22 22 hereinabove. 23 24. The conduct of respondent MASON in allowing 24 respondent CSW to violate Sections 10145, 10148 and 10177(d) of 25 the Code and Regulations 2831, 2831.1 and 2832.1 as described in 26 Paragraphs 16, 18, 20 and 22 hereinabove, constitutes a failure by 27 respondent MASON to exercise reasonable supervision of the

activities of respondent CSW which require a real estate license.
 Said conduct is cause to suspend or revoke the real estate license
 and license rights of respondent MASON under Section 10177(h) of
 the Code.

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WHEREFORE, complainant prays that a hearing be conducted 6 on the allegations on this Accusation and, that upon proof 7 thereof, a decision be rendered imposing disciplinary action 8 against all licenses and license rights of respondents C.S.W. 9 PROPERTY MANAGEMENT, a California corporation and D.L. MASON, 10 individually and as the designated officer of C.S.W. Property 11 Management under the Real Estate Law (Part 1 of Division 4 of the 12 Business and Professions Code) and for such other and further 13 relief as may be proper under other applicable provisions of law. 14 15 Dated at San Diego, California 16 this 2nd day of June, 1989. 17 J. CHRIS GRAVES 18 Deputy Real Estate Commissioner 19 20 21 22 23 24 25 C.S.W. Property Management cc: 26 D.L. Mason Sacto. 27 FJF

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