1 2 3 4 5 6	Kevin H. Sun, Counsel (SBN 276539) Department of Real Estate 320 West 4th Street, Suite 350 Los Angeles, California 90013-1105 Telephone: (213) 576-6982 Fax: (213) 576-6917 Email: Kevin.Sun@dre.ca.gov Attorney for Complainant
8	BEFORE THE DEPARTMENT OF REAL ESTATE
9	STATE OF CALIFORNIA
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11	***
12	In the Matter of the Accusation of) No. H-41723 LA
13	GREAT WALL REALTY, INC., ACCUSATION
14	and HONGHUA SHANG, individually) and as designated officer of Great Wall)
15	Realty, Inc.,
13	<u> </u>
16	Respondents.
17	<i></i>
18	The Complainant, Maria Suarez, a Supervising Special Investigator of the State
19	of California, for cause of Accusation against GREAT WALL REALTY, INC. and
20	HONGHUA SHANG (collectively "Respondents") alleges as follows:
21	1.
22	The Complainant, Maria Suarez, a Supervising Special Investigator of the State
23	of California, makes this Accusation in her official capacity.
24	2.
25	All references to the "Code" are to the California Business and Professions Code
26	and all references to "Regulations" are to Title 10, Chapter 6, California Code of Regulations.
27	///

LICENSE HISTORY

(GREAT WALL REALTY, INC.)

3.

and/or has license rights under the Real Estate Law, Part 1 of Division 4 of the California

Business and Professions Code, as a real estate corporation, Department of Real Estate¹

(a) Respondent GREAT WALL REALTY, INC. ("GWRI") is presently licensed

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("Department") license ID 02024473.
(b) The Department originally issued GWRI's corporate license on February 17,
2017. GWRI's license is scheduled to expire on February 16, 2021, unless renewed.
(c) According to the Department's records to date, GWRI's main office address is 18931 Colima Road, #A, Rowland Heights, CA 91748.

- (d) According to the Department's records to date, GWRI employs 27 salespersons under its real estate license.
- (e) According to the Department's records to date, GWRI maintains authorized fictitious business names of "Echain Escrow, A Non-Independent Broker Escrow".

(HONGHUA SHANG)

4.

- (a) Respondent HONGHUA SHANG ("SHANG") is presently licensed under the Code, as a real estate broker, Department license ID 01833183.
- (b) The Department originally issued SHANG's broker license on March 29, 2012. SHANG's license is scheduled to expire on April 4, 2024, unless renewed.
- (c) SHANG is the designated officer for GWRI. His designation is scheduled to expire on February 16, 2021, unless renewed. As designated officer, SHANG is responsible for the supervision of the activities conducted on behalf of GWRI by its officers, agents, real estate licensees, and employees pursuant to Section 10159.2 of the Code.

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¹ Between July 1, 2013 and July 1, 2018, the Department of Real Estate operated as the Bureau of Real Estate under the Department of Consumer Affairs.

 At all times relevant herein Respondents were engaged in the business of, acted in the capacity of, advertised or assumed to act as a real estate corporation, within the meaning of Section 10131(a) and (b) of the Code. Respondents' activities included, but not limited to, broker-controlled escrows through GWRI under the exemption set forth in California Financial Code section 17006(a)(4) for real estate brokers performing escrows incidental to a real estate transaction where the broker is a party and where the broker is performing acts for which a real estate license is required. Respondent's activities also included the leasing or renting of real property and the collection of rents and security deposits for real property on behalf of others for compensation or in expectation of compensation.

(AUDIT LA180128)

6.

On or about January 31, 2020, the Department completed an audit examination of the books and records of GWRI pertaining to the real estate activities described in Paragraph 5 above. The audit examination covered the period of time from June 1, 2018, through June 30, 2019 ("audit period"). The primary purpose of the examination was to determine whether Respondents conducted real estate activities in accordance with the Real Estate Law. The audit examination revealed violations of the Code and the Regulations as set forth in the following paragraphs, and more fully discussed in Audit No. LA180128, and the exhibits and work papers attached to said audit report.

7.

At all times mentioned herein, and in connection with the broker escrow activities described in Paragraph 5, above, GWRI accepted or received funds, including funds in trust ("trust funds") from or on behalf of actual or prospective parties to transactions handled by Respondents and thereafter made deposits and/or disbursements of such funds. According to the documents provided, GWRI maintained 1 bank account for handling of the receipts and disbursements of funds during the audit period in connection with the broker escrow activities.

1 The bank account is as follows: 2 Trust Account 1 ("TA 1") 3 Bank: East West Bank 4 Account Name: Great Wall Realty Inc dba Echain Escrow a Non-Independent Broker 5 Escrow - Trust Account 6 Account Number: xxxxxxxx3667 7 Signatories: Honghua Shang, Puchun Cai 8 Signatures Required: One 9 Purpose: TA 1 was maintained to handle trust funds in the escrow broker activity 10 for multiple beneficiaries. 11 Violations of the Real Estate Law 12 8. 13 The audit examination revealed violations of the Code and the Regulations, as set forth in the following paragraphs, and more fully discussed in Audit Report No. LA180128, 14 15 and the exhibits and work papers attached to the audit report: 16 (a) Handling of Trust Funds/Trust Fund Handling For Multiple 17 Beneficiaries/When Broker Handles Escrow (Code section 10145 and Regulations sections 2832.1, 2950(g), and 2951. 18 19 Based on an examination of TA 1's records, there was a combined minimum trust fund shortage of \$949.92 as of June 30, 2019 in violation of Code section 10145 and 20 21 Regulations sections 2832.1, 2950(g), and 2951. There is no evidence that Respondents were 22 given written consent from the owners of the trust funds to allow Respondents to reduce the 23 balance of the funds in TA 1 to an amount less than the aggregate trust fund liabilities of GWRI 24 to all owners of the trust funds. 25 /// 26 /// 27 ///

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(b) Notification of Escrow Activities (Code section 10141.6). From June 2018 through December 2018, GWRI closed approximately 11 escrows with an aggregate total of approximately \$8,538,000.00. GWRI met the escrow threshold for reporting requirement, but failed to submit an escrow activity report (DRE form RE 890) within 60 days after the end of the calendar year of 2018 in violation of Code Section 10141.6.

Broker Handles Escrow (Code section 10145 and Regulations sections 2831, 2950(d), 2951). GWRI failed to maintain complete and accurate columnar record for all trust funds received and disbursed (control record) for TA 1, which was used for GWRI's broker escrow activities during the audit period in violation of Code section 10145 and Regulations sections 2831, 2950(d), and 2951. The control record maintained by Respondents had inaccurate daily balances of trust fund, missing entries, and was not in chronological order.

(d) Handling of Trust Funds/Separate Records for Each Beneficiary/When Broker Handles Escrow (Code section 10145 and Regulations sections 2831.1, 2950(d), 2951). GWRI failed to maintain complete and accurate separate records for each beneficiary or transaction of all trust fund receipts and disbursements for TA 1 in connection with GWRI's broker escrow activities during the audit period in violation of Code section 10145 and Regulations section 2831.1, 2950(d), and 2951. The separate records maintained by Respondents had inaccurate daily balances of trust fund, missing entries, and was not in chronological order.

(e) <u>Handling of Trust Funds/Trust Account Withdrawal/ When Broker</u>

<u>Handles Escrow (Code section 10145 and Regulations section 2834, 2950(d), 2951)</u>.

Respondent GWRI's bank signature card still contained the signatory Puchun Cai (also known as "Ellen", GWRI's Secretary/escrow officer, non-licensee), who was allowed to sign and make withdrawals from TA 1. GWRI did not maintain insurance equal to at least the maximum amount of the trust funds to which the unlicensed employee has access.

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 (f) <u>Handling of Trust Funds/Trust Account Reconciliation/When Broker</u>

<u>Handles Escrow (Code section 10145 and Regulations sections 2831.2, 2950(d), and 2951).</u>

During the audit period, GWRI did not perform and maintain a complete and accurate monthly reconciliation of the balance of all separate beneficiary and/or transaction records to the balance of the records of all trust funds received and disbursed for TA 1 in violation of Code section 10145 and Regulations sections 2831.2, 2950(d), and 2951.

(f) Trust Fund Handling/When Broker Handles Escrow (Code section 10145(a) and Regulations sections 2832 and 2951. Respondents failed to disburse escrow trust funds in accordance with written instructions from persons entitled to the trust funds. Based on an examination of the escrow transaction file for the sale of the property located at 13511 Ramona Parkway in Baldwin Park as well as the trust fund records, Respondents failed to disburse the listing firm's (RE/MAX Top Producer) commission according to written escrow instructions upon the closing of the escrow transaction. Respondents failed to pay the commission despite receiving a document entitled "Instruction to Pay Commission" dated September 19, 2018, which was signed by the seller and listing firm. Respondents only paid the commission after the listing firm obtained an arbitration award, dated August 27, 2019.

(g) Responsibility of Corporate Office in Charge/Broker Supervision (Code sections 10159.2 and 10177(h) and Regulations section 2725). Based on the violations in Paragraphs 8 (a)-(f) above, Respondent SHANG failed to exercise adequate supervision and control over Respondent GWRI's broker escrow activities in violation of Code section 10159.2. Respondent SHANG failed to provide established policies, rules, procedures, and systems to review, oversee, inspect, and manage transactions requiring a real estate license and the handling of trust funds in violation of Regulations section 2725.

Additional Violations of the Real Estate Law

9.

The overall conduct of Respondents violates the Real Estate Law and constitutes cause for the suspension or revocation of their real estate license and license rights under the

provisions of Code Section 10177(g) for negligence and Code Section 10177(d) for willful 1 2 disregard of the Real Estate Law. 3 10. 4 Each of the foregoing violations in Paragraphs 8 (a)-(f) above constitute cause for the suspension or revocation of the real estate license and/or license rights of Respondents 5 under the provisions of Code sections 10177(d), 10177(g), and 10177(h) (as to SHANG). 6 7 COSTS 8 (AUDIT COSTS) 9 11. 10 Section 10148(b) of the Code, provides, in pertinent part, that the Real Estate 11 Commissioner shall charge a real estate broker for the costs of any audit if the Commissioner has found in a final decision, following a disciplinary hearing, that the broker has violated 12 Section 10145 of the Code or a regulation or rule of the Commissioner interpreting said Code 13 section. 14 15 (INVESTIGATION AND ENFORCEMENT COSTS) 16 12. 17 Section 10106 of the Code, provides, in pertinent part, that in any order issued in resolution of a disciplinary proceeding before the Department, the Commissioner may request 18 the administrative law judge to direct a licensee found to have committed a violation of this part 19 20 to pay a sum not to exceed the reasonable costs of investigation and enforcement of the case. 21 /// 22 /// 23 /// 24 /// 25 /// 26 27

PRAYER

WHEREFORE, Complainant prays that a hearing be conducted on the allegations of this Accusation and that upon proof thereof, a decision be rendered imposing disciplinary action against all the licenses and/or license rights of Respondents GREAT WALL REALTY, INC. and HONGHUA SHANG under the Real Estate Law, for the costs of investigation and enforcement as permitted by law, for the cost of the audit, and for such other and further relief as may be proper under other applicable provisions of law.

Dated at Los Angeles, California this 23 day of

Supervising Special Investigator

cc: GREAT WALL REALTY, INC. HONGHUA SHANG

Maria Suarez

Sacto.

Audits - Mandeep Sidhu