FILED

MAR - 3 2014

ELLIOTT MAC LENNAN, SBN 66674
Bureau of Real Estate
320 West 4th Street, Ste. 350
Los Angeles, California 90013-1105

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

1.8

19

20

21

22

23

24

25

DEPARTMENT OF REAL ESTATE
BY:

Telephone: (213) 576-6911 (direct) (213) 576-6982 (office) (213) 576-6917 (facsimile)

BEFORE THE BUREAU OF REAL ESTATE

STATE OF CALIFORNIA

In the Matter of the Accusation of

JESSICA TRAN, doing business as Platinum Real Estate Group,

Respondent.

No. H- 39346 LA

ACCUSATION

The Complainant, Robin Trujillo, a Deputy Real Estate Commissioner of the State of California, acting in her official capacity, for cause of Accusation against JESSICA TRAN, is informed and alleges as follows:

1.

All references to the "Code" are to the California Business and Professions Code and all references to "Regulations" are to Title 10, Chapter 6, California Code of Regulations.

2.

At all times mentioned, JESSICA TRAN ("TRAN"), was licensed or had license rights issued by the Bureau of Real Estate ("Bureau") as a real estate broker. On May 23, 2002, TRAN was originally licensed as a real estate salesperson. On June 22, 2007, TRAN was originally licensed as a real estate broker.

27

At all times mentioned, in the City of Rancho Cucamonga, County of Los

Angeles, Respondent TRAN acted as a real estate broker and conducted licensed activities within
the meaning of:

- A. <u>Code Section 10131(a)</u>. Respondent TRAN engaged in the business of, acted in the capacity of, advertised or assumed to act as a real estate broker, including the solicitation for listings of and the negotiation of the sale of real property as the agent of others, and
- B. <u>California Financial Code Section 17006(a) (4)</u>. In addition, TRAN conducted broker-controlled escrows through her escrow division, under the exemption set forth in California Financial Code for real estate brokers performing escrows incidental to a real estate transaction where the broker is a party and where the broker is performing acts for which a real estate license is required.

FIRST CAUSE OF ACCUSATION (Audit)

4.

On February 22, 2013, the Bureau completed an audit examination of the books and records of TRAN, pertaining to the broker-escrow activities described in Paragraph 3, which require a real estate license. The audit examination covered a period of time beginning on June 1, 2011 and ending on December 31, 2012. The audit examination revealed violations of the Code and the Regulations as set forth below and more fully discussed in Audit Report LA 120165 and LA 120177 and the exhibits and work papers attached.

5.

At all times mentioned, in connection with the activities described in Paragraph 4, above, TRAN accepted or received funds including funds in trust (hereinafter "trust funds") from or on behalf of actual or prospective parties to escrowed transactions handled by TRAN. TRAN maintained the following five trust accounts:

1. TA 1 Bank Name: Bank of America 2 Bank Address: 7387 Day Creek Blvd. Rancho Cucamonga, CA 91739 3 Account No.: XXXXXXX-8563 Account Name: Jessica Tran, Sole Prop. 4 dba Platinum Real Estate Group Signatories: Jessica Tran 5 Eva M. Beisner, Escrow officer 6 7 2. <u>TA 2</u> 8 Bank Name: Bank of America Bank Address: P.O. Box 25118, Tampa, FL 33622 9 Account No.: XXXXXX-2931 10 Account Name: Jessica Tran, Sole Prop. dba Platinum Real Estate Group 11 Signatories: Jessica Tran and, Eva M. Beisner, Escrow officer 12 13 14 3. TA 3 Bank Name: Union Bank 15 Bank Address: Rancho Cucamonga 0334, P.O. Box 572380 16 Los Angeles, CA 90051 Account No.: XXXXXXX-6593 17 Account Name: Jessica Tran, Sole Prop. dba Platinum Real Estate Group 18 Signatories: Jessica Tran 19 20 21 4. TA 4 Bank Name: Union Bank 22 Bank Address: Rancho Cucamonga 0334C, P.O. Box 512380 23 Los Angeles, CA 90051 Account No.: XXXXXXX-6577 24 Account Name: Jessica Tran dba Platinum Real Estate Group 25 Signatories: Jessica Tran

1

26

25

26

27

5. TA 5

Bank Name:

Bank of America

Bank Address:

P.O. Box 25118, Tampa FL 33622

Account Name:

Jessica Tran, Sole Prop.

dba Platinum Real Estate Group

Account No.:

XXXXXXX-1919

Signatories:

Jessica Tran

6.

With respect to the licensed activities referred to in Paragraphs 3 and 5, and the audit examination, including the exhibits and work papers referenced in Paragraph 4, it is alleged that Respondent TRAN:

- (a) Permitted, allowed or caused the disbursement of trust funds from TA 1 through TA 3 where the disbursement of funds reduced the total of aggregate funds in said trust accounts, to an amount which, on December 31, 2012, was \$969.00 less than the existing aggregate trust fund liability of TRAN to every principal who was an owner of said funds, without first obtaining the prior written consent of the owners of said funds, in violation of Code Section 10145 and Regulations 2832.1, 2950(g) and 2951;
- (b)(1) Failed to maintain an accurate control record in the form of a columnar record in chronological order of all trust funds received for TA 1 through TA 3, in violation of Code Section 10145, and Regulations 2831, 2950(d) and 2951, and
- (b)(2) Failed to maintain a control record through the instrumentality of a daily journal in the form of a columnar record in chronological order of all "Trust Funds Received, Not Placed Broker's Trust Account," TA 1 through TA 3, in violation of Code Section 10145 and Regulations 2831, 2950(d) and 2951.
- (c) Failed to perform a monthly reconciliation of the balance of all separate beneficiary or transaction records maintained pursuant to Code Section 10145 and Regulation 2831.1 with the record of all trust funds received and disbursed by TA 1 through TA 3, in violation of Code Section 10145 and Regulations 2831, 2950(d) and 2951;

- (e) TA 1 through TA 3 were not in the name of the broker as trustee at a bank or other financial institution, nor designated as a trust account, in violation of Code Section 10145 and Regulation 2832(a). On February 1, 2013, TRAN added "Trust Account" to TA 1 through TA 3;
- (f) Received undisclosed compensation by means of an earning credit agreement with Bank of America. The earnings credit was based on and calculated by trust fund activity in the escrow trust account. Bank service charges were deducted from the earning credit accrued on the escrow trust account thus reducing TRAN's cost of doing business. The earnings credit arrangement was not disclosed by TRAN to the beneficiaries of TA 1 through TA 3 trust accounts, in violation of Code Section 10176(g).
- (g) TRAN used the fictitious name of "Platinum Escrow," in her email address "platinumescrow#platinumrealstatetgrp.com (sic) to conduct licensed activities, without first obtaining from the Bureau a license bearing said fictitious business name, in violation of Code Section 10159.5 and Regulation 2731; and
- (h) Failed to disclose TRAN's real estate license identification number(s) and Mortgage Loan Originator number(s) on the Nationwide Mortgage Licensing System Registry identification numbers on TRAN's business card or on Purchase Agreements in HUD purchase transactions, in violation of Code Section 10140.6(b)(1) and Regulation 2773.

///

26 /

The conduct of Respondent TRAN described in Paragraph 6, violated the Code and the Regulations as set forth:

<u>PARAGRAPH</u>	PROVISIONS VIOLATED
6(a)	Code Section 10145 and Regulations 2832.1, 2950(g) and 2951
6(b)	Code Section 10145 and Regulations 2831, 2950(d) and 2951
6(c)	Code Section 10145 and Regulations 2831.2, 2950(d) and 2951
6(d)	Code Section 10145 and Regulations 2834, 2950(d) and 2951
6(e)	Code Section 10145 and Regulations 2832(a), 2950(d) and 2951
6(f)	Code Section 10176(g)
6(g)	Code Section 10159.5 and Regulation 2731
6(h)	Code Section 10140.6(b) and Regulation 2773

Each of the foregoing violations constitute cause for the suspension or revocation of the real estate license and license rights of Respondent TRAN under the provisions of Code Sections 10177(d) and/or 10177(g).

SECOND CAUSE OF ACCUSATION

(Negligence/Incompetence)

8.

The overall conduct of Respondent TRAN constitutes negligence or incompetence. This conduct and violation are cause for the suspension or revocation of the real estate license and license rights of Respondent pursuant to Code Section 10177(g).

THIRD CAUSE OF ACCUSATION

(Breach of Fiduciary Duty)

9.

The overall conduct of Respondent TRAN constitutes a breach of fiduciary duty. This conduct and violation is cause for the suspension or revocation of the real estate license and license rights of said Respondents pursuant to the provisions of Code Section 10177(g).

FIFTH CAUSE OF ACCUSATION

(Failure to Supervise)

10.

The overall conduct of TRAN constitutes a failure to exercise supervision and control over the licensed activities of Respondent's brokerage. Nor did TRAN maintain a system in place for regularly monitoring his compliance with the Real Estate Law especially in regard to establishing policies to reviewing trust fund handling and record keeping for Respondent's client's trust funds, in violation of Code Sections 10177(d) and/or 10177(g) and 10177(h).

11.

Code Section 10106 provides, in pertinent part, that in any order issued in resolution of a disciplinary proceeding before the Bureau of Real Estate, the Commissioner may request the administrative law judge to direct a licensee found to have committed a violation of this part to pay a sum not to exceed the reasonable costs of the investigation and enforcement of the case.

12.

Code Section 10148(b) provides, in pertinent part the Commissioner shall charge a real estate broker for the cost of any audit, if the commissioner has found in a final decision following a disciplinary hearing that the broker has violated.

///

WHEREFORE, Complainant prays that a hearing be conducted on the allegations of this Accusation and that upon proof thereof, a decision be rendered imposing disciplinary action against the license and license rights of Respondent JESSICA TRAN, under the Real Estate Law (Part 1 of Division 4 of the Business and Professions Code) and for such other and further relief as may be proper under other applicable provisions of law including restorral of trust fund shortage of \$969.00, costs of audits pursuant to Code Section 10148 and costs of investigation and enforcement pursuant to Code Section 10106.

Dated at Los Angeles, California

This 8 of Jan., 2014

ROBIN TRUJILLO

Deputy Real Estate Commissioner

1.

cc:

Jessica Tran Robin Trujillo Sacto Audits – Lisa Kwong