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1	ELLIOTT MAC LENNAN, SBN 66674	FILED
2	Department of Real Estate 320 West 4th Street, Ste. 350	
3	Los Angeles, California 90013-1105	MAR - 9 2010
4		PARTMENT OF REAL ESTATE
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8	BEFORE THE DEPARTMENT OF REAL	LESTATE
9	STATE OF CALIFORNIA	
10	* * * *	
11	In the Matter of the Accusation of	No. H-35869 LA
12	LOAN PROCESSING CENTER INC. doing	L-2009061123
13	business as Applyloanmod.com, iloanmod.com and LPC; and	SECOND AMENDED
14	MASHEED S. GHAZI, DANNY R. HAYNES and LOUIS LEON PACIFIC individually	ACCUSATION
15	and as former designated officers of Loan Processing Center Inc.)
16)
17	Respondents,)
18)
19	The First Amended Accusation file	ed in this matter on
20	October 1 2009, is amended in its entirety	as follows:
21	The Complainant, Neal Shigemitsu,	a Deputy Real Estate
22	Commissioner of the State of California, fo	or cause of Accusation
23	against LOAN PROCESSING CENTER INC. dba App	olyloanmod.com,
24	iloanmod.com and LPC, MASHEED S. GHAZI, DAN	NY R. HAYNES and LOUIS
25	LEON PACIFIC, individually and as former de	esignated officers of
20	Loan Processing Center Inc., alleges as for	llows:
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1. 1 The Complainant, Neal Shigemitsu, acting in her 2 official capacity as a Deputy Real Estate Commissioner of the 3 State of California, makes this Accusation against LOAN **'**4 PROCESSING CENTER INC. ("LPCI") and MASHEED S. GHAZI ("GHAZI"), 5 DANNY R. HAYNES ("HAYNES") and LOUIS LEON PACIFIC ("PACIFIC"). 6 2. 7 All references to the "Code" are to the California 8 Business and Professions Code and all references to "Regulations" 9 are to Title 10, Chapter 6, California Code of Regulations. 10 License History 11 3. 12 At all times mentioned, LPCI and GHAZI were a. 13 licensed or had license rights issued by the Department of Real 14 Estate ("Department") as real estate brokers. 15 At all times herein mentioned, LPCI was licensed or b. 16 had license rights issued by the Department as a real estate 17 broker. On November 9, 2007, LPCI was originally licensed as a 18 corporate real estate broker. 19 At all times herein mentioned, GHAZI was licensed с. 20 or had license rights issued by the Department as a real estate 21 broker. On October 5, 2006, GHAZI was originally licensed as a 22 real estate broker. From February 3, 2009 to April 23, 2009, 23 GHAZI was licensed as the designated officer of LPCI. 24 At all times herein mentioned, HAYNES was licensed d. 25 or had license rights issued by the Department as a real estate 26 broker. On July 30, 2008, HAYNES was originally licensed as a 27 - 2 -

1 real estate broker. From October 23, 2008 to February 09, 2009, 2 HAYNES was licensed as the designated officer of LPCI.

d. At all times herein mentioned, PACIFIC was licensed
or had license rights issued by the Department as a real estate
broker. On September 26, 1997 to October 23, 2008, PACIFIC was
originally licensed as a real estate broker. From October 23,
2008 to October 23, 2008, PACIFIC was licensed as the designated
officer of LPCI.

f. At all times material herein, LPCI was licensed by 9 the Department as a corporate real estate broker by and through 10 GHAZI, HAYNES and PACIFIC, excluding Daniel J. Moletz, who is not 11 a Respondent in this Accusation, as the former, designated 12 officers and broker responsible, pursuant to Code Sections 10211 13 and 10159.2 of the Business and Professions Code for supervising 14 the activities requiring a real estate license conducted on 15 behalf said corporation's officers, agents and employees, 16 including GHAZI, HAYNES and PACIFIC. 17

LPCI is a corporate real estate broker originally α. 18 licensed on November 9, 2007. On April 27, 2009, LPCI became 19 non-broker affiliated due to the cancellation of GHAZI's status 20 as designated officer. Shahriar Kolahi aka Shawn Kolahi is the 21 President and Chief Executive Officer. GHAZI is the Vice 22 President of LPCI. Maziar Bordbor aka Maziar Bordar, M. Bordbor 23 and Matt Bordbor, is the Secretary and Chief Executive Officer. 24 111 25 111 26 27

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1	[Designated Officers	From	То
⊥ 2		Masheed S. Ghazi	February 03, 2009	April 23, 2009
3		Danny R. Haynes	October 23, 2008	February 09, 2009
5		Daniel J. Moltez	February 11, 2009	March 17, 2008
6		Louis Leon Pacific	November 9, 2007	October 23, 2008

Brokerage

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4.

At all times mentioned, in City of Irvine, County of Orange, LPCI, GHAZI, HAYNES and PACIFIC, acted as real estate brokers and conducted licensed activities within the meaning of:

Code Section 10131(d). LPCI, GHAZI, HAYNES and a. 14 PACIFIC engaged in the business of a loan modification and an 15 advanced fee brokerage. Respondents engaged in activities with 16 the public wherein lenders and borrowers were solicited for loans 17 secured directly or collaterally by liens on real property, 18 wherein such loans were arranged, negotiated, processed and 19 consummated on behalf of others for compensation or in 20 expectation of compensation and for fees often collected in 21 advance as well as at the conclusion of transactions; and 22 Code Section 10131.2. LPCI, GHAZI, HAYNES and 23 b. PACIFIC engaged in the business of a loan modification and an 24

advance fee brokerage dba Applyloanmod.com, iloanmod.com and LPC. 25 26 Respondents solicited economically distressed homeowner-borrowers

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seeking adjustments of the terms and conditions of their home loans, interest and/or principal reduction, foreclosure abatement, loan restructuring, and/or short sale services, and offered to negotiate with lenders on behalf of the homeowners for a fee payable in advance.

FIRST CAUSE OF ACTION (Interim Audit of Loan Modification Activities)

5.

8 On April 7, 2009, the Department has completed an 9 interim audit report of the Department's audit examination of the 10 books and records of LPCI pertaining to the loan modification 11 activities and collection of advance fee described in Paragraph 4 12 The interim audit that require a real estate license. 13 examination covers a period of time beginning on September 11, 14 2007 to February 27, 2009. The interim examination revealed 15 violations of the Code and the Regulations as set forth in the 16 following Paragraphs, and more fully discussed in Audit Report LA 17 080168 and the exhibits and work papers attached to said audit 18 19 report.

Trust Account

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At all times mentioned, in connection with the At all times mentioned, in connection with the activities described in Paragraph 4, above, LPCI accepted or received funds including funds in trust (hereinafter "trust funds") from homeowner-borrowers loan modifications handled by LPCI and thereafter made deposits and/or disbursements of such

- 5 -

trust funds. From time to time herein mentioned during the audit period, trust funds were deposited and/or maintained by LPCI in the bank account as follows:

"Loan Processing Center Inc. 4 Account No. 29346-03807" 5 Bank of America San Francisco, CA 91437-0176

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(trust account)

Violations - Interim Audit

In the course of activities described in Paragraphs 4 and 6, above, and during the examination period described in Paragraph 5, Respondents LPCI, and GHAZI, acted in violation of the Code and the Regulations in that they:

7.

(a) Permitted, allowed or caused the disbursement of 14 trust funds from the LPCI's trust account used for the deposit of 15 trust funds, where the disbursement of funds reduced the total of 16 aggregate funds in LPCI's bank account, to an amount which, on 17 February 27, 2009, was \$21,331.00, less than the existing 18 aggregate trust fund liability of LPCI to every principal who was 19 an owner of said funds, without first obtaining the prior written 20 consent of the owners of said funds, in violation of Code Section 21 22 10145 and Regulation 2832.1; and

23 (b) Placed a false, deceitful and misleading 24 advertisement on LPCI's website which represented that the 25 Department of Real Estate conducted an audit on LPCI and 26 determined that LPCI was in compliance with the Real Estate Laws 27

- 6 -

and Regulations. In truth and in fact, the Department's audit 1 was ongoing and found, as of the audit report date of April 7, 2 2009 found a substantial trust fund violation, to wit, a 3 \$21,331.00 shortage in LPCI's bank account used to deposit trust 4 funds received from homeowner-borrowers, herein mentioned above 5 and violations of Code Sections 10176(a), 10176(i) and/or 6 10177(j), 10235 and Regulation 2848. 7 Disciplinary Statutes 8 8. 9 The conduct of Respondents LPCI and GHAZI described in 10 Paragraph 7, violated the Code and the Regulations as set forth: 11 12 PROVISIONS VIOLATED PARAGRAPH Code Section 10145 and Regulation 13 7(a) 14 2832.1 15 Code Sections 10176(a), 10176(i) 7(b) 16 and/or 10177(j), 10235 and 17 Regulation 2848 18 19 The foregoing violations constitute cause for the discipline of 20 the real estate license and license rights of LPCI and GHAZI, 21 under the provisions of Code Sections 10176(a) for 22 misrepresentation, 10176(i) and/or 10177(j) for fraud or .23 dishonest dealing, 10177(d) for willful disregard or violation of 24 the Real Estate Law, and/or 10177(g) for negligence and 10177(h) 25 for negligent or lack of supervision of LPCI's brokerage. 26 27

SECOND CAUSE OF ACTION (Final Audit of Loan Modification Activities)

9.

On April 7, 2009, the Department has completed a final audit of the Department's ongoing audit examination of the books and records of LPCI pertaining to the loan modification activities and collection of advance fee described in Paragraph 4 that require a real estate license. The final audit examination 7 8 covers a period of time beginning on September 11, 2007 to 9 February 27, 2009. The final audit examination revealed 10 violations of the Code and the Regulations as set forth in the 11 following Paragraphs, and more fully discussed in Audit Report LA 12 080168 and the exhibits and work papers attached to said audit 13 report. 14 10. 15 In the course of activities described in Paragraphs 4 16 and 6, above, and during the examination period described in 17 Paragraph 9, Respondents LPCI, GHAZI, HAYNES and PACIFIC, acted 18 in violation of the Code and the Regulations in that they:

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Permitted, allowed or caused the disbursement of (a) trust funds from the trust fund wherein the disbursement of funds reduced the total of aggregate funds in the trust fund, as set forth below, to an amount which was less than the existing aggregate trust fund liability of LPCI to every homeownerborrower who was an owner of said funds, without first obtaining the prior written consent of the homeowner-beneficiaries who own

said funds, in violation of Code Section 10145 and Regulation 1 2832.1. 2 • \$21,331.00 as of February 27, 2009 (GHAZI) 3 \$14,376.50 as of February 2, 2009 (HAYNES) 4 5 \$ 6,745.00 as of October 22, 2009 (PACIFIC) 6 7 (b) (1) (PACIFIC) 8 Fannie/Cornell Scaifes Loan Modification. (i)9 On June 17, 2008, homeowner-borrowers Fannie/Cornell Scaifes Loan 10 Modification entered into a Loan Modification Disclosure & 11 Agreement with Bryco Financial Services (Bryco) to modify their 12 mortgage loan secured by their home located at 7232 Blue Springs 13 Way in Citrus Heights, California. 14 Bryco is an unlicensed company engaged in 15 (ii) the business of providing an analysis of real estate debt, income 16 and an examination the potential for restructuring and lowering 17 borrower's general debt and real property-secured debt. Based on 18 19 an Affiliate Agreement with LPCI of May 12, 2008, Bryco 20 transferred the Scaifes loan modification to LPCI. 21 (iii) On July 19, 2008, LPCI, acting as a loan 22 modification processor, received the loan modification package 23 from Bryco accompanied by a fee of \$695 from Bryco. On July 2, 24 2008, Scaifes paid \$2,000 to LPCI. Per the Bryco-LPCI agreement, 25 Scaifes \$2,000 was supposed to be paid to Bryco. However, Bryco 26 did not have a merchant bank account to accept credit card 27

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Therefore, the \$2,000 credit card payment from Scaifes payment. 1 was deposited into LPCI's Merchant bank account, not set up for 2 or designated as a trust fund for the deposit of advance fees 3 collected from homeowners. LPCI subsequently forwarded the 4 \$2,000 to Bryco. 5 LPCI failed to provide the payment records (iv) 6 of Scaifes, including the merchant bank account statement showing 7 the deposit and trust funds forwarded to Bryco, pursuant to the 8 Department's request and by subpoena, as set forth below in 9 Paragraph 10(m)(2), below. 10 LPCI submitted the loan modification to 11 (v) Scaifes' lender, Downey Savings, by phone. Based on the "Loan 12 Log Entries", Scaifes' loan modification package was submitted to 13 14 the lender, Downey Savings. 15 (vi) On August 7, 2008, Scaifes' loan 16 modification was denied by Downey Savings due to a \$10,328.22 17 judgment recorded against Cornell Scaife. 18 (b) (2) (PACIFIC) 19 Patricia Clark (Clark) Loan Modification. (i) 20 On April 19, 2008, Clark signed a Loan Modification Disclosure & 21 Agreement and Authorization Form with LPCI to obtain a loan 22 modification for the mortgage loan secured by her home located at 23 650 The Village #312 in Redondo Beach, California. 24 On April 19, 2008, according to Maziar 25 (ii) Bordbor aka Matt Bordbar or M. Bordbar, Secretary and Chief 26 27 - 10 -

Financial Officer of LPCI, Clark paid \$2,495 with her credit card 1 to LPCI's merchant account on April 19, 2008. 2 LPCI did not provide the payment records of (iii) 3 Clark, including the merchant bank account statement showing the 4 deposit, upon the Department's request and subpoena. 5 (iv) LPCI submitted Clark's loan modification 6 package to lender Wachovia on April 19, 2008 and resubmitted it 7 on June 3, 2008, with updated information. 8 According to the Wachovia's Internal Loan (v) 9 Audit Request maintained in Clark's loan modification file, LPCI 10 did not provide the employment and compensation records related 11 to Clark upon the Department's request and subpoena. 12 On August 5, 2008, LPCI sent a letter to 13 (vi) Clark to notify Clark that her loan modification was denied by 14 15 Wachovia. 16 (b)(3) The conduct of PACIFIC, as former designated 17 officer of LPCI during the submission of the Scaifes and Clark 18 loan modifications constitutes a violation of 10176(a), 10176(b) 19 and 10176(i) and/or 10177(g). 20 (GHAZI) Placed a false, deceitful and misleading (c) 21 advertisement on LPCI's website which represented that the 22 Department of Real Estate conducted an audit on LPCI and 23 determined that LPCI was in compliance with the Real Estate Laws 24 and Regulations. In truth and in fact, the Department's audit 25 was ongoing and found, as of the interim audit report date of 26 27

- 11 -

April 7, 2009 found substantial trust fund violations, to wit, including a \$21,331.00 shortage in LPCI's trust account used to deposit trust funds received from homeowners, as previously recited in Paragraph 7(b), in violation of Code Sections 10176(a), 10176(i) and/or 10177(j), 10235 and Regulation 2848.

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(d)(1) (GHAZI, HAYNES, PACIFIC) Commingled trust funds 6 and personal funds by depositing trust funds in the form of 7 collected advance fees into LPCI's general operating account, in 8 violation of Code Sections 10145 and 10176(e). 9

(d) (2) (GHAZI, HAYNES, PACIFIC) Converted trust funds 10 and personal funds by depositing trust funds in the form of 11 collected advance fees into LPCI's general operating account, in 12 violation of Code Sections 10145 and 10176(i). 13

(e) (GHAZI, HAYNES, PACIFIC) Failed to maintain an 14 15 accurate and complete separate record for each beneficiary or 16 transaction, thereby failing to account for all trust funds in 17 the form of advance fees collected, in violation of Code Section 18 10145 and Regulation 2831.1.

(f) Permitted Maziar Bordbor, corporate secretary and 20 chief financial officer of LPCI, an unlicensed and unbonded 21 person, to be an authorized signatory on the trust account, in 22 violation of Code Section 10145 and Regulation 2834. 23

(g) (GHAZI, HAYNES, PACIFIC) The aforementioned former 24 designated officers of LPCI failed to exercise adequate 25 supervision over LPCI's activities requiring a real estate 26

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license to ensure LPCI's compliance the Real Estate Laws and Regulations and had no system in place for regularly monitoring LPCI's compliance with the Real Estate Law, in violation of Code Sections 10159.2, 10177(h) and Regulation 2725.

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(h) Collected advance fees within the meaning of Code
Section 10026 from homeowners including but not limited to
Fannie/Cornell Scaife and Patricia Clark, seeking loan
modifications wherein LPCI failed to provide all homeowners, with
a pre-approved advance fee agreement from the Department in the
form of a no objection letter, in violation of Code Section 10085
and Regulation 2970.

(i) Failed to establish and maintain a trust account at a bank or other recognized financial institution in the name of the broker for deposit of collected advance fees by LPCI, in violation of Code Section 10146.

16 (j) With reference to the lack of an advance fee 17 agreement, LPCI failed to provide a complete description of 18 services to be rendered provided to each homeowner-borrower in 10 19 point type font and failed to provide an allocation and 20 disbursement of the amount collected as the advance fee, in 21 violation of Code Section 10146 and Regulation 2972. 22 (k)(1) (PACIFIC) Used the fictitious name of 23 "RefiFix.com", to conduct licensed activities including loan 24 modifications without holding a license bearing said fictitious 25 26

business name, in violation of Code Section 10159.5 and Regulation 2731.

(k) (2) (GHAZI, HAYNES, PACIFIC) Used the fictitious name of "Loan Processing Center", to conduct licensed activities including loan modifications without holding a license bearing said fictitious business name, in violation of Code Section 10159.5 and Regulation 2731.

(k) (3) (HAYNES, PACIFIC) Used the fictitious name of
 "LPC", to conduct licensed activities including loan
 modifications without holding a license bearing said fictitious
 business name, in violation of Code Section 10159.5 and
 Regulation 2731.

(1) (GHAZI) Failed to retain the salesperson license (1) (GHAZI) Failed to retain the salesperson license certificate for James Starkey, in violation of Code Section 10160 and Regulation 2753.

(m) (1) (GHAZI) After notice and subpoena on April 3, (m) (1) (GHAZI) After notice and subpoena on April 3, 2009, failed to produce or retain all records of LPCI's activity during the audit period requiring a real estate broker license, in violation of Code Section 10148.

(m) (2) (PACIFIC) After notice and subpoena on May 13, 22 2009, failed to produce or retain all records of LPCI's activity 23 during the audit period requiring a real estate broker license, 24 in violation of Code Section 10148.

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Disciplinary Statutes

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1	11.
2	The conduct of Respondents LOAN PROCESSING CENTER INC.,
3	MASHEED S. GHAZI, DANNY R. HAYNES and LOUIS LEON PACIFIC
5	described in Paragraph 10, above, violated the Code and the
6	Regulations as set forth below:
7	PARAGRAPH PROVISIONS VIOLATED
8	10(a) Code Section 10145 and Regulation
9	2832.1
10	
11	10(b) Code Sections 10176(a), 10176(b)
12	and 10176(i) and/or 10177(g).
13	
14	
15	10(c) 10176(a), 10176(i) and/or 10177(j),
16 17	10235 and Regulation 2848
17	
19	10(d) Code Sections 10145, 10176(e) and
20	10(d) Code Sections 10145, 10176(e) and 10176(i)
21	
22	Code Section 10145 and Regulation
23	10(0)
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10159.2, 10177(h) and Regulation 10(g) Code Section 10085 and Regulation 10(h) Code Section 10146 10(i) Code Section 10146 and Regulation 10(j) Code Section 10159.5 and Regulation 10(k) Code Section 10160 and Regulation 10(1) Code Section 10148 10(m) . 22 1/// 23 1/// 24 //// - 16 -

The foregoing violations constitute cause for the discipline of the real estate license and license rights of LPCI, GHAZI, HAYNES and PACIFIC, under the provisions of Code Sections 10176(a), for misrepresentation, 10176(b), for false promises, 10176(i) and/or 10177(j) for fraud or dishonest dealing, 10177(d) for willful disregard or for violation of the Real Estate Law, and/or 10177(g), for negligence and 10177(h), for lack of supervision of LPCI's brokerage. THIRD CAUSE OF ACTION (Advance Fees/Loan Modification Violations) 12. At all times mentioned herein, Respondents LPCI, GHAZI, HAYNES and PACIFIC engaged in the business of an advance fee brokerage, within the definition of Code Sections 10131 and 10131.2, in that, for fees received in advance, as well as at the conclusion of transactions, Respondents performed loan negotiation, modification services with respect to loans which were secured by liens on real property, including, but not limited to, the following named homeowner-borrowers: ///

– 17 [.]–

1			ABLE: ADVANCED FEES			
3	HOMEOWNER	DATES	PROCESSOR	ADVANCED	BROKER	ADDRESS
4				FEE		
4 5	Alexander Rogers	11/08 - 02/09	Faye Harrod	\$2,495	Haynes	6860-1 Panamint Road
6						San Diego, CA 92139
7	Robert/Graciela Lozano	08/09 -	Tony Torrez	\$2,750	Haynes	6544 Sagebrush Way
8				 	 	Sacramento, CA 95842
9	. Jorge/Maria Rodriguez	04/04/09	Sandra Larios	\$3,375	Haynes	7718 Klump Ave.
10				ļ	<u> </u>	Sun Valley, CA 91352
11	Cesar Benevides	02/12/09	Frank/Amanda	\$3,980	Haynes	1609 102nd Ave.
12						Oakland, Ca 94603
12	Azar Hassan Abadi	05/20/09	Masheed Ghazi	\$1500	Haynes	27,201 South Ridge Dr.
	Azar Hassan Abes.	Way way a l				Mission Viejo, CA 92692
14 15	Lisa Schroeder	01-07-09	Christopher	\$ 750	Haynes	3914 Kern St.
16						Sacramento, CA 95838
17		March 2009	Masheed Ghazi	\$1750	Ghazi	1645 Roberts Rd.
18		TT Date was				Muskegon, MI 49445
18		04/27/09	MJ Jafari	\$1100	Ghazi	338 Bright St
		04/27/05				San Francisco, CA 91432
20				\$14,850		
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2		<u> </u>		\$2850		
2	3 Total			\$17,700		
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1 Respondents collected the above described advance fees 2 pursuant to the provisions of a document entitled "Engagement 3 Agreement Authorization for Services to Restructure or Resolve 4 Mortgage Debt (Agreement), the written agreement herein, which 5 document constitutes an advance fee agreement within the meaning 6 of Code Section 10085. 7 14. 8 Respondents failed to submit the written agreements 9 referred to in Paragraph 13, above, to the Commissioner ten days 10 before using them in violation of Code Section 10085 and 11 12 Regulation 2970. 13 15. 14 The conduct, acts and/or omissions of Respondents LPCI, 15 GHAZI, HAYNES and PACIFIC, as set forth above, are cause for the 16 suspension or revocation of the licenses and license rights of 17 said Respondents pursuant to Code Sections 10085, 10177(d) and/or 18 10177(g). 19 16. 20 Respondents LPCI, GHAZI, HAYNES and PACIFIC 21 intentionally or negligently engaged in the conduct set forth 22 above and engaged in negligent misrepresentation, in violation of 23 Code Sections 10176(a), 10176(i) and/or 10177(g). 24 25 111 26 111 27 - 19 -

13.

1 Respondents LPCI, GHAZI, HAYNES and PACIFIC conduct 2 constitutes a breach of fiduciary duty owed to homeowner-3 borrowers Fannie/Cornell Scaife and Patricia Clark and 4 constitutes cause for the suspension or revocation of the Real 5 Estate license and license rights of said Respondents pursuant to 6 Code Section 10176(i) and/or 10177(g). 7 18. 8 The overall conduct of Respondents LPCI, GHAZI, HAYNES 9 and PACIFIC, constitutes negligence or incompetence. This 10 conduct and violation are cause for the suspension or revocation 11 of the real estate license and license rights of said Respondents 12 13 pursuant to Code Section 10177(g). 14 19. 15 The overall conduct of Respondents GHAZI, HAYNES and 16 PACIFIC constitutes a failure on said Respondents' part, as 17 former officers designated by a corporate broker licensee, to 18 exercise the reasonable supervision and control over the licensed 19 activities of LPCI, as required by Code Sections 10211 and 20 10159.2, and to keep LPCI in compliance with the Real Estate Law, 21 and is cause for the suspension or revocation of the real estate 22 license and license rights of GHAZI, HAYNES and PACIFIC pursuant 23 to the provisions of Code Sections 10177(d), 10177(g) and 24 10177(h) and Regulation 2725. 25 26 111 27

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WHEREFORE, Complainant prays that a hearing be 1 conducted on the allegations of this Accusation and that upon 2 proof thereof, a decision be rendered imposing disciplinary 3 action against the license and license rights of Respondents LOAN Δ PROCESSING CENTER INC., MASHEED S. GHAZI, DANNY R. HAYNES and 5 LOUIS LEON PACIFIC under the Real Estate Law (Part 1 of Division 6 4 of the Business and Professions Code) and for such other and 7 further relief as may be proper under other applicable provisions 8 of law including but not limited to restitution pursuant to 9 Government Code Sections 11519 and 11519.1 of the Administrative 10 11 Procedures Act. 12 Dated at Los Angeles, California MARCH , 2010 13 this 14 Deputy Real issioner Estai 15 16 17 18 19 20 21 Loan Processing Center Inc. cc: 22 Masheed S. Ghazi, former D.O. Danny R. Haynes, former D.O. 23 Louis Leon Pacific, former D.O. Neal Shigemitsu 24 Sacto Audits - Lisa Kwong 25 Audits - Danio Fajardo Amelia Vetrone 26 27 - 21 -

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for.		
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	2	FILED
	3	SEP - 1 2009
	4	DEPARTMENT OF REAL ESTATE
	5	BY: Be U
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	9	BEFORE THE DEPARTMENT OF REAL ESTATE
	10	STATE OF CALIFORNIA
	11	* * *
	12	In the Matter of the Accusation of)) No. H-35869 LA
•	13	LOAN PROCESSING CENTER INC. doing) business as Applyloanmod.com,)
	14	iloanmod.com and LPC; and) MASHEED S. GHAZI, individually
·.	15	and as designated officer of
	16	Loan Processing Center Inc.,
	17	Respondents.
	18)
• •	19	ORDER ACCEPTING VOLUNTARY SURRENDER OF REAL ESTATE LICENSE
	20	On April 14, 2009, an Accusation was filed in this
	21	matter against Respondent LOAN PROCESSING CENTER INC.
	22	On August 3, 2009, Respondent LOAN PROCESSING CENTER
	23	INC. by and through its Secretary, M. Bordbar, petitioned the
	24	Commissioner to voluntarily surrender its real estate broker
	25	license rights pursuant to Section 10100.2 of the Business and
	26	Professions Code.
	27	///

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	IT IS HEREBY ORDERED that Respondent LOAN PROCESSING
1	CENTER INC.'s petition for voluntary surrender of its real estate
2	broker license rights is accepted as of the effective date of
4	this Order as set forth below, based upon the understanding and
5	agreement expressed in Respondent's Declaration dated August 3,
б	2009, (attached as Exhibit "A" hereto). Respondent's license
7	certificate, pocket card and any branch office license
8	certificate shall be sent to the below listed address so that
.6.	they reach the Department on or before the effective date of this
10	Order:
11	Department of Real Estate
12	Atten: Licensing Flag Section P.O. Box 187000
13	Sacramento, CA 95818-7000
14	This Order shall become effective at 12 o'clock noon on
16	September 21, 2009
17	DATED: <u>8/17</u> , 2009
18	
19	JEFF DAVI Real Estate Commissioner
20	In said
21	Darving Like
· 22	BY: Barbara J. Bigby
23	Chief Deputy Commissioner
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4	EXHIBIT "A"
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8	BEFORE THE DEPARTMENT OF REAL ESTATE
9	STATE OF CALIFORNIA
10	* * *
11	
12	In the Matter of the Accusation of) No. H-35869 LA
13	LOAN PROCESSING CENTER INC. doing) business as Applyloanmod.com,)
14	iloanmod.com and LPC; and) MASHEED S. GHAZI, individually)
15	and as designated officer of Loan Processing Center Inc.,
16	
17	Respondents.
18	
. 19	DECLARATION
20	My name is M. Bordbar and I am the Secretary of LOAN
21	PROCESSING CENTER INC., which is licensed as a real estate
22	broker and/or has license rights with respect to said license.
23	I am authorized to sign this declaration on behalf of LOAN
24	PROCESSING CENTER INC.
25	In lieu of proceeding in this matter in accordance
26	with the provisions of the Administrative Procedures Act
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1 (Sections 11400 et seq., of the Government Code) LOAN 2 PROCESSING CENTER INC. wishes to voluntarily surrender its real 3 estate license issued by the Department of Real Estate 4 ("Department"), pursuant to Business and Professions Code 5 Section 10100.2.

I understand that LOAN PROCESSING CENTER INC. by so
 voluntarily surrendering its license can only have it reinstated
 in accordance with the provisions of Section 11522 of the
 Government Code. I also understand that by so voluntarily
 surrendering its license rights, LOAN PROCESSING CENTER INC.
 agrees to the following:

12

The filing of this Declaration shall be deemed as its 13 petition for voluntary surrender. It shall also be deemed to be 14 an understanding and agreement by LOAN PROCESSING CENTER INC. 15 that, it waives all rights it has to require the Commissioner to 16 prove the allegations contained in the Accusation ("Accusation") 17 filed in this matter at a hearing held in accordance with the 18 provisions of the Administrative Procedures Act (Government Code 19 Sections 11400 et seq.), and that it also waives other rights 20 afforded to it in connection with the hearing such as the right 21 22 to discovery, the right to present evidence in defense of the 23 allegations in the Accusation and the right to cross examine 24 witnesses. I further agree on behalf of LOAN PROCESSING CENTER 25 INC. that upon acceptance by the Commissioner, as evidenced by 26 an appropriate order, all affidavits and all relevant evidence 27

- 2 -

obtained by the Department in this matter prior to the Commissioner's acceptance, and all allegations contained in the Accusation filed in the Department Case No. H-35869 LA, may be considered by the Department to be true and correct for the purpose of deciding whether or not to grant reinstatement of LOAN PROCESSING CENTER INC.'s license pursuant to Government Code Section 11522.

Date and Place

8 I declare under penalty of perjury under the laws of
 9 the State of California that the above is true and correct and
 10 that I am acting freely and voluntarily on behalf of LOAN
 11 PROCESSING CENTER INC. to surrender its license and all license
 12 rights attached thereto.

LOAN PROCESSING CENTER INC. BY: M. BORDBAR, Secretary

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acro			
	ELLIOTT MAC LENNAN, SBN 66674	EILED	
2	Department of Real Estate 320 West 4th Street, Ste. 350	FILED	
3	Los Angeles, California 90013-1105	OCT - 1 2009	
4	Telephone: (213) 576-6911 (direct) -or- (213) 576-6982 (office)		
5	B	EPARTMENT OF REAL ESTATE	
6	. ,		
7			
8	BEFORE THE DEPARTMENT OF REAL	ະ ອຸດຫຼາກອຸ	
-		LESTATE	
9	STATE OF CALIFORNIA	:	
10)) No. H-35869 LA	
11	In the Matter of the Accusation of	ý	
.12	LOAN PROCESSING CENTER INC. doing business as Applyloanmod.com,) FIRST AMENDED	
13	iloanmod.com and LPC; and MASHEED S. GHAZI, DANNY R. HAYNES) <u>ACCUSATION</u>	
14	and LOUIS LEON PACIFIC individually)	
. 15	and as former designated officers of Loan Processing Center Inc.))	
16		/)	
17	Respondents,	/)	
. 18))	
19	The Accusation filed in this matt	er on April 14, 2009,	
20	is amended its entirety as follows:		
21	The Complainant, Robin Trujillo,	a Deputy Real Estate	
22	Commissioner of the State of California, fo		
23			
24	against LOAN PROCESSING CENTER INC. dba App		
25	iloanmod.com and LPC, MASHEED S. GHAZI, DAN	INY R. HAYNES and LOUIS	
26	LEON PACIFIC, individually and as former de	esignated officers of	
20	Loan Processing Center Inc., alleges as fol	llows:	
. 27		5	
	- 1 -		
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The Complainant, Robin Trujillo, acting in her official capacity as a Deputy Real Estate Commissioner of the State of California, makes this Accusation against LOAN PROCESSING CENTER INC. ("LPCI") and MASHEED S. GHAZI ("GHAZI"), DANNY R. HAYNES 5 ("HAYNES") and LOUIS LEON PACIFIC ("PACIFIC"). 6

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2.

All references to the "Code" are to the California 8 Business and Professions Code and all references to "Regulations" 9 are to Title 10, Chapter 6, California Code of Regulations. 10

3.

License History

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At all times mentioned, LPCI and GHAZI were 13 a. licensed or had license rights issued by the Department of Real 14 Estate ("Department") as real estate brokers. 15

At all times herein mentioned, LPCI was licensed or b. 16 had license rights issued by the Department as a real estate 17 broker. On November 9, 2007, LPCI was originally licensed as a 18 corporate real estate broker. 19

At all times herein mentioned, GHAZI was licensed 20 c. or had license rights issued by the Department as a real estate 21 broker. On October 5, 2006, GHAZI was originally licensed as a 22 real estate broker. From February 3, 2009 to April 23, 2009, 23 24 GHAZI was licensed as the designated officer of LPCI.

At all times herein mentioned, HAYNES was licensed 25 d. or had license rights issued by the Department as a real estate 26 broker. On July 30, 2008, HAYNES was originally licensed as a 27

real estate broker. From October 23, 2008 to February 09, 2009,
 HAYNES was licensed as the designated officer of LPCI.

d. At all times herein mentioned, PACIFIC was licensed
or had license rights issued by the Department as a real estate
broker. On September 26, 1997 to October 23, 2008, PACIFIC was
originally licensed as a real estate broker. From October 23,
2008 to October 23, 2008, PACIFIC was licensed as the designated
officer of LPCI.

At all times material herein, LPCI was licensed by f. 9 the Department as a corporate real estate broker by and through 10 GHAZI, HAYNES and PACIFIC, excluding Daniel J. Moletz, who is not 11 a Respondent in this Accusation, as the former, designated 12 officers and broker responsible, pursuant to Code Sections 10211 13 and 10159.2 of the Business and Professions Code for supervising 14 the activities requiring a real estate license conducted on 15 behalf said corporation's officers, agents and employees, 16 including GHAZI, HAYNES and PACIFIC. 17

LPCI is a corporate real estate broker originally 18 q. licensed on November 9, 2007. On April 27, 2009, LPCI became 19 non-broker affiliated due to the cancellation of GHAZI's status 20 as designated officer. Shahriar Kolahi aka Shawn Kolahi is the 21 President and Chief Executive Officer. GHAZI is the Vice 22 President of LPCI. Maziar Bordbor aka Maziar Bordar, M. Bordbor 23 and Matt Bordbor, is the Secretary and Chief Executive Officer. 24 111 25 111 26

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1	Designated Officers	From	То
2	Masheed S. Ghazi	February 03, 2009	April 23, 2009
3	Danny R. Haynes	October 23, 2008	February 09, 2009
5	Daniel J. Moltez	February 11, 2009	March 17, 2008
6	Louis Leon Pacific	November 9, 2007	October 23, 2008
8	Brokerage		
9		4.	
10	At all times	mentioned, in City	of Irvine, County of
11	Orange, LPCI, GHAZI, HA	AYNES and PACIFIC, a	acted as real estate
12	brokers and conducted]	licensed activities	within the meaning of:
13	a. Code Sect	tion 10131(d). LPCI	, GHAZI, HAYNES and
14	PACIFIC engaged in the	business of a loan	modification and an
16	advanced fee brokerage	. Respondents engag	ged in activities with
. 17	the public wherein lend	lers and borrowers w	vere solicited for loans
18	secured directly or collaterally by liens on real property,		
19	wherein such loans were	e arranged, negotia	ed, processed and
´20	consummated on behalf	of others for compen	nsation or in
21	expectation of compense	ation and for fees o	often collected in
· 22	advance as well as at	the conclusion of t	ransactions; and
23	b. Code Se	ction 10131.2. LPC	I, GHAZI, HAYNES and
24	PACIFIC engaged in the	business of a loan	modification and an
25	advance fee brokerage	dba Applyloanmod.com	n, iloanmod.com and LPC.
26	Respondents solicited	economically distre	ssed homeowner-borrowers
27			
		- 4 -	

seeking adjustments of the terms and conditions of their home loans, interest and/or principal reduction, foreclosure abatement, loan restructuring, and/or short sale services, and offered to negotiate with lenders on behalf of the homeowners for a fee payable in advance.

> FIRST CAUSE OF ACTION (Interim Audit of Loan Modification Activities)

> > 5.

On April 7, 2009, the Department has completed an 9 interim audit report of the Department's audit examination of the 10 books and records of LPCI pertaining to the loan modification 11 activities and collection of advance fee described in Paragraph 4 12 that require a real estate license. The interim audit 13 examination covers a period of time beginning on September 11, 14 2007 to February 27, 2009. The interim examination revealed 15 16 violations of the Code and the Regulations as set forth in the 17 following Paragraphs, and more fully discussed in Audit Report LA 18 080168 and the exhibits and work papers attached to said audit 19 report.

Trust Account

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At all times mentioned, in connection with the activities described in Paragraph 4, above, LPCI accepted or received funds including funds in trust (hereinafter "trust funds") from homeowner-borrowers loan modifications handled by LPCI and thereafter made deposits and/or disbursements of such

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trust funds. From time to time herein mentioned during the audit period, trust funds were deposited and/or maintained by LPCI in the bank account as follows:

4 "Loan Processing Center Inc. Account No. 29346-03807" s. Bank of America San Francisco, CA 91437-0176 6

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(trust account)

Violations - Interim Audit

In the course of activities described in Paragraphs 4 and 6, above, and during the examination period described in Paragraph 5, Respondents LPCI, and GHAZI, acted in violation of the Code and the Regulations in that they: 13

7.

(a) Permitted, allowed or caused the disbursement of 14 trust funds from the LPCI's trust account used for the deposit of 15 trust funds, where the disbursement of funds reduced the total of 16 17 aggregate funds in LPCI's bank account, to an amount which, on 18 February 27, 2009, was \$21,331.00, less than the existing 19 aggregate trust fund liability of LPCI to every principal who was 20 an owner of said funds, without first obtaining the prior written 21 consent of the owners of said funds, in violation of Code Section 22 10145 and Regulation 2832.1; and

(b) Placed a false, deceitful and misleading 24 advertisement on LPCI's website which represented that the 25 Department of Real Estate conducted an audit on LPCI and 26 determined that LPCI was in compliance with the Real Estate Laws 27

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1	and Regulations. In truth and in fact, the Department's audit		
2	was ongoing and found, as of the audit report date of April 7,		
3	2009 found a substantial trust fund violation, to wit, a		
4	\$21,331.00 shortage in LPCI's bank account used to deposit trust		
5	funds received from homeowner-borrowers, herein mentioned above		
6	and violations of Code Sections 10176(a), 10176(i) and/or		
7	10177(j), 10235 and Regulation 2848.		
8	Disciplinary Statutes		
9	8.		
10	The conduct of Respondents LPCI and GHAZI described in		
11	Paragraph 7, violated the Code and the Regulations as set forth:		
12	PARAGRAPH PROVISIONS VIOLATED		
13	. 7(a) Code Section 10145 and Regulation		
14	2832.1		
15	7 (b) Code Sections 10176(a), 10176(i)		
16 17			
18	and/or 10177(j), 10235 and		
. 19	Regulation 2848		
20	The foregoing violations constitute cause for the discipline of		
21	the real estate license and license rights of LPCI and GHAZI,		
. 22	under the provisions of Code Sections 10176(a) for		
23	misrepresentation, 10176(i) and/or 10177(j) for fraud or		
24			
25	the Real Estate Law, and/or 10177(g) for negligence and 10177(h)		
26	for negligent or lack of supervision of LPCI's brokerage.		
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SECOND CAUSE OF ACTION (Final Audit of Loan Modification Activities)

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9.

3 On April 7, 2009, the Department has completed a final 4 audit of the Department's ongoing audit examination of the books 5 and records of LPCI pertaining to the loan modification 6 activities and collection of advance fee described in Paragraph 4 7 that require a real estate license. The final audit examination R covers a period of time beginning on September 11, 2007 to 9 February 27, 2009. The final audit examination revealed 10 violations of the Code and the Regulations as set forth in the 11 following Paragraphs, and more fully discussed in Audit Report LA 12 080168 and the exhibits and work papers attached to said audit 13 report. 14 15

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In the course of activities described in Paragraphs 4 16 17 and 6, above, and during the examination period described in 18 Paragraph 9, Respondents LPCI, GHAZI, HAYNES and PACIFIC, acted 19 in violation of the Code and the Regulations in that they:

20 (a) Permitted, allowed or caused the disbursement of 21 trust funds from the trust fund wherein the disbursement of funds 22 reduced the total of aggregate funds in the trust fund, as set 23 forth below, to an amount which was less than the existing 24 aggregate trust fund liability of LPCI to every homeowner-25 borrower who was an owner of said funds, without first obtaining 26 the prior written consent of the homeowner-beneficiaries who own 27

said funds, in violation of Code Section 10145 and Regulation 1 2832.1. 2 \$21,331.00 as of February 27, 2009 (GHAZI) 3 \$14,376.50 as of February 2, 2009 (HAYNES) 4 5 \$ 6,745.00 as of October 22, 2008 (PACIFIC) 6 7 (b) (1) (PACIFIC) . 8 Fannie/Cornell Scaifes Loan Modification. (i) 9 On June 17, 2008, homeowner-borrowers Fannie/Cornell Scaifes Loan 10 Modification entered into a Loan Modification Disclosure & 11 Agreement with Bryco Financial Services (Bryco) to modify their 12 mortgage loan secured by their home located at 7232 Blue Springs 13 Way in Citrus Heights, California. 14 Bryco is an unlicensed company engaged in 15 (ii) the business of providing an analysis of real estate debt, income 16 17 and an examination the potential for restructuring and lowering 18 borrower's general debt and real property-secured debt. Based on 19 an Affiliate Agreement with LPCI of May 12, 2008, Bryco 20 transferred the Scaifes loan modification to LPCI. 21 (iii) On July 19, 2008, LPCI, acting as a loan 22 modification processor, received the loan modification package 23 from Bryco accompanied by a fee of \$695 from Bryco. On July 2, 24 2008, Scaifes paid \$2,000 to LPCI. Per the Bryco-LPCI agreement, 25 Scaifes \$2,000 was supposed to be paid to Bryco. However, Bryco 26 did not have a merchant bank account to accept credit card 27

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payment. Therefore, the \$2,000 credit card payment from Scaifes 1 was deposited into LPCI's Merchant bank account, not set up for 2 or designated as a trust fund for the deposit of advance fees 3 collected from homeowners. LPCI subsequently forwarded the 4 \$2,000 to Bryco. 5 (iv) LPCI failed to provide the payment records 6 of Scaifes, including the merchant bank account statement showing 7 the deposit and trust funds forwarded to Bryco, pursuant to the 8 Department's request and by subpoena, as set forth below in 9 10 Paragraph 10(m)(2), below. LPCI submitted the loan modification to 11 (v) Scaifes' lender, Downey Savings, by phone. Based on the "Loan 12 13 Log Entries", Scaifes' loan modification package was submitted to 14 the lender, Downey Savings. 15 (vi) On August 7, 2008, Scaifes' loan 16 modification was denied by Downey Savings due to a \$10,328.22 17 judgment recorded against Cornell Scaife. 18 (b) (2) (PACIFIC) 19 Patricia Clark (Clark) Loan Modification. (i) 20 On April 19, 2008, Clark signed a Loan Modification Disclosure & 21 Agreement and Authorization Form with LPCI to obtain a loan 22 modification for the mortgage loan secured by her home located at 23 650 The Village #312 in Redondo Beach, California. 24 25 On April 19, 2008, according to Maziar ·(ii) 26 Bordbor aka Matt Bordbar or M. Bordbar, Secretary and Chief 27

- 10 -

Financial Officer of LPCI, Clark paid \$2,495 with her credit card 1 to LPCI's merchant account on April 19, 2008. 2 (iii) LPCI did not provide the payment records of 3 Clark, including the merchant bank account statement showing the 4 deposit, upon the Department's request and subpoena. 5 (iv) LPCI submitted Clark's loan modification 6 package to lender Wachovia on April 19, 2008 and resubmitted it 7 on June 3, 2008, with updated information. 8 According to the Wachovia's Internal Loan 9 (\mathbf{v}) Audit Request maintained in Clark's loan modification file, LPCI 10 did not provide the employment and compensation records related 11 12 to Clark upon the Department's request and subpoena. 13 On August 5, 2008, LPCI sent a letter to (vi) 14 Clark to notify Clark that her loan modification was denied by 15 Wachovia. 16 (b)(3) The conduct of PACIFIC, as former designated 17 officer of LPCI during the submission of the Scaifes and Clark . 18 loan modifications constitutes a violation of 10176(a), 10176(b) 19 and 10176(i) and/or 10177(g). 20 (GHAZI) Placed a false, deceitful and misleading (c). 21 advertisement on LPCI's website which represented that the 22 Department of Real Estate conducted an audit on LPCI and 23 determined that LPCI was in compliance with the Real Estate Laws 24 and Regulations. In truth and in fact, the Department's audit 25 26 was ongoing and found, as of the interim audit report date of 27

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April 7, 2009 found substantial trust fund violations, to wit, including a \$21,331.00 shortage in LPCI's trust account used to deposit trust funds received from homeowners, as previously recited in Paragraph 7(b), in violation of Code Sections 10176(a), 10176(i) and/or 10177(j), 10235 and Regulation 2848.

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(d) (1) (GHAZI, HAYNES, PACIFIC) Commingled trust funds б and personal funds by depositing trust funds in the form of 7 collected advance fees into LPCI's general operating account, in 8 violation of Code Sections 10145 and 10176(e). 9

(d)(2) (GHAZI, HAYNES, PACIFIC) Converted trust funds and personal funds by depositing trust funds in the form of collected advance fees into LPCI's general operating account, in violation of Code Sections 10145 and 10176(i).

(e) (GHAZI, HAYNES, PACIFIC) Failed to maintain an accurate and complete separate record for each beneficiary or 16 transaction, thereby failing to account for all trust funds in 17 the form of advance fees collected, in violation of Code Section 18 10145 and Regulation 2831.1. 19

(f) Permitted Maziar Bordbor, corporate secretary and 20 chief financial officer of LPCI, an unlicensed and unbonded 21 person, to be an authorized signatory on the trust account, in 22 violation of Code Section 10145 and Regulation 2834. 23

(g) (GHAZI, HAYNES, PACIFIC) The aforementioned former 24 25 designated officers of LPCI failed to exercise adequate 26 supervision over LPCI's activities requiring a real estate

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license to ensure LPCI's compliance the Real Estate Laws and Regulations and had no system in place for regularly monitoring LPCI's compliance with the Real Estate Law, in violation of Code Sections 10159.2, 10177(h) and Regulation 2725.

(h) Collected advance fees within the meaning of Code
Section 10026 from homeowners including but not limited to
Fannie/Cornell Scaife and Patricia Clark, seeking loan
modifications wherein LPCI failed to provide all homeowners, with
a pre-approved advance fee agreement from the Department in the
form of a no objection letter, in violation of Code Section 10085
and Regulation 2970.

(i) Failed to establish and maintain a trust account at a bank or other recognized financial institution in the name of the broker for deposit of collected advance fees by LPCI, in violation of Code Section 10146.

(j) With reference to the lack of an advance fee
agreement, LPCI failed to provide a complete description of
services to be rendered provided to each homeowner-borrower in 10
point type font and failed to provide an allocation and
disbursement of the amount collected as the advance fee, in
violation of Code Section 10146 and Regulation 2972.

(k) (1) (PACIFIC) Used the fictitious name of RefiFix.com", to conduct licensed activities including loan modifications without holding a license bearing said fictitious

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business name, in violation of Code Section 10159.5 and Regulation 2731.

(k) (2) (GHAZI, HAYNES, PACIFIC) Used the fictitious name of "Loan Processing Center", to conduct licensed activities including loan modifications without holding a license bearing said fictitious business name, in violation of Code Section 10159.5 and Regulation 2731.

(k) (3) (HAYNES, PACIFIC) Used the fictitious name of
 "LPC", to conduct licensed activities including loan
 modifications without holding a license bearing said fictitious
 business name, in violation of Code Section 10159.5 and
 Regulation 2731.

(1) (GHAZI) Failed to retain the salesperson license certificate for James Starkey, in violation of Code Section 10160 and Regulation 2753.

(m) (1) (GHAZI) After notice and subpoena on April 3, (m) (1) (GHAZI) After notice and subpoena on April 3, 2009, failed to produce or retain all records of LPCI's activity during the audit period requiring a real estate broker license, in violation of Code Section 10148.

(m) (2) (PACIFIC) After notice and subpoena on May 13, (m) (2) (PACIFIC) After notice and subpoena on May 13, 2009, failed to produce or retain all records of LPCI's activity during the audit period requiring a real estate broker license, in violation of Code Section 10148.

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Disciplinary Statutes

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3	The conduct of Respondents LOAN PROCESSING CENTER INC.,			
4	MASHEED S. GHAZI, DANNY R. HAYNES and LOUIS LEON PACIFIC			
5	described in Paragraph 10, above, violated the Code and the			
6	Regulations as set forth below:			
7	PARAGRAPH PROVISIONS VIOLATED			
8	10(a) Code Section 10145 and Regulation			
9	2832.1			
10				
11	10(b) Code Sections 10176(a), 10176(b)			
12	and 10176(i) and/or 10177(g).			
13				
14				
15	10(c) 10176(a), 10176(i) and/or 10177(j),			
16	10235 and Regulation 2848			
17				
18				
19	10(d) Code Sections 10145, 10176(e) and			
20	10176(i)			
. 21				
22	10(e) Code Section 10145 and Regulation			
23	2831.1			
24				
25	10(f) Code Section 10145 and Regulation			
26	2834			
27				
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10159.2, 10177(h) and Regulation 10(g) Code Section 10085 and Regulation 10(h) Code Section 10146 10(i) Code Section 10146 and Regulation 10(j) Code Section 10159.5 and Regulation 10(k) 10(1) Code Section 10160 and Regulation Code Section 10148 10(m) i, 111. - 16 -

The foregoing violations constitute cause for the discipline of 1 the real estate license and license rights of LPCI, GHAZI, HAYNES 2 and PACIFIC, under the provisions of Code Sections 10176(a), for 3 misrepresentation, 10176(b), for false promises, 10176(i) and/or 4 10177(j) for fraud or dishonest dealing, 10177(d) for willful 5 disregard or for violation of the Real Estate Law, and/or 6 10177(g), for negligence and 10177(h), for lack of supervision of 7 LPCI's brokerage. 8 12. 9 10 Respondents LPCI, GHAZI, HAYNES and PACIFIC intentionally or negligently engaged in the conduct above set 11 12 forth in Paragraphs 7 and 8, 10 and 11, and engaged in negligent 13 misrepresentation, in violation of Code Sections 10176(a), .14 10176(i) and/or 10177(g). 15 13. 16 Respondents LPCI, GHAZI, HAYNES and PACIFIC conduct 17 constitutes a breach of fiduciary duty of homeowner-borrowers 18 Fannie/Cornell Scaife and Patricia Clark, in violation of Code 19 Section 10176(i) and/or 10177(g). 20 14. 21 The overall conduct of Respondents LPCI, GHAZI, HAYNES 22 and PACIFIC, constitutes negligence or incompetence. This 23 conduct and violation are cause for the suspension or revocation 24 of the real estate license and license rights of said Respondents 25 26 pursuant to Code Section 10177(g). 27

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		15.
	1	The overall conduct of Respondents GHAZI, HAYNES and
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	3	PACIFIC constitutes a failure on said Respondents' part, as
	4	former officers designated by a corporate broker licensee, to
	5	exercise the reasonable supervision and control over the licensed
	6	activities of LPCI, as required by Code Sections 10211 and
	7	10159.2, and to keep LPCI in compliance with the Real Estate Law,
	8	and is cause for the suspension or revocation of the real estate
	9	license and license rights of GHAZI, HAYNES and PACIFIC pursuant
	10	to the provisions of Code Sections 10177(d), 10177(g) and
	11	10177(h) and Regulation 2725.
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1	WHEREFORE, Complainant prays that a hearing be					
2	conducted on the allegations of this Accusation and that upon					
3	proof thereof, a decision be rendered imposing disciplinary					
4	action against the license and license rights of Respondents LOAN					
5	PROCESSING CENTER INC., MASHEED S. GHAZI, DANNY R. HAYNES and					
6	LOUIS LEON PACIFIC under the Real Estate Law (Part 1 of Division					
7	4 of the Business and Professions Code) and for such other and					
8	further relief as may be proper under other applicable provisions					
9	of law including but not limited to restitution pursuant to					
10	Government Code Sections 11519 and 11519.1 of the Administrative					
11	Procedures Act.					
· 12	Dated at Los Angeles, California					
13	this 1 day of October 2009. H. C. Truillo					
14	Deputy Real Estate Commissioner					
15						
16						
17						
18						
19						
20	llcc: Loan Processing Center inc.					
21	Shahriar Kolahi, President/CEO					
22	Maziar Bordar,, Secretary and Chief Financial Officer					
23	cc: Masheed S. Ghazi, former D.O. Danny R. Haynes, former D.O.					
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	. 1	ELLIOTT MAC LENNAN, SBN 66674	FILED
	-	Department of Real Estate	
· · ·	2	320 West 4th Street, Ste. 350	APR 1 4 2009
	3	Los Angeles, California 90013-1105	DEPARTMENT OF REAL ESTATE
	_		BY: danely
	4	-or- (213) 576-6982 (office)	
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			<u>.</u>
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		BEFORE THE DEPARTMENT OF	
,	8	BEFORE THE DEPARTMENT OF	REAL ESTATE
•	9	STATE OF CALIFORI	NIA
	10	* * * * *	
		In the Matter of the Accusation of)) No. H-35869 LA
	11	In the Matter of the Accusation of	ý
	12	LOAN PROCESSING CENTER INC. doing) <u>ACCUSATION</u>
	13	business as Applyloanmod.com,)
	10	iloanmod.com and LPC; and MASHEED S. GHAZI, individually	j
	14	and as designated officer of) .
	15	Loan Processing Center Inc.,	>
)
	16	Respondents.) }
	17		· ·
	18	The Complainant, Robin Trujil	lo Doputy Posl Estate
	10	The Comptainant, Robin Hujii	to, a Deputy Real Estate
	19	Commissioner of the State of California	, for cause of Accusation
	20	against LOAN PROCESSING CENTER INC. dba	Applyloanmod.com
	21		
	41	iloanmod.com and LPC and, and MASHEED S	. GHAZI, individually and
	22	as designated officer of Loan Processin	g Center Inc. alleges as
	23		· ·
	24	follows:	
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1. 1 The Complainant, Robin Trujillo, acting in her official 2 capacity as a Deputy Real Estate Commissioner of the State of 3 California, makes this Accusation against LOAN PROCESSING CENTER Δ INC. ("LPCI") and MASHEED S. GHAZI ("GHAZI"). 5 2. 6 All references to the "Code" are to the California 7 Business and Professions Code and all references to "Regulations" R are to Title 10, Chapter 6, California Code of Regulations. 9 LICENSE HISTORY 10 3. 11 At all times mentioned, LPCI and GHAZI were Α. 12 licensed or had license rights issued by the Department of Real 13 Estate ("Department") as real estate brokers. 14 At all times herein mentioned, LPCI was licensed or Β. 15 had license rights issued by the Department as a real estate 16 On November 9, 2007, LPCI was originally licensed as a broker. 17 corporate real estate broker. 18 At all times herein mentioned, GHAZI was licensed С. 19 or had license rights issued by the Department as a real estate 20 broker. On October 5, 2006, GHAZI was originally licensed as a 21 real estate broker. On February 3, 2009, GHAZI was licensed as 22 the designated officer of LPCI. 23 At all times material herein, LPCI was licensed by D. 24 the Department as a corporate real estate broker by and through 25 GHAZI, as the designated officer and broker responsible, pursuant 26 to Code Sections 10211 and 10159.2 of the Business and 27

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Professions Code for supervising the activities requiring a real estate license conducted on behalf said corporation's officers, agents and employees, including GHAZI.

LOAN MODIFICATION AND ADVANCE FEE BROKERAGE

4.

At all times mentioned, in City of Irvine, County of Orange, LPCI and GHAZI acted as real estate brokers and conducted licensed activities within the meaning of:

Α. Code Section 10131(d). LPCI and GHAZI engaged in 10 the business of a mortgage and loan brokerage. Respondents 11 engaged in activities with the public wherein lenders and 12 borrowers were solicited for loans secured directly or 13 collaterally by liens on real property, wherein such loans were 14 arranged, negotiated, processed and consummated on behalf of 15 others for compensation or in expectation of compensation and for 16 fees often collected in advance as well as at the conclusion of 17 transactions; and 18

19 Code Section 10131.2. LPCI and GHAZI engaged in В. 20 the business of a loan modification and an advance fee brokerage dba Applyloanmod.com, iloanmod.com and LPC. Respondents 21 22 solicited distressed homeowners seeking adjustments of the terms 23 of their home loans, interest and/or principal reduction, 24 foreclosure abatement, loan restructuring, and/or short sale services, and offered to negotiate with lenders on behalf of the 25 26 homeowners for a fee payable in advance.

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FIRST CAUSE OF ACTION (Audit of Loan Modification Activities)

5.

On April 7, 2009, the Department has completed an 4 interim audit report of the Department's ongoing audit 5 examination of the books and records of LPCI pertaining to the 6 mortgage loan, loan modification for advance fee activities 7 described in Paragraph 4 that require a real estate license, as a 8 result of the false website advertisement set forth below in 9 10 Paragraph 7(b). The audit examination covers a period of time 11 beginning on September 11, 2007 to February 27, 2009. The 12 interim audit examination revealed violations of the Code and the 13 Regulations as set forth in the following Paragraphs, and more 14 fully discussed in Audit Report LA 080168 and the exhibits and 15 work papers attached to said audit report. 16 TRUST ACCOUNT

6.

At all times mentioned, in connection with the activities described in Paragraph 4, above, LPCI accepted or received funds including funds in trust (hereinafter "trust funds") from or on behalf of actual or prospective parties, including lenders, borrowers and homeowners, to mortgage loan transactions handled by LPCI and thereafter made deposits and or disbursements of such funds. From time to time herein mentioned

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during the audit period, said trust funds were deposited and/or 1 maintained by LPCI in the bank account as follows: 2 3 "Loan Processing Center Inc. Account No. 29346-03807" 4 Bank of America (bank account) San Francisco, CA 91437-0176 5 6 VIOLATIONS OF THE REAL ESTATE LAW 7 7. R In the course of activities described in Paragraphs 4 9 10 and 6, above, and during the examination period described in 11 Paragraph 5, Respondents LPCI and GHAZI, acted in violation of 12 the Code and the Regulations in that they: 13 (a) Permitted, allowed or caused the disbursement of 14 trust funds from the LPCI's bank account used for the deposit of 15 trust funds, where the disbursement of funds reduced the total of 16 aggregate funds in LPCI's bank account, to an amount which, on 17 February 27, 2009, was \$21,331.00, less than the existing 18 aggregate trust fund liability of LPCI to every principal who was 19 an owner of said funds, without first obtaining the prior written 20 consent of the owners of said funds, as required by Code Section 21 10145 and Regulation 2832.1. 22 (b) Placed a false, deceitful and misleading 23 advertisement on LPCI's website which represented that the 24 25 Department of Real Estate conducted an audit on LPCI and 26 determined that LPCI was in compliance with the Real Estate Laws 27 - 5 -

1	and Regulations. In truth and in fact, the Department's audit
1	was ongoing and found, as of the audit report date of April 7,
3	2009 found a substantial trust fund violation, to wit, a
. 4	\$21,331.00 shortage in LPCI's bank account used to deposit trust
5	funds received from homeowners, herein mentioned above and
6	violations of Code Sections 10140, 10176(a), 10176(i) and/or
7	10177(j), 10235 and Regulation 2848.
8	DISCIPLINARY STATUES AND REGULATIONS
9	8.
. 10	The conduct of Respondents LPCI and GHAZI described in
11	Paragraph 7, violated the Code and the Regulations as set forth:
12	PARAGRAPH PROVISIONS VIOLATED
13	7(a) Code Section 10145 and Regulation
14	2832.1
15	Code Sections 10140, 10176(a),
16 17	7 (b) Code Sections 10140, 10176(a), 10176(i) and/or 10177(j), 10235 and
18	
 19	Regulation 2848
20	The foregoing violations constitute cause for the discipline of
21	the real estate license and license rights of LPCI and GHAZI,
22	under the provisions of Code Sections 10176(a) for
23	misrepresentation, 10176(i) and/or 10177(j) for fraud or
24	dishonest dealing, 10177(d) for willful disregard or violation of
25	the Real Estate Law, and/or 10177(g) for negligence and 10177(h)
26	for lack of supervision of LPCI's brokerage.
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SECOND CAUSE OF ACTION (Deceit by Misrepresentation)

9.

Respondents LPCI and GHAZI intentionally engaged in the conduct above set forth in Paragraph 7(b), Respondents LPCI and GHAZI engaged in negligent misrepresentation, in violation of Code Sections 10176(a), 10176(i) and/or 10177(g).

10.

The overall conduct of Respondents LPCI and GHAZI, constitutes negligence or incompetence. This conduct and violation are cause for the suspension or revocation of the real estate license and license rights of said Respondents pursuant to Code Section 10177(g). 13

11.

The overall conduct of Respondent GHAZI constitutes a 15 failure on Respondent's part, as officer designated by a 16 corporate broker licensee, to exercise the reasonable supervision 17 18 and control over the licensed activities of LPCI, as required by 19 Code Sections 10211 and 10159.2, and to keep LPCI in compliance 20 with the Real Estate Law, and is cause for the suspension or 21 revocation of the real estate license and license rights of GHAZI 22 pursuant to the provisions of Code Sections 10177(d), 10177(g) 23 and 10177(h) and Regulation 2725.

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WHEREFORE, Complainant prays that a hearing be 1 conducted on the allegations of this Accusation and that upon 2 proof thereof, a decision be rendered imposing disciplinary 3 action against the license and license rights of Respondents 4 LPCI, LOAN PROCESSING CENTER INC. and MASHEED S. GHAZI, under the 5 Real Estate Law (Part 1 of Division 4 of the Business and б Professions Code) and for such other and further relief as may be 7 proper under other applicable provisions of law. 8 9 Dated at Los Angeles, California this 13 day of April 2009! 10 11 Deputy Rea Estate ssioner 12 13 14 15 16 17 18 19 20 21 22 23 Loan Processing Center Inc. cc: c/o Masheed S. Ghazi D.O. 24 Robin Trujillo 25 Sacto Audits - Lisa Kwong 26 Audits -Danio Fajardo Amelia Vetrone 27 8