	DEPARTMENT OF REAL ESTATION
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8	BEFORE THE DEPARTMENT OF REAL ESTATE
. 9	STATE OF CALIFORNIA
10	* * *
11	In the Matter of the Accusation of ) NO. H-28963 LA ) L-2001040294
12	MARYELLEN HILL, INC., ) MARYELLEN HILL, and )
13	LEE JULIUS DRUMMOND, )
14	Respondents. )
15	
16	ORDER DENYING RECONSIDERATION
17	On January 10, 2002, a Decision was rendered in the
. 18	above-entitled matter. The Decision was to become effective
. 19	on January 31, 2002 but was stayed by separate Orders to
20	March 11, 2002.
21	On January 28, 2002, Respondents petitioned for
22 .	reconsideration of the Decision of January 10, 2002.
23	.//
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26	11
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	- 1 -

I have given due consideration to the petition of Respondents. I find no good cause to reconsider the Decision of January 10, 2002, and reconsideration is hereby denied. unc IT IS SO ORDERED \_\_\_\_ PAULA REDDISH ZINNEMANN Real Estate Commissioner 

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J. J. J. J.	FEB 2 5 2002 DEPARTMENT OF REAL ESTATE
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8	BEFORE THE DEPARTMENT OF REAL ESTATE
9	STATE OF CALIFORNIA
10	* * * *
. 11	In the Matter of the Accusation of ) No. H-28963 LA ) L-2001040294
12	MARYELLEN HILL, INC., ) MARYELLEN HILL, and )
13	LEE JULIUS DRUMMOND,
15	Respondent(s). )
16	ORDER STAYING EFFECTIVE DATE
17	On January 10, 2002, a Decision was rendered in the
18	above entitled matter to become effective January 31, 2002, which
19	effective date was stayed to March 1, 2002.
20	IT IS HEREBY ORDERED that the effective date of the
21	Decision of January 10, 2002, is stayed for an additional 10
22	days.
23	11
24	11
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26	11
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The Decision of January 10, 2002, shall become effective at 12 o'clock noon on March 11, 2002. February 25, 2002 DATED: PAULA REDDISH ZINNEMANN Real Estate Commissioner , TOR Doloses fancos б By: LORES DŐ. MO Regional Manager - 2 -

1 2 3 4 5 6 7 8 9 10 11 11 12 13	BEFORE THE DEPARTMENT OF REAL ESTATE STATE OF CALIFORNIA **** In the Matter of the Accusation of ) NO. H-28963 LA MARYELLEN HILL, INC., ) MARYELLEN HILL, INC., ) MARYELLEN HILL, and ) LE JULIUS DRUMMOND, )
14	Respondents. )
16	ORDER STAYING EFFECTIVE DATE
17	On January 10, 2002, a Decision was rendered in the
18	above entitled matter to become effective January 31, 2002.
19	IT IS HEREBY ORDERED that the effective date of the
20	Decision of January 10, 2002, is stayed for a period of 30 days.
21	The Decision of January 10, 2002, shall become
22	effective at 12 o' clock noon on March 1, 2002.
23	DATED: January 30, 2002
24	PAULA REDDISH ZINNEMANN Real Estate Commissioner
25	Br. DoCares aucos
26	DOLORES RAMOS
27	Regional Manager

1	DEPARTMENT OF REAL ESTATE
3	Q & Am
4	By Jama Po. Vryn
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, ห	BEFORE THE DEPARTMENT OF REAL ESTATE
9	STATE OF CALIFORNIA
10	* * *
31	In the Matter of the Accusation of ) No. H-28963 LA
12	MARYELLEN HILL, INC., } L-2001040294
13	MARYELLEN HILL, and ) LEE JULIUS DRUMMOND,
14	) )
15	Respondents. )
16	DECISION AFTER REJECTION
17	The matter of MARYELLEN HILL, INC., MARYELLEN HILL,
18	and LEE JULIUS DRUMMOND came on for hearing before H. Stuart
19	Waxman, Administrative Law Judge, of the Office of Administrative
20	Hoarings, in Los Angeles, California, on June 19, 2001.
21	James R. Peel, Counsel, represented the complainant,
22	Thomas McCrady, Deputy Real Estate Commissioner. Respondent
23	MARYELLEN HILL, INC. was represented by its designated broker
24	officer, MARYELLEN HILL ("HILL"), who also represented herself.
25	Respondent LEE JULIUS DRUMMOND ("DRUMMOND") was present and
26	represented himself.
27	
	- 1 -

At the hearing, Complainant amended the Accusation at page 3, lines 11-14, to read as follows: "1. Violated Section 10137 of the Code by employing Respondent DRUMMOND, who had an expired real estate salesperson license, to solicit and negotiate sales of real property, as set forth below."

6 Oral and documentary evidence was received. The record 7 was held open until July 13, 2001 for Respondents to submit 8 copies of their escrow checklist and listing checklist. 9 Complainant waived the opportunity to respond. The listing 10 checklist, listing file and presentation package, and escrow 11 checklists were received on June 22, 2001 and were marked and 12 admitted collectively as Respondents' Exhibit "D". Included with 13 Exhibit "D" was a letter from Respondents HILL and DRUMMOND, 14 addressed to the Administrative Law Judge and to Complainant's 15 counsel, explaining the purpose of Exhibit "D" and offering 16 further explanation concerning some of the allegations in the 17 Accusation. The letter was marked for identification as 18 Respondents' Exhibit "E". No objection to Exhibit "E" having 19 been received, the exhibit is admitted.

Evidence was received, the hearing was closed, and the matter was submitted for Decision on July 13, 2001.

On August 6, 2001, the Administrative Law Judge submitted a Proposed Decision which I declined to adopt as my Decision.

Pursuant to Section 11517(c)(2)(E), formerly 11517(c)
of the Government Code of the State of California, Respondents
were served with notice of my determination not to adopt the

- 2 -

Proposed Decision of the Administrative Law Judge along with a
 copy of said Proposed Decision. Respondents were notified that
 the case would be decided by me upon the record including the
 transcript of the proceedings held on June 19, 2001, and upon any
 written argument offered by Respondents and Complainant.

On October 5, 2001, the transcript for the June 19,
 2001, hearing was received. Respondents were requested to submit
 argument within fifteen (15) days thereof. On October 25, 2001,
 Respondents submitted argument. On November 8, 2001, Complainant
 submitted argument.

I have given careful consideration to the record in this case including the transcript of proceedings of June 19, 2001. I have also considered arguments submitted by Respondent and Complainant.

The following shall constitute the Decision of the Real
 Estate Commissioner in this proceeding:

17 1. The Accusation was made by Thomas McCrady,
 18 Complainant, who is a Deputy Real Estate Commissioner of the
 19 State of California, acting in his official capacity.

20 2. Respondent MARYELLEN HILL, INC., was issued a
21 license as a corporate real estate broker by the Department of
22 Real Estate ("the Department") on November 20, 1979. The license
23 will expire on November 19, 2003.

3. Respondent HILL was issued a license as a real
estate broker by the Department on May 25, 1979, having been
licensed as a real estate salesperson on April 30, 1975. The
Department issued a license to HILL as officer of MARYELLEN HILL,

- 3 -

INC. on November 20, 1979. The license will expire on November
 19, 2003 unless renewed.

4. Respondent DRUMMOND was issued a license as a real estate salesperson by the Department on July 29, 1987. The license expired on July 28, 1991 and a new salesperson license was issued on March 20, 1995. That license expired on March 19, 1999 and was renewed as of September 19, 2000. The license will expire on September 18, 2004 unless renewed.

<sup>9</sup> 5. Respondents admitted the truth of Paragraph VI,
<sup>10</sup> subparagraphs 1, 2 and 3 of the Accusation, as amended. Those
<sup>11</sup> allegations are repeated verbatim below:

12

"In connection with Respondents' activities as a
real estate broker as described above, Respondents MARYELLEN
HILL, INC. and MARYELLEN HILL, acted in violation of the Real
Estate Law, Business and Professions Code (hereinafter Code), and
California Code of Regulations (hereinafter Regulations), Title
10, Chapter 6, as follows:

IV"

19 "1. Violated Section 10137 of the Code by 20 employing Respondent DRUMMOND, who had an expired real estate 21 salesperson license, to solicit and negotiate sales of real 22 property, as set forth below. These activities require a real 23 estate license under Section 10131(a) of the Code. 24 The sale of 2155 E. Tachevah Dr., Palm "а. 25 Springs, Cal. to Sheldon C. and Margaret D. Chaffer. 26"b. The sales of 2011 N. Deborah Rd., Palm 27 Springs, Cal. to Michael S. and Marilyn S. Steely.

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1 The listing for sale of 2905 La Puesta Del °c. 2 Sol, Palm Springs, Cal. from owners Richard Greenberg and Todd 3 Miner. 4 "d. The sale of vacant land/APN 507-195-013 to 5 Marlo Berardi. 6 "е. The sale of 37010 Bankside Dr., Chathedral 7 City to R&A Equities. 8 "f. The sale of 1540 Chaparral Rd., Palm Springs, 9 Cal. to R&A Equities. 10 "2. Violated Regulation 2831 by not maintaining a record of all trust funds received and not placed into a trust ιı 12 account. 1,3 Violated Regulation 2832 in that not all "З. 14 carnest money deposits received from buyers were forwarded to 15 escrow within 3 business days after acceptance of the offer." 16 5. Respondents dispute the allegations in subparagraph 17 4 of paragraph VI which reads: "Violated Regulation 2725 by not 18 establishing appropriate policies, rules, procedures and systems 1,9 to insure reasonable supervision over the activities of their 20 salespersons," 21 6. On September 14 and 20, 2000, the Department 22 conducted an audit of the accounting and records of Respondent, 23 MARYELLEN HILL, INC. for the period covering January 1, 1999 to 24 July 31, 2000. The results of the audit formed the basis for the 25 allegations in Paragraph VI of the Accusation, as set forth 26 above. 27 11 - 5 -

1 The Department's auditor found that MARYELLEN HILL, 7. 2 INC.'s bank account records were accurate, its accounting system was computerized and sophisticated, its records were easily 3 4 accessible, that there was no shortage or overage in its trust fund, and that its property management record keeping was perfect 5 6 in accordance with accounting standards. However, certain 2 information was missing from the trust fund's columnar records. 8 Money received as deposits did not go into the trust account but 9 rathor was logged in and sent directly to the escrow company, and 10 some of the deposits received were not forwarded within the 11 requisite three-day period. Nonetheless, the auditor determined 12 the discrepancies and violations to be minimal and not indicative 13 of a pattern.

14 8. On one of the four occasions that deposit funds 15 that were not deposited into escrow within three days, the funds 16 were deposited by the fourth or fifth day. On two other 17 occasions, MARYELLEN HILL, INC. was the listing agent and the 18 funds were deposited directly into escrow by the buyer's broker. 19 Since MARYELLEN HILL, INC. was neither the buyer's broker nor the 20 selling agent, the earnest money deposit was never sent to its 21 office and therefore an entry into its columnar records of the 22 deposit would have been improper. On the fourth occasion, the 23 sale involved a commercial transaction and the deposit into 24 escrow was made directly from the buyer's accomodator account, 25 without being sent to MARYELLEN HILL, INC. Thus, on only one 2.6 occasion did MARYELLEN HILL, INC. fail to timely forward earnest

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<sup>1</sup> money deposit funds to escrow and/or enter those funds into its
<sup>2</sup> columnar records.

3 9. HILL does not maintain an employee manual for 4 supervision purposes. However, she maintains a specific, officient and adequate system through which she properly 5 6 supervises her approximately 18 salespersons. That system 7 includes detailed check off lists for all transactions and 8 escrows. Included in the lists are the listing checklist, 9 listing file and presentation package, and escrow checklists as 10 represented by Rospondents' Exhibit "D". In addition, HILL is 11. present in the office every day and maintains an open door policy toward her salespersons. As a member of the Risk Management 12 Section of the California Association of Real Estate Brokers, she 13 14 discusses with her agents issues addressed in the section's 15 publication.

16 10. HILL is a Director on the Palm Springs Chamber of 17 Commerce and is Director and Treasurer of the Palm Springs 18 Economic Development Corporation. She is past President of the 19 Palm Springs Board of Realtors and has been active on that board 20 for approximately 15 years. DRUMMOND credibly described HILL as 21 the most conscientious person he knows. None of HILL'S real 22 estate licenses has ever been disciplined and, in the part 18 23 years, she has received only two telephone calls and one visit 24 from the Department regarding complaints.

<sup>25</sup> 11. DRUMMOND allowed his real estate salesperson's
 <sup>26</sup> license to expire through inadvertence and the press of work and
 <sup>27</sup> a family medical emergency. Since his first license expired

- 7 -

without renewal, he had not been through the renewal process 1 before and was unfamiliar with the renewal requisites. 2 He was 3 unaware that he was operating under an expired license until he received a letter to that effect from the Department. He then 1 5 took immediate steps to rectify the situation. He was credible 6 in his remorse for missing the renewal deadline and for failing to properly renew his license. 7

8 12. Although HILL has maintained a list of the
9 salespersons in her office, she has not made it a practice to
10 check the expiration dates of their respective licenses. She has
11 now initiated such a practice so as to ensure that none of her
12 salespersons will operate under an expired license again.

13

#### LEGAL CONCLUSIONS

1.4 Pursuant to the foregoing Factual Findings, the 15 Administrative Law Judge makes the following legal conclusions: 16 1. Cause exists to revoke or suspend Respondent 17 MARYELLEN HILL, INC.'S corporate real estate broker's license 16 pursuant to Business and Professions Code Sections 10137 and 19 10177(d) and (g) for employing a real estate salesperson who had 20 an expired license, as set forth in Findings 4, 6, 11 and 12. 21 2. Cause exists to revoke or suspend Respondent 2.2 MARYELLEN HILL, INC.'S corporate real estate broker's license 23 pursuant to Title 10, Chapter 6, California Code of Regulations, 24 Section 2831 and Business and Professions Code Sections 10177(d) 25 and (g) for failure to maintain a record of all trust funds 26 received, as set forth in Findings 4, 6, 7, and 8. 27 11

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3. Cause exists to revoke or suspend Respondent
 MARYELLEN HILL, INC'S corporate real estate broker's license
 pursuant to Title 10; Chapter 6, California Code of Regulations,
 Section 2832 and Business and Professions Code Sections 10177(d)
 and (g) for failure to forward all earnest money deposits to
 escrow within three business days after acceptance of the offer,
 as set forth in Findings 4, 6, 7 and 8.

8 4. Cause does not exist to revoke or suspend 9 Respondent MARYELLEN HILL, INC'S corporate real estate broker's 10 license pursuant to Title 10, Chapter 6, California Code of 11 Regulations, Section 2725 and Business and Professions Code 12 Sections 10177(d) and (g) for failure to establish appropriate 13 policies, rules, procedures and systems to insure reasonable 14 supervision of salespersons' activities, as set forth in Findings 1.5 5 and 9.

16 5. Cause exists to revoke or suspend Respondent
17 MARYELLEN HILL'S real estate broker's license pursuant to
18 Business and Professions Code Sections 10137 and 10177(d) for
19 employing a real estate salesperson who had an expired license.
20 as set fort in Findings 4, 6, 11 and 12.

6. Cause exists to revoke or suspend Respondent
MARYELLEN HILL'S real estate broker's license pursuant to Title
10. Chapter 6. California Code of Regulations. Section 2831 and
Business and Professions Code Section 10177(d) for failure to
maintain a record of all trust funds received, as set forth in
Findings, 4, 6, 7 and 8.

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7. Cause exists to revoke or suspend Respondent
MARYELLEN HILL'S real estate broker's license pursuant to Title
10, Chapter 6, California Code of Regulations, Section 2832 and
Business and Professions Code Section 11077(d) for failure to
forward all earnest money deposits to escrow within three
business days after acceptance of the offer, as set forth in
Findings 4, 6, 7 and 8.

8 8. Cause does not exist to revoke or suspend
9 Respondent MARYELLEN HILL'S real estate broker's license pursuant
10 to Title 10, Chapter 6, California Code of Regulations, Section
11 2725 and Business and Professions Code Sections 10177(d) and (h)
12 for failure to establish appropriate policies, rules, procedures
13 and systems to insure reasonable supervision of salespersons'
14 activitios, as set forth in Findings 5 and 9.

9. Cause exists to revoke or suspend Respondent LEE JULIUS DRUMMOND'S real estate salesperson license pursuant to Business and Professions Code Sections 10130 and 10177(d) for engaging in the business and acting in the capacity of a real estate salesperson without a valid license, as set forth in Findings 4, 6, 11 and 12.

The violations of the Real Estate Law attributable to Respondents MARYELLEN HILL, INC. and MARYELLEN HILL are limited to one trust fund violation and MARYELLEN HILL'S continued omployment of Respondent DRUMMOND while his salesperson's license was expired. HILL has taken steps to ensure that the latter violation will not be repeated. Except for this matter, the

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	1	professional records of Respondents MARYELLEN HILL, INC. and	
·	2	MARYELLEN HILL have been exemplary.	
	з	Chargod with knowledge of his license renewal	
	1	requirements, Respondent DRUMMOND'S violation was apparently due	
	5	to inadvertence and unfamiliarity with Departmental requisites	
	6	rather than intentional wrongdoing. He is remorseful and has now	
	7	obtained the necessary information to preclude another such	
	8	violation. The following Order is consistent with the public	
	9	interest:	
	10	ORDER	
	11	WHEREFORE, THE FOLLOWING ORDER is hereby made:	
	12	1. All licenses and licensing rights of Respondent	
	13	MARYELLEN HILL, INC., MARYELLEN HILL, and LEE JULIUS DRUMMOND are	_
	14	suspended for a period of sixty (60) days from the effective date	
	15	of this Decision; provided, however, that if Respondents	
	16	petition, said suspension or a portion thereof, shall be stayed	
	17	for two (2) years upon the following terms and conditions:	
	18	1. Respondent MARYELLEN HILL INC., pays a monetary	
	19	penalty pursuant to Section 10175.2 of the Business and	
	20	Professions Code at the rate of \$150.00 for each day of the	
	51	suspension for a total monetary penalty to \$9,000.	
	22	Respondent MARYELLEN HILL pays a monetary penalty	
	23	pursuant to Section 10175.2 of the Business and Professions Code	
	2.4	at the rate of \$150.00 for each day of the suspension for a total	
	25	monetary penalty of \$9,000.	
	26	111	
	27	///	
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Respondent LEE JULIUS DRUMMOND pays a monetary penalty pursuant to Section 10175.2 of the Business and Professions Code at the rate of \$150.00 for each day of the suspension for a total monetary penalty of \$9,000.

a. Said payments shall be in form of a cashier's check
or cortified check made payable to the Recovery Account of the
Real Estate Fund. Said checks must be received by the Department
prior to the effective date of the Decision in this matter.

b. If a Respondent fails to pay the monotary penalty
in accordance with the terms and conditions of the Decision, the
Commissioner may, without a hearing, order the immediate
execution of all or any part of the stayed suspension in which
event the Respondent shall not be entitled to any repayment nor
credit, prorated or otherwise, for money paid to the Department
under the terms of this Decision.

<sup>16</sup> c. If a Respondent pays the monetary penalty and if no
 <sup>17</sup> further cause for disciplinary action against the real estate
 <sup>18</sup> license of a Respondent occurs within two years from the
 <sup>19</sup> effective date of the Decision, the stay hereby granted shall
 <sup>20</sup> become permanent.

d. <u>Respondents shall obey all laws</u>, rules and regulations governing the rights, duties and responsibilities of a real estate licensee in the State of California.

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1 The Commissioner may, if a final subsequent е. 2 determination is made, after hearing or upon stipulation, that 3 cause for disciplinary action occurred during the term of the 4 suspension provided for in condition "I", vacate and set aside 5 the stay order including any further stay imposed pursuant to 6 Section 10175.2. Should no order vacating the stay be made 7 pursuant to this condition or condition "II" below, the stay 8 imposed herein shall become permanent.

9 II. Pursuant to Section 10148 of the Business and 10 Professions Code, Respondents MARYELLEN HILL, INC. and MARYELLEN 11 HILL shall pay the Commissioner's reasonable cost for: a) the 12 audit which led to this disciplinary action and, b) a subsequent 13 audit to determine if Respondent has corrected the trust fund 14 violation(s) found in paragraphs 2, 3, 6 and 7, of the 15 Determination of Issues. In calculating the amount of the 16 Commissioner's reasonable cost, the Commissioner may use the 17 ostimated average hourly salary for all persons performing audits 18 of real estate brokers, and shall include an allocation for 19 travel costs, including mileage, time to and from the auditor's 20 place of work and per diem. Respondents shall pay such cost 21 within 45 days of receiving an invoice from the Commissioner 22 detailing the activities performed during the audit and the 23 amount of time spent performing those activities. The 24 Commissioner may, in his discretion, vacate and set aside the 25 stay order, if payment is not timely made as provided for herein, 26 or as provided for in a subsequent agreement between the 27 Respondents and the Commissioner. The vacation and the set aside

- 13 -

of the stay shall remain in effect until payment is made in full, or until Respondent enters into an agreement satisfactory to the Commissioner to provide for payment. Should no order vacating the stay be issued, either in accordance with this condition or condition "I.e.", the stay imposed herein shall become permanent. This Decision shall become effective at 12 o'clock noon on January 31, 2002 IT IS SO OREDERED usa 7.077-VPAULA RÉDÉISH ZINNEMANN Real Estate Commissioner u lls 14 -

A A A A A A A A A A A A A A A A A A A	BEFORE THE DEPARTMENT OF REAL ESTATE 
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23	for your information.
24	In accordance with Section 11517(c) of the Government
. 25	Code of the State of California, the disposition of this case
26	will be determined by me after consideration of the record herein
27	including the transcript of the proceedings held on June 19,
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2001, and any written argument hereafter submitted on behalf of
 Respondent and Complainant.

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Written argument of Respondent to be considered by me must be submitted within 15 days after receipt of the transcript of the proceedings of June 19, 2001, at the Los Angeles office of the Department of Real Estate unless an extension of the time is granted for good cause shown.

<sup>8</sup> Written argument of Complainant to be considered by me <sup>9</sup> must be submitted within 15 days after receipt of the argument of <sup>10</sup> Respondent at the Los Angeles office of the Department of Real <sup>11</sup> Estate unless an extension of the time is granted for good cause <sup>12</sup> shown.

august 27,2001 DATED:

PAULA REDDISH ZINNEMANN Real Estate Commissioner

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# **BEFORE THE DEPARTMENT OF REAL ESTATE**

### STATE OF CALIFORNIA

In the Matter of the Accusation of:

MARYELLEN HILL, INC., MARYELLEN HILL, and LEE JULIUS DRUMMOND, Case No. H-28963 LA

OAH No. L2001040294

Respondent.

### **PROPOSED DECISION**

This matter came on regularly for hearing before H. Stuart Waxman, Administrative Law Judge of the Office of Administrative Hearings, at Los Angeles, California on June 19, 2001.

Complainant, Thomas McCrady, was represented by James R. Peel, Staff Counsel.

Respondent, Maryellen Hill, Inc. was represented by its designated broker officer, Maryellen Hill ("Hill"), who also represented herself. Respondent, Lee Julius Drummond ("Drummond"), was present and represented himself.

At the hearing, Complainant amended the Accusation at page 3, lines 11-14, to read as follows: "1. Violated Section 10137 of the Code by employing respondent DRUMMOND, who had an expired real estate salesperson license, to solicit and negotiate sales of real property, as set forth below."

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Oral and documentary evidence was received. The record was held open until July 13, 2001 for Respondents to submit copies of their escrow checklist and listing checklist. Complainant waived the opportunity to respond. The listing checklist, listing file and presentation package, and escrow checklists were received on June 22, 2001 and were marked and admitted collectively as Respondents' Exhibit "D." Included with Exhibit "D" was a letter from Respondents Hill and Drummond, addressed to the Administrative Law Judge and to Complainant's counsel, explaining the purpose of Exhibit "D" and offering further explanation concerning some of the allegations in the Accusation. The letter was marked for identification as Respondents' Exhibit "E." No objection to Exhibit "E" having been received, the exhibit is admitted.

On July 13, 2001, the record was closed and the matter was deemed submitted for decision.

### **FACTUAL FINDINGS**

The Administrative Law Judge makes the following Factual Findings:

1. The Accusation was made by Thomas McCrady, Complainant, who is a Deputy Real Estate Commissioner of the State of California, acting in his official capacity.

2. Respondent, Maryellen Hill, Inc., was issued a license as a corporate real estate broker by the Department of Real Estate ("the Department") on November 20, 1979. The license will expire on November 19, 2003.

3. Respondent Hill was issued a license as a real estate broker by the Department on May 25, 1979, having been licensed as a real estate salesperson on April 30, 1975. The Department issued a license to Hill as officer of Maryellen Hill, Inc. on November 20, 1979. The license will expire on November 19, 2003 unless renewed.

3. Respondent Drummond was issued a license as a real estate salesperson by the Department on July 29, 1987. The license expired on July 28, 1991 and a new salesperson license was issued on March 20, 1995. That license expired on March 19, 1999 and was renewed as of September 19, 2000. The license will expire on September 18, 2004 unless renewed.

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4. Respondents admitted the truth of Paragraph VI, subparagraphs 1, 2 and 3 of the Accusation, as amended. Those allegations are repeated verbatim below:

"VI

"In connection with respondents' activities as a real estate broker as described above, respondents MARYELLEN HILL, INC., and MARYELLEN HILL, acted in violation of the Real Estate Law, Business and Professions Code (hereinafter Code), and California Code of Regulations (hereinafter Regulations), Title 10, Chapter 6, as follows:

"1. Violated Section 10137 of the Code by employing respondent DRUMMOND, who had an expired real estate salesperson license, to solicit and negotiate sales of real property, as set forth below. These activities require a real estate license under Section 10131 (a) of the Code.

"a. The sale of 2155 E. Tachevah Dr., Palm Springs, Cal. To Sheldon C. and Margaret D. Chaffer.

"b. The sales of 2011 N. Deborah Rd., Palm Springs, Cal. To Michael S. and Marilyn S. Steely.

"c. The listing for sale of 2905 La Puesta Del Sol, Palm Springs, Cal. From owners Richard Greenberg and Todd Miner.

"d. The sale of vacant land/APN 507-195-013 to Marlo Berardi.

"e. The sale of 37010 Bankside Dr., Cathedral City to R&A Equities.

"f. The sale of 1540 Chaparral Rd., Palm Springs, Cal. To R&A Equities.

"2. Violated Regulation 2831 by not maintaining a record of all trust funds received and not placed into a trust account.

3. Violated Regulation 2832 in that not all earnest money deposits - received from buyers were forwarded to escrow within 3 business days after acceptance of the offer."

5. Respondents dispute the allegations in subparagraph 4 of paragraph VI which reads: "Violated Regulation 2725 by not establishing appropriate policies, rules, procedures and systems to insure reasonable supervision over the activities of their salespersons."

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6. On September 14, and 20, 2000, the Department conducted an audit of the accounting and other records of Respondent, Maryellen Hill, Inc. for the period covering January 1, 1999 to July 31, 2000. The results of the audit formed the basis for the allegations in Paragraph VI of the Accusation, as set forth above.

7. The Department's auditor found that Maryellen Hill, Inc.'s bank account records were accurate, its accounting system was computerized and sophisticated, its records were easily accessible, that there was no shortage or overage in its trust fund, and that its property management record keeping was perfect in accordance with accounting standards. However, certain information was missing from the trust fund's columnar records. Money received as deposits did not go into the trust account but rather was logged in and sent directly to the escrow company, and some of the deposits received were not forwarded within the requisite three-day period. Nonetheless, the auditor determined the discrepancies and violations to be minimal and not indicative of a pattern.

8. On one of the four occasions that deposit funds that were not deposited into escrow within three days, the funds were deposited by the fourth or fifth day. On two other occasions, Maryellen Hill, Inc. was the listing agent and the funds were deposited directly into escrow by the buyer's broker. Since Maryellen Hill, Inc. was neither the buyer's broker not the selling agent, the earnest money deposit was never sent to its office and therefore an entry into its columnar records of the deposit would have been improper. On the fourth occasion, the sale involved a commercial transaction and the deposit into escrow was made directly from the buyer's accomodator account, without being sent to Maryellen Hill, Inc. Thus, on only one occasion did Maryellen Hill, Inc. fail to timely forward earnest money deposit funds to escrow and/or enter those funds into its columnar records.

9. Hill does not maintain an employee manual for supervision purposes. However, she maintains a specific, efficient and adequate system through which she properly supervises her approximately 18 salespersons. That system includes detailed check off lists for all transactions and escrows. Included in the lists are the listing checklist, listing file and presentation package, and escrow checklists as represented by Respondents' Exhibit "D." In addition, Hill is present in the office every day and maintains an open door policy toward her salespersons. As a member of the Risk Management Section of the California Association of Real Estate Brokers, she discusses with her agents issues addressed in the section's publication.

10. Hill is a Director on the Palm Springs Chamber of Commerce and is Director and Treasurer of the Palm Springs Economic Development Corporation. She is Past President of the Palm Springs Board of Realtors and has been active on that board for approximately 15 years. Drummond credibly described Hill as the most conscientious person he knows. None of Hill's real estate licenses has ever been disciplined and, in the past 18 years, she has received only two telephone calls and one visit from the Department regarding complaints.

11. Drummond allowed his real estate salesperson's license to expire through inadvertence and the press of work and a family medical emergency. Since his first license expired without renewal, he had not been through the renewal process before and was unfamiliar with the renewal requisites. He was unaware that he was operating under an expired license until he received a letter to that effect from the Department. He then took immediate steps to rectify the situation. He was credible in his remorse for missing the renewal deadline and for failing to properly renew his license.

12. Although Hill has maintained a list of the salespersons in her office, she has not made it a practice to check the expiration dates of their respective licenses. She has now initiated such a practice so as to ensure that none of her salespersons will operate under an expired license again.

### LEGAL CONCLUSIONS

Pursuant to the foregoing Factual Findings, the Administrative Law Judge makes the following legal conclusions:

1. Cause exists to revoke or suspend Respondent Maryellen Hill, Inc.'s corporate real estate broker's license pursuant to Business and Professions Code sections 10137 and 10177 (d) and (g) for employing a real estate salesperson who had an expired license, as set forth in Findings 4, 6, 11 and 12.

2. Cause exists to revoke or suspend Respondent Maryellen Hill, Inc.'s corporate real estate broker's license pursuant to Title 10, California Code of Regulations, section 2831 and Business and Professions Code section 10177 (d) and (g) for failure to maintain a record of all trust funds received, as set forth in Findings 4, 6, 7 and 8.

3. Cause exists to revoke or suspend Respondent Maryellen Hill, Inc.'s corporate real estate broker's license pursuant to Title 10, California Code of Regulations, section 2832 and Business and Professions Code section 10177 (d) and (g) for failure to forward all earnest money deposits to escrow within three business days after acceptance of the offer, as set forth in Findings 4, 6, 7 and 8.

4. Cause does not exist to revoke or suspend Respondent Maryellen Hill, Inc.'s corporate real estate broker's license pursuant to Title 10, California Code of Regulations, section 2725 and Business and Professions Code section 10177 (d) and (g) for failure to establish appropriate policies, rules, procedures and systems to insure reasonable supervision of salespersons' activities, as set forth in Findings 5 and 9.

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5. Cause exists to revoke or suspend Respondent Maryellen Hill's real estate broker's license pursuant to Business and Professions Code sections 10137 and 10177(d) for employing a real estate salesperson who had an expired license, as set forth in Findings 4, 6, 11 and 12.

6. Cause exists to revoke or suspend Respondent Maryellen Hill's real estate broker's license pursuant to Title 10, California Code of Regulations, section 2831 and Business and Professions Code section 10177 (d) for failure to maintain a record of all trust funds received, as set forth in Findings 4, 6, 7 and 8.

7. Cause exists to revoke or suspend Respondent Maryellen Hill's real estate broker's license pursuant to Title 10, California Code of Regulations, section 2832 and Business and Professions Code section 10177 (d) for failure to forward all earnest money deposits to escrow within three business days after acceptance of the offer, as set forth in Findings 4, 6, 7 and 8.

8. Cause does not exist to revoke or suspend Respondent Maryellen Hill's real estate broker's license pursuant to Title 10, California Code of Regulations, section 2725 and Business and Professions Code sections 10177 (d) and (h) for failure to establish appropriate policies, rules, procedures and systems to insure reasonable supervision of salespersons' activities, as set forth in Findings 5 and 9.

9. Cause exists to revoke or suspend Respondent Lee Julius Drummond's real estate salesperson's license pursuant to Business and Professions Code section 10130 and 10177 (d) for engaging in the business and acting in the capacity of a real estate salesperson without a valid license, as set forth in Findings 4, 6, 11 and 12.

The violations of the Real Estate Law attributable to Respondents Maryellen Hill, Inc. and Maryellen Hill are limited to one minor trust fund violation and Maryellen Hill's continued employment of Respondent Drummond while his salesperson's license was expired. The initial violation can only be deemed *de minimis*, and Hill has taken steps to ensure that the latter violation will not be repeated. Except for this matter, the professional records of Respondents Maryellen Hill, Inc. and Maryellen Hill have been exemplary.

Albeit charged with knowledge of his license renewal requirements, Respondent Drummond's violation was due to inadvertence and unfamiliarity with Departmental requisites rather than intentional wrongdoing. He is remorseful and has now obtained the necessary information to preclude another such violation.

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### ORDER

## WHEREFORE, THE FOLLOWING ORDER is hereby made:

### As to Respondent, Maryellen Hill, Inc.:

The Accusation with respect to Respondent, Maryellen Hill, Inc., is sustained without the imposition of discipline.

### As to Respondent, Maryellen Hill:

All licenses and licensing rights of Respondent, Maryellen Hill, under the Real Estate Law are revoked; provided, however, a restricted real estate broker license shall be issued to Respondent pursuant to Section 10156.5 of the Business and Professions Code if Respondent makes application thereof and pays to the Department of Real Estate the appropriate fee for the restricted license within 90 days from the effective date of this Decision. The restricted license issued to Respondent shall be subject to all of the provisions of Section 10156.7 of the Business and Professions Code and to the following limitations, conditions and restrictions imposed under authority of Section 10156.6 of that Code:

1. The restricted license issued to Respondent may be suspended prior to hearing by Order of the Real Estate Commissioner in the event of Respondent's conviction or plea of nolo contendere to a crime which is substantially related to Respondent's fitness or capacity as a real estate licensee.

2. The restricted license issued to Respondent may be suspended prior to hearing by Order of the Real Estate Commissioner on evidence satisfactory to the Commissioner that Respondent has violated provisions of the California Real Estate Law, the Subdivided Lands Law, Regulations of the Real Estate Commissioner or conditions attaching to the restricted license.

3. Respondent shall not be eligible to apply for the issuance of an unrestricted real estate license nor for the removal of any of the conditions, limitations or restrictions of a restricted license until one (1) year has elapsed from the effective date of this Decision.

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4. Respondent shall, within nine months from the effective date of this Decision, present evidence satisfactory to the Real Estate Commissioner that Respondent has, since the most recent issuance of an original or renewal real estate license, taken and successfully completed the continuing education requirements of Article 2.5 of Chapter 3 of the Real Estate Law for renewal of a real estate license. If Respondent fails to satisfy this condition, the Commissioner may order the suspension of the restricted license until the Respondent presents such evidence. The Commissioner shall afford Respondent the opportunity for a hearing pursuant to the Administrative Procedure Act to present such evidence.

5. Respondent shall, within six months from the effective date of this Decision, take and pass the Professional Responsibility Examination administered by the Department including the payment of the appropriate examination fee. If Respondent fails to satisfy this condition, the Commissioner may order suspension of Respondent's license until Respondent passes the examination.

6. Pursuant to Section 10148 of the Business and Professions Code, Respondent shall pay the Commissioner's reasonable cost for an audit to determine if Respondent has corrected the trust fund violation(s) found in paragraphs 6 and 7 of the Legal Conclusions. In calculating the amount of the Commissioner's reasonable cost, the Commissioner may use the estimated average hourly salary for all persons performing audits of real estate brokers, and shall include an allocation for travel time to and from the auditor's place of work. Respondent shall pay such cost within 45 days of receiving an invoice from the Commissioner detailing the activities performed during the audit and the amount of time spent performing those activities. The Commissioner may suspend the restricted license issued to respondent pending a hearing held in accordance with Section 11500 et seq., of the Government Code, if payment is not timely made as provided for herein, or as provided for in a subsequent agreement between the Respondent and the Commissioner. The suspension shall remain in effect until payment is made in full or until Respondent enters into an agreement satisfactory to the Commissioner to provide for payment, or until a decision providing otherwise is adopted following a hearing held pursuant to this condition.

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## As to Respondent, Lee Julius Drummond:

All licenses and licensing rights of Respondent, Lee Julius Drummond, under the Real Estate Law are suspended for a period of nine (9) months from the effective date of this Decision; provided, however, that said suspension shall be stayed for two (2) years upon the following terms and conditions:

1. Respondent shall obey all laws, rules and regulations governing the rights, duties and responsibilities of a real estate licensee in the State of California; and

2. That no final subsequent determination be made, after hearing or upon stipulation, that cause for disciplinary action occurred within two (2) years of the effective date of this Decision. Should such a determination be made, the Commissioner may, in his discretion, vacate and set aside the stay order and reimpose all or a portion of the stayed suspension. Should no such determination be made, the stay imposed herein shall become permanent.

DATED: August 6, 2001

H. STUART WAXMAN Administrative Law Judge Office of Administrative Hearings

	EPARTMENT OF REAL ENATE APR 2 5 2001	Ŋ
In the Matter of the Accusation	) Case No. H-28963 LOEPARTMENT OF REAL ESTA	JE
	) OAH No. L-2001040294	
MARYELLEN HILL, INC.,	) By Dance B. Ollop	•
MARYELLEN HILL, and	) By <u>ended</u>	-
LEE JULIUS DRUMMOND,	)	
Responde	ent(s).	

### **NOTICE OF HEARING ON ACCUSATION**

To the above-named Respondent(s):

You are hereby notified that a hearing will be held before the Department of Real Estate at the Office of Administrative Hearings, 320 West Fourth Street, 6th Floor, Suite 630, Los Angeles, California, on JUNE 19, 2001, at the hour of 1:30 p.m., or as soon thereafter as the matter can be heard, upon the Accusation served upon you. If you object to the place of hearing, you must notify the presiding administrative law judge of the Office of Administrative Hearings within ten (10) days after this notice is served upon you. Failure to notify the presiding administrative law judge within ten days will deprive you of a change in the place of hearing.

You may be present at the hearing. You have the right to be represented by an attorney at your own expense. You are not entitled to the appointment of an attorney to represent you at public expense. You are entitled to represent yourself without legal counsel. If you are not present in person nor represented by counsel at the hearing, the Department may take disciplinary action against you based upon any express admission or other evidence including affidavits, without any notice to you.

You may present any relevant evidence and will be given full opportunity to cross-examine all witnesses testifying against you. You are entitled to the issuance of subpenas to compel the attendance of witnesses and the production of books, documents or other things by applying to the Department of Real Estate.

The hearing shall be conducted in the English language. If you want to offer the testimony of any witness who does not proficiently speak the English language, you must provide your own interpreter and pay his or her costs. The interpreter must be certified in accordance with Sections 11435.30 and 11435.55 of the Government Code.

Dated: April 25, 2001

DEPARTMENT OF REAL ESTATE By: Counsel

cc: Maryellen Hill Inc. Maryellen Hill Lee J. Drummond Sacto., OAH

RE 501 (Rev. 8/97) JRP:lbo

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\$ <b>7</b> () 1	JAMES R. PEEL, Counsel (SBN 47055)
2	Department of Real Estate 320 West Fourth Street, Ste. 350 Los Angeles, California 90013-1105
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. 5	Telephone: (213) 576-6982 (213) 576-6913 (Direct) DEPARTMENT OF REAL ESTATE
6	By Kertechold
7	by <u>L-Oracleuter</u>
8	
9	DEPARTMENT OF REAL ESTATE
10	STATE OF CALIFORNIA
11	* * * *
12	In the Matter of the Accusation of ) No. H-28963 LA
13	MARYELLEN HILL, INC., ) <u>ACCUSATION</u> MARYELLEN HILL, and
14	LEE JULIUS DRUMMOND, )
15	Respondents. )
16	The Complainant, Thomas McCrady, a Deputy Real Estate
17	Commissioner of the State of California, for cause of Accusation
18	against MARYELLEN HILL, INC., MARYELLEN HILL, and LEE JULIUS
19	DRUMMOND, alleges as follows:
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21	The Complainant, Thomas McCrady, acting in his
22	official capacity as a Deputy Real Estate Commissioner of the
23	State of California, makes this Accusation against MARYELLEN
24	HILL, INC., MARYELLEN HILL, and LEE JULIUS DRUMMOND.
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26	MARYELLEN HILL, INC., MARYELLEN HILL and LEE JULIUS
27	DRUMMOND (hereinafter referred to as respondents) are presently
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OSP 98 10924	

licensed and/or have license rights under the Real Estate Law (Part 1 of Division 4 of the Business and Professions Code, 3 (hereinafter Code).

#### III

At all times herein mentioned, Respondent MARYELLEN 6 HILL, INC., was licensed by the Department of Real Estate of the 7 State of California as a corporate real estate broker, and 8 respondent MARYELLEN HILL, was licensed as the designated broker 9 officer of said corporation, and ordered, authorized or 10 participated in the illegal conduct of respondent MARYELLEN HILL, 11 INC., as alleged in this Accusation. Respondent LEE JULIUS 12 DRUMMOND, an expired real estate licensee, was employed by 13 respondents MARYELLEN HILL, INC., and MARYELLEN HILL as a real 14 estate salesperson. 15

#### IV

At all times herein mentioned, respondent MARYELLEN 17 HILL, INC., on behalf of others in expectation of compensation, 18 engaged in the business, acted in the capacity of, advertised or 19 assumed to act as a real estate broker in the State of California 20 within the meaning of Section 10131(a) of the Code, including 21 soliciting buyers and sellers and negotiating the sale of real 22 property. 23

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During 1999 and 2000, in connection with the aforesaid real estate brokerage activities, respondent MARYELLEN HILL,

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INC., accepted or received funds from buyers and sellers, and
thereafter made disbursements of such funds.

VI

5 In connection with respondents' activities as a real estate broker as described above, respondents MARYELLEN HILL, 7 INC., and MARYELLEN HILL, acted in violation of the Real Estate 8 Law, Business and Professions Code (hereinafter Code), and 9 California Code of Regulations (hereinafter Regulations), Title 10, Chapter 6, as follows:

Violated Section 10137 of the Code by employing
 respondent DRUMMOND, who was not licensed as a real estate
 salesperson or broker, to solicit and negotiate sales of real
 property, as set forth below. These activities require a real
 estate license under Section 10131(a) of the Code.

a. The sale of 2155 E. Tachevah Dr., Palm Springs,
Cal. to Sheldon C. and Margaret D. Chaffer.
b. The sale of 2011 N. Deborah Rd., Palm Springs, Cal.
to Michael S. and Marilyn S. Steely.
c. The listing for sale of 2905 La Puesta Del Sol,

Palm Springs, Cal. from owners Richard Greenberg and Todd Miner.

d. The sale of vacant land/APN 507-195-013 to Mario Berardi.

e. The sale of 37010 Bankside Dr., Cathedral City to R&A Equities.

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1 f. The sale of 1540 Chaparral Rd., Palm Springs, Cal. 2 to R&A Equities. 3 Violated Regulation 2831 by not maintaining a 2. 4 record of all trust funds received and not placed into a trust 5 account. 6 Violated Regulation 2832 in that not all earnest 3. 7 money deposits received from buyers were forwarded to escrow 8 within 3 business days after acceptance of the offer. 9 Violated Regulation 2725 by not establishing 4. 10 appropriate policies, rules, procedures and systems to insure 11 reasonable supervision over the activities of their salespersons. 12 13 VII The conduct of respondent MARYELLEN HILL, INC., as 14 alleged above, subjects its real estate license and license 15 rights to suspension or revocation pursuant to Sections 10137, 16 10177(d), and 10177(g) of the Code. 17 18 VIII The conduct of respondent MARYELLEN HILL, as alleged 19 above, as the responsible broker, by allowing and permitting 20 respondent MARYELLEN HILL, INC., to engage in the conduct 21 specified in paragraph VI above, subjects her real estate 22 licenses and license rights to suspension or revocation pursuant 23 to Sections 10137, 10177(d), and 10177(h) of the Code. 24 IX 25 The conduct of respondent, LEE JULIUS DRUMMOND, as 26 alleged above, was in violation of Section 10130 of the Code, and 27

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. 2	subjects his real estate license to suspension or revocation
3	pursuant to Section 10177(d) of the Code.
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5	WHEREFORE, Complainant prays that a hearing be
6	conducted on the allegations of this Accusation and, that upon
7	proof thereof, a decision be rendered imposing disciplinary
8	action against all licenses and license rights of respondents
9	MARYELLEN HILL, INC., MARYELLEN HILL and LEE JULIUS DRUMMOND
10	under the Real Estate Law (Part 1 of Division 4 of the Business
11	and Professions Code) and for such other and further relief as
12	may be proper under other applicable provisions of law.
13	Dated at Los Angeles, California
14	this 15th day of February, 2001.
15	THOMAS MC CRADY
16	Deputy Real Estate Commissioner
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17 18 19 20	
17 18 19 20 21	
17 18 19 20 21 22	
17 18 19 20 21 22 23	cc: Maryellen Hill, Inc.
17 18 19 20 21 22 23 24	cc: Maryellen Hill, Inc. Maryellen Hill
17 18 19 20 21 22 23 24 25	CC: Maryellen Hill, Inc. Maryellen Hill Lee Julius Drummond
17 18 19 20 21 22 23 24 25 26	CC: Maryellen Hill, Inc. Maryellen Hill Lee Julius Drummond Sacto
17 18 19 20 21 22 23 24 25 26 27 <b>&amp;</b>	CC: Maryellen Hill, Inc. Maryellen Hill Lee Julius Drummond Sacto DKW