1	DEPARTMENT OF REAL ESTATE	
2	P. O. Box 187007	
3		
4	Telephone: (916) 227-0789 NOV 1 9 2011	
5	DEPARTMENT OF REAL ESTATE	
6		
7		
8		
9	BEFORE THE DEPARTMENT OF REAL ESTATE	
10	STATE OF CALIFORNIA	
11		
12	In the Matter of the Accusation of)) NO. H-4156 SD	
. 13) LENDSURE FINANCIAL) <u>STIPULATION AND AGREEMENT</u>	
14	SERVICES, INC. and) JAMES ANTHONY KONRATH,)	
15	Respondents.	
16)	
17	It is hereby stipulated by and between Respondents LENDSURE FINANCIAL	
18	SERVICES, INC., ("LENDSURE"), and JAMES ANTHONY KONRATH, ("KONRATH"),	
19	(collectively "Respondents"), acting by and through Frank M. Buda, Counsel for Respondents,	
20	and the Complainant, acting by and through John W. Barron, Counsel for the Department of	
21	Real Estate, as follows for the purpose of settling and disposing of the Accusation filed on	
22	December 6, 2010, in this matter:	
23	1. All issues which were to be contested and all evidence which was to be	
24	presented by Complainant and Respondents at a formal hearing on the Accusation, which	
25	hearing was to be held in accordance with the provisions of the Administrative Procedure Act	
26	(hereafter "APA"), shall instead and in place thereof be submitted solely on the basis of the	
27	provisions of this Stipulation and Agreement.	
	H-4156 SD LENDSURE FINANCIAL SERVICES, INC. and JAMES ANTHONY KONRATH	

1

• - 1 -

2. Respondents have received, read and understand the Statement to Respondent, the Discovery Provisions of the APA and the Accusation filed by the Department <u>_</u>3. of Real Estate in this proceeding.

1

2

4 3. On December 20, 2010, Respondents filed a Notice of Defense pursuant 5 to Section 11505 of the Government Code for the purpose of requesting a hearing on the 6 allegations in the Accusation. Respondents hereby freely and voluntarily withdraw said Notice 7 of Defense. Respondents acknowledge that Respondents understand that by withdrawing said 8 Notice of Defense, Respondents will thereby waive Respondents' right to require the 9 Commissioner to prove the allegations in the Accusation at a contested hearing held in 10 accordance with the provisions of the APA and that Respondents will waive other rights 11 afforded to Respondents in connection with the hearing such as the right to present evidence in 12 defense of the allegations in the Accusation and the right to cross-examine witnesses.

13 4. This Stipulation is based on the factual allegations contained in the 14 Accusation. In the interest of expedience and economy, Respondents choose not to contest 15 these factual allegations, but to remain silent and understand that, as a result thereof, these 16 factual statements will serve as a prima facie basis for the "Determination of Issues" and 17 "Order" set forth below. The Real Estate Commissioner shall not be required to provide further 18 evidence to prove such allegations.

19 5. This Stipulation and Respondents' decision not to contest the Accusation 20 are made for the purpose of reaching an agreed disposition of this proceeding and are expressly 21 limited to this proceeding and any other proceeding or case in which the Department of Real 22 Estate, the State or the federal government, an agency of this State, or an agency of another state is involved. 23

24 6. It is understood by the parties that the Real Estate Commissioner may 25 adopt the Stipulation and Agreement as her decision in this matter, thereby imposing the penalty 26 and sanctions on Respondents' real estate licenses and license rights as set forth in the "Order" 27 below. In the event that the Commissioner in her discretion does not adopt the Stipulation and H-4156 SD

LENDSURE FINANCIAL SERVICES, INC. and JAMES ANTHONY KONRATH

- 2 -

Agreement, it shall be void and of no effect, and Respondents shall retain the right to a hearing and proceeding on the Accusation under all the provisions of the APA and shall not be bound by any admission or waiver made herein.

7. This Stipulation and Agreement shall not constitute an estoppel, merger
or bar to any further administrative or civil proceedings by the Department of Real Estate with
respect to any matters which were not specifically alleged to be causes for accusation in this
proceeding.

8 8. Respondents understand that by agreeing to this Stipulation and
9 Agreement, Respondents agree to pay, pursuant to Section 10148 of the California Business
10 and Professions Code ("the Code"), the cost of the audit which resulted in the determination
11 that Respondents committed the trust fund violation(s) found in the Determination of Issues.
12 The amount of such costs is \$3,359.49.

9. Respondents further understand that by agreeing to this Stipulation and
Agreement, the findings set forth below in the Determination of Issues become final, and that
the Commission may charge said Respondents for the costs of any audit conducted pursuant to
Section 10148 of the Code to determine if the violations have been corrected. The maximum
cost of said audit shall not exceed \$3,359.49.

DETERMINATION OF ISSUES

By reason of the foregoing stipulations, admissions and waivers and solely for the purpose of settlement of the pending Accusation without hearing, it is stipulated and agreed that the acts and omissions of Respondents described in the Accusation are grounds for the suspension or revocation of the licenses and license rights of Respondents under the provisions of Sections <u>10145</u> and <u>10177(d)</u> of the Code, and Section <u>2832</u> of Title 10 of the California Code of Regulations.

-3-

25 ||///

18

1

2

3

- 26 ///
- 27 ||///

H-4156 SD

LENDSURE FINANCIAL SERVICES, INC. and JAMES ANTHONY KONRATH

<u>ORDER</u>

1

2	1
3	All licenses and licensing rights of LENDSURE under the Real Estate Law are
4	suspended for a period of sixty (60) days from the effective date of this Order; provided,
5	however, that:
6	1. Sixty (60) days of said suspension shall be stayed for two (2) years upon
7	the following terms and conditions:
8	a. LENDSURE shall obey all laws, rules and regulations governing the
9	rights, duties and responsibilities of a real estate licensee in the State of California; and
10	b. That no final subsequent determination be made, after hearing or upon
11	stipulation, that cause for disciplinary action occurred within two (2) years from the effective
12	date of this Order. Should such a determination be made, the Commissioner may, in her
13	discretion, vacate and set aside the stay order and re-impose all or a portion of the stayed
14	suspension. Should no such determination be made, the stay imposed herein shall become
15	permanent.
16	2
17	All licenses and licensing rights of KONRATH under the Real Estate Law are
18	suspended for a period of sixty (60) days from the effective date of this Order; provided,
19	however, that:
20	1. Thirty (30) days of said suspension shall be stayed, upon the condition
21	that KONRATH petitions pursuant to Section 10175.2 of the Business and Professions Code
22	and pays a monetary penalty pursuant to Section 10175.2 of the Business and Professions Code
23	at a rate of \$50 for each day of the suspension for a total monetary penalty of \$1,500.
24	a. Said payment shall be in the form of a cashier's check or certified check
25	made payable to the Recovery Account of the Real Estate Fund. Said check must be delivered
26	to the Department prior to the effective date of the Decision in this matter.
27	

·			
1	b. No further cause for disciplinary action against the real estate license of		
· 2	KONRATH occurs within two (2) years from the effective date of the decision in this matter.		
3	c. If KONRATH fails to pay the monetary penalty in accordance with the		
4	terms and conditions of the Decision, the Commissioner may, without a hearing, order the		
5	immediate execution of all or any part of the stayed suspension, in which event, KONRATH		
6	shall not be entitled to any repayment nor credit, prorated or otherwise, for money paid to the		
7	Department under the terms of this decision.		
8	d. If KONRATH pays the monetary penalty, and if no further cause for		
9	disciplinary action against the real estate license of KONRATH occurs within two (2) years		
10	from the effective date of the Decision herein, then the stay hereby granted shall become		
11	permanent.		
12	2. The remaining thirty (30) days of said suspension shall be stayed for two		
13	(2) years upon the following terms and conditions:		
14	a. KONRATH obey all laws, rules and regulations governing the rights,		
15	duties and responsibilities of a real estate licensee in the State of California; and		
16	b. That no final subsequent determination be made, after hearing or upon		
17	stipulation, that cause for disciplinary action occurred within two (2) years from the effective		
18	date of this Order. Should such a determination be made, the Commissioner may, in her		
19	discretion, vacate and set aside the stay order and re-impose all or a portion of the stayed		
20	suspension. Should no such determination be made, the stay imposed herein shall become		
21	permanent.		
22	3. KONRATH shall, within six (6) months from the effective date of this		
23	Order, take and pass the Professional Responsibility Examination administered by the		
24.	Department, including the payment of the appropriate examination fee. If KONRATH fails to		
25	satisfy this condition, the Commissioner may order the suspension of all licenses and licensing		
26	rights of KONRATH until KONRATH passes the examination.		
27			
	H-4156 SD LENDSURE FINANCIAL SERVICES, INC. and JAMES ANTHONY KONRATH		

. . ۰.

÷

in F

- 5 -

1 Notwithstanding any other provision of this Order, all licenses and 2 licensing rights of KONRATH are suspended unless and until he provides proof satisfactory to 3 the Commissioner that he has taken and successfully completed the continuing education course on Trust Fund Accounting and Handling specified in Section 10170.5(a)(3) of the Code. 4 5 The course must have been completed no earlier than one hundred twenty (120) days prior to the effective date of this Order, and proof must be submitted prior to the effective date of this 6 7 Order, to prevent suspension of KONRATH's license pursuant to this condition.

1.

9

8

3

Respondents, jointly and severally, shall pay the sum of \$3,359.49 for the Commissioner's cost of the audit which led to this disciplinary action. Respondents shall 10 pay such cost within sixty (60) days of receiving an invoice therefore from the Commissioner. 11 12 The Commissioner may indefinitely suspend all licenses and licensing right of Respondents pending a hearing held in accordance with Section 11500, et seq., of the Government Code, if 13 14 payment is not timely made as provided for herein, or as provided for in a subsequent agreement between Respondents and the Commissioner. The suspension shall remain in effect 15 until payment is made in full or until Respondents enter into an agreement satisfactory to the 16 17 Commissioner to provide for payment, or until a decision providing otherwise is adopted 18 following a hearing held pursuant to this condition.

19 Respondents, jointly and severally, shall pay the Commissioner's costs, 2. not to exceed \$3,359.49, of any audit conducted pursuant to Section 10148 of the Code to 20 21 determine if Respondents have corrected the violations described in the Determination of Issues, above, and any other violations found in the audit which led to this disciplinary action. 22 23 In calculating the amount of the Commissioner's reasonable cost, the Commissioner may use the estimated average hourly salary for all persons performing audits of real estate brokers, and 24 shall include an allocation for travel time to and from the auditor's place of work. Respondents 25 shall pay such cost within sixty (60) days of receiving an invoice therefore from the 26 Commissioner detailing the activities performed during the audit and the amount of time spent 27

H-4156 SD

LENDSURE FINANCIAL SERVICES, INC. and JAMES ANTHONY KONRATH

- 6 -

performing those activities. If Respondents fail to pay such cost within the sixty (60) days, the
 Commissioner may indefinitely suspend all licenses and licensing rights of Respondents under
 the Real Estate Law until payment is made in full or until Respondents enter into an agreement
 satisfactory to the Commissioner to provide for payment. Upon full payment, the indefinite
 suspension provided for in this paragraph shall be stayed.

V. BARRON, Counsel ЮHN Department of Real Estate .

I have read the Stipulation and Agreement and its terms are understood by me and are agreeable and acceptable to me. I understand that I am waiving rights given to me by the California Administrative Procedure Act (including but not limited to Sections 11506, 11508, 11509, and 11513 of the Government Code), and I willingly, intelligently, and voluntarily waive those rights, including the right of requiring the Commissioner to prove the allegations in the Accusation at a hearing at which I would have the right to cross-examine witnesses against me and to present evidence in defense and mitigation of the charges.

-7-

18 19 20

21

22

23

24

25

26

27

III .

H-4156 SD

б

7

8

9

10

11

12

13

14

15

16

17

8 23 /2011

8 /23 /2011

JAMES ANTHONY KONRATH

Respondent

BENJAMIN TIMOTHY CARTER Designated Officer/Broker for Respondent LENDSURE FINANCIAL SERVICES, INC.

> LENDSURE FINANCIAL SERVICES, INC. and JAMES ANTHONY KONRATH

1 2 I have reviewed this Stipulation and Agreement and Order as to form and content and have advised my client accordingly. 3 4 5 FRANK M. BUDA 6 Attorney for Respondents, LENDSURE FINANCIAL SERVICES, INC., and 7 JAMES ANTHONY KONRATH 8 9 10 The foregoing Stipulation and Agreement is hereby adopted by me as my 11 Decision in this matter as to Respondents LENDSURE FINANCIAL SERVICES, INC., and 12 JAMES ANTHONY KONRATH and shall become effective at 12 o'clock noon on 13 DEC -9 2011 14 11-9-11 IT IS SO ORDERED 15 **BARBARA J. BIGBY** 16 Acting Real Estate Commissioner 17 18 19 20 21 22 23 24 25 26 27 H-4156 SD LENDSURE FINANCIAL SERVICES, INC. and JAMES ANTHONY KONRATH - 8 -

а	
1 2 3 4 5 6 7 8 9 10	JOHN W. BARRON, Counsel (SBN 171246) Department of Real Estate P. O. Box 187007 Sacramento, CA 95818-7007 Telephone: (916) 227-0789 (main) (916) 227-0792 (direct) BEFORE THE DEPARTMENT OF REAL ESTATE STATE OF CALIFORNIA
11 12 13 14 15 16	*** In the Matter of the Accusation of In the Matter of the Accusation of LENDSURE FINANCIAL SERVICES, INC., and JAMES ANTHONY KONRATH, Respondents.
17 18 19 20 21 22 23 24 25 26 27	The Complainant, CHARLES W. KOENIG, a Deputy Real Estate Commissioner of the State of California, for cause of Accusation against LENDSURE FINANCIAL SERVICES, INC. (hereafter "LENDSURE"), and JAMES ANTHONY KONRATH (hereafter "KONRATH"), (hereafter collectively "Respondents"), is informed and alleges as follows: 1 The Complainant makes this Accusation in his official capacity. 2 At all times relevant herein, LENDSURE was and is licensed by the Department of Real Estate (hereafter "the Department") as a corporate real estate broker. ///
	- 1-

At all times relevant herein, KONRATH was and is licensed by the Department as a real estate broker.

4

5 At all times relevant herein, KONRATH was and is licensed by the Department 6 as the designated broker/officer of LENDSURE. As the designated broker/officer, KONRATH 7 is responsible, pursuant to Section 10159.2 (supervision responsibility of corporate officer in 8 charge) of the California Business and Professions Code (hereafter "the Code"), for the 9 supervision of the activities of the officers, agents, real estate licensees and employees of 10 LENDSURE for which a real estate license is required.

· 5

11

1

2

3

4

12 At all times mentioned, Respondents LENDSURE and KONRATH engaged in 13 the business of, acted in the capacity of, advertised or assumed to act as a real estate broker in 14 the State of California within the meaning of Section 10131(d) of the Code, including 15 performing services for one or more borrowers and negotiated to do one or more of the 16 following acts for another or others, for or in expectation of compensation: negotiate one or 17 more loans for, or perform services for, borrowers and/or lenders with respect to the collection 18 of advance fees and loan modification, loan refinance, principal reduction, foreclosure 19 abatement or short sale services and/or those borrowers' lenders in connection with loans 20 secured directly or collaterally by one or more liens on real property; and charged, demanded or 21 collected an advance fee for any of the services offered.

22

23 Whenever reference is made in an allegation in this Accusation to an act or 24 omission of LENDSURE, such allegation shall be deemed to mean that the officers, directors, 25 employees, agents and real estate licensees employed by or associated with LENDSURE 26 committed such act or omission while engaged in furtherance of the business or operations of 27 ///

6

2 -

•	
•	
1	LENDSURE and while acting within the course and scope of their corporate authority and
2	employment.
3	FIRST CAUSE OF ACTION
4	7
5	On or about the period of October 5, 2009, and continuing intermittently through
6	October 23, 2009, an audit was conducted of the records of LENDSURE at its main office
7	located at 11939 Rancho Bernardo Road, Suite 204, San Diego, California. The auditor herein
8	examined the records for the period of October 20, 2008, through August 31, 2009 (the audit
9	period).
10	8
11	While acting as a real estate broker as described in Paragraph 5, above, and
. 12	within the audit period, LENDSURE maintained the following bank account for the receipt and
13	disbursement of trust funds (advance fees), and for its general business activities:
14	Bank of America
15	16849 Bernardo Center Drive San Diego, CA 92128
16	Account Name: Lendsure Financial Services Inc.
17	
18	Account No.: 10897-70181
19	Signatories: James Konrath (REB) Joseph Lydon (Unlicensed)
20	Stuart Marvin (Unlicensed)
21	9
22	The audit described in Paragraph 7, above, revealed that in the course of the
. 23	activities described in Paragraph 5, above, LENDSURE performed, or failed to perform, the
24	following acts:
25	(a) LENDSURE failed to maintain a control record for the trust funds
26	received (preparation fees collected before the completion of the entire loan modification
27	service) and disbursed in connection with loan modification activity. Such acts and/or
	- 3 -

omissions by LENDSURE violate Section 10145 (handling of trust funds) of the Code and
 Section 2831 (maintenance of trust fund records) of the Regulations.

3 (b) LENDSURE failed to maintain separate records for each beneficiary of
4 funds held in its trust account. Such acts and/or omissions by LENDSURE violate Section
5 10145 of the Code and Section 2831.1 (requirement of separate records for each beneficiary or
6 transaction) of the Regulations.

7 (c) LENDSURE failed to reconcile the total of separate beneficiary/property
8 records with a control record on a monthly basis. Such acts and/or omissions by LENDSURE
9 violate Section 10145 of the Code and Section 2831.2 (trust fund reconciliation requirement) of
10 the Regulations.

(d) LENDSURE failed to designate its bank account used for trust funds
 received and disbursed as a trust account. Such acts and/or omissions by LENDSURE violate
 Section 10145 of the Code and Section 2832 (trust fund handling) of the Regulations.

14 (e) LENDSURE allowed Joseph Lydon and Stuart Marvin, both
15 unlicensed, to be signatories on the trust account with fidelity bond coverage of \$300,000,
16 with a deductible of \$25,000. Such acts and/or omissions by LENDSURE violate Section
17 10145 of the Code and Section 2834 (trust account withdrawals) of the Code.

(f) LENDSURE collected advance fees from principals for providing loan
 modification services and deposited those funds into its general business bank account instead
 of a trust account. Such acts and/or omissions by LENDSURE violate Section 10146 (deposit
 of advance fees into trust account) of the Code.

(g) LENDSURE collected advance fees from principals for providing loan
 modification services and deposited those fees into LENDSURE's general business account and
 commingled with LENDSURE's funds. Such acts and/or omissions by LENDSURE violate
 Sections 10145 and 10176(e) (commingling of funds) of the Code and Section 2835
 (commingling of funds) of the Regulations.

27 1/1/

- 4 -

		•		
1	(h)	LENDSURE collected advance	fees from principals	for providing loan
2	modification services	and did not maintain and provide	e an accounting to th	ose principals
3	showing the services r	endered, identification of the true	st account into which	h the advance fees
. 4	were deposited and de	tails of how those funds were dis	sbursed. Such acts a	nd/or omissions by
• 5	LENDSURE violate S	ection 2972 (accounting content)) of the Regulations.	
6		10		
7	The act	s and/or omissions of LENDSUI	RE, as alleged in Par	agraph 9, above, are
8	grounds for discipline	under Sections 10177(d) (willful	l disregard or violati	on of real estate law)
. 9	and 10177(g) (demons	trated negligence or incompeten	ce involving acts for	which license is
10	required) of the Code.	In addition, the Department is e	ntitled to reimburser	ment for the costs of
11	its audit pursuant to Se	ection 10148 (cost of audit in fina	al decision following	g disciplinary hearing)
12	of the Code.			
. 13		SECOND CAUSE OF	ACTION	
14		11		
15	In conn	ection with the operation and cor	nduct of the real esta	te activities described
16	in Paragraph 5, above,	LENDSURE engaged in the bus	iness of claiming, de	emanding, charging,
17	receiving, collecting or	contracting for the collection of	advance fees within	the meaning of
18	Sections 10026 and 10	131.2 of the Code including but	not limited to the fol	llowing:
19				
, 20	Borrower	Property Address	Payment Date	Advance Fee
21			i uyment Date	Auvance Fee Amount
22	Jaime Raffone	16217 Winecreek Road,	03/06/09	\$1595
23		San Diego		
24	Ericco Perrota	2860-A Casey Street, San Diego	02/25/09	\$1595
25 26	Rick McClure	6513 Puerto Drive, Rancho Murrieta	03/12/09	\$1595
27				

. .

~ 5 -

•

	T					
1 Clementine Wamboye	3789 Thermiac Gulf Way, Sacramento	04/07/09	\$1595			
3 Gina Rawson	46569 El Viento Seco Drive, Temecula	05/05/09	\$1595			
4 Caitlin Kelley 5	227 La mesa Avenue, Encinitas	05/14/09	\$ 895			
6 Antonio Lopez	3205 E. Levelglen Drive, West Covina	. 05/16/09	\$ 895			
8 In collec	In collecting such advance fees, LENDSURE used a form of advance fee					
9 agreement which had no	t been provided to the Departm	ent for review ar	d approval prior to its			
10 use. Such acts and/or or	missions by LENDSURE violat	e Section 10085	(prior submission of			
11 advance fee materials) c	of the Code and Section 2970 (p	rior submission o	of advance fee			
12 materials).						
13	12					
14 The acts	and/or omissions of LENDSUR	E, as alleged in l	Paragraph 11, above, a			
15 grounds for the revocation	on or suspension of Respondent	's real estate lice	nse or license rights			
16 under Sections 10177(d)	under Sections 10177(d) and 10177(g) of the Code.					
17	THIRD CAUSE OF A	ACTION				
18	13					
19 LENDSU	LENDSURE failed to retain records of security deposit disposition statements,					
20 tenant agreements and ir	tenant agreements and invoices related to the real property located at 1452 Grand Avenue, San					
21 Diego, California. Such	Diego, California. Such acts and/or omissions by LENDSURE violate Section 10148 (records					
22 retention requirements)	of the Code.	•				
23	14					
24 The acts a	and/or omissions of LENDSUR	E, as alleged in F	aragraph 13, above, a			
25 grounds for discipline ur	nder Sections 10177(d) and 101	77(g) of the Code	5.			
26 ///			•			
27 ///						

FOURTH CAUSE OF ACTION

3	At all times relevant herein, KONRATH was responsible, as the designated
4	broker/officer for LENDSURE, for the supervision and control of the activities conducted on
5	behalf of the corporation by its officers and employees. KONRATH failed to exercise
6	reasonable supervision and control over the property management brokering activities of
7	LENDSURE. In particular, KONRATH permitted, ratified and/or caused the conduct described
8	in the First, Second and Third Causes of Action, above, to occur, and failed to take reasonable
9	steps, including, but not limited to, the handling of trust funds, collection of advance fees,
10	supervision of employees and the implementation of policies, rules, procedures and systems to
11	ensure the compliance of the corporation with the Real Estate Law and the Regulations. Such
12	acts and/or omissions of KONRATH violate Section 10159.2 (responsibility of corporate officer
13	in charge) of the Code and Section 2725 (broker supervision requirement) of the Regulations.
14	16
15	The acts and/or omissions of KONRATH, as set forth in Paragraph 15, above,
16	constitute grounds for disciplinary action under Sections 10177(d), 10177(g) and 10177(h)
17	(reasonable supervision responsibility of broker) of the Code.
18	PIOR ADMINISTRATIVE PROCEEDINGS
.19	17
20	On or about April 26, 2010, the Department issued a Desist and Refrain Order
21	directing LENDSURE to immediately desist and refrain from charging, demanding, claiming,
22	collecting or receiving advance fees. On or about October 21, 2010, a hearing was held on the
23	Desist and Refrain Order. On or about October 27, 2010, a Proposed Decision was issued by the
24	Office of Administrative Hearings upholding the Department's Desist and Refrain Order.
25	///
26	///
27	///
	- 7-

• • • •	
1	WHEREFORE, Complainant prays that a hearing be conducted on the allegations
2	of this Accusation, and that upon proof thereof, a decision be rendered imposing disciplinary
3	action against all licenses and license rights of Respondents under the Code, and for such other
4	and further relief as may be proper under applicable provisions of law.
5	
.6	(a l Maria
7	CHARLES W. KOENIG
8	Deputy Real Estate Commissioner
9	Dated at Sacramento, California,
10	this 6th day of December, 2010.
11	
12	
13	
14	
15	
16	· ·
17	
18	
19	
20	·
21	
22	
23	
24	
25	
26	
. 27	
	- 8-