1 Department of Real Estate P. O. Box 187000 2 Sacramento, CA 95818-7000 5 2004 3 DEPARTMENT OF REAL ESTATE 227-0789 Telephone: 4 5 6 7 BEFORE THE DEPARTMENT OF REAL ESTATE 8 STATE OF CALIFORNIA 9 10 11 In the Matter of the Accusation of) NO. H-1627 FR 12 BANKERS FINANCIAL GROUP, BANKERS HOME LOANS and STIPULATION AND AGREEMENT 13 KENT MAX GRADOWITZ, IN SETTLEMENT AND ORDER 14 Respondents. 15 It is hereby stipulated by and between KENT MAX 16 GRADOWITZ, BANKERS FINANCIAL GROUP and BANKERS HOME LOANS 17 (Respondents) and their attorney of record, John Fu of Borton, 18 Petrini & Conron, LLP, and the Complainant, acting by and through 19 David B. Seals, Counsel for the Department of Real Estate, as 20 follows for the purpose of settling and disposing of the First 21 Amended Accusation filed on November 21, 2003, in this matter: 22 All issues which were to be contested and all 1. 23 evidence which was to be presented by Complainant and Respondents 24 at a formal hearing on the First Amended Accusation, which 25 hearing was to be held in accordance with the provisions of the 26 Administrative Procedure Act (APA), shall instead and in place 27 KENT MAX GRADOWITZ, BANKERS - 1 -H-1627 FR FINANCIAL GROUP, BANKERS HOME LOANS

thereof be submitted solely on the basis of the provisions of this Stipulation and Agreement in Settlement.

³ 2. Respondents have received, read and understand the
⁴ Statement to Respondent, the Discovery Provisions of the APA and
⁵ the First Amended Accusation filed by the Department of Real
⁶ Estate in this proceeding.

7 3. A Notice of Defense was filed on October 10, 2003 8 by Respondents, pursuant to Section 11505 of the Government Code 9 for the purpose of requesting a hearing on the allegations in the 10 First Amended Accusation. Respondents hereby freely and voluntarily withdraw said Notice of Defense. Respondents 11 12 acknowledge that they understand that by withdrawing said Notice of Defense they will thereby waive their right to require the 13 14 Commissioner to prove the allegations in the First Amended 15 Accusation at a contested hearing held in accordance with the provisions of the AFA and that they will waive other rights 16 17 afforded to them in connection with the hearing such as the right 18 to present evidence in defense of the allegations in the Accusation and the right to cross-examine witnesses. 19

This Stipulation is based solely on the factual 20 4. allegations contained in Paragraphs I through XVII of the First 21 Amended Accusation. In the interests of expedience and economy, 22 Respondents choose not to contest these allegations, but to 23 remain silent and understand that, as a result thereof, these 24 factual allegations, without being admitted or denied, will serve 25 as a prima facie basis for the disciplinary action stipulated to 26 111 27

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2 - KENT MAX GRADOWITZ, BANKERS FINANCIAL GROUP, BANKERS HOME LOANS herein. The Real Estate Commissioner shall not be required to provide further evidence to prove said factual allegations.

3 5. It is understood by the parties that the Real 4 Estate Commissioner may adopt the Stipulation and Agreement in 5 Settlement as his decision in this matter thereby imposing the 6 penalty and sanctions on Respondents' real estate licenses and 7 license rights as set forth in the below "Order". In the event 8 that the Commissioner in his discretion does not adopt the 9 Stipulation and Agreement in Settlement, it shall be void and of 10 no effect, and Respondents shall retain the right to a hearing 11 and proceeding on the First Amended Accusation under all the 12 provisions of the APA and shall not be bound by any admission or 13 waiver made herein.

6. The Crder or any subsequent Order of the Real Estate Commissioner made pursuant to this Stipulation and Agreement in Settlement shall not constitute an estoppel, merger or bar to any further administrative or civil proceedings by the Department of Real Estate with respect to any matters which were not specifically alleged to be causes for accusation in this proceeding.

7. Respondents have received, read and understand the "Notice Concerning Costs of Subsequent Audits". Respondents understand that by agreeing to this Stipulation and Agreement in Settlement, the findings set forth below in the DETERMINATION OF ISSUES become final, and that the Commissioner may charge Respondents for the costs of any audit for which they are charged pursuant to Section 10148 of the Business and Professions Code

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- 3 - KENT MAX GRADOWITZ, BANKERS FINANCIAL GROUP, BANKERS HOME LOANS

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| 1 | (hereinafter the "Code"). The reasonable cost of the audits |
| 2 | which led to this disciplinary action is \$4,556.13. The maximum |
| 3 | cost of the subsequent audits will not exceed \$4,556.13. |
| 4 | DETERMINATION OF ISSUES |
| 5 | I |
| б | By reason of the foregoing stipulations and waivers and |
| 7 | solely for the purpose of settlement of the pending First Amended |
| 8 | Accusation without a hearing, it is stipulated and agreed that |
| 9 | the facts alleged above are grounds for the suspension or |
| 10 | revocation of the licenses and license rights of Respondent KENT |
| 11 | MAX GRADOWITZ under Section 10177(h) of the Code and, as to |
| 12 | Respondents BANKERS FINANCIAL GROUP and BANKERS HOME LOANS under |
| 13 | Sections <u>10145</u> , <u>10232.2</u> , <u>10236.4</u> and <u>10240</u> of the Code and |
| 14 | Sections 2831.1 and 2831.2 of the Regulations all in conjunction |
| 15 | with Section <u>10177(d)</u> of the Code. |
| 16 | ORDER |
| . 17 | I |
| . 18 | All licenses and licensing rights of Respondents KENT |
| 19 | MAX GRADOWITZ and BANKERS FINANCIAL GROUP and BANKERS HOME LOANS |
| 20 | under the Real Estate Law are suspended for a period of ninety |
| 21 | (90) days from the effective date of this Order; provided, |
| 22 | however, that: |
| 23 | 1. Sixty (60) days of said suspension shall be stayed |
| 24 | for two (2) years upon the following terms and conditions: |
| 25 | A. Respondents shall obey all laws, rules and |
| 26 | regulations governing the rights, duties and |
| 27 | |
| | H-1627 FR - 4 - KENT MAX GRADOWITZ, BANKERS FINANCIAL GROUP, BANKERS HOME LOANS |
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responsibilities of a real estate licensee in the State of California; and,

B. That no final subsequent determination be made, after hearing or upon stipulation, that cause for disciplinary action occurred within two (2) years from the effective date of this Order. Should such a determination be made, the Commissioner may, in her discretion, vacate and set aside the stay order and reimpose all or a portion of the stayed suspension. Should no such determination be made, the stay imposed herein shall become permanent.

The remaining thirty (30) days of said 90-day 12 2. suspension shall be stayed, as to each Respondent individually, 13 upon the condition that each Respondent petition pursuant to 14 Section 10175.2 of the Business and Professions Code and each 15 pays a monetary penalty pursuant to Section 10175.2 of the 16 Business and Professions Code at a rate of \$100 for each day of 17 the suspension for a total monetary penalty of \$3,000 for each 18 Respondent: 19

A. Said payment shall be in the form of a cashier's check or certified check made payable to the Recovery Account of the Real Estate Fund. Said check must be delivered to the Department prior to the effective date of the Order in this matter. B. No further cause for disciplinary action

against the Real Estate licenses of said Respondent

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- 5 - KENT MAX GRADOWITZ, BANKERS FINANCIAL GROUP, BANKERS HOME LOANS occurs within two (2) years from the effective date of the decision in this matter.

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C. If any Respondent fails to pay the monetary penalty as provided above prior to the effective date of this Order, the stay of the suspension shall be vacated as to that Respondent and the order of suspension shall be immediately executed, under this Paragraph 2 of this Order, in which event the said Respondent shall not be entitled to any repayment nor credit, prorated or otherwise, for the money paid to the Department under the terms of this Order.

D. If said Respondents pay the monetary penalty and any other moneys due under this Stipulation and Agreement and if no further cause for disciplinary action against the real estate licenses of said Respondents occurs within two (2) years from the effective date of this Order, the entire stay hereby granted under Paragraphs 1 and 2 of this Order, as to said Respondents only, shall become permanent.

20 3. Respondent KENT MAX GRADOWITZ shall, prior to the 21 effective date of this Decision, submit proof satisfactory to the 22 Commissioner of having taken and successfully completed the continuing education course on trust fund accounting and handling 23 specified in subdivision (a) of Section 10170.5 of the Business 24 25 and Professions Code. Proof of satisfaction of this requirement 26 includes evidence that Respondent KENT MAX GRADOWITZ has 27 successfully completed the trust fund account and handling - 6 -KENT MAX GRADOWITZ, BANKERS H-1627 FR FINANCIAL GROUP, BANKERS HOME LOANS

continuing education course within 120 days prior to the effective date of the Decision in this matter. If Respondent fails to satisfy this condition, the Commissioner may order the suspension of Respondent's license until Respondent presents proof that he has successfully completed the trust fund course.

6 4. Pursuant to Section 10148 of the Business and 7 Professions Code, Respondents KENT MAX GRADOWITZ, BANKERS FINANCIAL GROUP and BANKERS HOME LOANS shall pay the 8 9 Commissioner's reasonable cost for the audit which led to this 10 disciplinary action and a subsequent audit to determine if 11 Respondents BANKERS FINANCIAL GROUP and BANKERS HOME LOANS have 12 corrected the trust fund violation(s) found in paragraph I of the Determination of Issues. In calculating the amount of the 13 Commissioner's reasonable cost, the Commissioner may use the 14 15 estimated average hourly salary for all persons performing audits of real estate brokers, and shall include an allocation for 16 17 travel time to and from the auditor's place of work. Respondents 18 KENT MAX GRADOWITZ, BANKERS FINANCIAL GROUP and BANKERS HOME 19 LOANS shall pay such cost within 60 days of receiving an invoice 20 from the Commissioner detailing the activities performed during the audit and the amount of time spent performing those 21 22 The Commissioner may suspend the licenses of activities. 23 Respondents KENT MAX GRADOWITZ, BANKERS FINANCIAL GROUP and 24 BANKERS HOME LOANS pending a hearing held in accordance with 25 Section 11500, et seq., of the Government Code, if payment is not 26 timely made as provided for herein, or as provided for in a 27 subsequent agreement between Respondents KENT MAX GRADOWITZ,

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- 7 - KENT MAX GRADOWITZ, BANKERS FINANCIAL GROUP, BANKERS HOME LOANS

BANKERS FINANCIAL GROUP and BANKERS HOME LOANS and the 1 Commissioner. The suspension shall remain in effect until 2 payment is made in full or until Respondents KENT MAX GRADOWITZ, ٦ BANKERS FINANCIAL GROUP and BANKERS HOME LOANS enter into an 4 agreement satisfactory to the Commissioner to provide for 5 payment, or until a decision providing otherwise is adopted 6 following a hearing held pursuant ton this condition. 7 8 DATED: 2/24/2004 9 DAVID B. SEALS, Counsel DEPARTMENT OF REAL ESTATE 10 11 12 I have read the Stipulation and Agreement, have 13 discussed it with my counsel, and its terms are understood by me 14 and are agreeable and acceptable to me. I understand that I am 15 waiving rights given to me by the California Administrative 16 Procedure Act (including but not limited to Sections 11506, 17 11508, 11509, and 11513 of the Government Code), and I willingly, 18 intelligently, and voluntarily waive those rights, including the 19 right of requiring the Commissioner to prove the allegations in 20 the First Amended Accusation at a hearing at which I would have 21 the right to cross-examine witnesses against me and to present 22 evidence in defense and mitigation of the charges. 23 24 DATED: 2-11-14 25 KENT MAX GRADOWITZ 26 Respondent 27 H-1627 FR 8 -KENT MAX GRADOWITZ, BANKERS FINANCIAL GROUP, BANKERS HOMB LOANS

BORTON PETRINI & CONRON 661 322 4628 P.10 FEB-10-2004 09:20 DATED: 1 GROUP BANKERS FINANCI Respondent 2 3 DATED: 4 BANKERS HOME LO Respondent 5 6 I have reviewed the Stipulation and Agreement as to 7 form and content and have advised my clients accordingly. 8 9 DATED: 10 JOHN Bortøn, Petrini & Conron, LLP 11 Attorney for Respondents 12 13 The foregoing Stipulation and Agreement in Settlement 14 is hereby adopted by the Real Estate Commissioner as his 15 Decision and Order and shall become effective at 12 o'clock noon 16 2004. 17 APRIL 15 on 2004. 10 IT IS SO ORDERED 19 20 LIBÉRATOR R Acting Real Estate Commissioner 21 22 23 24 25 26 27 KENT MAX GRADOWITZ, BANKERS H-1627 PR FINANCIAL GROUP, BANKERS HOME LOANS

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| 1 2 .4 5 6 | DAVID B. SEALS, Counsel (SBN 69378) Department of Real Estate P. O. Box 187000 Sacramento, CA 95818-7000 Telephone: (916) 227-0789 -or- (916) 227-0792 (Direct) DEPARTMENT OF REAL ESTATE Market State |
| 7 | |
| 8 | BEFORE THE DEPARTMENT OF REAL ESTATE |
| 9 | STATE OF CALIFORNIA |
| 10 | * * * |
| 11 | In the Matter of the Accusation of)) NO. H-1627 FR |
| 12 13 | BANKERS FINANCIAL GROUP,) BANKERS HOME LOANS and,) <u>FIRST AMENDED</u> KENT MAX GRADOWITZ,) <u>ACCUSATION</u> |
| 14 |) Respondents.) |
| 15 |) |
| 16 | The Complainant, John Sweeney, a Deputy Real Estate. |
| 17 | Commissioner of the State of California for cause of Accusation |
| 18 | against BANKERS FINANCIAL GROUP (hereinafter "Respondent BFG"), |
| 19 | BANKERS HOME LOANS (hereinafter "Respondent BHL"), and KENT MAX |
| 20 | GRADOWITZ (hereinafter "Respondent GRADOWITZ") is informed and |
| 21 | alleges as follows: |
| 22 | FIRST CAUSE OF ACCUSATION |
| 23 | · I |
| 24 | The Complainant, John Sweeney, a Deputy Real Estate |
| 25 | Commissioner of the State of California, makes this Accusation in |
| 26 | his official capacity. |
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Respondents BFG and BHL are presently licensed and/or
have license rights under the Real Estate Law, Part 1 of Division
4 of the California Business and Professions Code (hereinafter
"Code"), as corporate real estate brokers. Respondent BHL also
has a dba of Exchange Realty.
III
Respondent GRADOWITZ is presently licensed and/or has

⁹ license rights under the Real Estate Law, Part 1 of Division 4 of ¹⁰ the Code as real estate broker and as the designated officer of ¹¹ both Respondent BFG and Respondent BHL.

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13 Whenever reference is made in an allegation in this Accusation to an act or omission of Respondent BFG, such 14 allegation shall be deemed to mean that the officers, directors, 15 employees, agents and real estate licensees employed by or 16 associated with Respondent BFG committed such act or omissions 17 while engaged in furtherance of the business or operation of 18 Respondent BFG and while acting within the course and scope of 19 their corporate authority and employment. 20

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V

Whenever reference is made in an allegation in this Accusation to an act or omission of Respondent BHL, such allegation shall be deemed to mean that the officers, directors, employees, agents and real estate licensees employed by or associated with Respondent BHL committed such act or omissions while engaged in furtherance of the business or operation of

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II

Respondent BHL and while acting within the course and scope of 1 their corporate authority and employment. 2

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VI

That at all times herein mentioned, Respondent BFG, 4 engaged in the business of, acted in the capacity of, advertised, 5 or assumed to act as a real estate broker in the State of 6 7 California within the meaning of Section 10131(d) of the Code, for or in expectation of compensation, by soliciting borrowers or 8 lenders for or negotiating loans or collecting payments or 9 performing services for borrowers or lenders or note owners in 10 11 connection with loans secured directly or collaterally by liens 12 on real property or on a business opportunity. 13

14 That at all times mentioned herein, Respondent BFG 15 accepted or received funds in trust (hereafter trust funds) from and on behalf of its principals placing them in bank accounts and 16 at times thereafter made disbursements of such funds. 17

VII

VIII

19 From November 13, 2001 through November 15, 2001 an 20 investigative audit was performed by the Department of the 21 records and bank records of Respondent BFG (Audit# FR 010002) for the period from November 1, 1999 through October 31, 2001, as 22 23 said records related to its activities as a real estate broker. 24 TX 25

Respondent BFG maintained one bank account into which 26 trust funds were placed for its loan servicing activities. The 27 account was located at Union Bank of California, Stockdale

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Village Branch 441, 5400 Stockdale Hwy., Bakersfield, CA 93309-1 2502, Account No. 3875-500723 in the name of Bankers Financial Group, A Cal Corp. Client Trust Account.

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5 For the period covered by the audit Respondent BFG 6 failed to maintain their separate records for each beneficiary or 7 transaction in a format that would readily enable tracing and 8 reconciliation in accordance with Section 2831.2, Title 10, California Code of Regulations (hereinafter the "Regulations") in 9 10 violation of Section 2831.1 of the Regulations.

XI

12 For the period covered by the audit Respondent BFG failed to maintain their separate records for each beneficiary or 13 transaction in a format that would readily enable tracing and 14 reconciliation in accordance with Section 2831.2 and thus failed 15 16 to maintain a reconciliation of such records with the record of all trust funds received and disbursed on a monthly basis in 17 18 violation of Section 2831.2 of the Regulations.

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20 At all times mentioned herein, Respondent GRADOWITZ failed to exercise reasonable supervision over the activities of 21 22 Respondent BFG, and permitted, ratified and/or caused the conduct 23 described above. Respondent GRADOWITZ failed to reasonably or 24 adequately review, oversee, inspect and manage the personnel and 25 activities of Respondent BFG, and/or to establish reasonable 26 policies, rules, procedures and systems for such review, 27 oversight, inspection and management.

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| 1 | XIII |
| 2 | The acts and/or omissions of Respondents BFG and |
| 3 | GRADOWITZ described above are grounds for the revocation or |
| . 4 | suspension of the licenses of Respondent BFG under Section |
| 5 | 10177(d) of the Code in conjunction with Sections 2831.1 and |
| б | 2831.2 of the Regulations and are grounds for the revocation or |
| 7 | suspension of the licenses of Respondent GRADOWITZ, only, under |
| 8 | Section 10177(h) of the Code and Section 10159.2 of the Code and |
| 9 . | Section 2725 of the Regulations both in conjunction with Section |
| 10 | 10177(d) of the Code. |
| 11 | SECOND CAUSE OF ACCUSATION |
| 12 | XIV |
| 13 | There is hereby incorporated in this Second, separate |
| 14 | and distinct, Cause of Accusation all of the allegations |
| 1.5 | contained in Paragraphs I through V of the First Cause of |
| 16 | Accusation with the same force and effect as if herein fully set |
| 17 | forth. |
| 18 | XV |
| 19 | That at all times herein mentioned, Respondent BHL, |
| 20 | engaged in the business of, acted in the capacity of, advertised, |
| 21 | or assumed to act as a real estate broker in the State of |
| 22 | California within the meaning of Section 10131(a) of the Code for |
| 23 | or in expectation of compensation, by selling or offering to |
| 24 | sell, buying or offering to buy, soliciting prospective sellers |
| 25 | or purchasers of, soliciting or obtaining listings of, or |
| 26 | negotiating the purchase, sale or exchange of real property or a |
| 27 | business opportunity and Section 10131(d) of the Code, for or in |
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1 expectation of compensation, by soliciting borrowers or lenders 2 for or negotiating loans or collecting payments or performing 3 services for borrowers or lenders or note owners in connection 4 with loans secured directly or collaterally by liens on real 5 property or on a business opportunity.

XVI

From November 13, 2001 through November 15, 2001 an
investigative audit was performed by the Department of the
records and bank records of Respondent BHL (Audit# FR 010026) for
the period from November 1, 1999 through October 31, 2001, as
said records related to its activities as a real estate broker.

XVII

13 Respondent BHL maintained two bank accounts into which 14 trust funds were placed for its activities. Both accounts were located at Union Bank of California, Stockdale Village Branch 15 16 441, 5400 Stockdale Hwy., Bakersfield, CA 93309-2502. The first 17 account (hereinafter TA1) was Account No. 3870-112172 in the name of Bankers Home Loans dba Exchange Realty Trust Account. The 18 19 second account (hereinafter TA2) was Account No. 3875-500790 in 20 the name of Bankers Home Loans dba Exchange Realty Trust Account. 21 XVIII

Respondent BHL collected and kept excess credit report fees from borrowers and did not disclose such excess compensation or secret profit to the borrowers in violation of Section 10176(g) of the Code.

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2 Respondent BHL failed to retain a copy of the Mortgage 3 Loan Disclosure Statement in the file of all borrowers during the 4 period covered by the audit in violation of Section 10240 of the 5 Code. 6 XX 7 Respondent BHL failed to include the Department's 8 licensing telephone number with the Mortgage Loan Disclosure Statement of all borrowers during the period covered by the audit 9 10 in violation of Section 10236.4 of the Code. 11 XXI 12 For the period covered by the audit Respondent BHL 13 failed to maintain on a monthly basis a reconciliation of their separate records for each beneficiary or transaction with the 14 record of all trust funds received and disbursed in violation of 15 16 Section 2831.2 of the Regulations. 17 XXII 18 At all times mentioned herein, Respondent GRADOWITZ

19 failed to exercise reasonable supervision over the activities of 20 Respondent BHL, and permitted, ratified and/or caused the conduct 21 described above. Respondent GRADOWITZ failed to reasonably or adequately review, oversee, inspect and manage the personnel and 22 23 activities of Respondent BHL, and/or to establish reasonable 24 policies, rules, procedures and systems for such review, 25 oversight, inspection and management. 26 111 27 111

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| 1 | XXIII |
| 2 | The acts and/or omissions of Respondents BHL and |
| 3 | GRADOWITZ described above are grounds for the revocation or |
| . 4 | suspension of the licenses of Respondent BHL under Section |
| 5 | 10176(g) of the Code and Section 10177(d) of the Code in |
| 6 | conjunction with Sections 10236.4 and 10240 of the Code and |
| 7 | Section 2831.2 of the Regulations and are grounds for the |
| 8 | revocation or suspension of the licenses of Respondent GRADOWITZ, |
| 9 | only, under Section 10177(h) of the Code and Section 10159.2 of |
| 10 | the Code and Section 2725 of the Regulations both in conjunction |
| 11 | with Section 10177(d) of the Code. |
| 12 | THIRD CAUSE OF ACCUSATION |
| 13 | XXIV |
| 14 | There is hereby incorporated in this Third, separate |
| 15 | and distinct, Cause of Accusation all of the allegations |
| 16 | contained in Paragraphs I through V of the First Cause of |
| 17 | Accusation with the same force and effect as if herein fully set |
| 18 | forth. |
| 19 | XXV |
| 20 | An investigative audit of the records and bank records |
| 21 | of Respondent BFG was conducted by the Department from May 23, |
| 22 | 2003 to September 15, 2003 covering the period from December 1, |
| 23 | 2000 to July 31, 2003 as said records related to its activities |
| 24 | as a real estate broker. |
| 25 | /// |
| 26 | 111 |
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1 XXVI 2 Respondent BFG maintained one bank account into which 3 trust funds were placed for its activities. The account was 4 located at Union Bank of California, 5400 Stockdale Hwy., 5 Bakersfield, CA 93309. The Account No. was 3875500723 in the name of Bankers Financial Group A Cal Corp Client Trust Account. 6 7 XXVII 8 The adjusted balance of the account as of July 31, 2003 9 was Eight Thousand Two Hundred Forty-Seven and 94/100 Dollars (\$8,247.94) and the trust fund accountability in the account as 10 11 of July 31, 2003 was Eight Thousand Seven Hundred Fifty-Seven and 56/100 Dollars (\$8,757.56) plus company funds of Two Hundred Six 12 and 24/100 Dollars (\$206.24). Therefore, Respondent BFG, as of 13 July 31, 2003, had a trust fund shortage of Seven Hundred Fifteen 14 15 and 86/100 Dollars (\$715.86). 16 XXVIII 17 Respondent BFG failed to timely file the annual reports due September 30, 2002 as required by subdivisions (a) and (c) of 18 19 Section 10232.2 of the Code. 20 XXIX 21 During the time period covered by the audit discussed 22 in this Third Cause of Accusation, Respondent BFG failed to 23 prepare and maintain a reconciliation of its separate records to its record of all trust funds received and disbursed on a monthly 24 25 basis prior to September 30, 2002 in violation of Section 2831.2 26 of the Regulations. 27 111

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XXX At all times mentioned in this Third Cause of Accusation, Respondent GRADOWITZ failed to exercise reasonable supervision over the activities of Respondent BFG, and permitted, ratified and/or caused the conduct described above. Respondent GRADOWITZ failed to reasonably or adequately review, oversee, inspect and manage the personnel and activities of Respondent BFG, and/or to establish reasonable policies, rules, procedures and systems for such review, oversight, inspection and management. XXXI The acts and/or omissions of Respondents BFG and GRADOWITZ described above in this Third Cause of Accusation are grounds for the revocation or suspension of the licenses of Respondent BFG under Section 10177(d) of the Code in conjunction with Sections 10145 and 10232.2 of the Code and Section 2831.2 of the Regulations and are grounds for the revocation or suspension of the licenses of Respondent GRADOWITZ, only, under Section 10177(h) of the Code and Section 2725 of the Regulations both in conjunction with Section 10177(d) of the Code.

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WHEREFORE, Complainant prays that a hearing be conducted on the allegations of this Accusation and that upon proof thereof, a decision be rendered imposing disciplinary action against all licenses and license rights of Respondents under the Real Estate Law (Part 1 of Division 4 of the Business and Professions Code), and for such other and further relief as may be proper under other provisions of law. JOHN SWEENEY Deputy Real Estate Commissioner Dated at Fresno, California, this 🔿 day of November, 2003. 11 -

BEFORE THE DEPARTMENT OF REAL ESTAT STATE OF CALIFORNIA

NOV 2 1 2003

DEPARTMENT OF REAL ESTATE

In the Matter of the Accusation of

BANKERS FINANCIAL GROUP, BANKERS HOME LOANS and, KENT MAX GRADOWITZ. Case No. H-1627 FR

OAH No. N2003110173

Respondent

NOTICE OF HEARING ON ACCUSATION

To the above named respondent:

You are hereby notified that a hearing will be held before the Department of Real Estate at THE DEPARTMENT OF WATER RESOURCES BUILDING, CONFERENCE ROOM, 3374 E. SHIELDS, FRESNO, CALIFORNIA 93726 on TUESDAY--FEBRUARY 24, 2004, at the hour of 1:00 PM, or as soon thereafter as the matter can be heard, upon the Accusation served upon you. If you object to the place of hearing, you must notify the presiding administrative law judge of the Office of Administrative Hearings within ten (10) days after this notice is served on you. Failure to notify the presiding administrative law judge within ten days will deprive you of a change in the place of the hearing.

You may be present at the hearing. You have the right to be represented by an attorney at your own expense. You are not entitled to the appointment of an attorney to represent you at public expense. You are entitled to represent yourself without legal counsel. If you are not present in person nor represented by counsel at the hearing, the Department may take disciplinary action against you based upon any express admission or other evidence including affidavits, without any notice to you.

You may present any relevant evidence and will be given full opportunity to cross-examine all witnesses testifying against you. You are entitled to the issuance of subpenas to compel the attendance of witnesses and the production of books, documents or other things by applying to the Department of Real Estate.

The hearing shall be conducted in the English language. If you want to offer the testimony of any witness who does not proficiently speak the English language, you must provide your own interpreter and pay his or her costs. The interpreter must be certified in accordance with Sections 11435.30 and 11435.55 of the Government Code.

DEPARTMENT OF REAL ESTATE By DAVID B. SEALS, Counsel

Dated: NOVEMBER 21, 2003

RE 501 (Rev. 8/97)

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| · 1 2 3 | DAVID B. SEALS, Counsel (SBN 69378) Department of Real Estate P. O. Box 187000 Sacramento, CA 95818-7000 Telephone: (916) 227-0789 -or- (916) 227-0792 (Direct) |
| 5 6 . 7 | DEPARTMENT OF REAL ESTAT .: By <u>Jean aunt</u> |
| 8 9 | BEFORE THE DEPARTMENT OF REAL ESTATE STATE OF CALIFORNIA |
| 10 | * * * |
| 11 | In the Matter of the Accusation of)) NO. H-1627 FR |
| 12 13 | BANKERS FINANCIAL GROUP,) BANKERS HOME LOANS and,) <u>ACCUSATION</u> |
| 14 | KENT MAX GRADOWITZ,)) Respondents.) |
| 15 |)) |
| 16 | The Complainant, John Sweeney, a Deputy Real Estate |
| 17 | Commissioner of the State of California for cause of Accusation |
| 18 19 | against BANKERS FINANCIAL GROUP (hereinafter "Respondent BFG"), |
| 20 | BANKERS HOME LOANS (hereinafter "Respondent BHL"), and KENT MAX |
| 21 | GRADOWITZ (hereinafter "Respondent GRADOWITZ") is informed and alleges as follows: |
| 22 | FIRST CAUSE OF ACCUSATION |
| 23 | I |
| 24 | The Complainant, John Sweeney, a Deputy Real Estate |
| 25 | Commissioner of the State of California, makes this Accusation in |
| 26 | his official capacity. |
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2 Respondents BFG and BHL are presently licensed and/or have license rights under the Real Estate Law, Part 1 of Division 3 4 of the California Business and Professions Code (hereinafter "Code"), as corporate real estate brokers. Respondent BHL also 5 6 has a dba of Exchange Realty.

III

8 Respondent GRADOWITZ is presently licensed and/or has license rights under the Real Estate Law, Part 1 of Division 4 of 9 10 the Code as real estate broker and as the designated officer of both Respondent BFG and Respondent BHL. 11

IV

Whenever reference is made in an allegation in this 13 Accusation to an act or omission of Respondent BFG, such 14 allegation shall be deemed to mean that the officers, directors, 15 employees, agents and real estate licensees employed by or 16 associated with Respondent BFG committed such act or omissions 17 while engaged in furtherance of the business or operation of 18 Respondent BFG and while acting within the course and scope of 19 their corporate authority and employment. 20

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22 Whenever reference is made in an allegation in this Accusation to an act or omission of Respondent BHL, such 23 allegation shall be deemed to mean that the officers, directors, 24 employees, agents and real estate licensees employed by or 25 associated with Respondent BHL committed such act or omissions 26 while engaged in furtherance of the business or operation of 27

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Respondent BHL and while acting within the course and scope of 1 their corporate authority and employment.

VI

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That at all times herein mentioned, Respondent BFG, 4 engaged in the business of, acted in the capacity of, advertised, 5 or assumed to act as a real estate broker in the State of 6 California within the meaning of Section 10131(d) of the Code, 7 for or in expectation of compensation, by soliciting borrowers or 8 lenders for or negotiating loans or collecting payments or 9 performing services for borrowers or lenders or note owners in 10 connection with loans secured directly or collaterally by liens 11 on real property or on a business opportunity. 12

14 That at all times mentioned herein, Respondent BFG 15 accepted or received funds in trust (hereafter trust funds) from 16 and on behalf of its principals placing them in bank accounts and 17 at times thereafter made disbursements of such funds.

VII

VIII

19 From November 13, 2001 through November 15, 2001 an investigative audit was performed by the Department of the 20 records and bank records of Respondent BFG (Audit# FR 010002) for 21 the period from November 1, 1999 through October 31, 2001, as 22 23 said records related to its activities as a real estate broker. 24

IX

25 Respondent BFG maintained one bank account into which trust funds were placed for its loan servicing activities. The 26 27 account was located at Union Bank of California, Stockdale

- 3 -

1 Village Branch 441, 5400 Stockdale Hwy., Bakersfield, CA 93309-2 2502, Account No. 3875-500723 in the name of Bankers Financial 3 Group, A Cal Corp. Client Trust Account. 4 х 5 For the period covered by the audit Respondent BFG 6 failed to maintain their separate records for each beneficiary or 7 transaction in a format that would readily enable tracing and 8 reconciliation in accordance with Section 2831.2, Title 10, 9 California Code of Regulations (hereinafter the "Regulations") in 10 violation of Section 2831.1 of the Regulations. 11 XI 12 For the period covered by the audit Respondent BFG failed to maintain their separate records for each beneficiary or 13 14 transaction in a format that would readily enable tracing and 15 reconciliation in accordance with Section 2831.2 and thus failed 16 to maintain a reconciliation of such records with the record of 17 all trust funds received and disbursed on a monthly basis in 18 violation of Section 2831.2 of the Regulations. 19 XII 20 At all times mentioned herein, Respondent GRADOWITZ failed to exercise reasonable supervision over the activities of 21 22 Respondent BFG, and permitted, ratified and/or caused the conduct 23 described above. Respondent GRADOWITZ failed to reasonably or 24 adequately review, oversee, inspect and manage the personnel and 25 activities of Respondent BFG, and/or to establish reasonable 26 policies, rules, procedures and systems for such review, 27 oversight, inspection and management.

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1 XTTT 2 The acts and/or omissions of Respondents BFG and GRADOWITZ described above are grounds for the revocation or 3 suspension of the licenses of Respondent BFG under Section 4 10177(d) of the Code in conjunction with Sections 2831.1 and 5 2831.2 of the Regulations and are grounds for the revocation or 6 7 suspension of the licenses of Respondent GRADOWITZ, only, under Section 10177(h) of the Code and Section 10159.2 of the Code and 8 Section 2725 of the Regulations both in conjunction with Section 9 10177(d) of the Code. 10 11 SECOND CAUSE OF ACCUSATION 12 XIV 13 There is hereby incorporated in this Second, separate 14 and distinct, Cause of Accusation all of the allegations contained in Paragraphs I through V of the First Cause of 15 16 Accusation with the same force and effect as if herein fully set 17 forth. 18 XV 19 That at all times herein mentioned, Respondent BHL, engaged in the business of, acted in the capacity of, advertised, 20 21 or assumed to act as a real estate broker in the State of California within the meaning of Section 10131(a) of the Code for 22 or in expectation of compensation, by selling or offering to 23 sell, buying or offering to buy, soliciting prospective sellers 24 or purchasers of, soliciting or obtaining listings of, or 25 negotiating the purchase, sale or exchange of real property or a 26 business opportunity and Section 10131(d) of the Code, for or in 27

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1 expectation of compensation, by soliciting borrowers or lenders 2 for or negotiating loans or collecting payments or performing 3 services for borrowers or lenders or note owners in connection 4 with loans secured directly or collaterally by liens on real 5 property or on a business opportunity.

XVI

From November 13, 2001 through November 15, 2001 an
investigative audit was performed by the Department of the
records and bank records of Respondent BHL (Audit# FR 010026) for
the period from November 1, 1999 through October 31, 2001, as
said records related to its activities as a real estate broker.

XVII

13 Respondent BHL maintained two bank accounts into which 14 trust funds were placed for its activities. Both accounts were 15 located at Union Bank of California, Stockdale Village Branch 16 441, 5400 Stockdale Hwy., Bakersfield, CA 93309-2502. The first 17 account (hereinafter TA1) was Account No. 3870-112172 in the name of Bankers Home Loans dba Exchange Realty Trust Account. The 18 19 second account (hereinafter TA2) was Account No. 3875-500790 in the name of Bankers Home Loans dba Exchange Realty Trust Account. 20 21

XVIII

Respondent BHL collected and kept excess credit report
 fees from borrowers and did not disclose such excess compensation
 or secret profit to the borrowers in violation of Section
 10176(g) of the Code.

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2 Respondent BHL failed to retain a copy of the Mortgage Loan Disclosure Statement in the file of all borrowers during the 3 period covered by the audit in violation of Section 10240 of the 4 5 Code. 6 XX 7 Respondent BHL failed to include the Department's 8 licensing telephone number with the Mortgage Loan Disclosure Statement of all borrowers during the period covered by the audit 9 10 in violation of Section 10236.4 of the Code. 11 XXI 12 For the period covered by the audit Respondent BHL 13 failed to maintain on a monthly basis a reconciliation of their separate records for each beneficiary or transaction with the 14 record of all trust funds received and disbursed in violation of 15 16 Section 2831.2 of the Regulations. 17 XXII 18 At all times mentioned herein, Respondent GRADOWITZ failed to exercise reasonable supervision over the activities of 19 20 Respondent BHL, and permitted, ratified and/or caused the conduct 21 described above. Respondent GRADOWITZ failed to reasonably or 22 adequately review, oversee, inspect and manage the personnel and 23 activities of Respondent BHL, and/or to establish reasonable 24 policies, rules, procedures and systems for such review, 25 oversight, inspection and management. 26 111 111 27 7 ~

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1 XXIII 2 The acts and/or omissions of Respondents BHL and 3 GRADOWITZ described above are grounds for the revocation or 4 suspension of the licenses of Respondent BHL under Section 5 10176(g) of the Code and Section 10177(d) of the Code in 6 conjunction with Sections 10236.4 and 10240 of the Code and 7 Section 2831.2 of the Regulations and are grounds for the revocation or suspension of the licenses of Respondent GRADOWITZ, 8 9 only, under Section 10177(h) of the Code and Section 10159.2 of the Code and Section 2725 of the Regulations both in conjunction 10 11 with Section 10177(d) of the Code. 12 WHEREFORE, Complainant prays that a hearing be conducted on the allegations of this Accusation and that upon 13 14 proof thereof, a decision be rendered imposing disciplinary 15 action against all licenses and license rights of Respondents under the Real Estate Law (Part 1 of Division 4 of the Business 16 and Professions Code), and for such other and further relief as 17 18 may be proper under other provisions of law 19 20 JOHN SWEENEY Deputy Real Estate Commissioner 21 22 Dated at Fresno, California, this 28th 23 day of May, 2003. 24 25 26 27 - 8